



### Product Features:

- Elegant Brushed Nickel Handle and Tub/Shower Faucets
- Easy and Fast Installation with Standard Plumbing Connections
- Pressure-Balanced Shower Faucet Valve
- Durable Solid Brass Construction

## Model: Shower System SS311 & SS312s



**For easy installation of your Dyconn Faucet please do the following:**

- Thoroughly **read all** instruction before installing the enclosed faucet.
- **Read and understand** all warnings, care and maintenance information.

# Product Description & Information

**The Dyconn Faucet** Brushed Nickel Shower Faucet has a distinguished style that complements both classic and modern bathroom decor. With its single function shower head and single-control traditional lever, achieving the perfect shower experience is within reach. Premium solid brass construction adds to durability and reliability while the shower faucet's resilient brushed nickel finish resists corrosion and tarnishing. This faucet includes a 3-year manufacturer warranty. Package includes faucet, faceplate with traditional lever handle, shower head and installation instructions.

**CAREFULLY READ THIS INSTRUCTION MANUAL BEFORE INSTALLING AND USING THIS PRODUCT.**

**PLEASE KEEP THIS INSTRUCTION MANUAL FOR FUTURE REFERENCE FOR PRODUCT OPERATION AND MAINTENANCE.**

## Features:

- Elegant Brushed Nickel Handle and Tub/Shower Faucets
- Easy and Fast Installation with Standard Plumbing Connections
- Pressure-Balanced Shower Faucet Valve
- Durable Solid Brass Construction
- 3-Year Manufacturer Warranty

## Package Contents:

- Shower Head
- Shower System Faceplate
- Hand shower or Tub faucet
- Allen Key
- Manual

**NOTE:** Any warranty will be void and ineffective in the case of a modification of the internal mechanism or any other component of the product. If this troubleshooting guide does not help you to find or fix the problem please contact your dealer.

## Tools you need:



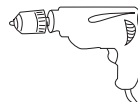
Plumber's putty



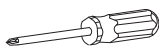
Pipe tape



Lever



Driller



Philips Screwdriver



Pliers

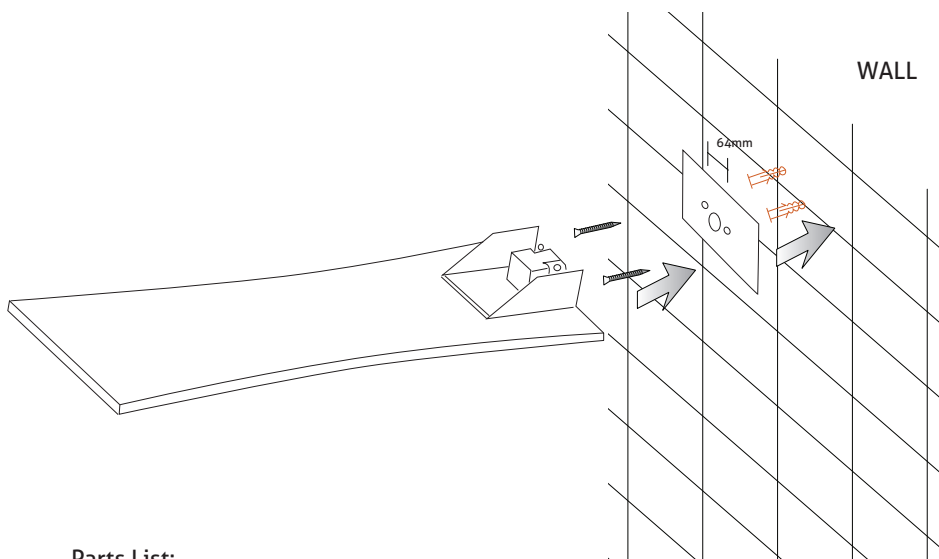


Adjustable wrench

- ## Control Panel



# Installation of Shower Head



## Parts List:

1. Plastic Plugs x 2
2. Screw (Dia. 5mm) x 2
3. SS Plate x 1
4. Allen Key x 1

Step 1: Drill wall to prepare to insert plastic plugs,. Please keep level.

Step 2: Unscrew the nipple from the rain head. Then screw nipple and plate to the water outlet in the wall.

Step 3: Use Allen key to fix rain head to the nipple by two pins.

Step 4: Fix the rain head to the wall by screwing screws to the plastic plugs

# Installation of Shower Control Box

1. Designate desired height for the shower panel/ column on the wall.
2. Make a cut out inside the wall to fit our stainless steel box.
3. Please make sure the stainless steel box is flushed (same level) & align with the wall tile.
4. Stainless steel box CANNOT be deeper than last layer of wall tile or raised more than the wall tile. Failing to follow this step will result in the shower being installed NOT level with the wall.
5. Please avoid using any type of tile or tile insert that has raised profile behind the shower column to ensure the shower column fits flat against the wall.
6. Bring HOT & COLD pipes to the stainless steel box from the sides or the back of the wall depending on your wall.
7. Every shower panel/ column has two supply hoses with 1/2" male thread to allow to connect the shower panel/column flex hoses to the hot/cold water sources.
8. Water pipes must be flushed and cleaned before connecting the flexible hoses to the hot/cold water lines to ensure no dirt goes inside the shower faucet.
9. After the final tile is installed, you can fix shower panel/column to the stainless steel box without any screws.

**Note:**

*Stainless steel box must be on the same level (flush) with final layer of wall tile to ensure the shower column fits on the same level as wall tile.*

# Troubleshooting

TROUBLESHOOTING - GROUND WATER PUMP SYSTEM	
PROBLEM	DIAGNOSTIC
<b>Water temperature is not hot enough.</b> side is identical.	CHECK water heater is set at 60°C(140°F). CHECK the water pressure on the hot and cold  LOOK for air pockets in your plumbing. LOOK for upside down "U" in all the pipes going to the shower if so correct it.
<b>Water gets colder during the shower.</b>	CHECK your water heater. The tank may be empty, wait 30 min and try again.
<b>Cold water comes out when the faucet is set on hot</b>	Check the two stainless steel hoses at the back of the shower column, the hot and cold are probably reversed.
TROUBLESHOOTING - CITY DISTRIBUTION SYSTEM	
<b>Water temperature is not hot enough.</b>  <b>Noise is coming from the water line when the shower panel is on.</b>	CHECK The main water line pressure is over 5 bars or 72.5 PSI. CHECK water heater temperature is set at 60°C/ 140°F
<b>Water temperature decrease to cold when it is set on hot.</b>	he problem is probably coming from your water heater. The tank may be empty, wait 30 min and try again.

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# Manufacturer Limited Warranty

All Dyconn Faucet products are manufactured and tested with the highest quality standards and rigorous quality control process. This warranty is limited to the non-commercial use of Dyconn Faucet products purchased and installed in the United States and Canada.

## Dyconn Faucet Brand Limited Warranty on Faucets and Kitchen/Bath Accessories

Dyconn Faucet warrants its faucet products to be free from manufacturing defects in material and workmanship during the normal non-commercial use for a period of three (3) years from the initial purchase date by the original owner/end-user for personal household use. Dyconn Faucet also warrants its part and accessory products to be free from manufacturing defects in material and workmanship during the normal non-commercial use for a period of one (1) year from the initial purchase date by the original owner/end-user for personal household use. This warranty is non-transferable between homes or owners and only applicable for residential use. Any commercial or industrial use of Dyconn Faucet products automatically voids the warranty. Any warranty claim must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Dyconn Faucet products. (Authorized Dealers can be found on the Dyconn Faucet website).

Dyconn Faucet recommends installation of all Dyconn Faucet products by a licensed professional plumber. Dyconn Faucet will not be responsible for any damage or product failure due to improper installation, misuse or the failure to adequately utilize a licensed professional. Proper care and maintenance for all products is standard, like any other household appliance and fixtures to ensure proper function and a lasting product. Instructions are provided in your manual on proper care and maintenance of Dyconn Faucet products.

This warranty will not cover any damages that might be caused by the product. (In some instances States do not allow for such limitations, so this may not apply to all owners).

Any product reported to Dyconn Faucet as defective will be repaired or replaced (with a product of equal value) at the option of Dyconn Faucet. If Dyconn Faucet is not able to replace or repair the product, Dyconn Faucet may elect to refund the original purchase price to the original purchaser in exchange for the return of product. Dyconn Faucet has the full rights to inspect any Dyconn Faucet product reported as defective prior to repair or replacement. Any repair and replacement costs EXCLUDE shipping, labor for removal or re-installation and any consequential or special damages associated with return, replacement and installation of your product. Replacement parts may be obtained by calling **1-855-239-2666** (in the U.S. and Canada), by emailing us at [info@dyconnfaucet.com](mailto:info@dyconnfaucet.com) or writing to:

**Dyconn Faucet – 382 N. Lemon Avenue #122, Walnut, CA 91789**

Dyconn Faucet reserves the rights to modify the warranty at any time, it being understood that any such modifications will not supersede warranty conditions that are applicable at the time of the original sale of products in question.

Though Dyconn Faucet products are certified by various agencies, Dyconn Faucet makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine any code compliances when installing and using Dyconn Faucet products.

## Limitations of Warranty:

The warranty shall be not apply and be void for incorrect operating procedures, breakages and/or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance and alteration of product; damages caused by chemicals, natural corrosion, accident, fire, flood, an act of God, or any casualty. Avoid abrasive cleaners, materials, steel wools and harsh chemicals as these will scratch, damage, and/or dull the products and/or finish of the products and void the warranty. The proper installation of product covered is the responsibility of the original owner/purchaser of the product. Dyconn Faucet neither installs nor supervises the installation nor hires contractors for this purpose; consequently Dyconn Faucet cannot be held responsible for any default breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Dyconn Faucet and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply to Commercial or Industrial applications of Dyconn Faucet products.

Dyconn Faucet is not responsible or liable for personal injuries or deaths to any person for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other cost resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

In any case, Dyconn Faucet is not liable for any amount over and above the purchase price paid for the Product by the original owner/end-user.

## Cleaning and Care

Care should be exercised when cleaning this product. Although its finish is extremely durable, it can be damaged by harsh abrasives and cleaning pads. To clean, use a light, non-abrasive cleaning solution or cleaning polish.

