



KaMic Bi-Fold Doors – Limited 10-Year Warranty

Effective Date: [Insert Date]

Applies To: KaMic bi-fold doors purchased from authorized retailers or directly from KaMic Home.

KaMic Home is committed to providing high-quality bi-fold doors. We offer a **10-year limited warranty** covering parts only, ensuring our customers receive durable and reliable products.

1. Warranty Coverage

This limited warranty applies to the **original purchaser** of KaMic bi-fold doors and covers **defects in materials and workmanship** under normal residential use.

1.1 Covered Components

KaMic Home will provide **replacement parts** for the following components that are found to be defective due to manufacturing or material defects:

- **Aluminum Frame & Door Panels** – Structural integrity and finish are warranted against material defects, such as corrosion or warping, under normal conditions.
- **Glass Panels** – Insulated glass units are covered against **seal failure**, which results in visible moisture or fogging between panes.
- **Hardware & Fittings** – Includes hinges, rollers, tracks, handles, and locking mechanisms, ensuring functionality under proper use.
- **Weather Seals & Gaskets** – Covered for defects that cause air or water leakage due to material failure.
- **Bottom Track & Top Rollers** – Ensured to function correctly without defects in material or workmanship.

1.2 Duration of Coverage

- **Aluminum Frame & Panels** – 10 years
- **Glass Panels (Seal Failure Only)** – 5 years



- **Hardware, Rollers & Tracks** – 5 years
- **Weather Seals & Gaskets** – 3 years

2. What is NOT Covered

This limited warranty does not cover:

2.1 Installation & Labor Costs

- KaMic Home provides **parts-only coverage**. The cost of labor, removal, reinstallation, or modifications to accommodate a replacement part is **not included**.
- Warranty is **void** if doors are not installed per KaMic's provided instructions or industry standards.

2.2 Improper Use, Maintenance, or Damage

- Damage resulting from **misuse, abuse, negligence, or improper maintenance**.
- Use of **excessive force** or improper operation of the door system.
- Damage due to **impact, accidents, fire, flood, natural disasters, or exposure to extreme environmental conditions**.
- **Improper cleaning methods** (e.g., use of abrasive or harsh chemical cleaners).

2.3 Normal Wear & Tear

- Fading, discoloration, or weathering of the aluminum frame and finishes due to normal exposure to elements.
- Scratches, dents, or scuff marks on glass, frame, or hardware resulting from everyday use.
- Minor glass imperfections that **do not affect structural integrity or visibility**.

2.4 Modifications & Third-Party Alterations

- Any modification, alteration, or repair **not authorized by KaMic**.
- Use of **non-KaMic parts or hardware replacements**.
- Installation of **aftermarket coatings, films, or tints** on glass.

2.5 Water or Air Leakage Beyond Normal Performance



- Bi-fold doors are **not designed to be fully watertight**. Some level of air or water infiltration is expected under severe weather conditions and is not considered a defect.
- Doors installed in **high-exposure locations (e.g., coastal areas) without proper sealing or maintenance**.

2.6 Screen Doors & Accessories

- Screens or retractable screens are **not covered** under this warranty.
- Accessories such as blinds, shutters, or decorative features are excluded.

3. Warranty Claim Process

To file a claim, the original purchaser must:

1. Provide proof of purchase (invoice, receipt, or order confirmation).
2. Submit clear **photos or videos** showing the defect.
3. Describe the **issue in detail**, including when it was first noticed.
4. Email the claim request to support@kamichome.com or call **Customer Support Line at 626-227-5285**

KaMic Home will review the claim and, if approved, provide **replacement parts** at no charge. The customer is responsible for **shipping costs** associated with receiving warranty parts.

4. Transferability

This **warranty is non-transferable** and applies only to the original purchaser at the original installation location.

5. Disclaimer

KaMic Home makes no other warranties, express or implied, including but not limited to merchantability or fitness for a particular purpose. KaMic Home is not liable for **incidental or consequential damages** resulting from product failure.

6. Maintenance Recommendations

To extend the life of your KaMic bi-fold doors, we recommend:

- **Regular Cleaning** – Wipe down frames, glass, and tracks with mild soap and water.



- **Lubrication** – Apply lubricant to rollers and hinges **every 6 months** for smooth operation.
- **Weather Seal Inspection** – Check gaskets and seals periodically for wear and replace as needed.

For additional assistance, contact **KaMic Home Customer Support** at **support@kamichome.com**.



KaMic Bi-Fold Doors – Warranty Claim Form

Customer Information

- **Full Name:** _____
- **Phone Number:** _____
- **Email Address:** _____
- **Shipping Address:**
Street: _____
City: _____ State: _____ ZIP: _____

Product Information

- **Model Name / SKU:** _____
- **Color / Finish:** _____
- **Glass Type (if applicable):** _____
- **Size of Door:** _____
- **Swing & Folding Orientation:** _____

Purchase Details

- **Retailer / Purchase Channel:** (Check one)
 - ☐ KaMic Home Website
 - ☐ Lowe's
 - ☐ Wayfair
 - ☐ Home Depot
 - ☐ Other: _____
- **Order Number:** _____
- **Date of Purchase:** ____ / ____ / ____
- **Installation Date (if applicable):** ____ / ____ / ____



- **Warranty Claim Details**
- **Issue Description (Please describe the problem in detail):**

- **When was the issue first noticed?** ____ / ____ / ____
- **Has any attempt been made to fix or modify the product?**
☐ Yes ☐ No
If **yes**, please describe: _____

Supporting Documents (Required)

- **Proof of Purchase** (Attach a copy of the receipt, invoice, or order confirmation)
- **Photos / Videos** (Clearly showing the issue with the product)

Preferred Resolution

- ☐ Replacement Part
- ☐ Repair Advise
- ☐ Other: _____

Agreement & Signature

I confirm that the information provided above is accurate to the best of my knowledge. I understand that this warranty covers **parts only** and does not include labor, installation, or shipping costs.

Signature: _____ **Date:** ____ / ____ / ____

Submission Instructions

Please email the completed form along with supporting documents to **support@kamichome.com**. Our team will review your request and respond within **5-7 business days**.