

LIMITED WARRANTY

DURO warrants to the original consumer-purchaser only that this product shall be free from defects in workmanship, materials after correct assembly, under normal use, and reasonable home use for the periods indicated below from the beginning of the purchase date. The manufacturer reserves the right to require photographic evidence of damage for review and examination that defective parts can be returned or for postage. Freight is pre-paid by the consumer.

Pizza oven dome: 2-year warranty.

Pizza Oven Dome: 2-Year LIMITED warranty; does not cover dropping, chipping, scratching, or surface damage.

Pizza Oven Dome: 2-Year LIMITED warranty against perforation; does not cover cosmetic issues like surface corrosion, scratches and rust.

Pizza oven Cart: 2-year warranty.

Pizza Oven Cart: 2-Year LIMITED warranty; does not cover dropping, chipping, scratching, or surface damage.

Pizza Oven Cart: 2-Year LIMITED warranty against perforation; does not cover cosmetic issues like surface corrosion, scratches and rust.

All other parts: 2-Year LIMITED warranty (Includes, but not limited to, chimney, pizza stone, temperature gauge); does not cover chipping, scratching, cracking surface corrosion, scratches or rust.

Upon consumer supplying the proof of purchase as provided herein, Manufacturer will repair or replace the parts which are proven defective during the applicable warranty period. Parts required to complete such repair or replacement shall be free of charge to you except for shipping costs, as long as the purchaser is within the warranty period from the original date of purchase. The original consumer-purchaser will be responsible for all shipping charges of parts replaced under the terms of this limited warranty. This limited warranty is applicable in the United Kingdom only, is only available to the original owner of the product and is not transferable. Manufacturer requires reasonable proof of your date of purchase. Therefore, you should retain your sales receipt and/or invoice. If the unit was received as a gift, please ask the original purchaser of the product to send in the receipt on your behalf to the address below. Defective or missing parts subject to this limited warranty will not be replaced without registration or proof of purchase. This limited warranty applies to the functionality of the product ONLY and does not cover cosmetic issues such as scratches, dents, corrosion or discoloring by heat, abrasive, and chemical cleaners or any tools used in the assembly or installation of the appliance, surface rust, or the discoloration of stainless-steel surfaces. Surface rust, corrosion, or powder paint chipping on metal parts that does not affect the structural integrity of the product. This is not considered a defect in workmanship or material and is not covered by this warranty. This limited warranty will not reimburse you for the cost of any inconvenience, food, personal injury or property damage. If an original replacement part is not available, a comparable replacement part will be sent. You will be responsible for all shipping charges of parts replaced under the terms of this limited warranty.

ITEMS MANUFACTURER WILL NOT PAY FOR:

- Service calls to your home.
- Repairs when your product is used for abnormal, single-family household or residential use.
- Damage resulting from accident, alteration, misuse, lack of maintenance/cleaning, abuse, fire, flood, acts of God, improper installation, and installation not in accordance with electrical or plumbing codes or use of products not approved by the manufacturer.
- Any food loss due to product failures.
- Replacement parts or repair labor costs for units operated outside the United States or Canada.

- Pickup and delivery of your product.
- Postage fees or photo processing fees for photos sent in as documentation.
- Repairs to parts or systems resulting from unauthorized modifications made to the product.
- The removal and/or re-installation of your product.
- Shipping cost, standard or expedited, for warranty/non warranty and replacement parts.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

Repair or replacement of defective parts is your exclusive remedy under the terms of this limited warranty. Manufacturer will not be responsible for any consequential or incidental damages arising from the breach of either this limited warranty or any applicable implied warranty, or for failure or damage resulting from acts of God, improper care and maintenance, grease fire, accident, alteration, replacement of parts by anyone other than the Manufacturer, misuse, transportation, commercial use, abuse, hostile environments (inclement weather, acts of nature, animal tampering), improper installation or installation not in accordance with local codes or printed manufacturer instructions.

THIS LIMITED WARRANTY IS THE SOLE EXPRESS WARRANTY GIVEN BY THE MANUFACTURER. NO PRODUCT PERFORMANCE SPECIFICATION OR DESCRIPTION WHEREVER APPEARING IS WARRANTED BY MANUFACTURER EXCEPT TO THE EXTENT SET FORTH IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTY PROTECTION ARISING UNDER THE LAWS OF ANY STATE, INCLUDING IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, IS HEREBY LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

Neither dealers nor the retail establishment selling this product has any authority to make any additional warranties or to promise remedies in addition to or inconsistent with those stated above. Manufacturer's maximum liability, in any event, shall not exceed the documented purchase price of the product paid by the original consumer. This warranty only applies to units purchased from an authorized retailer and or re-seller. NOTE: Some states do not allow an exclusion or limitation of incidental or consequential damages.

Some of the above limitations or exclusions may not apply to you; this limited warranty gives you specific legal rights as set for herein. You may also have other rights which vary from region. If you wish to obtain performance of any obligation under this limited warranty, you should write to:

DURO CORPORATION
17018 Evergreen Place
City of Industry, CA 91745
USA

All consumer returns, parts orders, general questions, and troubleshooting assistance can be acquired by sending email to our customer service department: nxracs@duro-global.com

If you prefer to speak to a live person, dial our toll-free number at

1-888-909-8818; Monday-Friday 8:30 AM- 4:30 PM PST or live chat with us at nxrproducts.com. Language spoken: English.