

WARRANTY

MIDEA FREEZER LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer Service Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the User Manual, or visit <http://us.Midea.com/support>
2. All warranty service is provided exclusively by our authorized Midea Service Providers, in the U.S. and Canada.

Midea Customer Service

In the U.S.A. or Canada, call 1-866-646-4332.

If outside the 50 States of the United States or Canada, contact your authorized Midea dealer to determine whether another warranty applies.

1 YEAR PARTS AND LABOR, 10 YEAR COMPRESSOR PARTS

WHAT IS COVERED

FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

Midea will repair or replace, without charge, any defects due to faulty materials or workmanship for one full year from the date of purchase. For further detail of warranty coverage and warranty repair information, visit www.midea.com or call **1-866-646-4332**.

TEN YEAR WARRANTY COMPRESSOR ONLY - LABOR NOT INCLUDED

In the second through tenth years from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Midea will pay for factory parts to replace the compressor if it fails and prevents an essential function of this major appliance that existed when this major appliance was purchased. This is a 10-year warranty on the parts only and does not include repair labor.

Consumer will be responsible for:

- Diagnostics, removal, transportation and reinstallation cost required because of service.
- Costs of service calls that are a result of items listed under **NORMAL RESPONSIBILITIES OF THE CONSUMER****

NORMAL RESPONSIBILITIES OF THE CONSUMER**

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. Proper use of the appliance in accordance with the instructions provided with the product.
2. Routine maintenance and cleaning necessary to keep the good working condition.
3. Proper installation by an authorized service professional in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and / or gas codes.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loosened connections or defects in house wiring.
5. Expenses for making the appliance accessible for servicing.
6. Damages to finish after installation.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. Service must be provided by a Midea designated service company. This limited warranty is valid only in the 50 States of the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Failure caused by damage to the unit while in your possession (other than damage caused by defect or malfunction), by its improper installation, or by unreasonable use of the product, including without limitation, failure to provide reasonable and necessary maintenance or to follow the written Installation and Instruction Manual.
2. Products purchased "as-is" or refurbished are not covered by this warranty.
3. Food loss caused by refrigerator or freezer failure.
4. Service calls to repair or replace consumables such as water filters, light bulbs, air filters etc., or handles, knobs and other cosmetic parts.
5. Product that has been transferred from its original owner.
6. Interior or exterior rust on the unit.
7. Damages caused by services performed by persons other than authorized Midea servicers; use of parts other than Midea replacement parts; obtained from persons other than such Midea customer service; or external causes such as abuse, misuse, inadequate power supply or acts of God.
8. Service calls resulting from improper installation of your product.
9. Service calls to instruct you on the use of your product.
10. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
11. If the unit is put to commercial, business, rental, or other use or application other than for consumer use, we make no warranties, express or implied, including but not limited to, any implied warranty of merchantability or fitness for particular use or purpose.
12. Product that has been removed outside the USA or Canada.
13. Products without original serial numbers or products that have serial numbers which have been altered or cannot be readily determined.

NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages. So this limitation or exclusion may not apply to you.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Midea makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Midea or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. MIDEA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

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make yourself at home



www.midea.com

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