



Baskets, Hampers, Pant Rack & Shoe Guards Use & Care Guide

Premium Basket | Premium Hamper | Classic Basket | Classic Hamper | Pant Rack | Shoe Guards

Before You Begin

Premium Baskets, Premium Hampers, and the Pant Rack share the same pull-out aluminum frame with interchangeable inserts — the same frame can hold a basket, hamper bag, or pant rack rails. Classic Baskets and Classic Hampers have slides built directly into their sides rather than a separate frame. Shoe Guards share the same chrome, matte black, and stainless-steel finish options as the baskets. This guide covers care for all of these products.

Metal & Finish Care

Applies to all baskets, hampers, the pant rack, shoe guards, and the premium frame, regardless of finish.

- Wipe with a soft, dry, or slightly damp cloth.
- Avoid abrasive pads, scouring powders, steel wool, solvents, bleach, ammonia, acetone, or harsh chemical cleaners — these can dull or damage chrome, matte black, and stainless-steel finishes.
- On matte black finishes, avoid polishing compounds or abrasive pads, which can create shiny spots.
- Dry thoroughly after cleaning to prevent water spots or streaking.
- Avoid prolonged exposure to moisture or standing water.

Slides & Mechanisms

Applies to the premium frame and Classic Baskets and Hampers, which use full-extension, slow-close slides.

- Pull and push fully to allow the slow-close mechanism to engage smoothly.
- Slides are pre-lubricated and shouldn't need attention under normal use.



- Never use spray lubricants (such as WD-40) — they can break down the factory-applied grease over time. If lubrication is ever needed, use a small amount of lithium-based multi-purpose grease.
- Periodically check that slide mounting screws remain tight.

Premium Frame — Swapping Inserts

- When switching between basket, hamper, and pant rack inserts, make sure the new insert is fully and securely seated in the frame before loading it.
- Don't load an insert that isn't properly locked into the frame.

Hamper Bag Care

Applies to Premium and Classic Hampers. The hamper bag is wrinkle-free polyester and machine washable.

- Premium Hamper: remove the metal handles before washing.
- Classic Hamper: handles are polyester and can be washed with the bag.
- Wash on a cold or gentle cycle and avoid bleach.
- Air dry or tumble dry on low heat — high heat can damage the polyester.
- Premium Hamper: reattach the metal handles once the bag is dry.

Weight & Safety

Important Safety Information

- Classic Baskets and Classic Hampers are rated for 55 lb; Premium Baskets, Premium Hampers, and the Pant Rack are rated for 80 lb. Do not exceed these limits.
- Distribute weight evenly — avoid overloading one side.
- Don't sit, stand, or place body weight on any pulled-out basket, hamper, or pant rack.
- Keep children away from sliding mechanisms to prevent pinching.



Need Help?

Contact customer service before continuing to use any damaged, loose, unstable, or malfunctioning component.

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