

Bissell®

BigGreen Commercial™

6- and 10-Quart Backpack Vacuum

USER'S GUIDE

MODELS BG1006 and BG1001

- 2 Thank You**
- 3 Safety Instructions**
- 4 Product View**
- 5-6 Operations**
- 7 Maintenance and Care**
- 8 Troubleshooting**
- 9 Replacement Parts**
- 10 Warranty**
- 11 Product Registration**
- 12 Consumer Care**



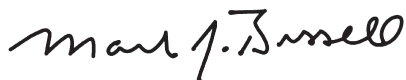
BISSELL BigGreen Commercial Vacuum

We're glad you purchased a BISSELL BigGreen Commercial vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech commercial cleaning system.

Your BISSELL BigGreen Commercial vacuum is well made, and we back it with a limited one-year commercial warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality commercial products like your BigGreen Commercial vacuum.

Thanks again, from all of us at BISSELL.

A handwritten signature in black ink that reads "Mark J. Bissell". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Mark J. Bissell
Chairman & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR BISSELL BIGGREEN COMMERCIAL VACUUM.

Always connect to a polarized outlet (left slot is wider than right).
Unplug from outlet when not in use and before conducting maintenance.

⚠ WARNING: **To reduce the risk of fire, electric shock, or injury:**

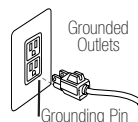
- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user's guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.

- Do not operate cleaner in bare feet or when wearing open-toe shoes or sandals.
- Do not use without dust bag or dirt cup in place. Shake bag and empty dirt cup frequently when picking up very fine materials such as powder.

SAVE THESE INSTRUCTIONS. THIS MODEL IS FOR COMMERCIAL USE.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

Product view



Operations

1. Unscrew the top of your BISSELL BigGreen Commercial Backpack Vacuum. Make sure the micro filter bag and the disposable bag are inside. Remove both to make sure filter on top of motor has not shifted off the motor during shipping. Once checked put micro filter cloth and disposable bag back and screw back on top lid.
2. Both the micro filter cloth bag and disposable bag, filter the air while holding all debris. The micro filter cloth bag with its rubber top provides the seal for the vacuum while also filtering the air. Replace or empty each as necessary.
3. Make sure lid is screwed and locked on the vacuum. Take the vacuum hose and push it into round opening on top of lid.
4. Put backpack on and adjust sholder straps and waist belt until backpack is comfortable. The harness is made for a custom fit.
5. Attach hose to commercial wand. Attach desired tool to bottom of wand by loosening nut and pushing in tool. Tighten nut until tool is in place. Tool will swivel when using side to side motion.

NOTE: Never take nut off wand or risk losing metal ring inside nut. The metal ring holds tool in place in its slotted groove.

6. Your BISSELL BigGreen Commercial Backpack Vacuum comes with a switch box that has both the on/off switch and power cord. It has Velcro on the side so it can be removed from the waist belt and put back at a comfortable setting for the user.
7. When backpack vacuum is not in use, always store in a dry area or place.

ATTENTION:

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition.

1.



3.



5.



Operations

9. When vacuuming, use a forward and backward motion.
10. The BISSELL BigGreen Commercial vacuum comes with many different tools:
 - A. Paddle tool – to clean large areas.
 - B. Crevice tool – to clean tight spot areas.
 - C. Bare floor tool – to clean floors, walls and ceilings.
 - D. Rug tool – to clean rugs
 - E. Dusting brush with horse hair – for dusting and cleaning walls.
 - F. Upholstery tool with slide on brush – to clean furniture.

WARNING:

To avoid injury, keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Turn off the switch and unplug the cleaner before changing the cleaner height setting.

A.



B.



C.



D.



E.



F.



Maintenance and care

Removing and Emptying: Cloth Bag

1. Shut off power switch and unplug all cords from outlet and vacuum.
2. Check disposable bag to see if it is full. Always change disposable bag when full, discard and replace with a new one.
3. Do not reuse the disposable bag—this affects the filtration of the backpack. Always check the micro filter cloth bag and follow the same procedure.
4. Shake out as necessary. Always check the foam filter which covers the motor while vacuum is unplugged from wall and all power supply is off. Clean as necessary.
5. The foam filter on bottom of the backpack should be checked every week to see if it needs to be cleaned or rinsed.
6. Allow to air dry if rinsing.
7. Make sure vacuum is off and unplugged while doing this procedure.

NOTE: Very fine powders and substances may clog the cloth bag. Please remember to empty bag often so that vacuum cleaner can efficiently operate.

8. Always unplug vacuum from wall when not in use.
9. Always unplug vacuum from wall and all power supply is disconnected when repairing any electrical device.
10. Always check condition of all electrical cords before use.
11. Always use a qualified or authorized technician when repairs are needed.

NOTE: Do not repair if you are not an authorized technician familiar with the BISSELL BigGreen Commercial Backpack. Do not lubricate motor. It is equipped with sealing bearings.



WARNING:

To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

2.



5.



WARNING:

Do not operate machine with wet or damp filters.

Troubleshooting



WARNING:

To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Low Suction

Possible causes

1. Disposable dust bag is full
2. Wand is not properly installed

Poor Pick Up

Possible causes

1. Tool not working properly
2. Brush is worn out

Vacuum motor is not working

Possible causes

1. Vacuum is not plugged in
2. Electrical Outlet is not working
3. Air path obstructed
4. Vacuum is turned OFF

Remedies

1. Dispose current disposable bag and replace with new
2. Secure wand properly to ensure no air leaks

Remedies

1. Make sure tool is on the wand properly and tightly
2. Brush might need to be replaced

Remedies

1. Check to make sure vacuum is plugged in properly
2. Check electrical source
3. Check for any air flow obstructions
4. Check to make sure the vacuum button is ON

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-855-544-7336.

Replacement parts

For a complete list of replacement parts for your BISSELL Commercial Vacuum please visit www.bissellcommercial.com or contact BISSELL Consumer Care at 1-855-544-7336.

Item	Part No.	Part Name
1	2031985	CLOTH BAG, 3749, 6QT
2	2031986	CLOTH BAG, 37491, 10QT
3	2031990	SOUND MUFFLER SPONGE
4	2031992	HOSE ASSY, 3749-37491
5	2031993	RUG TOOL, 3749-37491
6	2031994	BARE FLOOR TOOL, 3749-37491
7	2031995	DUSTING BRUSH W/HORSE HAIR
8	2031996	UPHL TOOL W/SLIDE ON BRUSH
9	2031997	CREVICE TOOL, 3749-37491
10	2031998	PADDLE TOOL, 3749-37491
11	2031999	WAND ASSY, 3749-37491
12	2032635	CAP W/WAND RING, 3749-37491
13	2560	6-QUART HIGH FILTRATION BAG (6-Pack)
14	25601	10-QUART HIGH FILTRATION BAG (6-Pack)
15	25603	6-QUART DISPOSABLE LINED BAG (10-Pack)
16	25602	10-QUART DISPOSABLE LINED BAG (10-Pack)

Warranty – BISSELL BigGreen Commercial Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited one-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service."

This warranty does not apply to fans or routine maintenance components such as filters, belts, bumpers, bags, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website

www.bissellcommercial.com

Or Call:

BISSELL Consumer Care

1-855-544-7336

Monday - Friday 8 am - 5 pm ET

Or Write:

BISSELL Business Ventures, LLC.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Care

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and allows us to serve you better over the lifetime of your product. You'll receive:

Efficient Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Alerts

We'll contact you with any important product alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit : bissellcommercial.com/customer-support/product-registration

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Care
1-855-544-7336

Monday - Friday 8 am — 5 pm ET

Or write:

BISSELL Business Ventures, LLC.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Care

Or visit the BISSELL website - **www.bissellcommercial.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

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BigGreen Commercial™

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Grand Rapids, Michigan

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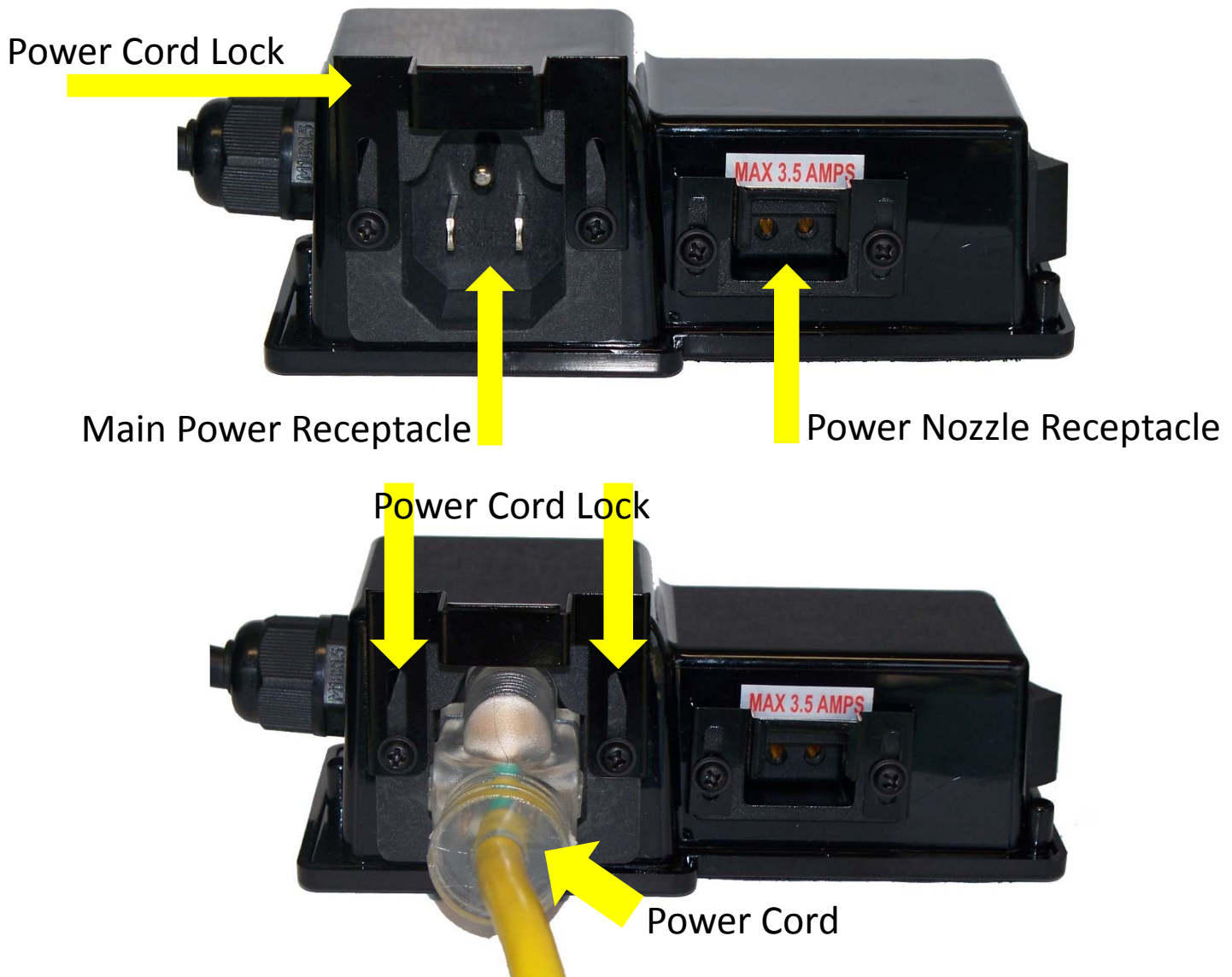
Part Number 160-0966

Rev 03/13

Visit our website at:

www.bissellcommercial.com

BG1006 & BG1001 Backpack Vacuum Power Switch Cord Assembly



Lock power cord into switch box by sliding power cord lock over power cord and tightening two screws.

Do not pull or carry backpack by the switch box or power cord, this can damage switch box and power cord.