

Product FAQ

Lenovo Smart Clock 2



How to set it up

1. Take your Lenovo Smart Clock 2 out of the box and plug in the power adapter.
2. Download the “Google Home” app on your phone/tablet and sign into your Google account.
3. The app will show you that a new Lenovo Smart Clock 2 is nearby. Click on the device and follow the instructions inside the application until the setup is completed.

FAQ

1. Is the screen a touch screen?

Yes. The 4” IPS display is a touch intractable screen, touch it to set alarms, control smart appliances and more.

2. Can I watch videos on the Lenovo Smart Clock 2?

No.

3. Does Lenovo Smart Clock 2 have a battery?

No. It’s designed to be on always and is powered by the power adapter that comes with it.

4. Does the Lenovo Smart Clock 2 have a camera?

No. It has a touchscreen and is voice-activated.

5. Can I make an audio call or video call using Lenovo Smart Clock 2?

No, you cannot make video calls with the Lenovo Smart Clock 2, but audio calls via Google Duo* call functions only work in specific countries.

**Learn more about Google Duo here <https://support.google.com/duo/?hl=en>*

6. Can I mute the always on microphone?

Yes. There's a mute toggle at the back of the Lenovo Smart Clock 2 that you can toggle to mute.

7. How far away can I speak to the Lenovo Smart Clock 2

The Lenovo Smart Clock 2 can pick up your commands easily from across a large bedroom, but its sensitivity might vary depending on the volume of your command and the ambient noise in the room.

8. What is the size of the speaker driver for the Lenovo Smart Clock 2 and what frequencies do the speakers cover?

Size of the speakers are 1.5" with a max output of 3 Watts, the orientation of the speakers is improved from previous generation Lenovo Smart Clock to be front firing rather than back firing with a frequency range of 210-20Khz-10dB.

9. Does the Lenovo Smart Clock 2 connect to other smart home devices/products?

Yes, It works with any product featuring the 'works with the Google Assistant' badge. Currently, there are more than 50,000+ smart home devices, across over 4,000+ brands.

10. How does Chromecasting work on the Lenovo Smart Clock 2?

You can cast shows, music, and videos to Chromecast-enabled devices, such as your TV or speakers, in and around your home using only your voice. You can cast content and continue watching as you move from room to room.

11. Can I use the Lenovo Smart Clock 2 as a Bluetooth speaker?

Yes, you can but we do not recommend using it as a Bluetooth speaker, you can connect your favorite streaming service to the Lenovo Smart Clock 2 and ask for music, podcasts and radio stations hands-free.

12. Can I charge 2 devices simultaneously using the wireless charging dock and the USB on the wireless charging dock?

Yes, you can charge 2 devices simultaneously, but we recommend charging a smaller secondary device via the USB like a smart watch due to the power output of the dock. Power is distributed dynamically depending on how many and what devices you are charging.

13. What is the power output of the wireless charging dock and USB port on the wireless charging dock?

Power is distributed dynamically depending on the current state of the Lenovo Smart Clock 2 and devices plugged in. Please refer to the chart below on power distribution:

Power Distribution chart

	Power Status	Wireless Charger	USB Charger*
When Clock is Idle	USB Only	/	Up to 10W
	Wireless Only	Up to 10W	/
	Both	5W	2.5W
When Clock Playing Music	USB Only	/	2.5
	Wireless Only	5W	/
	Both	5W	2.5W

**USB charging rates will depend on the USB cable used as well*

14. Can I transfer videos into the Lenovo Smart Clock 2 via the USB port behind the charging dock.

No, you cannot store video or audio content on the Lenovo Smart Clock 2. That port is provided as a device charging port, you can charge a mobile device with that port with the appropriate cable.

15. How can I clean the Lenovo Smart Clock 2?

The Lenovo Smart Clock 2 is not built to be exposed to large amounts of water or soapy substance. If you need to clean the device. Please first ensure that it is no longer plugged in, then use a warm damp cloth to wipe around the surface of the device. Do not submerge the device in water.

16. Is the Lenovo Smart Clock 2 and/or its wireless charging dock available in other colors?

The Lenovo Smart Clock 2 is available in 3 distinct colors – Heather Grey, Shadow Black and Abyss Blue. The wireless charging dock is only available in one color - Speckle Grey.

17. Can I use the Lenovo Smart Clock 2 to display my digital photos?

The Lenovo Smart Clock 2 has a dedicated clock face that can showcase photos on your Google Photos* account, select the albums that you would want synced and displayed on the Lenovo Smart Clock 2 when selecting the Google Photos clock face to see your digital photos.

Learn more about Google Photos here - <https://www.google.com/photos/about/>

18. How to I activate the built-in night light on the wireless charging dock*?

There are 2 ways to activate the night light:

1. Swiping down on the touch screen to pull up the drop-down menu and toggling the nightlight function on/off
2. Using the voice command "Hey Google, turn on/off the nightlight"

**Wireless charging dock required for night light feature, and may be sold separately"*

19. Can Lenovo Smart Clock 2 access my other Google services*?

Yes, Google services supported by the Google Assistant include YouTube Music, Google Calendar, Google Maps, Google Express, Google Chromecast, Google Translate, and Google Search.

Visit www.assistant.google.com/explore to find all supported services and actions. For more technical information and support, please visit: www.support.lenovo.com