

Ekena Millwork® Limited Warranty

Ekena Millwork® provides a LIFETIME WARRANTY to the original purchaser of our Ekena line of PVC millwork. This LIFETIME WARRANTY provides that the PVC material will be free from manufacturer defects in material and workmanship under approved normal use.

If a defect is discovered in an Ekena PVC product and the above conditions have been met, the customer should notify Ekena Millwork® in writing within thirty (30) days of discovering the said defect. The customer may be required to return the product to Ekena Millwork® for evaluation. Ekena Millwork® will then review the product and installation methods, and determine if replacement, repair, or refund is appropriate. This warranty does not cover or include labor, transportation costs, or any other expenses incurred in connection with the purchase, use, or installation of the item(s). Replacements, repairs, or refunds are the only options under this limited warranty.

This limited warranty does not cover damage from the result of mishandling in transportation, acts of God, customer modifications, vandalism, misuse, abuse, improper maintenance, unreasonable care, or other causes that did not arise from manufacturer defects in workmanship and/or materials. No person, retailer, sales rep, dealer, service facility, or entity of any type is authorized to change, modify, or amend the terms of this limited warranty in any manner. Ekena Millwork® shall not be liable to the customer or to any other entity for any incidental or consequential damages or loss of profit from any defect in any items.