Congratulations on purchasing your new Casablanca[®] ceiling fan! It will provide comfort and performance in your home or office for many years. This installation and operation manual contains complete instructions for installing and operating your fan.

We are proud of our work and appreciate the opportunity to supply you with the best ceiling fan available anywhere in the world.

To register your fan, please visit: www.CasablancaFanCo.com/register

Save your receipt for proof of purchase.





What to Expect with Your Installation



Read and Save These Instructions

This product conforms to UL Standard 507.

A WARNINGS

w.1 - To reduce the risk of fire, electrical shock, or personal injury, mount fan directly from building structure and/or an outlet box marked acceptable for fan support of 70 lbs (31.8 kg) and use the mounting screws provided with the outlet box.

w.2 - To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.

w.3 - To reduce the risk of fire, electrical shock, or motor damage, use only Casablanca Solid State Speed Controls.

w.4 - To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

w.5 - Chemical burn hazard. Keep batteries away from children. This remote contains a lithium button cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. Dispose of cells properly and keep away from children. Even used cells may cause injury.

ACAUTIONS

c.1 - All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring, use a qualified electrician.

c.2 - Use only Casablanca replacement parts.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio communications.

Tools Needed



If mounting to a support structure, you will also need these tools.

Ceiling Options

OPTION 1

PTION

N

Standard

Angled

Mounting

Mounting

www.CasablancaFanCo.com

1.888.227.2178



WALL

Hang your fan by a standard downrod (included).

If you have an angled ceiling:

- 1. You will need a longer downrod (sold separately).
- 2. If your ceiling angle is greater than 34°, you will also need an Angled Mounting Kit (*sold separately*).

Use the three steps below to determine if your ceiling angle is greater than 34°





Use **Standard Mounting** or **Low-Profile Mounting** to hang the fan from a flat ceiling.



Use **Angled Mounting** to hang the fan from a vaulted or angled ceiling.

Ceiling Bracket



5

Downrod





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Put the wires and downrod through the canopy. Let the canopy sit loosely on top of the fan.



DO NOT PICK THE FAN UP BY THE CANOPY OR WIRES. Place the downrod ball into the slot in the ceiling bracket.









Position the canopy so that, when lifted into place, the canopy fits into the hanging bracket as shown.

Lift the canopy place so that the screw holes are aligned.

Insert the two canopy screws found in the
hardware bag.



tighten after all three screws are attached.



A IMPORTANT

NOTE: Follow the instructions on the blade. Installing it incorrectly could result in your fan not functioning.



 Screw two upper switch housing screws
 from the = hardware bag halfway into the mounting plate on the bottom of the motor housing. It does not matter which two screw holes you choose.



Feed the wire plugs through the center hole of the upper switch housing, then wrap keyhole slots around the screws and twist clockwise.



Insert the third upper switch housing
 screw, found in the = hardware bag, into place and then tighten all three screws.



Switch Housing & Light Kit (continued)



Connect the white wire from the fan to the white wire from the light kit, then connect the black wire from the fan to the black wire from the light kit.



 Locate the red sticker on the upper switch housing. Screw two switch housing screws from the = hardware bag halfway into the other two screw holes in the upper switch housing.



Raise the light kit to the fan with the sticker on the light kit aligned with the sticker on the upper switch housing.Wrap the keyhole slots around the screws and twist the lower light kit clockwise.



Switch Housing & Light Kit (continued)



Insert the third upper switch housing
 screw, found in the = hardware bag, into place and then tighten all three screws.





Position the notches in the outer rim of the globe or no-light cap so they line up with the tabs on the inside rim of the upper switch housing. Carefully lift the globe then rotate clockwise until it is held tightly in place by the tabs.



Remote Control



To access the battery compartment, remove the small Phillips head screw that secures the battery door to the transmitter assembly. The battery should be installed with the positive (+) side up. Replace with a CR2032 battery when necessary.



The remote transmitter is already paired to the receiver and ready to use.

Note: If you would like to operate multiple fans or multiple remotes, or if your remote is not working, please see the Troubleshooting section at the end of this manual.



See next page for fan operation instructions.

Operation, Maintenance & Cleaning



The Fan Off button found on the right side of the transmitter turns the fan off. Buttons 1 through 4 turn on the fan and control the speed.

- (1) Extra Low
- (2) Low
- (3) Medium
- (4) High



The up arrow and down arrow buttons control the lights on the fan. Quickly press and release the up or down arrow to turn the lights off and on. Hold the up or down arrow to raise or dim the light level.

Dimming Mode: To enable dimming, you must first set your remote to Dimming Mode. To toggle Dimming Mode on or off, hold down the Fan Off button while pressing the Light Down arrow twice.



To change the direction of air flow, move the reverse switch to the opposite position.



For cleaning the fan, use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.



Your Universal Remote comes with a wall plate that has two posts on which to mount your transmitter when not in use.



Troubleshooting

Fan doesn't work

- Press a fan speed button (1-4).
- Push the motor reversing switch firmly left or right to ensure that it is engaged.
- Check the circuit breaker to ensure the power is turned on.
- Make sure the remote control battery is working.
- Make sure the blades spin freely.
- Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram on page 9.
- Check the plug connections in the switch housing.

Excessive wobbling

- Tighten all of the blade and blade iron screws until they are snug.
- Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.
- Use the provided balancing kit and instructions to balance the fan.

Noisy Operation

- Tighten the blade and blade iron screws until they are snug.
- Check to see if any of the blades are cracked. If so, replace all of the blades.

Remote does not work

- Make sure the battery is installed correctly.
- Install a new battery.
- If the remote still does not work, you may need to pair your remote. **To prevent faulty** operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while **pairing.** To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

AUTHORIZED SERVICE CENTERS

For the most updated list of Casablanca Authorized Service Centers, visit www.CasablancaFanCo.com or call toll free 1-888-227-2178.

LED lights will not dim

 To enable dimming, you must first set your remote to Dimming Mode. To toggle Dimming Mode on or off, hold down the Fan Off button while pressing the Light Down arrow twice.



Troubleshooting (continued)

Installing Multiple Fans with Independently Operating Remote Controls



To install multiple fans with independently operating remote controls, **there is no need to perform any pairing procedures**. Each set of receiver/transmitter is already paired. Simply install each receiver into a fan and use the appropriate transmitter to operate each fan.

If your remote is not working, see the "Remote does not work" section on the previous page.

Installing Multiple Fans Operating on a Single Remote Control



To have multiple fans operated by a single remote control, you must pair the transmitter to each additional receiver. The receiver that shipped with your fan is already paired to the transmitter.

Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing each fan.

For each additional fan, ensure that a compatible receiver is installed. Disconnect power from all other fans while pairing. To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.





To have multiple remote controls operate one fan, you must pair each additional transmitter to the receiver in the fan. The transmitter that shipped with your fan is already paired.

Note: To prevent faulty operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing.

For each additional transmitter, cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

"Unpairing" Procedure for Faulty Operation of Remote Controls



If a transmitter is mistakenly operating a fan, you need to "unpair" the transmitter from that fan's receiver. The "unpairing" procedure is the same as the pairing procedure.

Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while "unpairing" a fan.

Disconnect power from all other fans while "unpairing." Then, cycle power to the fan you wish to "unpair" by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to "unpair" the remote. If applicable, the fan will turn off and the lights will flash and turn off to indicate successful "unpairing."