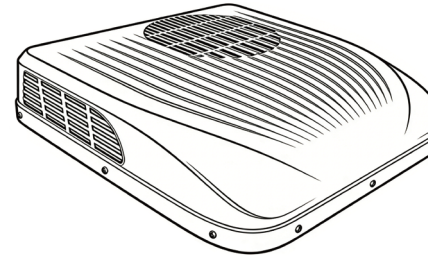
USER MANUAL

TURBRO

RV AIR CONDITIONER



Model: GLD09

Please read the manual carefully before use and keep it for future reference.

CONTENTS

SAFETY PRECAUTIONS

General Safety

- **DO NOT use this appliance until you have read the safety warnings and operating instructions.** Risk of fire, malfunction, property damage, electric shock, serious injury, or even death may result if warnings and instructions are not adhered to.
- The manufacturer declines all responsibility for personal injury or damage to animals or objects caused by inappropriate use of the appliance according to the warnings for installation, use, and maintenance described in this instruction manual.
- This appliance is not to be used or have maintenance performed by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given strict supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- All installation, repair, maintenance, and relocation of this unit must be performed by a licensed HVAC professional.
- Keep the appliance out of reach of children and pets.
- This product is not intended for commercial use.
- DO NOT use it for any purpose other than that for which it was designed.
- DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the unit.
- DO NOT alter or modify this appliance in any manner.
- DO NOT directly expose your body to cool air for a prolonged period.
- DO NOT climb over or place objects on top of the outdoor unit.
- Make sure that condensate water can drain out of the unit, unhindered in any way.
- NEVER attempt to operate this appliance if it is damaged, malfunctioning, disassembled, or has missing or broken parts.
- Immediately turn off the unit and shut off the circuit breaker if any abnormal situation arises.
- If the product is damaged or is not functioning properly, stop using it and contact Customer Support immediately.

Electrical Safety

- Installation must be carried out by a **certified electrician** in line with all applicable local, state, and national codes.
- Check the power cable carefully before use to ensure that they are not damaged.
- The power cable should not be scratched, damaged, knotted, pressed against heavy objects, clamped, or processed. Otherwise, it may increase the risk of electric shock, short circuit, or fire.
- Make sure the operating voltage is the same as the parametric label.
- Check the available power supply and resolve any wiring problems before installing and operating this unit.
- **The air conditioner is designed to operate from a 12V DC power supply.**
- Protect the indoor unit with a fuse of suitable capacity for the maximum input current or with another overload protection device.
- DO NOT handle the power cable with wet hands. Keep the cable away from liquids.
- DO NOT pull the power and signal cables. System power input must be provided through a hardwired power circuit with a proper gauge.
- Turn off the breaker during lightning or other strong storms.
- Turn off the air conditioner and breaker if the AC unit will not be in use for an extended period.
- If the power cable is damaged, it must be replaced by the manufacturer, its certified service agent, or similarly qualified persons to avoid a hazard.
- Make sure the power supply is cut off until you finish installing the air conditioner. Otherwise, it may cause an electric shock.
- Electrical wiring may be present between the roof and the ceiling. Be sure that the power is disconnected at the mains and battery.

FCC CAUTION

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The distance between the user and the device should be no less than 7.9 in.

REFRIGERANT INFORMATION

- This air conditioner utilizes fluoride R-32 refrigerant, which is a next-generation refrigerant that efficiently transfers heat and has a lower environmental impact than other refrigerants.
- Compared to other common refrigerants, R-32 is an environmentally friendly refrigerant that does not harm the ozone layer and has a lower greenhouse effect. Its excellent thermodynamic properties contribute to high energy efficiency, requiring less refrigerant and reduced maintenance.
- The refrigerant is flammable and odorless. Under certain conditions, it can cause explosions. However, its flammability is very low and it can only be ignited by fire.
- The appliance should be stored in a room without active ignition sources such as open flames, an operating gas appliance, or an operating electric heaters.
- Ducts connected to this appliance should not contain ignition sources.
- Keep any required ventilation openings clear of obstructions.
- Do not pierce or burn the appliance or any of its components.
- Be aware that refrigerants may be odorless, even when leaking.
- Only use manufacturer-recommended methods for defrosting or cleaning.
- Servicing shall be performed only as recommended by the manufacturer.

This appliance is filled with flammable R-32.

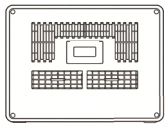
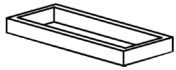
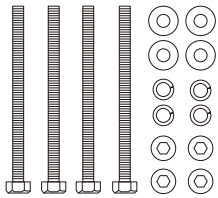
Before using the appliance, read this manual first.

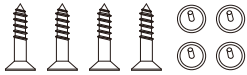
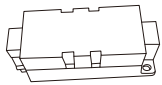
Before installing the appliance, read the installation manual first.

Before repairing the appliance, read the service manual first.

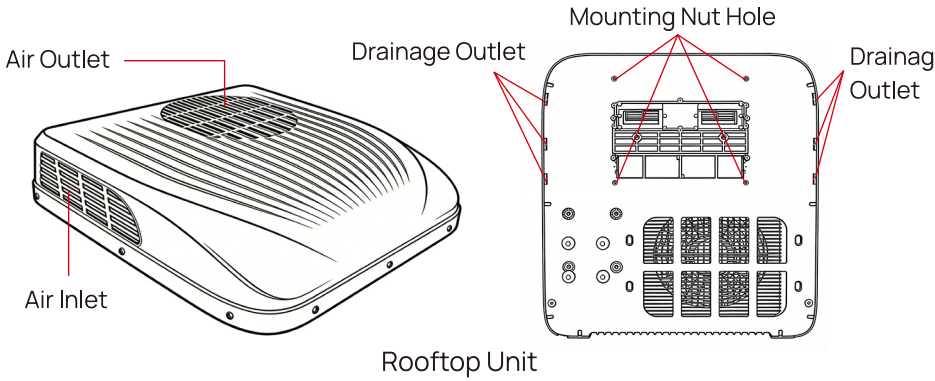
PARTS DESCRIPTION

Parts List

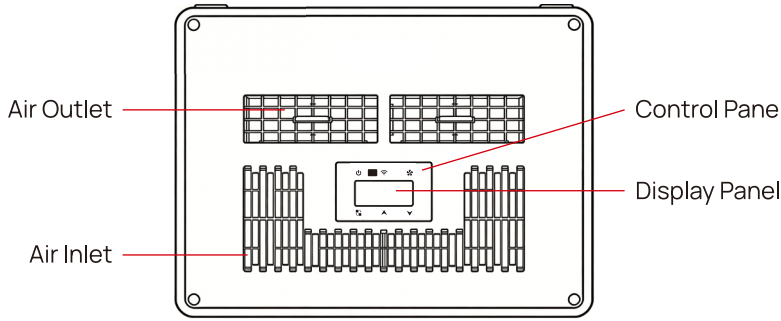
PARTS	PARTS NAME	QUANTITY
	Rooftop Unit	1
	Air Outlet Assembly	1
	Remote Control	1
	Sealing Strip	1
	Air Duct Sponge	3
	Shock-absorbing Pads	6
	Mounting Bracket	2
	Mounting Bolts Kit (Includes Studs, Nuts, Spring Washers and Flat Washers) (M6 x 70mm)	4

PARTS	PARTS NAME	QUANTITY
	Air Outlet Assembly Mounting Screws Kit (M4.5 x 25mm)	4
	100A Fuse Box	1
	Power Cord (4 AWG/15 ft)	1

Installation Exploded View

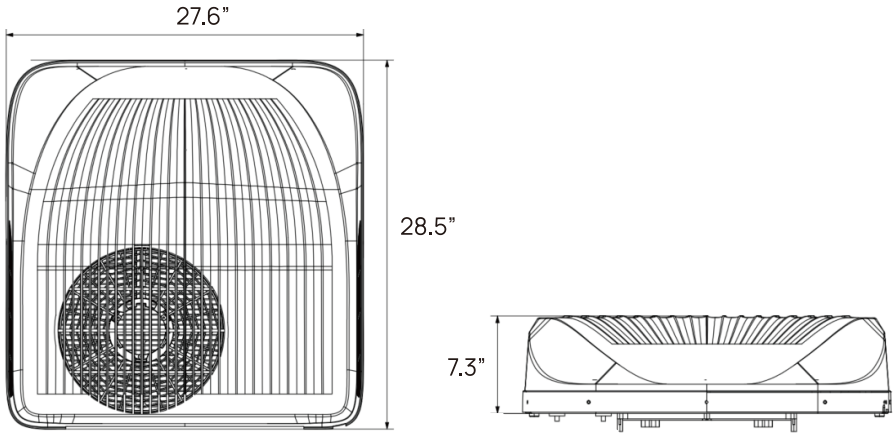


Rooftop Unit

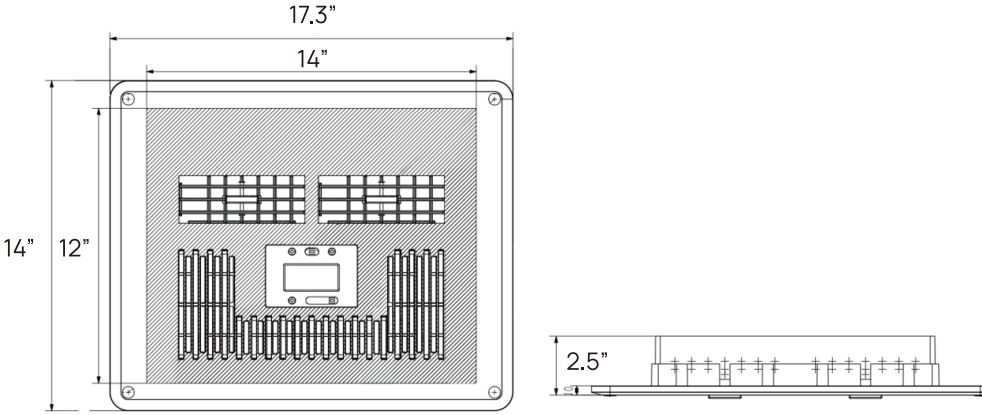


Air Outlet Assembly

Unit Dimension



Rooftop Unit



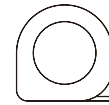
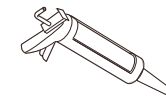
Air Outlet Assembly

INSTALLATION

⚠ WARNING

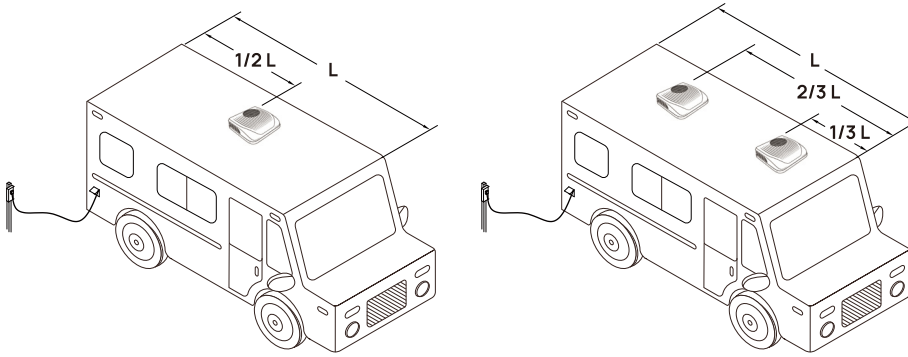
- The air conditioner has been designed for use in recreational vehicles.
- Be careful when testing the unit. Do not operate the unit with the exterior case removed.
- The rooftop unit and air outlet assembly of the air conditioner must be installed horizontally on the top of the RV.
- During the use of this product, significant changes in air temperature within the vehicle may occur. When the temperature drops rapidly, some condensation may adhere to the surfaces of objects near the air outlet, which is a normal phenomenon. After the air conditioner has operated normally for a certain period, it will automatically dry and detach from the surfaces of these objects. Therefore, when the air conditioner is in operation, please keep the doors and windows closed as much as possible to reduce the accumulation of water vapor on the surfaces of objects inside the vehicle.
- Always use a DC circuit breaker for protection.
- The air inlet should be far away from obstacles and not have any objects near the air outlet. Otherwise, it may impair the heat dissipation of the exhaust pipe.
- The appliance shall not be installed in laundry areas.

Required Tools (Not Included)

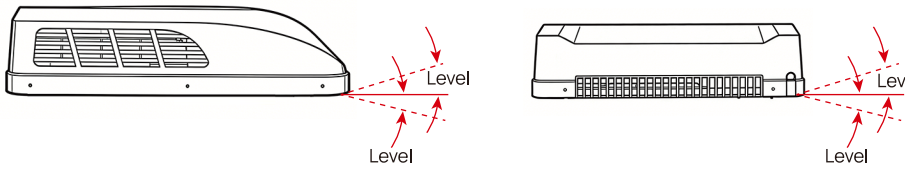
 Screw Driver	 Wrench	 Scissor	Pencil
 Electrical Adhesive Tape	 Bubble Level	 Steel Tape	 Sealant

Select an Installation Site

- Check the roof of the vehicle to determine whether it can support both the rooftop unit and the ceiling assembly without additional support. The top must be capable of supporting the weight of 100lb.
- Choose an area where the installation of an indoor unit will not interfere with existing structures.
- If the rooftop unit is installed in front of other equipment on the RV's roof, there should be at least 18" of space between the back of the rooftop unit and the other equipment.
- For the installation of a single air conditioner, the unit should be positioned slightly ahead of the center point (as viewed from the front of the vehicle); for the installation of two air conditioners, the units should be installed at the 1/3 and 2/3 positions and aligned with the midpoint between the left and right ends. Please refer to the figure below for guidance:



- It is recommended that this product be installed horizontally with a maximum gradient not exceeding 15°. Once the installation position is determined, check for any obstacles in the installation area. If the vehicle's roof is sloped and the rooftop unit cannot be mounted within the allowable angle, use exterior leveling shims to achieve a level installation.



- Additionally, ensure there are no obstacles (such as door openings, partition frames, curtains, ceiling fixtures, etc.) that could impede the installation of the air conditioner's ceiling assembly.
- You may use existing vent holes, referring to CASE A below, or you may need to cut a new hole, referring to CASE B below.

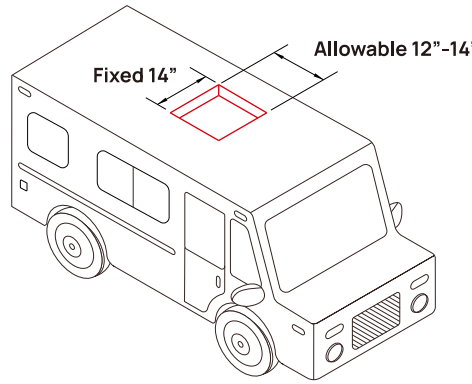
CASE A

If a roof vent is already present in the desired mounting location for the air conditioner, you may follow the steps below:

- Examine the roof opening size. The maximum opening size allowed is 14" ×14". If the opening exceeds 14" x 14", gaskets must be installed to prevent gaps from air outlet assembly at the edges.
- Remove all screws that secured the roof vent to the vehicle. Remove the vent and any additional trim. Carefully remove all chalking around the opening area to make the surface clean.
- It may be necessary to seal some of the previous roof vent mounting screw holes which are not covered by the air conditioner chassis gasket.

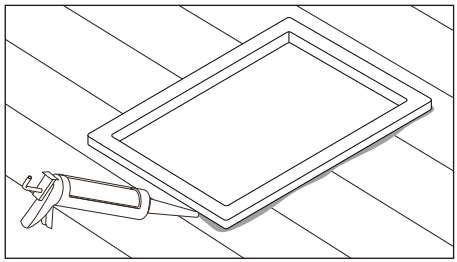
CASE B

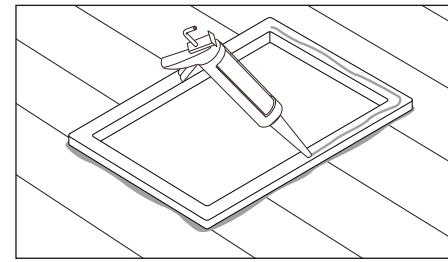
- If there is no existing roof vent opening, a new opening is required to be cut in the vehicle roof and the interior vehicle ceiling. The minimum opening size allowed is 14" × 12", maximum not to exceed 14" × 14". The RV orientation and installation dimensions are shown below.



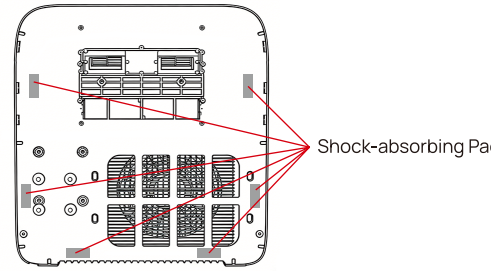
Install and Mount the Rooftop Unit

- After properly preparing the mounting hole area, open the package and take out the rooftop unit.
- Carefully lift the rooftop unit on top of the vehicle.
- Attach the sealing strip to the roof opening, place the sealing strip along the edge of the roof opening, and apply sealant on top of the sealing strip and along the edge that contacts the roof.

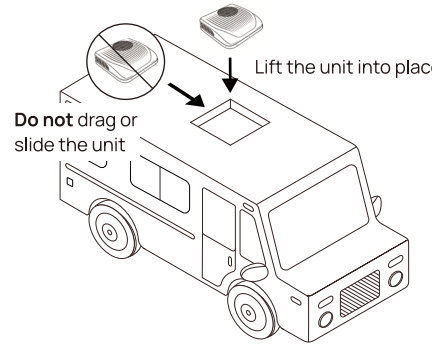




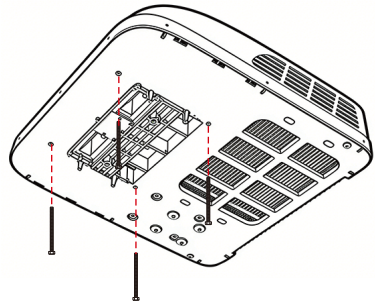
- Attach the shock-absorbing pads to the appropriate positions on the air conditioner's base to assist in keeping the unit level during installation. Refer to the diagram below for the corresponding attachment locations.

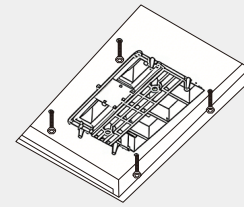


- Install the air conditioner in the opening, ensuring the front of the air conditioner faces the front of the vehicle.



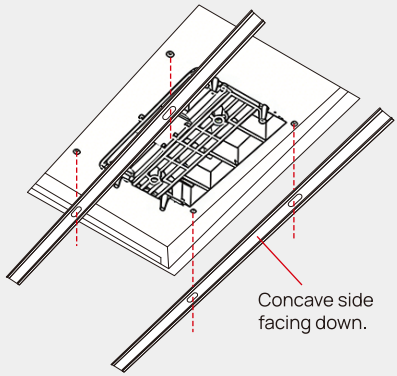
Note: If you are unable to position it accurately, you can first install the mounting screws in the holes for positioning, but do not tighten them—they are only meant to assist with alignment. Then place the air conditioner over the roof opening. Once the position is confirmed, remove the 4 screws.

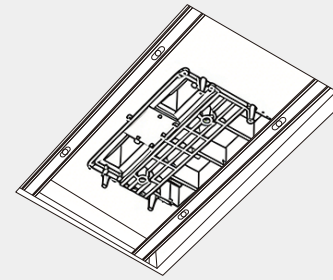




Install the Main Unit Mounting Brackets

- Secure the main unit mounting brackets in the compartment of the RV below the rooftop opening. Align the screw holes of the mounting brackets with the mounting nut hole of the air conditioner.



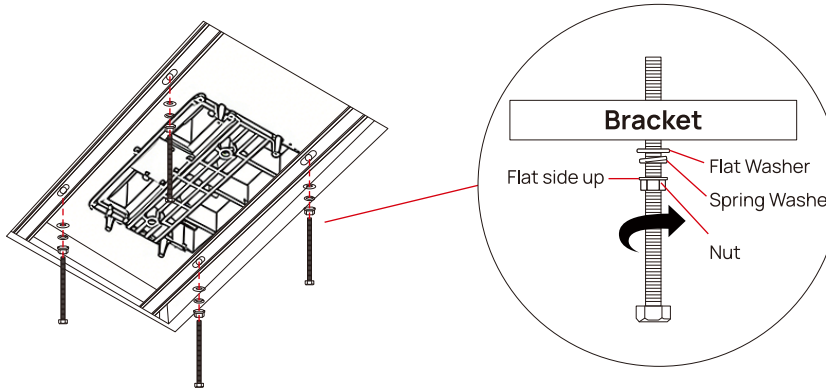


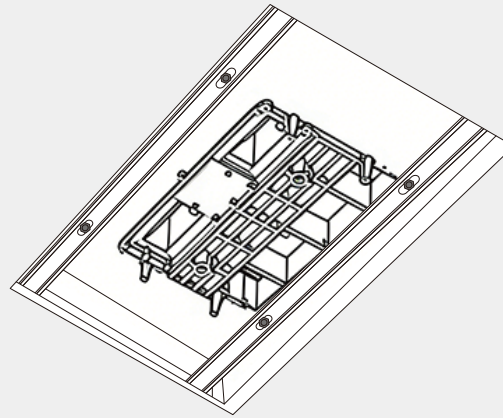
- The four rivet nuts on the chassis of the rooftop unit are located at the four corners of the opening. Fit the four groups of screws for securing the air conditioner with nuts, spring washers, and flat washers in order. Screw the 4 long bolts into the corresponding rivet nuts to secure the brackets with the rooftop unit with maximum torque from 4.5-5.5Nm.

Note: Do not use power tools to directly tighten any bolts to full torque. First, use hand tools to sequentially pre-tighten all four bolts, ensuring they are properly aligned. Only then should you proceed to final tightening with power tools.

DO NOT START THE MOUNTING BOLTS WITH AN AIR GUN.

The provided screw length specification is M6*70mm. The screw can be cut according to the height of the ceiling compartment.





Electric Wiring

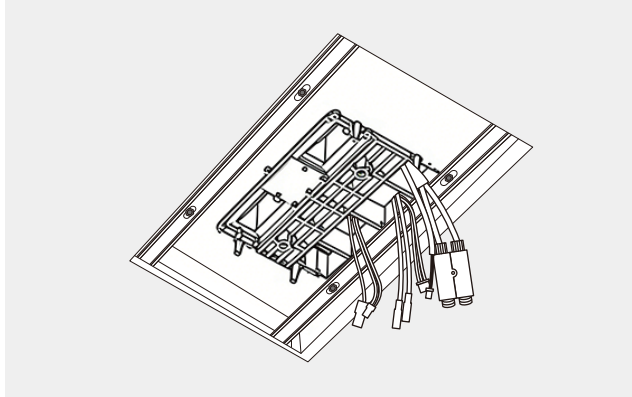
⚠ WARNING

Make sure that all power supply to the unit is disconnected before performing any work on the unit to avoid the possibility of shock or injury and damage to the equipment.

The recommended power supply voltage range for the air conditioning equipment is 12-15V.

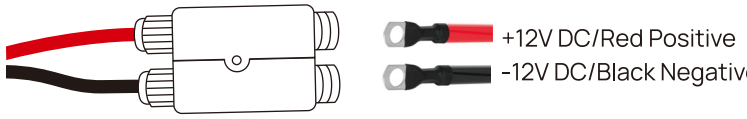
Electrical installation must be carried out by professionals, and wiring must be conducted in accordance with national electrical codes and industry standards.

- Reach into the return of the air inlet of the rooftop unit and pull down the wires of the rooftop unit of the air conditioner for the convenience of subsequent connection, as shown in the following figure.



- Connect the air conditioner's power connector to the provided power cable (black-to-black and red-to-red). After connecting the main power cord, insert the plug into the gap in the ceiling and secure it to prevent poor contact at the connection due to vehicle bumpiness.

Note: The provided power cable is 4 AWG/15ft. Connect the end with the pre-installed terminal to the air conditioner's power connector. The other end should be routed according to the actual layout of the space, and must ultimately be connected to the RV's battery distribution box location.



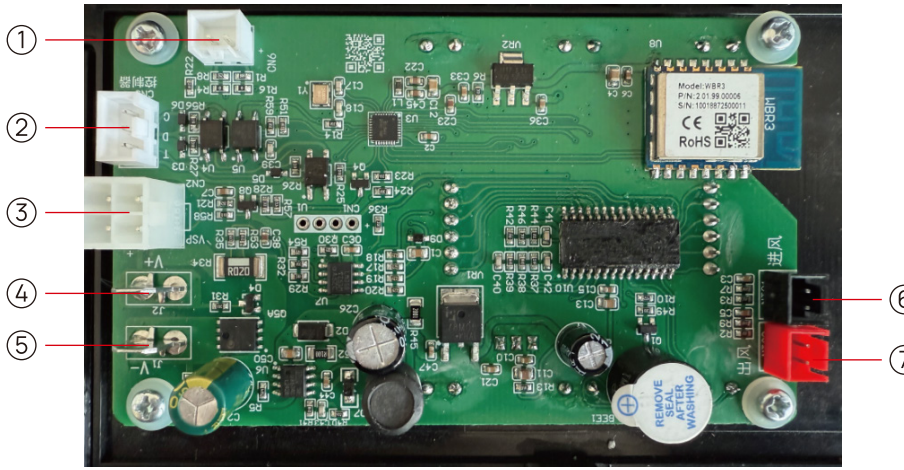
If the power cable needs to be routed along the exterior of the RV, the opening must be properly waterproofed and the cable must be protected to prevent damage.

- Install and connect display control panel before connecting to power to avoid blowing internal fuse.

Install the Air Outlet Assembly

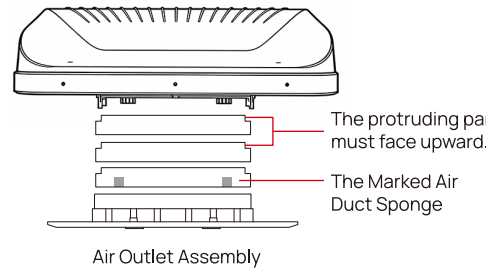
- Attach the display control panel and air conditioner wiring harnesses. Connect the wires to the circuit board in order according to the prompts. Ensure that all plug-in terminals are inserted firmly in place.

Position	Connection Position
①	Voltage Check (White/2 hole, Optional)
②	Control Line (White/3 hole)
③	Fan Control Line (White/4 hole)
④	+12V Positive Power Line (Red)
⑤	-12V Negative Power Line (Black)
⑥	Indoor Temperature Sensor（Black/2 hole/Connected）
⑦	Evaporator Temperature Sensor (Red/2 hole)

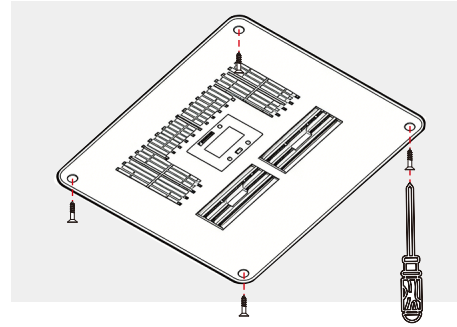


Note: The white terminal plug of the control panel (①) is an optional function. If you want the control panel to display the real-time actual voltage of the battery, use a wire **(not provided)** to connect the battery to the white terminal plug (①). If you want to know more details about the function, please check the OPERATION.

- Select an appropriate number of air duct sponge pieces based on the height of the RV roof, and then fit them onto the corresponding positions on the air outlet assembly. Among them, the marked air duct sponge should be positioned close to the air outlet assembly first.

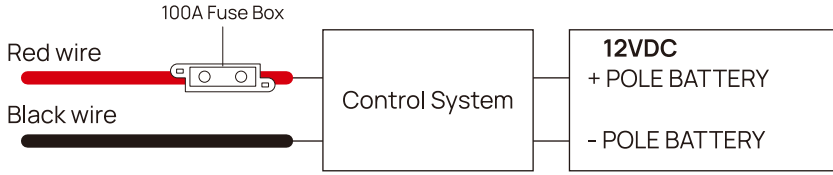


- Use the provided air outlet assembly mounting screws kit to secure the air outlet to the indoor ceiling, and finally use the provided decorative pieces to cover the screw areas.



Install the Fuse Box

- Add a provided fuse box (containing a 100A fuse) between the battery and the air conditioner wires to ensure the safe and appropriate use of the air conditioner.



Note: For a recreational vehicle without a control system, it is recommended to install an 80A DC circuit breaker between the battery and the air conditioner. Additionally, installing a voltage detection device is advised to protect the battery and air conditioner for normal operation.

OPERATION

Display and Control panel

	Model/Temperature/ Error Code Display
	On/Off Switch
	Mode Setting
	Temperature Increase
	Temperature Decrease
	Fan Speed (5 levels)
	WIFI Connection/Reset
	Remote Control Receiver

Remote Control

	On/Off Switch
	Mode Setting
	Temperature Increase
	Temperature Decrease
	Fan Speed (5 levels)
	Display On/Off
	Real-time Actual Voltage Display
	Fahrenheit/Celsius Switch

Button

Press this button to turn on the unit. The fan will start running at the previously set speed. The LED display will light up, showing the set temperature, fan speed and operating mode. Press this button again to turn off the unit.

Note: In cooling mode, the compressor will start running 1 minute after the air conditioner is turned on.

Button

Press this button to cycle through the Turbo, Normal, ECO, Sleep, and Fan only modes. The LED display will the selected mode: Turbo, Normal, ECO, or Fan.

- **Turbo Mode:** In this mode, the compressor runs at its highest speed. When the ambient temperature is - 1°C/2°F below the set temperature, the compressor stops working. The air conditioner resumes operation when the ambient temperature is 2°C/4°F above the set temperature.

  Turbo LO Mode: In other modes, the lowest settable temperature is 59°F. However, in Turbo LO mode, if you continue to turn the temperature down after setting it to 59°F, the display will show "LO". At this point, the unit will disregard the set temperature and run continuously at full load for rapid cooling.
  Note: **This mode can only be operated via the control panel or the remote control. It cannot be set through the APP.**
  When the ambient temperature drops, prolonged high-load operation may cause frost to form on the indoor unit. At the same time, this mode consumes significantly more battery power due to maximum load operation. Prolonged use is not recommended.

- **Normal Mode:** In this mode, the compressor speed is lower than in Turbo mode. The set temperature can be adjusted from 59°F- 86°F. When the ambient temperature is - 1°C/2°F below the set temperature, the compressor stops working. The air conditioner resumes operation when the temperature is 2°C/4°F above the set temperature.

- **ECO Mode:** In this mode, the compressor speed is lower than in Normal mode. The set temperature can be adjusted from 59°F- 86°F. When the ambient temperature is - 1°C/2°F below the set temperature, the compressor stops working. The air conditioner resumes operation when the temperature is 2°C/4°F above the set temperature.

- **Sleep Mode:** In this mode, the compressor speed is at its lowest. The set temperature can be adjusted from 59°F- 86°F. When the ambient temperature is - 1°C/2°F below the set temperature, the compressor stops working. The air conditioner resumes operation when the temperature is 2°C/4°F above the set temperature.

- **Fan Mode:** The air conditioner does not produce cool air; it only blows room temperature air. The fan speed can be adjusted from 1 to 5 levels.

Note: After turning on the air conditioner, the compressor will start with an approximate 1-minute delay and continue to run for 1 minute when the unit is turned off before stopping. During air conditioner operation, the fan will not stop working, regardless of whether the set temperature is reached.

Button

Pressing this button will increase/decrease the set temperature by 1°C /°F. The set temperature range is 59°F - 86°F (15°C - 30°C). The LED display will show the currently set temperature. The actual ambient temperature is displayed after no operation.

Button

Press the Fan button to select fan speed from 1 to 5 levels. The maximum fan speed will show “ ”, minimum fan speed will show “ ”. The fan speed can be adjusted in any mode.

Button

Press the display on/off button to turn off the screen, pressing it again will exit the screen-off mode.

Button

Press this button to switch the temperature unit to Celsius (°C)/Fahrenheit (°F).

Button (Optional)

Caution: The air conditioner has a battery power consumption detection system, which can protect the battery from being exhausted too much. When the battery voltage reaches the system's low voltage protection value, the air conditioner will automatically stop; when the voltage rises above the shutdown voltage, the air conditioner needs to be manually turned on by pressing the on/off switch.

- Typically, RVs are equipped with a Battery Management System (BMS), so this function is optional. To enable this feature, it is necessary to **add power cables (not included)** from the positive and negative terminals of the battery to the voltage detection port (white) on the control board. Pay attention to the correct polarity, and ensure that the power cables are rated no lower than 18AWG.
- **Voltage View:** Press the remote control button “ ” to show the real-time actual voltage on the display panel. It will revert to the set temperature value after a few seconds. If the battery detection system is not connected, pressing this button will only display " ".

- **Protection Voltage Setting:** Press the button "  " on the control panel, turn the air conditioner to standby mode, then press button "  " and button "  " together, the air conditioner will enter shutdown voltage mode. The LED display will show code "b1", you can press button "  " or button "  " to choose a different low voltage shutdown code (b1 ~ b10), finally press button "  " to save the setting. Or click "Battery Protection Setting" on the APP to enter the setting interface and select the required value to set. Please refer to the sheet below for different codes with different shutdown voltages:

CODE	SHUTDOWN VOLTAGE
b1	10.8
b2	10.9
b3	11.0
b4	11.1
b5	11.2
b6	11.3
b7	11.4
b8	11.5
b9	11.6
b10	11.7

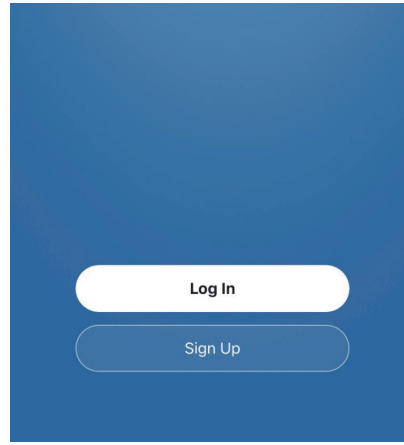
Operating from the AIR.ai App

With the APP, you can control the unit from anywhere, even outside of your home, with your iPhone or Android smartphone.

- The supported wireless routers must work with a 2.4G Hz operating frequency. 5.0 GHz frequency is not currently supported.
- Standard: IEEE 802.11b/g/n20/n40
- Supported smartphone systems: Android 6.0 and later , IOS 12.0 and later.

a. Scan this QR code and download it.

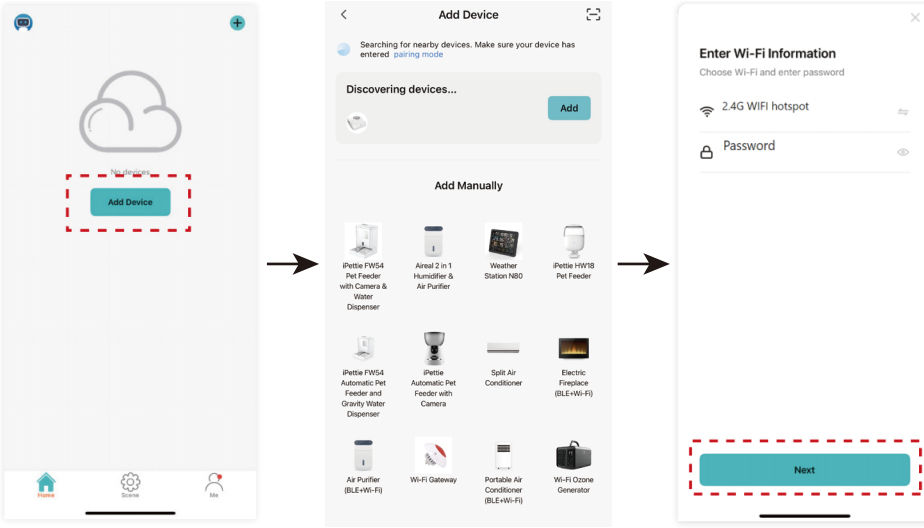
b. Launch the app and log in to your account (or sign up for your first use).

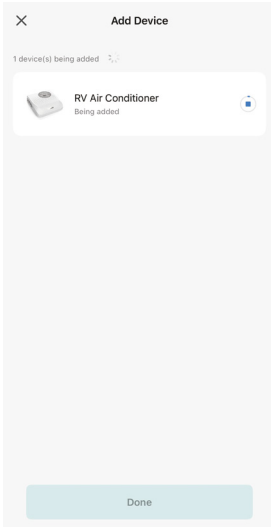


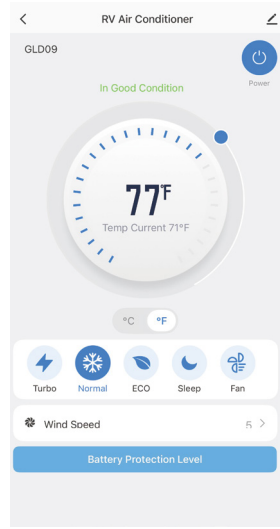
c. Turn on your phone's Bluetooth to automatically scan for all nearby smart devices.

d. Choose your Wi-Fi network and enter the password. AIR.ai will start connecting to your device.

e. When the page indicates a successful connection and the APP indicator on the decorative panel keeps on, the connection is complete.







Note: If you have difficulty connecting to the app, you can long-press the control panel button " " for 3 seconds to reset the Wi-Fi signal. After a successful reset, the panel will display the "APP" symbol.

MAINTENANCE

Please follow the tips below for your air conditioner maintenance and care:

- Don't use corrosive cleaners or hard objects to clean, which can damage the air conditioner.
- Don't use high-pressure cleaners, water entering the machine will damage the air conditioner.
- Regularly clean the surfaces and panels of the air conditioner with a damp cloth.
- Clean the blades and other dirt on the ventilation grille. Ensure that the system is not damaged during the process.
- Check all parts of the air conditioner are tight or not regularly.
- Check the wiring connection safety regularly.
- Check the air inlet and outlet tightness of the air conditioner regularly.
- In winter, the air conditioner is used for a short time. It is necessary to ensure that the air conditioner is turned on at least 3-4 times a month. Use the Turbo-LO mode to run the compressor for 15 minutes.

Replacing the Batteries

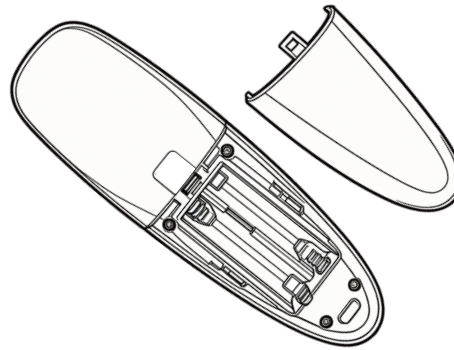
Note: The remote control batteries should be checked regularly to prevent leakage and damage to the remote caused by insufficient power.

1. Open the battery cover:
Hold the handle of the battery cover, gently pull it up, and remove the cover.

2. Insert the battery (AAA):
Ensure the battery polarity matches the markings inside the battery compartment.

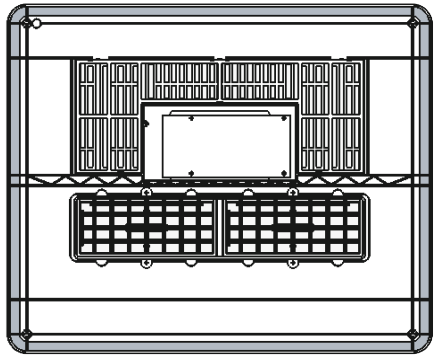
3. Reinstall the battery cover.

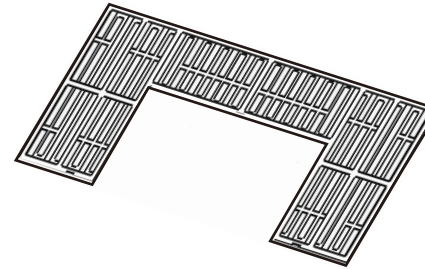
4. Retest whether the remote control functions properly.



Cleaning the Filter

Remove the screws from the air outlet assembly, gently take off the assembly, being careful not to damage internal components and wiring. Then, detach the filter from the air outlet assembly, clean with water, and then perform drying treatment, reinstall the filter onto the assembly, and secure it back in place.





TROUBLESHOOTING

The fault information on the LED display will be displayed according to different faults. The following table explains that different codes represent different faults and maintenance suggestions:

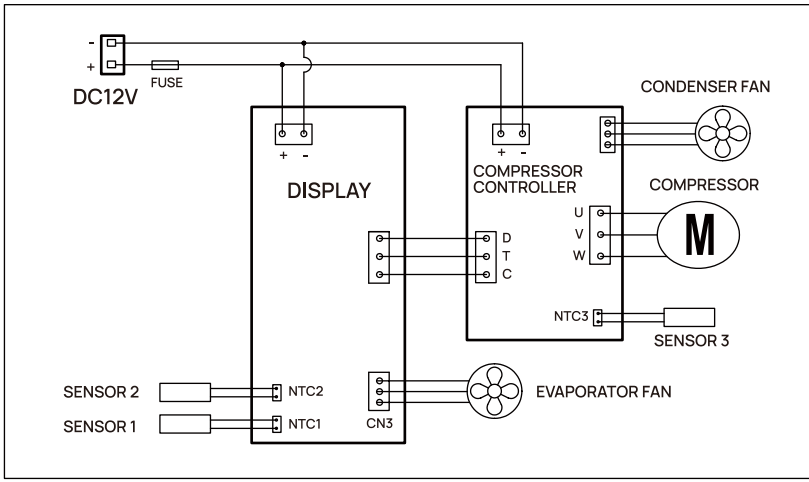
Fault Code	Cause of Fault	Solution
E-1	Temperature sensor abnormal.	Inspect the sensor for loose connections or sensor damage. If not, replace the display board.
E-2	Battery voltage too low.	Recharge the battery or handle the connector properly.
E-3	Battery voltage too high.	If the input voltage is higher than 18V, check whether the generator voltage is normal.
E-4	Evaporator fan failure.	Ground the negative wire of evaporator fan. If it can work, replace the display panel. If not, replace the Evaporator fan.
E-5	Condenser fan failure.	Ground the negative wire of condenser fan. If it can work, replace the controller. If not, replace the condenser fan.
E-11	Compressor overflow.	Compressor internal coil short circuit or cylinder stuck.
E-12	Low voltage.	The voltage input to the controller is pulled down instantaneously. It is usually caused by a broken battery or poor contact of the main power line.
E-13	Low voltage.	A. Check whether the wind speed of the condenser fan is normal. B. Check whether the condenser is dirty or blocked. C. Check whether the refrigerant is overfilled. D. The compressor stops and starts repeatedly.

Fault Code	Cause of Fault	Solution
E-14	Phase loss.	Check whether the connecting line between the controller and the compressor is loose or the voltage input to the controller is too low.
E-15	Controller temperature too high.	Whether the operating environment is higher than 55°C, otherwise the controller needs to be replaced.
E-16	Startup failure.	The compressor tried to start but could not run. A.Compressor cylinder stuck. B.High pressure, high load. C.Controller fault.

If you notice or experience any of the following conditions, please turn off the air conditioner, disconnect from power, discontinue use, and contact support immediately.

- Unusual noises during operation.
- Faulty electronic control board.
- Faulty fuses or switches.
- Spraying water or foreign objects inside the appliance.
- Very strong smells emanating from the appliance.

Circuit Diagram



WARRANTY & CUSTOMER SUPPORT

TURBRO provides a 1-year limited warranty for TURBRO products from the date of purchase, subject to the following conditions and limitations outlined below.This warranty is limited to the replacement of part(s) proved to be defective in material or workmanship, after said defect is confirmed by the manufacturer's inspection.

The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).

What is covered?

- TURBRO's warranty extends only to products purchased from authorized sellers that are subject to TURBRO's quality controls and have agreed to follow its quality controls.
- This warranty is limited to the repair or replacement of part(s) proved to be defective in material or workmanship after said defect is confirmed by the manufacturer's inspection.
- The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).

UPON THE EXPIRATION OF THIS WARRANTY, ALL SUCH LIABILITY WILL TERMINATE. NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED ANYMORE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

What is not covered?

- Damage or losses caused by any alterations or unauthorized repair made to the product by the owner.
- Damage or losses caused by accident, neglectful operation, misuse, abuse, or use contrary to the user manual and safety guidelines.
- Damage or losses occurring during commercial use, rental use, or any use for which the product is not intended.
- Damage or losses caused by improper or inadequate maintenance.
- Failure to perform general maintenance (including cleaning).
- Use of non-standard parts or accessories.
- Natural depreciation and normal wear and tear.

TURBRO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO

THE EXTENT PROHIBITED BY APPLICABLE LAW.

Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

How to request warranty services?

To obtain the benefit of this warranty please leave a message online (www.turbro.com/contact), or send an email to support@turbro.com.

To express our gratitude to you for choosing us, we are giving you a 1-year warranty extension to the original 1-year manufacturer's limited warranty, extending the coverage period to two years in total.

- Complete the registration of your new product at https://www.turbro.com/warranty within 90 days from the date of package delivery (inclusive of the 90th day).
- Any registration beyond this stipulated period will be deemed invalid.
- The ultimate interpretation of the terms and conditions related to the extended warranty service rests solely with TURBRO.
- If you discover that your product is defective within the specified warranty period, please contact our Customer Support via support@turbro.com.
- Order ID and invoice, or bill of sale should be provided. Such payment records must be kept to verify the purchase date and establish a warranty period.
- Model and issue description should be provided in detail, preferably with pictures and videos.
- DO NOT dispose of your product before contacting us.
- DO NOT return the product unless instructed by our customer service.
- The original carton should be kept in case of warranty return of the unit.

What will TURBRO do?

- Replace certain parts.
- Replace the item.
- Refund the item under certain circumstances.

In no event shall liability exceed the purchase price paid by the original purchaser of the product.

Any instructions or warranty included in this manual may be subject to change without notice. For the most up-to-date instructions and warranty information, please contact us via support@turbro.com.

TURBRO

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