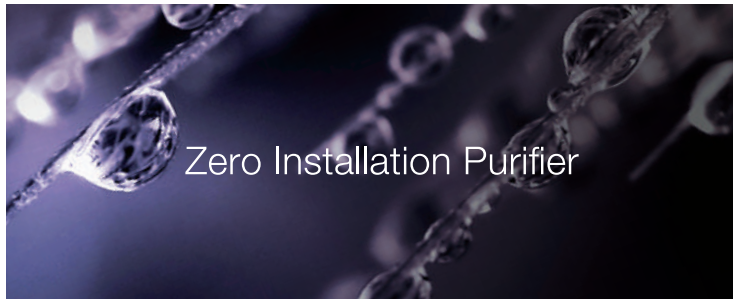


RKIN

Zero Installation Purifier
AlcaPure and OnliPure Editions

Reverse Osmosis

Zero Installation Purifier



RKIN



PRESSURE PUMP

High efficiency and production.



DIRECT ACCESS

Easy maintenance.



CLICK

Secure connections.



ENCAPSULATED MEMBRANE

Maximum hygiene, minimum contact.



ELECTRONIC ADAPTOR

High yield stability.



NSF CONNECTORS

High quality and trusted.



NSF CARBON

Highly efficient.



FT QUICK CHANGE FILTERS

Time and effort saving.



ZERO INSTALLATION

Ready to use.



ECO FRIENDLY

Filtration water recovery design.



Plug & Play

Easy instant operation.

Please keep this manual, including service and warranty sections, for future use. If you have any questions about the set up, operation, or maintenance of this equipment, please visit <https://rkin.com/guide/> or call 1-800-803-4551 for technical assistance.

Contents

Introduction	4
Specifications	4
Parts description	5
4 Stage filtration & booster pump	5
What is natural osmosis and reverse osmosis (RO)?	6
How does the membrane work?	7
3rd party test results	8
Operating conditions and cautions	9
Effect of TDS concentration in the inlet water	9
Startup and use	10
Push button control - user interface	12
Filtering cycle time	13
Filter initialization	13
Changing water in supply pitcher	14
Cleaning pure water reservoir	15
Filter replacement	16
Prefilter replacement	16
Postfilter replacement	17
How quick connectors work	18
RO membrane replacement	19
Reset procedure	22
Troubleshooting	23
Filter change and maintenance record	24
Limited Warranty	26

Congratulations on the purchase of your RKIN Zero Installation Purifier. RKIN water filters are among the best appliances you can find on the market to improve water taste and quality.

With the water quality of our environment worsening, we have been prompted to design and manufacture a compact, domestic reverse osmosis water filter to meet these challenges with the highest quality solutions.

Your RKIN Zero Installation Purifier will provide many benefits and advantages:

- BPA free.
- Provides high quality water.
- Ensures high production.
- Low maintenance costs.
- Compact innovative design and concept.
- No installation or water connections.
- Leftover high-concentrate water can be used for watering plants, etc.
- Saves time on set up and maintenance.

With RKIN Zero Installation Purifier you will enjoy the improved taste of water for drinking, coffee, and ice cubes or any other drinking water use. Reverse Osmosis filtered water also enhances the flavor of food when cooking. Enjoy healthier water for your whole family.

TECHNICAL SPECIFICATIONS

Model: RKIN-ZIPAL-BLK, RKIN-ZIPAL-WHT, RKIN-ZIPDI-BLK, RKIN-ZIPDI-WHT

Dimensions: (HxWxD) 16x10x15 in (415 x 250 x 380 mm)

Weight: 25 lbs. (11.3 Kg)

Temperature Range (max/min): 45°C/5°C (113°F/41°F)

Inlet TDS (Maximum): 800ppm

Hardness: Maximum 25 grains (hardness over 10 grains may reduce lifespan of the reverse osmosis membrane)

RO Membrane: Type 1×1812 75 GPD

Production Rate: 40 Gallons Per Day

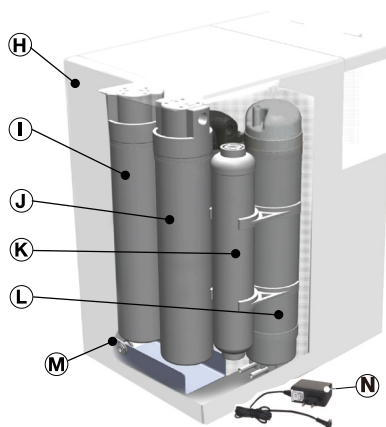
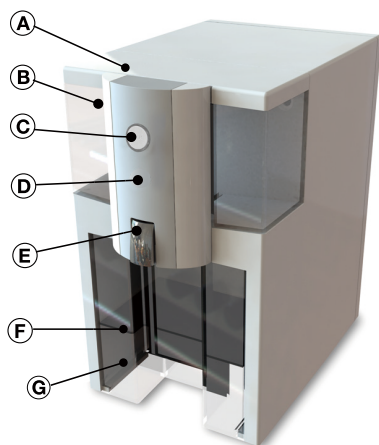
Electrical operation: 24VDC, 24 W

Electrical adaptor: 100-240 V 50 / 60Hz. 24VDC

Treated water reservoir capacity: ½ gallon (2 liters)

Supply water pitcher capacity: 1 gallon (4 liters)

PARTS DESCRIPTION



A. Pure water reservoir cover

B. Pure water reservoir

C. Push button control

D. Front panel cover

E. Dispenser

F. Divider with funnel

G. Supply pitcher

H. Back cover

I. Prefilter PP5 micron. MPN: RC-FT-82

J. Prefilter carbon. MPN: RC-FT-92

K. Post Filter. MPN: RC-QC-ST-AP, RC-QC-XL-OP

L. RO membrane. MPN: RC-EN-75-MB

M. Power socket

N. Electrical AC adapter

4 STAGE FILTRATION & BOOSTER PUMP

Stage 1.	Prefilter PP5 micron	This stage removes particles suspended in inlet water.
Stage 2.	Prefilter Carbon	Removes free chlorine, odor, organic contaminants, pesticides and chemicals that contribute to undesirable taste and odor.
Stage 3.	75GPD RO membrane	This is the heart of the RKIN Purifier, and removes contaminants down to a molecular level. (see page 6 for an explanation of "What is Reverse Osmosis")
Stage 4.	Post filter	AlcaPure: adds beneficial minerals to the drinking water. OnliPure: reduces any remaining contaminants to zero TDS.
	Pump UP-7000	UP-7000 Pump provides top quality, quiet, efficient operation for pressure required by reverse osmosis process.

For replacement parts and filters, go to www.rkin.com or call 1-800-803-4551.

WHAT IS NATURAL OSMOSIS AND REVERSE OSMOSIS?

Natural or direct osmosis is common in nature, found in places like the semi-permeable membranes which are part of the vast majority of organisms (e.g. plant roots, our own body organs, cell membranes, etc ...)

When two solutions of different concentrations of salts (TDS -Total dissolved solids) are separated by a semi permeable membrane, it naturally produces a flow of water from the less concentrated solution to the higher concentrated solution. This flow continues until the concentrations on both sides of the membrane are equal.

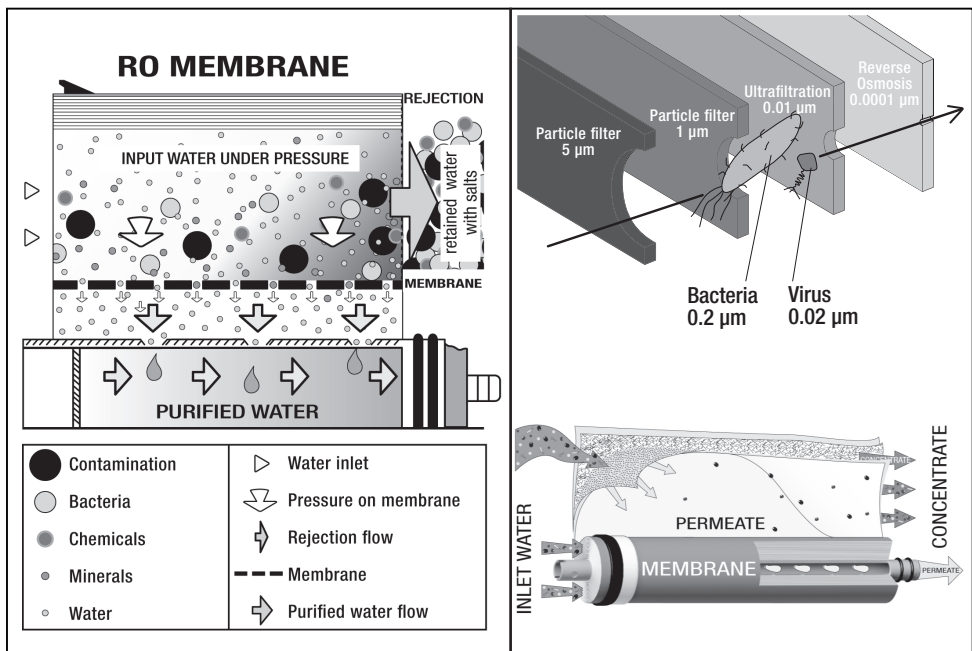
To overcome this tendency, and reverse the natural flow of the system, (in order to obtain a flow of water from a higher salt concentration solution to a lower salt concentration solution) pressure is applied to the water on the side of the membrane with the higher concentration. Pure water is collected from the lower pressure side of the membrane and this process is what is called reverse osmosis. Today, reverse osmosis is one of the best methods for improving the characteristics of water by a physical process (without using chemicals).

For video walkthroughs and online user guide, please visit:
<https://rkin.com/guide/>

HOW DOES THE MEMBRANE WORK?

Pressure is applied to the water on the inlet side of the semi permeable membrane, so that part of it (RO water) will flow through the pores of the membrane, while the rest of the water (water rejected with high salt concentration) will be diverted back to the supply pitcher to recycle and optimize performance.

Since the diameter of the pores of the membrane is less than 0.0001 microns, only water molecules and a small amount of minerals (sodium, potassium, calcium, magnesium, etc.) will pass through the membrane. Larger molecules will be “rejected” from passing through the membrane.



This system has been tested according to NSF/ANSI 58 for reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 58.

Testing was performed under standard laboratory conditions, actual performance may vary.

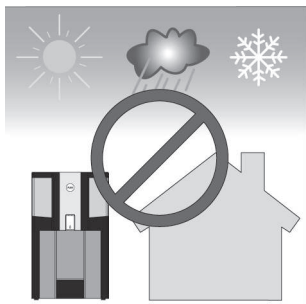
Substance	Influent challenge concentration (mg/L)	Maximum permissible product water concentration (mg/L)	Minimum Reduction	Average Reduction
TDS	750 ± 40 mg/L	187	77.84%	88.34%
Fluoride	8.0 ± 10%	1.5	81.25%	88.82%
Lead	0.15 ± 10%	0.005	99.31%	99.87%
Chromium VI	0.3 ± 10%	0.1	85.71%	97.70%
Chromium III	0.3 ± 10%	0.1	96.27%	99.31%
Perfluorooctanoic Acid (PFOA) and Perfluorooctane Sulfonate (PFOS)	0.0015 ± 10%	0.00007	96.08%	98.34%

Recovery Rating: 55.08%	Efficiency Rating: 55.08%	Production Rate: 45.4 Gallons Per Day
-------------------------	---------------------------	---------------------------------------

Efficiency rating means the percentage of the influent water to the system that is available to the user as RO treated water under operating conditions that approximate typical daily usage.

Recovery rating means the percentage of the influent water to the membrane portion of the system that is available to the user as reverse osmosis treated water when the system is operated without a storage tank or when the storage tank is bypassed.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.



OPERATION CONDITIONS

- Use only room temperature water 68 - 78 °F (20-26°C)
- The ambient temperature must be between 40 and 104 °F (4 and 40 °C.)
- Keep the system from extreme temperatures, like cooking surfaces , and extreme environmental conditions.
- Keep the unit away from direct sunlight to prevent airborne algae from growing in the top tank.

Do not use with water that is microbiologically unsafe, of unknown quality, or without adequate disinfection before or after the system. If the water being filtered is from a public water supply, it will comply with requirements and your RKIN Zero Installation Purifier will substantially improve the water quality.

In the event that the water to be filtered is not from a public water supply, or is of unknown origin, in order to ensure proper purification, contact your distributor to advise you on the most appropriate physical, chemical and bacteriological water treatment to use with your RKIN system.

- Unplug the unit before repair, inspection or filter replacement.

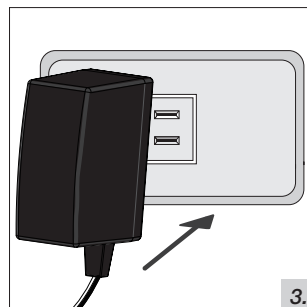
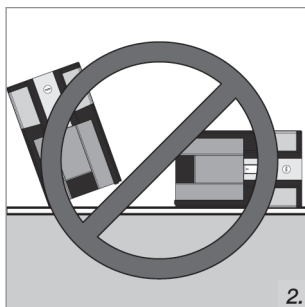
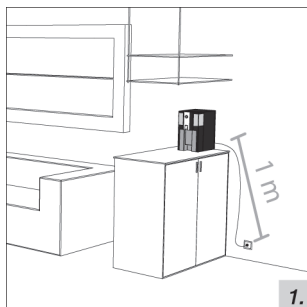
EFFECT OF TDS CONCENTRATION IN THE INLET WATER

Production rate will vary depending on the TDS content (Total Dissolved Solids) and temperature of water to be filtered. Water with a lower temperature and higher TDS will be filtered slower than water which is warmer or of a lower TDS.

- It is recommended to use water with a maximum hardness of 25 grains in order to obtain optimum performance.
- If the inlet water is of hardness greater than 25 grains, or contains high concentrations of iron or manganese, or hyper chlorination, there may be a reduction in membrane life and performance of certain components of the purifier.

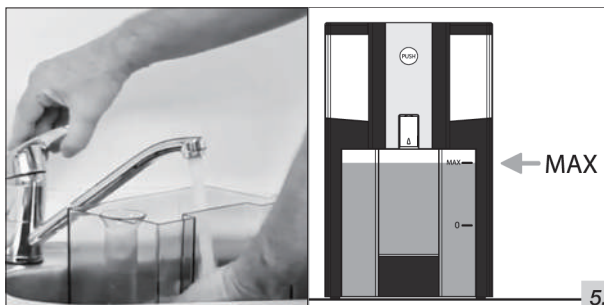
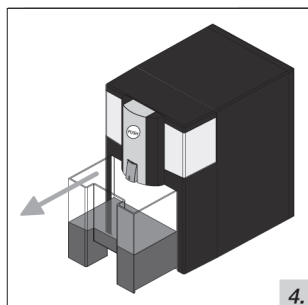
RKIN Zero Installation Purifier is designed for TDS up to 800 ppm. For TDS above 800 ppm, consult your dealer. (If the water being filtered is from a public water supply, it will comply with requirements for water to be used for the RKIN purifier.)

STARTUP AND USE

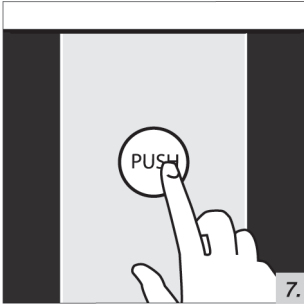


1. Remove Zero Installation Purifier and contents from box and place on a convenient counter top or table within three feet (1 meter) of an electrical outlet. (fig. 1)
2. Equipment must be operated on a level surface and not inclined. (fig. 2)
3. Plug the AC adapter into the power socket on the back of the Zero Installation Purifier. Plug the electric cord into a wall socket. (fig. 3) (The Push Button Control LED will glow blue)

※**Note:** AC adapter is shipped within the Styrofoam packaging.



4. Remove the supply pitcher from its' base by pulling out on the front handle. (fig. 4) (The LED will flash yellow)
5. Place the pitcher with divider and funnel inside under a faucet and fill to the "Max" level marked on the front of the pitcher. (fig. 5)



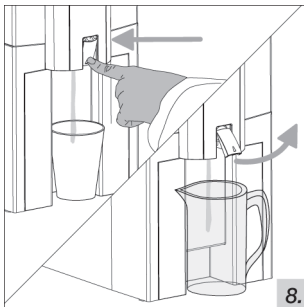
6. Replace the supply pitcher to the base of the RKIN Zero Installation Purifier, being sure the pitcher is securely seated into the base. (The Push Button Control should glow steady blue.)
7. Press the control button once. (fig. 7)

The purifier will draw water from the supply pitcher and direct purified water to the Pure Water Tank.

A complete filtering cycle produces approximately 1/2 gallon (2 liters) of pure water, stored in the upper reservoir.

Concentrate - water containing impurities rejected by reverse osmosis membrane is directed back to the supply pitcher for recycling.

Divider and funnel are designed to divert the concentrate water to the bottom of the supply pitcher, allowing for optimum filtration performance. Divider and funnel are loosely placed inside the supply pitcher for easy removal and cleaning.



8. To dispense Purified water, either push in or pull out on the dispenser handle. When pulled out, the handle will stay in the open position. (fig. 8)

Before using this product, please read and understand the product manual. Usage must comply with all state and local laws, For indoor non-commercial application only.

Contact us with any questions concerning the use or set up of this water system.

PUSH BUTTON CONTROL - USER INTERFACE

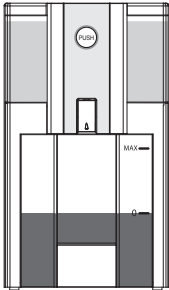
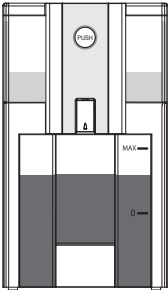
The filters and reverse osmosis membrane change notifications are based on the preset time interval and don't indicate the water quality.

Please see page 22.

INDICATOR LIGHT	STATUS	FUNCTION	MEANING
LED Steady Blue		POWER ON	System is in power saving standby mode.
LED Flashing Blue		FILTERING	The system is in operation and filtering cycle is in progress.
LED Steady Yellow		FILTERING COMPLETE	Pure water has been drawn off from the supply pitcher to the “minimum” level and automatically turned off. Cycle complete.
LED Flashing Yellow		ALARM	The supply pitcher is not mounted or set correctly.
LED Steady Red		RO MEMBRANE CHANGE INDICATOR	Time to change RO membrane. (page 19-21)
LED Flashing Red		FILTER CHANGE INDICATOR	Time to change filters. (page 16-18)

FILTERING CYCLE TIME

The time required to complete one cycle will vary according to water quality, water temperature and how long the filters have been used. The filtering process will turn off automatically once the cycle is completed.

Filtration completed within 20 minutes or less.	Filtration incomplete after 20 minutes preset cycle.
	
Normal condition	Filters should be changed

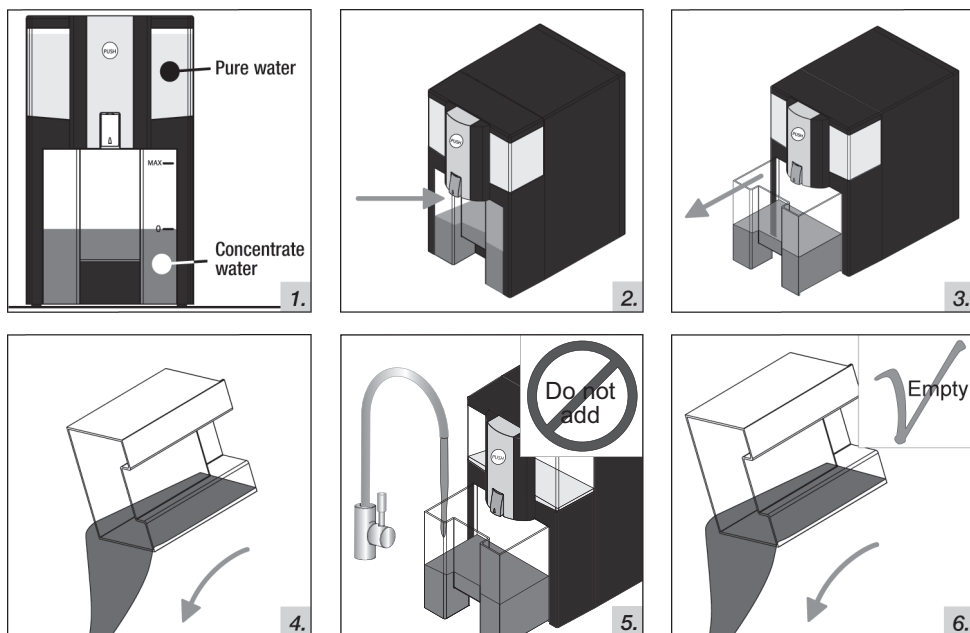
Gradually as the filters and membrane become used, the filtering cycle time will become longer. Usually the filtering process will complete before reaching a preset 20 minute time limit. If the water level in the bottom tank doesn't come close to the minimum "0" level in one 20 minute cycle, this indicates that the filters should be changed.

FILTER INITIALIZATION

- When the purifier is being used for the first time, the filters should be rinsed by running the purifier for three cycles, and discarding the water. Water from the first cycle may contain fine carbon sediment from the post filter which may give the water a slight gray color. This carbon is food grade and healthy, and will not affect the quality of the water. After filtering three cycles, the pure water reservoir may be removed from the purifier and rinsed with tap water. (See page 15)
- With filters rinsed, the purifier may now be used for pure water filtration.
- When filters in the unit are brand new, it takes some water to fill any empty space within the system.
- The top tank will have less filtered water than usual during initial cycle, and purifier might sound a bit louder as air is being pushed out from the system.

CHANGING WATER IN SUPPLY PITCHER.

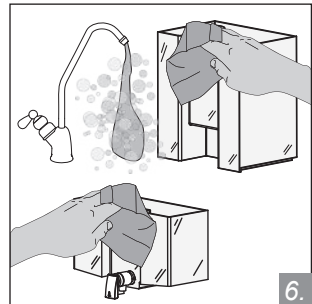
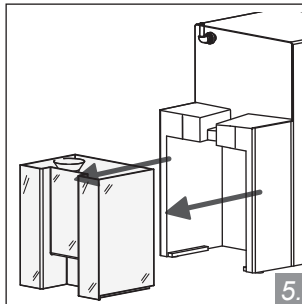
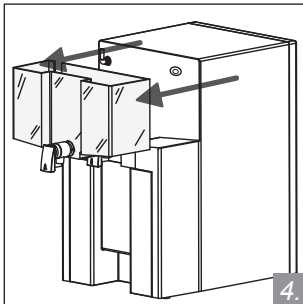
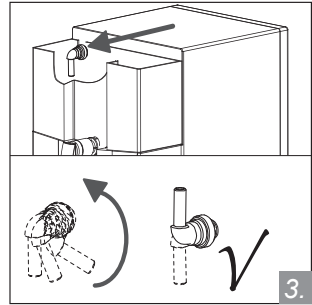
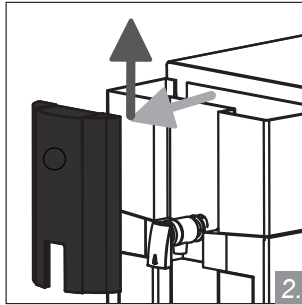
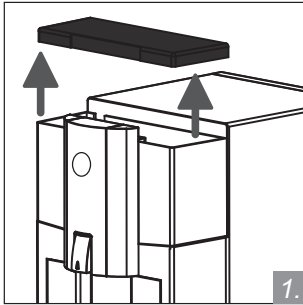
After completing a filtration cycle, completely empty the supply pitcher, and refill with fresh water before starting another cycle. The water remaining in the supply pitcher after a filtration cycle has a higher concentration of TDS, so starting a new cycle, by adding fresh water to this remaining concentrate water will lower system performance and can damage the RO membrane and filters.



Notice:

- Water should not be stored in the purifier for extended periods of time exceeding one week.
- If you plan to not use the purifier for more than one week, completely empty the water supply pitcher and pure water reservoir, and disconnect the power supply. When you return, filter two cycles of water to rinse the system.
- If the purifier has not been used for more than a month, remove and wash with soap and water both the supply pitcher and pure water reservoir. Rinse the reservoirs and filter two cycles of water to rinse the system.

CLEANING PURE WATER RESERVOIR



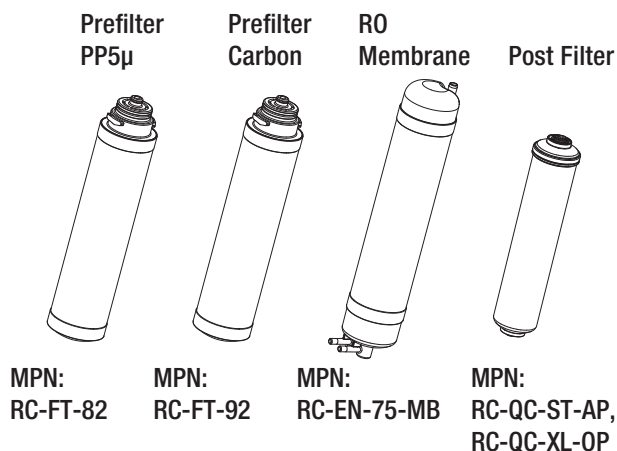
1. Remove top cover.
2. Slide the front cover panel up and remove.
3. Turn the pure water supply tube so it is pointing up.
4. Slide the pure water reservoir forward to remove.
5. Remove supply pitcher.
6. Wash both reservoirs with a soft cloth, dish soap, and water.

The mounting screws behind the front panel cover can be adjusted to desired sturdiness.

FILTER REPLACEMENT

For easy to follow filter replacement videos, please visit <https://rkin.com/guide/>

Periodic filter replacement is required to insure water quality and proper performance of filters. These are the recommended filter change periods to be used as a guideline for municipal inlet water. Filters may need to be changed more often if inlet water is of lower quality.



Prefilter PP5μ
Change at 12 months
Prefilter Carbon
Change at 12 months
RO Membrane
Change at 2 years
Post Filter
Change at 12 months*

Your water quality may affect the longevity and replacement frequency of the filters.

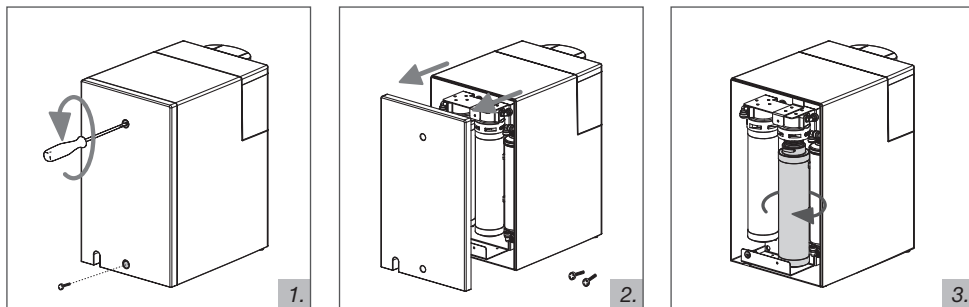
*It is time to replace the post-filter when the filtered water has:

- an abnormal water taste.
- a higher than usual TDS reading for OnliPure only.
- a pH level below 7 for AlcaPure only.

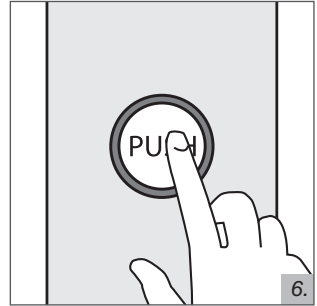
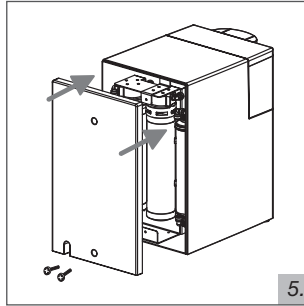
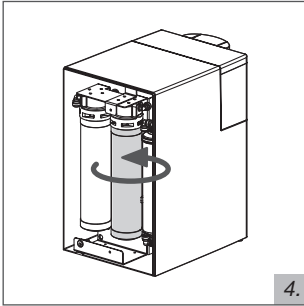
PREFILTER REPLACEMENT

PREFILTER PP5μ AND PREFILTER CARBON

To change the prefilters proceed as follows.



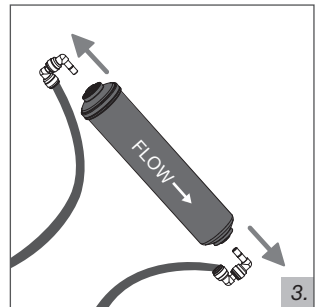
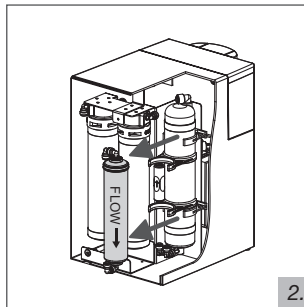
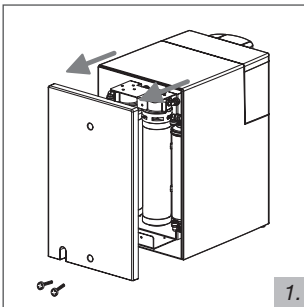
1. Remove the two screws on the back of purifier.
2. Remove the back cover.
3. Identify the filter to be changed. Rotate clockwise to unscrew and remove from purifier.



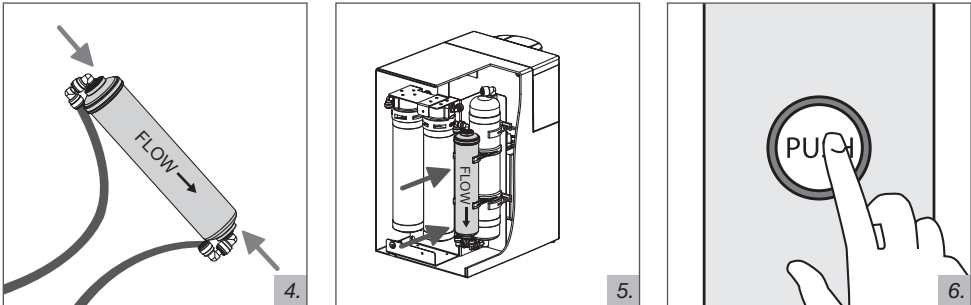
4. Remove new filter from packaging and insert into purifier by gently pushing upwards while rotating counterclockwise until seated in place.
5. Replace back cover.
6. Reset filter indicator light. See page 22 for filter notice reset procedure.

POSTFILTER REPLACEMENT

To change the postfilter, proceed as follows.

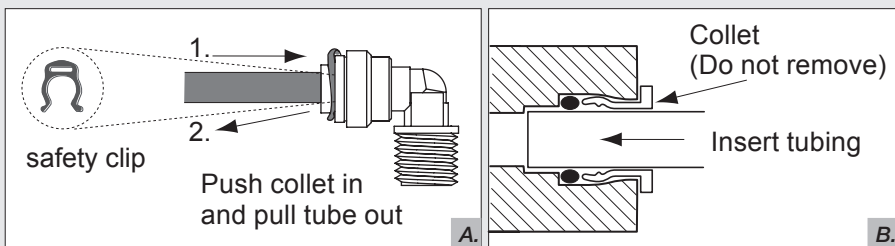


1. Remove the two screws on the back of purifier.
2. Pull the postfilter out to free it from the retaining clips.
3. Remove the fittings from **IN** and **OUT** ports of the post filter.



4. Remove new filter from packaging. Paying attention to the direction of flow indicated by the arrow on the outside of the post filter. Connect the fittings into IN and OUT ports of the post filter.
5. Mount the postfilter back into the retaining clips and replace back cover.
6. Reset filter indicator light. See page 22 for filter notice reset procedure.

HOW QUICK CONNECTORS WORK



- To remove tubing from the connector: Remove the safety clip from under the collet, push in the collet, and pull the tube out. (fig. A)
- Installation. Ensure the tube is clean and free of burrs. Push the tube into the connector until it stops. (fig. B)
- Replace safety clip.

RO MEMBRANE REPLACEMENT

How to tell if the RO membrane needs replacement:

The condition of the membrane is assessed by testing the percent TDS (Total Dissolved Solids) rejection:

For accurate results test the water of the 2nd consecutive filtering cycle. After filtering water, the first time, empty top and bottom containers and run the second batch right away to be tested.

Using a TDS meter, compare the TDS of the inlet water to the pure RO water, and obtain the percentage of TDS rejection.

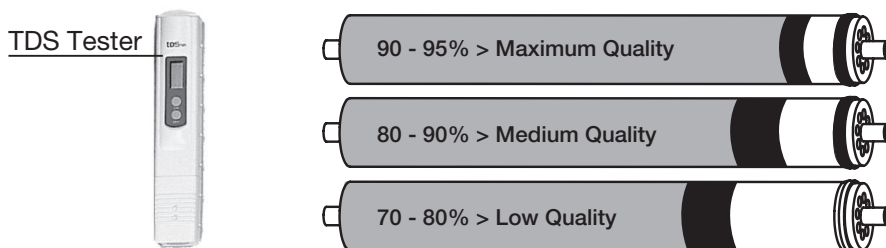
Your supplier can help you to check your water quality, or you can purchase a TDS tester to test by yourself.

$$\% \text{ rejection rate} = \frac{\text{TDS of inlet water} - \text{TDS of pure water}}{\text{TDS of inlet water}} \times 100\%$$

Example:

Inlet water TDS = 300ppm; Pure water TDS = 18ppm*

$$\frac{300 - 18}{300} \times 100\% = 94\% \text{ rejection rate}$$



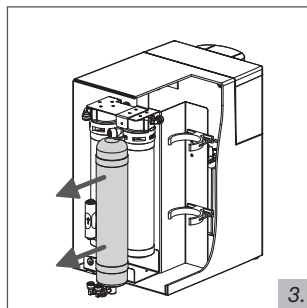
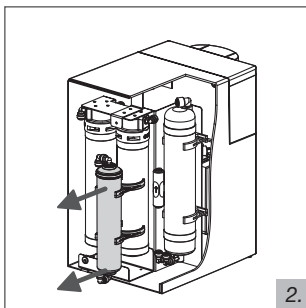
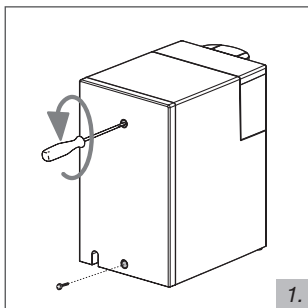
If rejection goes below 70% the membrane life has come to an end.

*Only applicable to AlcaPure Edition:

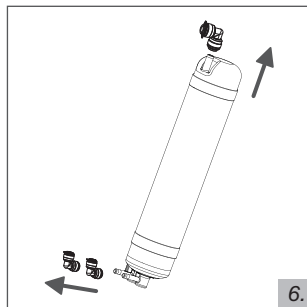
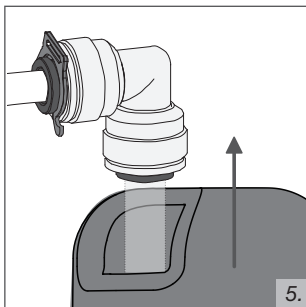
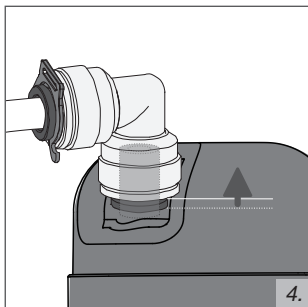
After the RO membrane, the filtered water passes through the post filter which adds minerals to the water, raising the TDS by about 20 - 40 PPM. So the TDS after the post filter will be higher than immediately after the RO membrane. As long as the rejection rate calculated after the postfilter (final product water) is above 70%, the RO membrane is still okay.

HOW TO REPLACE THE RO MEMBRANE

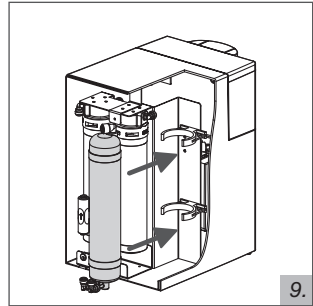
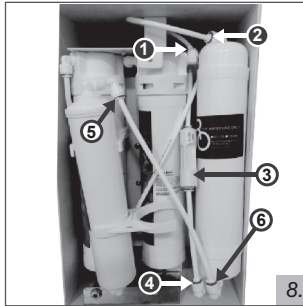
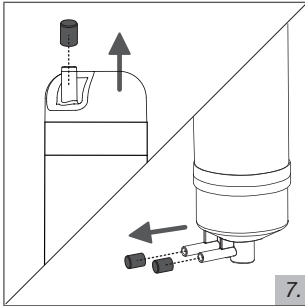
For easy to follow filter replacement videos, please visit <https://rkin.com/guide/>



1. Remove the back cover.
2. Remove the postfilter from the postfilter retaining clips, and remove the retaining clips from the RO cartridge.
3. Pull the RO membrane cartridge to remove it from the RO cartridge retaining clips.



4. To remove the elbows from the RO cartridge, push the collet sleeves into the elbow connector.
5. While holding the collet sleeves in, pull the elbow off the top of the RO cartridge.
6. In the same way, remove the two elbows from the bottom of the RO cartridge.



7. Remove the new RO cartridge from its packaging and remove the protection caps from the top and bottom of the cartridge.

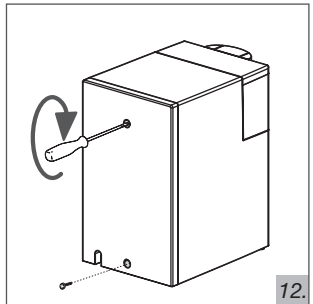
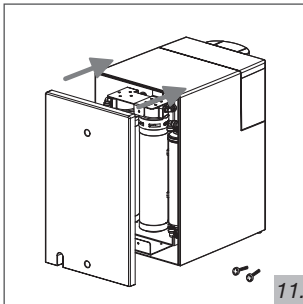
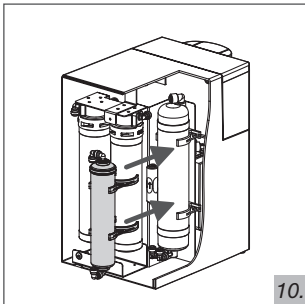
8. Replace the elbow connectors to their corresponding ports on the RO cartridge.

Connect the tube from the prefilter (1) to the top of the RO membrane (2)

Connect the tube with the FLOW RESTRICTOR (3) to the port on the LEFT (4)

Connect the tube going to the POST FILTER (5) to the port on the RIGHT (6).

9. Replace the membrane cartridge back into the retaining clips.

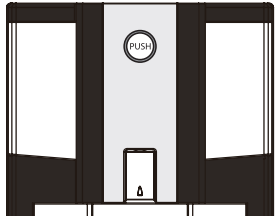


10. Replace the postfilter retaining clips back onto the RO cartridge, and replace postfilter into retaining clips.

11. Replace back cover.

12. Screw the two screws on the back of purifier.

FOR FILTER REPLACEMENT INDICATOR LIGHT

	The system has been set to indicate filter changes at one year and RO membrane change at two years. Follow the instructions below to reset the RED indicator light after filters changes.	
	 FLASHING RED light	 STEADY RED light

► FILTER CHANGE INDICATOR LIGHT

At one year the LED indicator light will “FLASH” RED to remind for FILTER change. Follow the instructions in the user manual on page 16-18 to replace the two pre-filters and post filter. To reset the “FLASHING” RED LIGHT, press in and HOLD the LED indicator switch for FIVE seconds. When you hear two “beeps” it indicates that the system has been reset. The LED light will flash red again after one year.

► RO MEMBRANE REPLACEMENT

At two years, the LED light will illuminate a STEADY RED light to indicate RO MEMBRANE change time. Follow the instructions in the user manual, (pages 20-21) for changing RO membrane. After changing the membrane, to RESET the LED light, unplug the power cord from the back of the purifier. Push in the LED control panel button. While holding the LED button depressed, plug the power cord back into the purifier. Release the LED button and you will hear two short “beeps” indicating the system has been reset. (After two years the indicator light will illuminate RED again to remind for next membrane change.)

At two years the RO membrane and filters can all be replaced at the same time.

※For your easy reference, a copy of these instructions has been placed inside the system.

TROUBLESHOOTING

For easy to follow filter replacement videos, please visit <https://rkin.com/guide/>

SYMPTOM	CAUSE	SOLUTION
The faucet is dripping	Faucet connection is loose.	Ensure the faucet holding nut located inside the top tank is not loose.
	Dispenser defective.	Replace the faucet.
Leakage outside the system	Several possible causes.	Contact customer support 1-800-803-4551 or email info@rkin.com
Zero production	No water in the lower reservoir.	Fill tank.
	Lower reservoir misplaced.	Ensure that the lower reservoir is positioned properly. If problem not solved, contact customer support.
Low filtered water quantity and/or quality	Inner tube pinched.	Check and repair.
	Water to be treated outside the operating range.	Check the quality of the water to be filtered or contact customer support.
	Filter elements have exceeded their useful life.	Replace filters and follow instructions on page 14.
	Taste and odor.	Flush the system by running 2 cycles. If problem not solved replace filters.
Filtering will not start	No water in the lower reservoir.	Fill reservoir.
	Pump has no power.	Check the PCB Connection located inside the front panel behind the LED light.
	Lower reservoir misplaced.	Ensure that the lower reservoir is positioned properly. If problem not solved, contact customer support.
LED off	The transformer is disconnected or defective.	Make sure that the transformer is properly attached. If problem not solved, replace the transformer.
	PCB is disconnected.	Check the PCB Connection located inside the front panel behind the LED light.

FILTER CHANGE AND MAINTENANCE RECORD

Purchase date _____

DATE	FILTERS CHANGED	MAINTENANCE	NOTES
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair _____ ☐ RO Membrane ☐ Other _____	

DATE	FILTERS CHANGED	MAINTENANCE	NOTES
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	
____/____/____	☐ Prefilter ☐ Carbon ☐ Postfilter	☐ Cleaning ☐ Repair_____ ☐ RO Membrane ☐ Other_____ 	

Limited Warranty

What your Warranty Covers:

If any part of your RKIN Reverse Osmosis system is defective in workmanship (excluding replaceable filters and membranes), return the system after obtaining a return authorization (see below), within 1 year of original retail purchase, RKIN will repair or, at RKIN option, replace the system at no charge.

How to obtain warranty service:

For warranty service, call 1-800-803-4551 for a return authorization number and return address. Then, ship your reverse osmosis unit to address provided, freight and insurance prepaid, with proof of date of original purchase. Please include a note stating the problem. RKIN will repair it, or replace it, and ship it back to you prepaid.

What this warranty does not cover: this warranty does not cover defects resulting from improper installation (contrary to RKIN printed instructions), from abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties, fire, flood, freezing, environmental factors, water pressure spikes or other such acts of god.

This warranty does not cover any equipment that is installed or used outside the United States of America and Canada.

Limitations and exclusions: RKIN will not be responsible for any implied warranties, including those of merchantability and fitness for a particular purpose. RKIN will not be responsible for any incidental or consequential damages, including travel expense, telephone charges, loss of revenue, loss of time, inconvenience, loss of use of the equipment, and damage caused by this equipment and its failure to function properly. This warranty sets forth all of RKIN responsibilities regarding this equipment.

Other conditions: If RKIN chooses to replace the equipment, RKIN may replace it with reconditioned equipment. Parts used in repairing or replacing the equipment will be warranted for 90 days from the date the equipment is returned to you or for the remainder of the original warranty period, whichever is longer. This warranty is not assignable or transferable.

Your rights under state law:

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state.



Intuitive • Pure • Original

For technical support, warranty service and
replaceable treatment components, please visit

RKIN.COM

Or call us at 1-800-803-4551

Monday through Friday 9AM to 5PM EST.

RKIN | 2331 Bruner Ln. #3 | Fort Myers, FL | 33912 | USA

Easy to follow video walkthroughs and user guide: <https://rkin.com/guide/>

