

LIMITED WARRANTY

Skywalker Holdings, LLC warrants its products to be free from defects in material and workmanship under normal use and service conditions. **The steel frame is warranted for three (3) years after the date of purchase. All other parts are warranted for one (1) year after the date of purchase.** Warranty coverage extends only to the original retail purchaser from the date of original purchase. This warranty is only valid concerning products used for residential use. Products used for commercial use, such as schools and daycares, will not be covered.

WHAT IS NOT COVERED?



Weather Damage: The warranty does not cover damage due to the effects or acts of nature, such as earthquakes, wind, hurricanes, tornadoes, lightening, rain, fire, snow, excessive heat and cold conditions and/or sun damage. During the winter months the trampoline soft materials will need to be removed and stored in a dry place out of the snow. If left unprotected in the winter months, some components such as springs, jump mat, spring pad and enclosure, may become damaged, voiding this warranty.



Fading and Rust: Our products are fully galvanized. Skywalker does not warranty against rust or corrosion. Some areas may have higher air salt content, higher humidity, heavier rain and heavier snow. Skywalker does not warranty against fading. We suggests customers use a UV protectant on the frame pad to extend the life of the product.



Loss or damage to Product Due to: Loss or damage caused during shipping or caused by abuse, misuse, improper or abnormal usage or authorized repair are not covered by this warranty and may also void the warranty.



Unauthorized Replacement Parts: The warranty will become void if any defects or damages are associated with the use of unauthorized replacement parts. All replacement parts must be obtained from an authorized agent.



Assembly Service: The warranty does not cover acts or omissions provided by a third-party assembly service. It is the customer's responsibility to check all boxes and confirm all components are included and in their proper condition before installation occurs.

INSPECTION AND REPLACEMENT PARTS:

1. Your trampoline SHOULD BE INSPECTED UPON UNPACKING AND SET UP AND THEREAFTER ON A REGULAR BASIS. WORN, DAMAGED OR BROKEN PARTS SHOULD BE REPLACED IMMEDIATELY AND BEFORE USE.
2. Call the Skywalker Trampoline Customer Service Department at 1-866-603-5867 to file a warranty claim. Be prepared to provide the following information: name, shipping address, a copy of your original sales receipt, a brief description of the problem and cause, trampoline model number and serial number. We may also ask for photos of the damaged/defective parts.
3. After reviewing your information and examining your photos, Skywalker Trampolines will make the determination if this part is covered by this warranty. If so, a replacement part will be sent to you.

NOTE: All requested information must be provided in order to review your warranty claim.

To order replacement parts for your product please visit www.skywalkertrampolines.com

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