

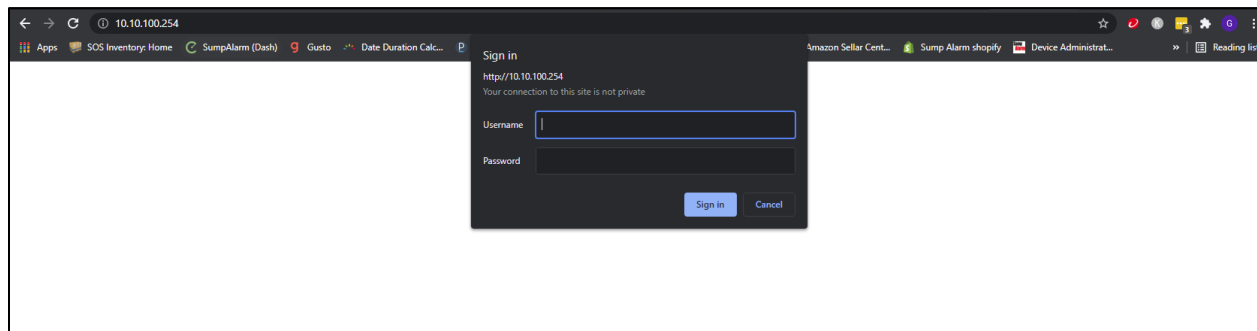
Sump Alarm Wi-Fi Water Alarm and Monitor Instructions Applicable for all Wi-Fi Sump Alarm Devices

1. Initial Setup: Once the unit is installed and power is applied to the unit, you should see the network SumpAlarmXXXX present on either a computer or a mobile device in the corresponding Wi-Fi connection settings depending on the device you are using to set up the Sump Alarm Unit. Connect to this network, open your browser, and type 10.10.100.254 into the address bar. If a dialog box appears that says "Authentication Required" the default username and password is

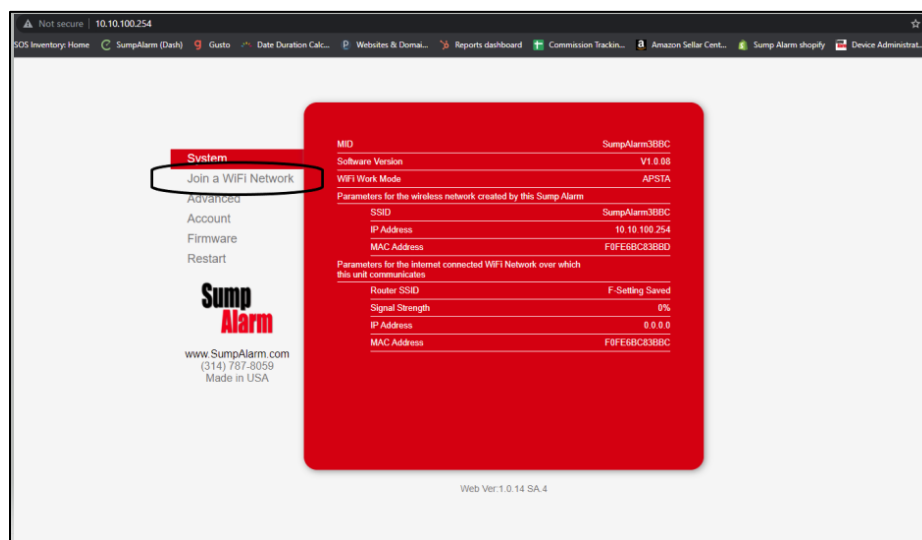
Username: admin

Password: admin

both lowercase.



Once the Red and white screen is open from your Sump Alarm, click "Join A Wi-Fi Network", then SCAN.



Select the network to which you desire to connect your Sump Alarm, click OK. In this case, the network that we want the device to join is called “SCAN FOR NETWORK”.

System

Join a WiFi Network

Advanced

Account

Firmware

Restart

Sump Alarm

www.SumpAlarm.com
(314) 787-8059
Made in USA

Please select your current wireless network

Site Survey

SSID	BSSID	RSSI	Channel
<input checked="" type="radio"/> SCAN FOR NETWORK	40:B0:76:94:31:11	35	10
<input type="radio"/> DIRECT-42-HP	16:C8:19:9C:D4:42	92	6
<input type="radio"/> ATThituFi2	70:54:25:8F:38:30	21	6
<input type="radio"/> SumpAlarmF8FC	AC:CF:23:53:F8:FD	30	1
<input type="radio"/> SumpAlarm	A8:5E:45:DB:C8:B1	98	10
<input type="radio"/> SumpAlarm2E7E	F0:FE:6B:C8:2E:7F	72	10
<input type="radio"/> SumpAlarmEF76	34:EA:E7:AD:EF:77	90	10
<input type="radio"/> SumpAlarm232C	F0:FE:6B:72:23:2D	92	10
<input type="radio"/> SumpAlarm	40:B0:76:94:31:10	100	10
<input type="radio"/> SumpAlarmF7B2	AC:CF:23:53:F7:B3	40	10
<input type="radio"/> SumpAlarm	4:D4:C4:C6:CE:F9	86	10

OK Refresh

Web Ver:1.0.14 SA.4

Next, enter the **password to the selected Wi-Fi network**. It may be helpful to click the show password box, as this will allow you to view the text that you are entering in. It is very important to make sure that you enter the password correctly. Click SAVE, then RESTART

System

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Network Name (SSID)
Note: case sensitive

SCAN FOR NETWORK Scan

Encryption Method WPA2PSK

Encryption Algorithm AES

Password

Show passwords

Obtain an IP address automatically Enable

IP Address 0.0.0.0

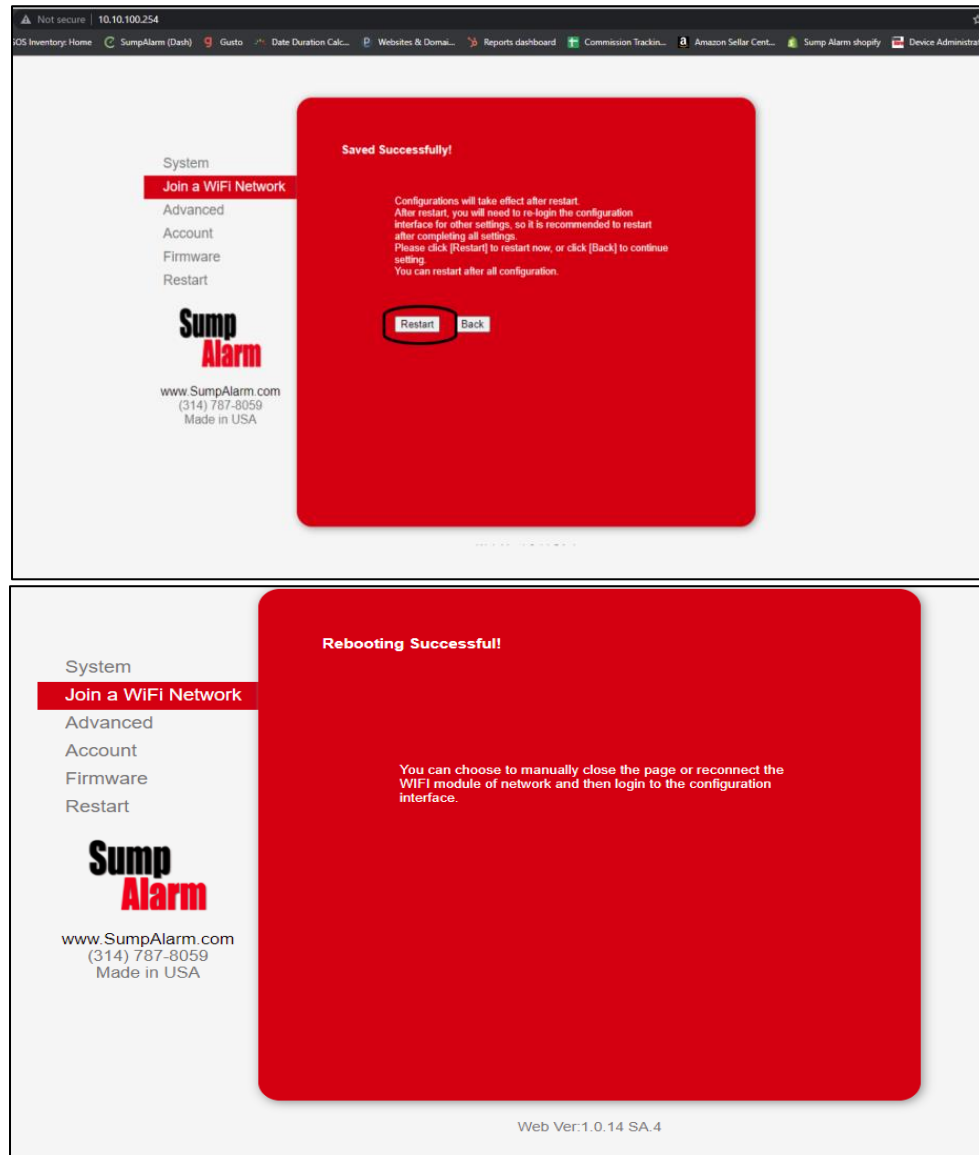
Subnet Mask 0.0.0.0

Gateway Address 0.0.0.0

DNS Server Address 10.10.100.254

Save

Web Ver:1.0.14 SA.4



2. Customer Login: To confirm if your unit is connected to the network, log onto www.SumpAlarm.Com , click on account at the top right of the browser screen, then login or create an account . You will have to log into the account that either you have already created when you purchased a Sump Alarm device or create a new account which you will use to log in and set up the device in the customer portal.

Adding a New Device: If you look in the main page called Account Details, under where you see registered devices, **in red text:** you need to add your device by clicking **add a new device**.

The screenshot shows the SumpAlarm website's account page for a user named Deborah. The page has a dark header with the SumpAlarm logo, a search bar, and navigation links. Below the header, there's a navigation menu with links to Home, Products, About, Contact, and FAQ & Blog. The main content area is divided into two sections: ORDER HISTORY and ACCOUNT DETAILS. The ORDER HISTORY section contains a table with columns for Order, Date, Payment status, Fulfillment status, and Total. The ACCOUNT DETAILS section shows the user's name, Deborah Diamond, and a link to Manage Subscription. Below the account details, there's a link to View Addresses (2) and an Edit Account link. At the bottom of the page, there's a REGISTERED DEVICES section with a red button labeled ADD A NEW DEVICE.

Order	Date	Payment status	Fulfillment status	Total
SA-WEB-3205	March 05, 2021	Paid	Fulfilled	\$ 1.03
SA-WEB-3129	February 05, 2021	Paid	Fulfilled	\$ 1.03
SA-WEB-3044	January 05, 2021	Paid	Fulfilled	\$ 12.38
SA-WEB-3043	January 05, 2021	Paid	Fulfilled	\$ 1.03
SA-WEB-3028	December 29, 2020	Refunded	Fulfilled	\$ 22.11
SA-WEB-3027	December 29, 2020	Refunded	Unfulfilled	\$ 1.11
SA-WEB-2557	May 29, 2020	Paid	Fulfilled	\$ 3.10
SA-WEB-2491	April 29, 2020	Paid	Fulfilled	\$ 3.10

When the popup screen appears, you need to enter the 4-character alphanumeric code on the bottom of your Sump Alarm unit in the MAC address field, right below where you are typing, a popup will appear with the full 16-character MAC address, click the full 16-character MACID that appears in the small popup, the rest will autofill the field, the serial number will too (the full Mac address is circled in the below screenshot).

The screenshot shows a device registration popup screen. On the left, there's a sidebar with tabs for Device Information, Personal Information, Notification Preferences, and Contact Information. The main area contains several input fields: Your Unit's Code (last 4 digits of Wireless network), Mac Address (with a 4-character code ED86 circled), Your Units Serial Number, and Pump Name (Sump Pump). There are also checkboxes for enabling E-mail Notifications (Free) and Voice and Text Notifications (Paid Plans). A red Next >> button is at the bottom.

Enter the information in each tab of the popup window to complete the configuration including adding multiple email addresses and sending a test to each address to verify that you entered the information correctly, and that the service is working. On the very last tab of this window there is a submit button you must click to save all the information you have entered, **don't miss the submit button.**

You will see a Green or Red Dot once the device is confirmed online and reporting by our servers.

3. Enable Notifications: Go to My Account, MY DEVICES, EDIT, and walk through the screens.











Note that the checkboxes for VOICE and TEXT on the DEVICE INFORMATION TAB are the "master switches".

You must turn on the notifications here, and then confirm your Notification Preferences.

Should you have any difficulty, respond to this email, and ask us to re-enable your notifications, and we can do it for you!

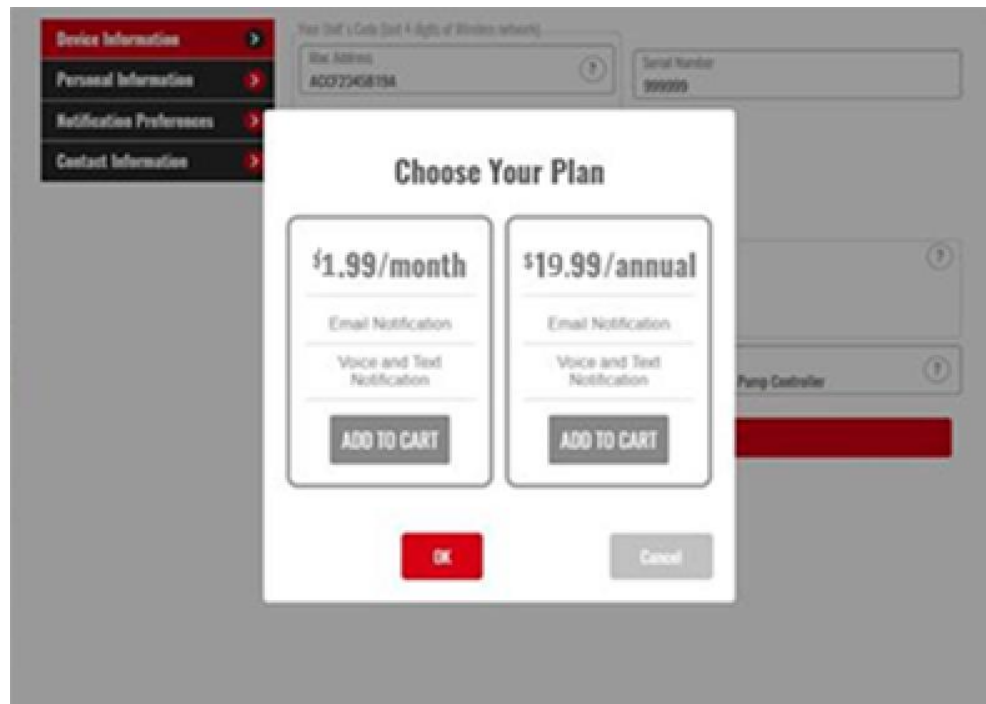
Shortly after you log in, the area under the **"REGISTERED DEVICES"** will populate and show your device. Click on the icon to edit your device as shown below:

The screenshot shows the SumpAlarm web application interface. At the top, there's a navigation bar with the SumpAlarm logo and tagline, and links for Home, Products, About, Contact, and Blog. A 'Welcome, Sump' message is displayed on the right. Below the navigation bar, there's a table of recent orders. Below that, the 'REGISTERED DEVICES' section is visible, featuring an 'ADD A NEW DEVICE' button and a table of registered devices. A blue arrow points to the edit icon (a pencil inside a circle) in the 'ACTION' column for the 'Moms Sump Pump (In the corner)' device.

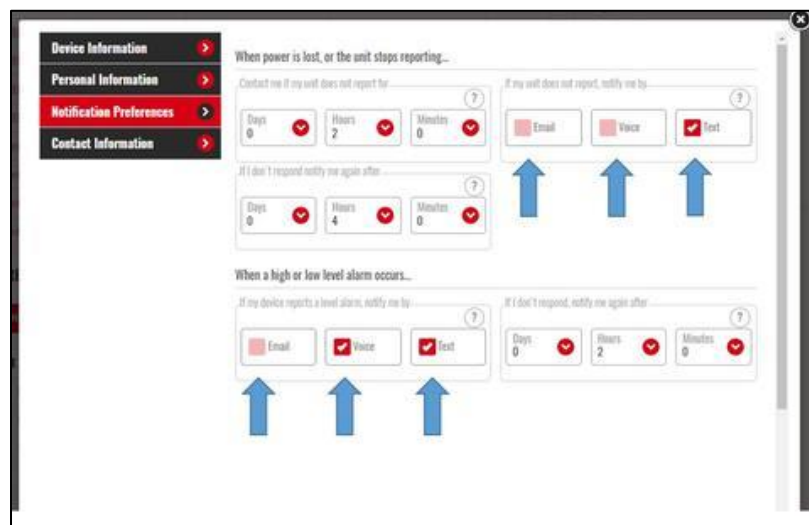
DEVICE SHORT MAC	PUMP NAME	DEVICE REPORTING	ACTION
S400	GS - First Article w/ Copper Antenna FOFB series	●	 
B19A	Shallow End Pool Pump Controller	●	 
9E82	Office Pet (2L)	●	 
F782	Pump Under Deck Stairs	●	 
F8EA	Moms Sump Pump (In the corner)	●	 

After clicking the **EDIT DEVICE** icon, on the next screen you can GLOBALLY activate or de-activate EMAIL or VOICE and TEXT. While they don't cost much, VOICE and TEXT are paid features for \$1.99 per month, or \$19.99 per year. It does not matter if you get 1 or 1000 per month - the price is always the same. This is an unlimited service. There is a small expense to Sump Alarm for each notification that is sent out - so we pass a small cost onto the customers that use the service.

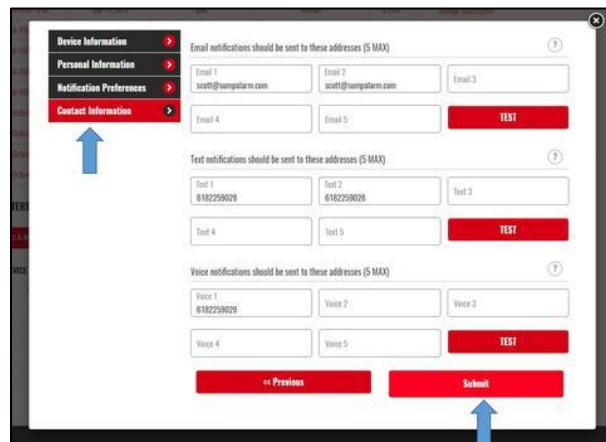
The screenshot shows a web-based configuration interface for a Sump Alarm device. On the left is a sidebar with four menu items: 'Device Information' (highlighted in red), 'Personal Information', 'Notification Preferences', and 'Contact Information'. The main content area contains several input fields: 'Four Digit Code (last 4 digits of Wireless network)' with the value 'ACCF2345819A', 'Serial Number' with the value '999999', and 'Purchase Date' with the value '2017-10-02'. Below these is a 'Notification Method' section with two checkboxes: 'Email Notification' (checked) and 'Voice and Text Notification' (checked). A blue arrow points to the 'Voice and Text Notification' checkbox. At the bottom of this section is a 'Months of Data History' field with the value '1'. To the right of this is a 'Pump Name' field with the value 'Shallow End Pool Pump Controller'. At the very bottom is a large red button labeled 'Next >>'. The entire interface is enclosed in a window with a close button in the top right corner.



Once you activate VOICE and TEXT, it will place the services in your cart. Now you can proceed to the subsequent screen (NOTIFICATION PREFERENCES) and enable voice and/or text for any of the alarm conditions. We generally recommend only enabling the VOICE notifications for LEVEL ALARMS only to avoid getting phone calls in the middle of the night if your unit stops reporting.

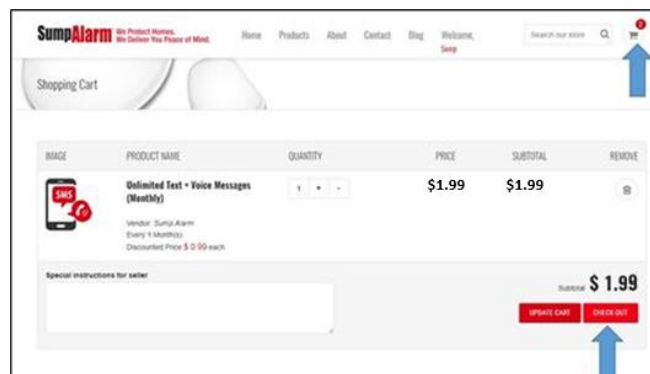


Once you have changed your device be sure to go the final screen (Contact Information). Add your contact information for VOICE and TEXT contacts. Use the TEST BUTTON to ensure the notifications are received and hit **SUBMIT**. This is the only way the changes will be saved.



The screenshot shows a web form titled 'Contact Information' with a sidebar menu containing 'Device Information', 'Personal Information', 'Notification Preferences', and 'Contact Information'. The 'Contact Information' section is active and contains three sub-sections: 'Email notifications should be sent to these addresses (5 MAX)', 'Text notifications should be sent to these addresses (5 MAX)', and 'Voice notifications should be sent to these addresses (5 MAX)'. Each section has input fields for adding contacts and a red 'TEST' button. At the bottom of the form are two red buttons: '<< Previous' and 'Submit'. A blue arrow points to the 'Submit' button.

Remember to go to the cart and CHECKOUT after you have clicked the submit button.



The screenshot shows the SumpAlarm shopping cart page. The cart contains one item: 'Unlimited Text + Voice Messages (Monthly)' priced at \$1.99. The subtotal is \$1.99. At the bottom right of the cart, there are two red buttons: 'UPDATE CART' and 'CHECKOUT'. A blue arrow points to the 'CHECKOUT' button.

As a final step... We always recommend testing your device by creating a high-level alarm and ensure that you receive the notifications

If you need any assistance, you can reach us at 314-787-8059 or at customerservice@sumpalarm.com

Best Regards,

The Sump Alarm Team