



Closet Mirrors Use & Care Guide

3 Pane | 1 Pane | 1 Pane LED Mirrors

Before You Begin

VIA closet mirrors are pull-out, soft-close mirror systems available in 3 Pane, 1 Pane, and 1 Pane LED configurations. This guide covers operation, cleaning, and maintenance for all mirror models, plus additional care and safety information for the 1 Pane LED Mirror.

Operating Your Mirror

- Use both hands on the frame when pulling the mirror out or pushing it back in along its slides — this keeps it balanced and lets the soft-close mechanism engage with a gentle final push.
- On 3 Pane models, once extended, angle the side panels to get side and partial back views without additional movement.
- Before extending or swiveling the mirror, make sure the surrounding floor and closet area are clear so it can move freely.

Cleaning & Care

- Avoid ammonia- or bleach-based glass cleaners.
- Apply a mild glass cleaner (or a diluted vinegar-and-water solution) to a microfiber cloth — don't spray directly onto the mirror.
- Wipe the mirror in a circular motion, then buff dry with a second clean microfiber cloth to avoid streaks.
- Wipe the metal frame periodically with a soft, damp cloth and mild soap, then dry thoroughly to prevent water spots.
- The soft-close sliding mechanism is pre-lubricated and shouldn't need attention under normal use.



- Never use spray lubricants (such as WD-40) on the slides — they can break down the factory-applied grease over time. If lubrication is ever needed, use a small amount of lithium-based multi-purpose grease.

Maintenance & Safety

Important Safety Information

- Periodically check and tighten mounting hardware and brackets to keep the mirror securely attached to the wall or panel.
- Do not force the mirror if it feels stuck — check for obstructions before continuing.
- Keep children away from the pull-out and swiveling mechanism to prevent pinching.

Pane LED Mirror — Care & Safety

The following applies only to the 1 Pane LED Mirror.

- Clean the mirror surface and LED edge with a glass-safe cleaner applied to the cloth (not sprayed directly), keeping liquid away from wiring and the light source.
- Wipe LED components with a soft, dry cloth only — never spray cleaner directly onto lights, wiring, or controllers.
- Periodically confirm that connections between the mirror's LED components and controller remain firmly seated.
- Check that dimmer and color-temperature controls respond correctly.

Important Safety Information

- LEDs are extremely bright. Never look directly into the light source — this can cause dazzling and potential eye damage.
- For indoor use only. Use only approved power supplies, controllers, wiring, and accessories, and stay within the specified voltage, load, and length limits for the product.



- Disconnect the system from power before installation, maintenance, or repairs.
- Follow the included installation instructions, and connect components as directed — incorrect connections can damage the unit.
- Test that lights work correctly before use.
- Avoid damp or dusty environments unless the product is rated for such use.
- Keep lighting components dry. Never pinch, crush, pull, cut, splice, modify, or repair electrical wiring.
- Do not cover lights, sensors, or controllers.
- If lights flicker, overheat, smell unusual, become damaged, or stop working, discontinue use and contact customer service.

Need Help?

Contact customer service before continuing to use any damaged, loose, unstable, or malfunctioning component.

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