

**Purchased your product online?**

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.



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**Owner's Manual**  
Item # TZL240

# Tiered Rocky River Stream Fountain with White LED Lights



**Have Questions or Issues? Need help with assembly?  
Contact us and we will resolve them within 12 hours.**

Support Hours: M-F 7:30-5:00 (U.S. Pacific Time)



Call:

877-460-4511



Text:

323-201-4431



Email:

info@alpine4u.com

V5.0



## LIMITED WARRANTY INFORMATION

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**  
Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence, and will not be covered under this warranty. The use of "hard water," and/or caustic cleaners, can affect the painted or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation.
- **Paint & Color (Retention and/or Loss)**  
The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading, within the first year from date of purchase, with the above exclusion.
- **Procedure/Service**  
Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact Alpine Corporation at [www.alpine4u.com](http://www.alpine4u.com). When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department. **Item is covered under two year limited warranty from the date of purchase. When requesting replacement parts due to a warranty claim after 30 days of purchase, credit card information will be requested for shipping charges.**
- **Not Covered Under Warranty**  
The limited warranty will NOT cover cases of damages due to:
  1. Damages caused in Transit
  2. Inadequate care and/or neglect
  3. Environmental and/or natural elements
  4. Immersion in water, unless specified

*This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.*

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## WHAT'S INCLUDED



Fountain Base  
x1

(2 LED light pre-installed in each base)

Fountain Top  
x1



Remote Control  
x1



Submersible Pump  
x1



Transformer  
x1



Side Door  
x1

*\*Pump may be packaged separately in an outer box located in the outer Styrofoam packaging.*

## CAUTION



- **Always unplug the pump from the electrical outlet before cleaning or handling it.**
- **Use with clean water only. Do not place the fountain and/or its parts in any other liquid.**
- **Periodically change the water and clean the pump to keep it free of microorganisms.**
- **During freezing weather, or during a period of time of no use, disconnect the fountain and store it in a dry place.**
- **Do not lift, carry, or pull the pump by the power cord.**
- **NEVER LET THE PUMP RUN DRY.**

## DISPOSING OLD BATTERIES



Preserve our environment by recycling the batteries or dispose of them in accordance with local, state and federal guidelines.

Never dispose of batteries in the regular trash, municipal waste, streams or by fire as the batteries may leak or explode.



Never open, mutilate, or short-circuit batteries as this could result in injury.

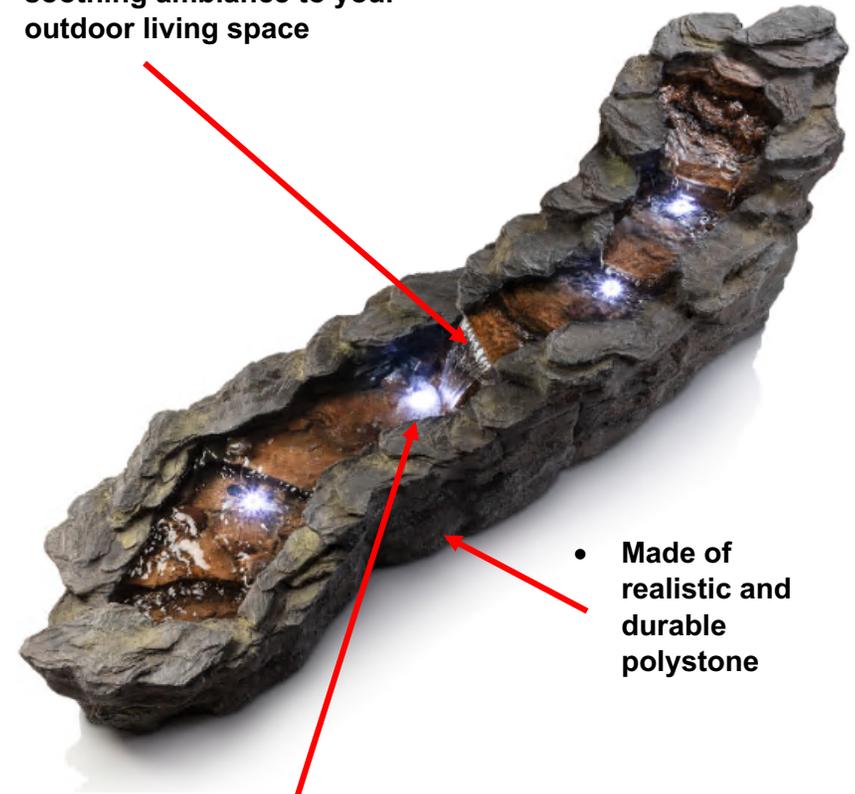
## TROUBLESHOOTING

If you have any questions and/or problems, please contact the retail store where you purchased this fountain.

- **If your pump fails to run**
  - Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
  - Check the pump discharge and tubing for any kinks and/or obstructions.
  - Any buildup obstructing the water flow can be flushed with a garden hose.
  - Check the rotor by removing the front cover and plate to access the impeller area. Turn the rotor and make sure that the rotor is not jammed or broken.
- **If your pump “spews”**
  - Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew.
- **If your pump is making abnormal loud noises**
  - Disconnect the pump from the electrical power supply and remove the front cover and plate.
  - Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing.
  - Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for parts.

## FEATURES

- **Flowing water adds a soothing ambiance to your outdoor living space**



- **Made of realistic and durable polystone**

- **LED lights in the basin of this fountain are long lasting and add a stunning nighttime display**

## SPECIFICATIONS

Power Requirements ..... Standard Household 120V  
Water Capacity .....5.3 US Gallons / 20 Liters  
Tubing Diameter .....0.79" I.D.

## ASSEMBLING & USING YOUR PRODUCT

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. *\*Some splashing may occur when the product is in use.*

1. Place the Fountain Top and Fountain Base on a smooth and level surface. Allow enough space to access the pump.



2. The hose and LED Light Cords from the Fountain Top will feed through a round hole in the front of it. Connect the LED Light Cords coming from the Fountain Top to the wiring harness. Next, route the hose and LED Light Cords into a matching round hole in the Fountain Base. They should then all be pushed together at this point.



## REPLACEMENT PARTS

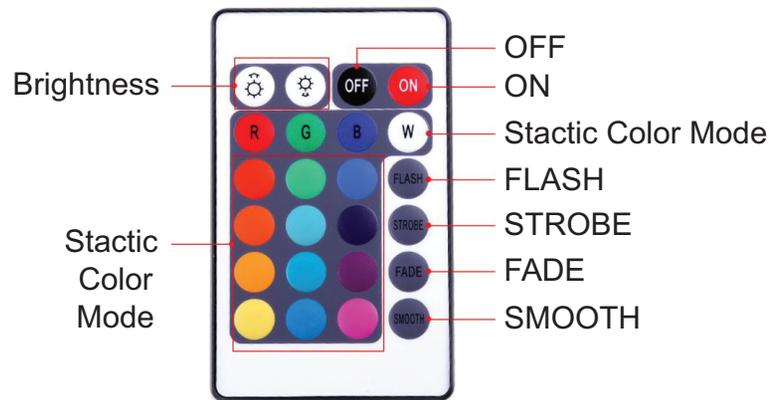
For parts or additional help with your new product, please contact Alpine customer service.

## ALSO AVAILABLE FROM ALPINE

- Fountain Care Formula..... PPL102  
Foam and scale remover for indoor and outdoor fountains.
- Americana® UV Acrylic Sealer..... RRR106  
Provides protective clear coating for all painted surfaces.
- Touch Up Paint Kit.....RTD102  
Includes primer, thinner, 7 paint colors, applicator and sealer.

## USING THE REMOTE

Pull the plastic tab from the bottom of the Remote Control to activate the battery. Point the Remote at the IR Sensor at the front on your Fountain to turn on, change LED lighting colors, mode and intensity.



**ON:** Press to turn on.

**OFF:** Press to turn off.

**Brightness:** Press each to either increase or decrease brightness in Static Mode and in Dynamic Mode.

**Static Color Mode:** Press to select a color in Static Mode.

**FLASH:** Press to randomly cycle through the seven colors.

**STROBE:** Press to strobe White.

**FADE:** Press to fade through the colors.

**SMOOTH:** Press to cycle through Red, Green and Blue.

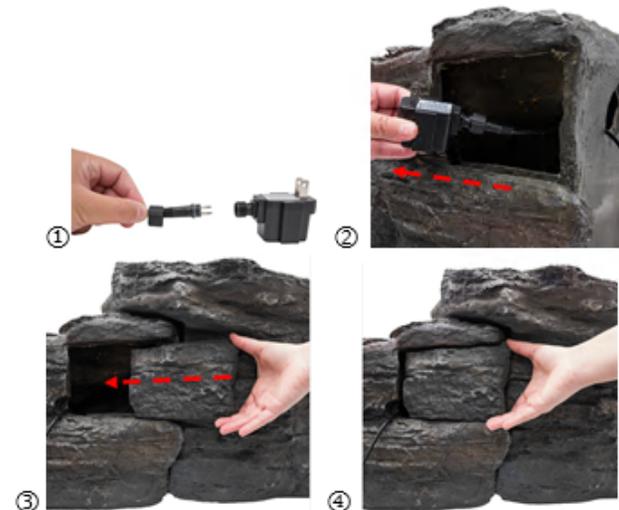
3. Remove the Pump from its packaging. Connect the vinyl tubing into the Pump and adjust the flow control to the lowest setting to avoid splashing until the fountain is completely assembled.



### Alpine Quick Tip #1

Turn to the Left / Counter-Clockwise to turn down the water flow. Turn the adjuster to the Right / Clockwise to turn up the water

4. Pull the LED Light Cords through the side opening and plug it into the Transformer. Screw the sleeve over the connectors until tight. Take out the Transformer and re-seal the side opening by sliding back in the Side Door.



**NOTE:** Make sure your pump and LED light cords are tucked neatly.

5. Gently pour water into the fountain basin, being careful not to overflow and cause splashing. Make sure the water completely submerges the pump and the water runs clear during operation.

**NOTE:** We recommend that you use distilled water to prevent scale buildup. The first time you operate the pump it can take up to 5 minutes for the air to be completely expelled and water to begin to flow properly.



6. Plug the Transformer and the Pump's power cord into your local power supply. Make sure that there is no water around the plug and always keep the power source in a dry place.



7. You can now adjust the water pump to your flow preference. (See Quick Tip #1)
8. Congratulations, your fountain is now complete. Don't forget to add water regularly as water will evaporate over time.

**Relax and enjoy your new fountain.**

