

LIMITED WARRANTY (U.S.A.) – SAMSUNG WASHER

Models:

WF53BB8700AT

WF53BB8700AV

LIMITED WARRANTY TO ORIGINAL PURCHASER WITH PROOF OF PURCHASE

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials or workmanship for the limited warranty period, starting from the date of original purchase, of:

One (1) Year Parts and Labor; please see addendum for Two (2) year warranty extension
Three (3) years Stainless tub part (Part Only)
Ten (10) years Washing DIT (Digital Inverter Motor) motor part (Part Only)
Twenty (20) years Limited to “U.S.-assembled” washers only

This limited warranty is valid only on products purchased and used in the United States that have been installed, operated, and maintained according to the instructions attached to or furnished with the product. To receive warranty service, the purchaser must contact SAMSUNG at the address or phone number provided below for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG’s authorized service center to receive warranty service.

SAMSUNG will provide in-home service within the contiguous United States during the warranty period at no charge, subject to availability of SAMSUNG authorized servicers within the customer’s geographic area. If in-home service is not available, SAMSUNG may elect, at its option, to provide transportation of the product to and from an authorized service center. If the product is located in an area where service by a SAMSUNG authorized servicer is not available, you may be responsible for a trip charge or require to bring the product to a SAMSUNG authorized service center for service.

To receive in-home service, product must be unobstructed and accessible to the service agent.

During the applicable warranty period, a product will be repaired, replaced, or the purchase price refunded, at the sole option of SAMSUNG. SAMSUNG may use new or reconditioned parts in repairing a product, or replace the product with a new or reconditioned product. Replacement parts and products are warranted for the remaining portion of the original product’s warranty or ninety (90) days, whichever is longer. All replaced parts and products are the property of SAMSUNG and you must return them to SAMSUNG.

This limited warranty covers manufacturing defects in materials or workmanship encountered in normal household, noncommercial use of this product and shall not cover the following: damage that occurs in shipment, delivery, installation, and uses for which this product was not intended; damage caused by unauthorized modification or alteration of the product; product where the original factory serial numbers have been removed, defaced, changed in any way, or cannot be readily determined; cosmetic damage including scratches, dents, chips, and other damage to the product’s finishes; damage caused by abuse, misuse, pest infestations, accident, fire, floods, or other acts

of nature or God; damage caused by use of equipment, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG; damage caused by incorrect electrical line current, voltage, fluctuations and surges; damage caused by failure to operate and maintain the product according to instructions; in-home instruction on how to use your product; and service to correct installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses, or water inlet hoses). The cost of repair or replacement under these excluded circumstances shall be the customer's responsibility.

Visits by an authorized servicer to explain product functions, maintenance or installation are not covered by this limited warranty. Please contact SAMSUNG at the number below for assistance with any of these issues.

EXCLUSION OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

LIMITATION OF REMEDIES

YOUR SOLE AND EXCLUSIVE REMEDY IS PRODUCT REPAIR, PRODUCT REPLACEMENT, OR REFUND OF THE PURCHASE PRICE AT SAMSUNG'S OPTION, AS PROVIDED IN THIS LIMITED WARRANTY. SAMSUNG SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELING EXPENSES, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

SAMSUNG does not warrant uninterrupted or error-free operation of the product. No warranty or guarantee given by any other person, firm, or corporation with respect to this product shall be binding on SAMSUNG.

To obtain warranty service, please contact SAMSUNG at:

Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660 1-800-SAMSUNG (726-7864) and www.samsung.com/us/support

Bespoke Home Extended Warranty

Get an additional year of warranty on
parts & labor for eligible Bespoke models*

REFRIGERATION

RB12A300631/AA	RF29A9675AP/AA
RB12A300635/AA	RF29A9675MT/AA
RB12A300641/AA	RF29BB820012AA
RF23A967535/AA	RF29BB8200APAA
RF23A967541/AA	RF29BB8200QLAA
RF23A9675AP/AA	RF29BB860012AA
RF23A9675MT/AA	RF29BB86004MAA
RF23BB820012AA	RF29BB8600APAA
RF23BB8200APAA	RF29BB8600QLAA
RF23BB8200QLAA	RF29BB89008MAA
RF23BB860012AA	RF29BB8900ACAA
RF23BB86004MAA	RF29BB8900AWAA
RF23BB8600APAA	RF30BB620012AA
RF23BB8600QLAA	RF30BB6200APAA
RF23BB89008MAA	RF30BB6200QLAA
RF23BB8900ACAA	RF30BB660012AA
RF23BB8900AWAA	RF30BB6600APAA
RF24BB620012AA	RF30BB6600QLAA
RF24BB6200APAA	RF30BB69006MAA
RF24BB6200QLAA	RF30BB6900AWAA
RF24BB660012AA	RQ48T9432T1/AA
RF24BB6600APAA	RQ48T94B277/AA
RF24BB6600QLAA	RR14T7414AP/AA
RF24BB69006MAA	RZ11T747431/AA
RF24BB6900ACAA	RZ11T747435/AA
RF24BB6900AWAA	RZ11T747441/AA
RF29A967535/AA	RZ11T7474AP/AA
RF29A967541/AA	RF23A967512/AA
RF29A967512/AA	

LAUNDRY

WF53BB8700ATUS
WF53BB8700AVUS
WF53BB8900ADUS
WF53BB8900AGUS
WF53BB8900ATUS
DVE53BB8700TA3
DVE53BB8700VA3
DVE53BB8900DA3
DVE53BB8900TA3
DVG53BB8700TA3
DVG53BB8700VA3
DVG53BB8900DA3
DVG53BB8900TA3
WF46BB6700AVUS
DVG46BB6700VA3
DVE46BB6700VA3
WF46BB6700ADUS
DVE46BB6700DA3
DVG46BB6700DA3
DVE53BB8900GA3
DVG53BB8900GA3

AIRDRESSERS

DF60A8500CG/A1
DF10A9500CG/A1

AIR PURIFIERS

AX350A9350G/AA
AX350A9350N/AA

RANGES

NE63A8711QN/AA
NE63T8511ST/AA
NE63T8711ST/AA
NX60A8711QN/AA
NX60T8511ST/AA
NX60T8711ST/AA
NE63BB861112AA
NE63BB871112AA
NE63BB851112AA
NX60BB871112AA
NX60BB851112AA

DISHWASHERS

DW80B7070AP/AA
DW80R9950QN/AA
DW80R9950UT/AA
DW80BB707012AA

MICROWAVES

ME21B706B12/AA
ME21A706BQN/AA

VACUUM

VR50T95735W/AA
VS20A95923B/AA
VS20A95923N/AA
VS20A95923W/AA

*Purchase date of eligible models must be between 10/1/2022 –9/30/2023; proof of purchase required. For full warranty terms and conditions for specific models, see individual model product page on Samsung.com.

Addendum to LIMITED WARRANTY TO ORIGINAL CONSUMER PURCHASER WITH PROOF OF PURCHASE

This is an addendum to the Limited Warranty to Original Consumer Purchaser with Proof of Purchase ("Limited Warranty") for the Samsung Bespoke models listed above. A copy of your product's Limited Warranty is available at [samsung.com](https://www.samsung.com) on the product page for your model and in the user manual. Notwithstanding any terms in the Limited Warranty to the contrary, this Addendum modifies and supplements the Limited Warranty as follows: for Bespoke products purchased between October 1, 2022 and September 31, 2023, the Bespoke product is warranted by SAMSUNG against manufacturing defects in materials or workmanship for the limited warranty period of 2 years parts and labor. All other terms, conditions, and limitations in the Limited Warranty apply, including the limitation on implied warranties (where permitted by law). If there is a conflict between this Addendum and the Limited Warranty, the provisions of this Addendum will control and the Limited Warranty will be construed accordingly. Together this Addendum and the Limited Warranty contain the entire manufacturer's warranty for your product.

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Bespoke Home Extended Warranty

Frequently Asked Questions

Why is Samsung providing an additional warranty on Bespoke products?

Samsung's Bespoke product portfolio is our most stylish and well-featured line up. The overall design and engineering of our product are so strong, we are offering an additional year of warranty on parts and labor.

What is covered with this Bespoke warranty?

Two (2) years of full product coverage, including parts and labor, on eligible models, for products purchased in between October 1, 2022 and September 30, 2023. Eligible model list is listed on the previous page. The offer is valid with proof of purchase.

Which categories are covered by the Bespoke warranty?

Bespoke refrigerators, ranges, dishwashers, over-the-range microwaves, washers & dryers, AirDressers, vacuums, and air purifiers are covered by the 2-year warranty.

Does this supersede the 1-year product warranty?

Yes, this warranty supersedes the 1-year product warranty for the models that are purchased during the eligible period. If a model was not purchased during the eligibility period and/or is not an eligible model, it will have Samsung's 1-year standard warranty on parts and labor.

Does the warranty apply to already sold products?

The warranty applies to eligible products purchased in between October 1, 2022 and September 30, 2023.

Are all of the other warranties still valid for the respective product on top of this warranty? (ex. Refrigerator 10-year compressor warranty)

Yes, all other warranties are still valid for the respective products and are not impacted by the 2-year Bespoke parts and labor warranty.

Why are stainless steel products not covered in range, dishwasher, and over-the-range microwave categories?

Pre-existing product models that did not change with the Bespoke product line-up launch, are not considered Bespoke. Thus, stainless versions of many kitchen suite products are excluded from Bespoke.

Are non-Bespoke product warranties impacted?

Product warranties for models that are not listed on the previous page are unchanged.

Is more information and/or documentation required to get 2 year parts and labor warranty compared to standard 1-year parts and labor warranty?

Yes, proof of purchase within eligibility period will be required to get the 2-year parts and labor warranty.

Where can I find information on the Bespoke warranty?

Warranty information will be updated on product pages, specification sheet PDFs, and full warranty detailed PDFs.

Vacuums and air purifiers don't have warranties on parts and labor. What happens in these cases?

For vacuums and air purifiers, Samsung will replace the full unit or accessories within 2 years from purchase date, a 1 year extension of the existing warranty. All other warranty terms apply.