



# **BREAK-IN PROTECTION LIMITED WARRANTY**

This is to certify that the undersigned has purchased a qualifying window or door made with KeepSafe® glass. And thereby, qualifies for KeepSafe's® Break-in Protection Limited Warranty covering up to \$1,000 of the purchaser's insurance deductible (see reverse side for complete terms and conditions).

\_\_\_\_\_  
(Purchaser's signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Seller's signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(Dealer's name)

\_\_\_\_\_  
(Phone #)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(Phone #)

I hereby transfer all warranties written and implied covering the windows or doors made with KeepSafe® glass described herein to the assignee listed below.

\_\_\_\_\_  
(New Owner's signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Original Owner's signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Phone #)

**A whole new breed of protection.**



## TERMS AND CONDITIONS:

Solutia warrants to the original consumer purchaser (the "Consumer") that, for a period of time set forth below, commencing on the date of installation, that Solutia will reimburse the consumer purchaser for a percentage of his property loss arising out of a burglary due to an entry through a pane of KeepSafe® or KeepSafe Maximum™ glass which has been smashed or broken by a burglar up to a maximum of the consumer's insurance deductible but no insurance deductible shall exceed \$1,000.

If the property loss/burglary occurs (i) within the first ten (10) years from the date of installation of the window or door system made with KeepSafe glass, then the percentage reimbursed shall be 100% (of the insurance deductible but such deductible not to exceed \$1,000); (ii) during the eleventh (11th) through twentieth (20th) year subsequent to the date of installation of the KeepSafe installation, then the percentage reimbursed shall be 50% of such insurance deductible. No more than one (1) claim per household will be honored in any one calendar year and no more than five (5) claims per residence will be honored over the life of the warranty.

If the window or door system made with KeepSafe glass is installed in a building other than a single family residence, and the building is owned by (1) an entity, including, but not limited to a corporation, partnership, unincorporated association, trust, government or public entity, house of worship or school, or (2) in a single family residence in which the original consumer purchaser does not both own and reside in the building, then the maximum percentage is 50% of the insurance deductible up to \$500 of the property owner's insurance, subject to all other terms and conditions of this warranty.

## HOW TO MAKE A CLAIM UNDER THIS LIMITED WARRANTY GLASS UNIT

A written claim must be submitted to Solutia at KeepSafe, Dept. 204, PO Box 66760, St. Louis, MO 63166-9890, within 30 days of alleged KeepSafe window and/or door system damage and the subsequent burglary. In the claim, the Consumer must provide:

- a copy of the original warranty registration certificate showing original date of purchase of the KeepSafe window and/or door system or other documentation showing proof of purchase such as an invoice with the original date of installation of the KeepSafe window and/or door system;

- place of purchase;
- a description of the nature of the claim;
- a copy of the police report and a copy of the loss claim notice to the insurance company of the burglary; and
- two pictures of the broken window or door system made with KeepSafe glass (one taken from inside, one from outside) which clearly shows the KeepSafe logo etched in the window glass. You can find the logo marked in the lower corner of your window sash.

Within 30 days of the date of receipt of the written claim, a Solutia representative will investigate the claim. If the investigation substantiates the claim, Solutia shall cover the homeowner's insurance deductible up to \$1,000 per all terms and conditions stated here.

## TRANSFER OF WARRANTY COVERAGE

The original consumer purchaser shall have the right to transfer this warranty coverage within thirty (30) days after sale of his residence by submitting a warranty form showing the new home owner and a \$50 warranty transfer fee.

## LIMITATION ON COVERAGE

This Limited Warranty does not apply to and Solutia shall not be liable for any payment reimbursements due to loss:

- 1) due to Acts of God; or,
- 2) caused by alterations made to the window or door system made with KeepSafe glass after completion of installation, including but not limited to structural changes to the home, application of paint, application of caustic cleaning solutions, coatings or other modifications; or,
- 3) caused by settling of the foundation of the home or buckling or cracking of the wall in which the window or door made with KeepSafe glass is installed; or,
- 4) caused by retrofitting of non-KeepSafe glass in a window or door frame that originally held KeepSafe glass (a KeepSafe glass window or door as originally purchased); or,
- 5) failure to follow Solutia installation instructions; or,
- 6) if the window made with KeepSafe glass is installed in a sloped position.

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR USE OR PURPOSE AND THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED HEREIN UNLESS A SHORTER PERIOD IS PERMITTED BY LAW. SOLUTIA SHALL NOT BE LIABLE FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES TO THE BUILDING, ITS CONTENTS OR ITS OCCUPANTS, HOWEVER ARISING. THIS LIMITED WARRANTY CONTAINS ALL OF THE PROVISIONS OF YOUR REMEDIES. SOLUTIA'S LIABILITY IS LIMITED TO THE PROVISIONS OF THIS LIMITED WARRANTY, WHETHER ANY CLAIM AGAINST IT IS BASED UPON STRICT LIABILITY, NEGLIGENCE, BREACH OF WARRANTY, IF THIS LIMITED WARRANTY SHALL FAIL OF ITS ESSENTIAL PURPOSE OR ANY OTHER THEORY OR CAUSE OF ACTION.

Some states do not allow limitations of how long an implied warranty lasts or the exclusion of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

## MODIFICATIONS OF THIS LIMITED WARRANTY

This Limited Warranty may not be changed or modified. This attached limited warranty registration card should be completed and forwarded within thirty (30) days of original installation to Solutia, Dept. 204, PO Box 66760, St. Louis, MO 63166-9890, Attention: KeepSafe, for registration, for this limited warranty to be properly registered. Failure to forward the warranty registration within thirty (30) days of original installation of the window or door system made with KeepSafe glass will result in your missing important product information.

SOLUTIA INC.  
P. O. Box 66760  
St. Louis, MO 63166-6760  
575 Maryville Centre Dr.  
St. Louis, MO 63141



**A whole new breed of protection.**



# **BREAK-IN PROTECTION LIMITED WARRANTY**

## **REGISTRATION CARD**

Please fill out in full and return this card along with a copy of your window purchase invoice to activate your KeepSafe Break-in Protection Limited Warranty.

Purchaser's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

e-mail Address \_\_\_\_\_

Dealer Company Name \_\_\_\_\_

Dealer Location (city, state) \_\_\_\_\_

Date Purchased \_\_\_\_\_ Invoice # \_\_\_\_\_



# **BREAK-IN PROTECTION LIMITED WARRANTY**

## **TRANSFER OF REGISTRATION CARD**

Please fill out in full and return this card to transfer your KeepSafe Break-in Protection Limited Warranty to the new homeowner.

New Owner's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

e-mail Address \_\_\_\_\_

Former Owner's Name \_\_\_\_\_

Former Owner's Signature \_\_\_\_\_

Original Date of Purchased \_\_\_\_\_ Date of Transfer \_\_\_\_\_

Place  
First Class  
Postage Here

**KeepSafe®**  
**Department 204**  
**P.O. Box 66760**  
**St. Louis, MO 63166-9890**

Place  
First Class  
Postage Here

**KeepSafe®**  
**Department 204**  
**P.O. Box 66760**  
**St. Louis, MO 63166-9890**