



A diagram of a rectangular plate. A horizontal dimension line with arrows at both ends is positioned above the plate, indicating a width of 10.20 cm.

pet vacuum

ONE
HOME COLLECTION

OPP.V001

ONE
HOME COLLECTION

OPPV001

FRONT

22.80 cm

10.20 cm

Warranty information

ONE Smart Home Collection - Scadlock LLC

We offer a limited warranty for this product against any defects in material and workmanship for a period of 12 months since the date of the factory. **The conditions of the warranty are as follows:**

- The warranty is only valid upon presentation of the original receipt (from dealer/retailer) by the original purchaser with the product to be repaired or replaced.
- The warranty is invalid if the serial number, date of purchase and label has been removed.
- The warranty does not cover damage or product failure resulting from normal wear and tear, physical abuse, improper installation, modification or repairs by unauthorized third parties.
- We do not assume responsibility for any loss or damage incurred during shipment or as a result of a force majeure.
- We are not liable for any incidental or consequential damages arising from the use or misuse of the product.
- All warranty claims are limited to repair or replacement of defective product and at the sole discretion of us.
- If we repair or replace the product, the product will be covered for the remaining time of the original warranty period. Repair or replacement may involve the use of reconditioned units which are equivalent in function. Replaced part or product becomes the property of us.
- Consumable components such as batteries and accessories are not covered by the warranty.

How to make a claim:

1. Customer contacts Scadlock to setup warranty claim.
2. Scadlock advises the customer of the claim process. Customer provides a valid proof of purchase and filling out the warranty card.
3. Scadlock contacts manufacturer for repairs, cost, and recommendation of replacement.
4. Customer or Scadlock sends unit to manufacturer for testing.
5. If approved, an email/letter is sent and a reimbursement is provided by Scadlock. Case is closed.
6. If denied, an email/letter is sent. Case is closed.

Warranty Card

Attach proof of purchase

Date Purchased _____ 12mo. Warranty Period

Location Purchased _____

20218 Hamilton Ave.

Torrance, CA 90502 USA

+1 (310) 645-6400

BACK