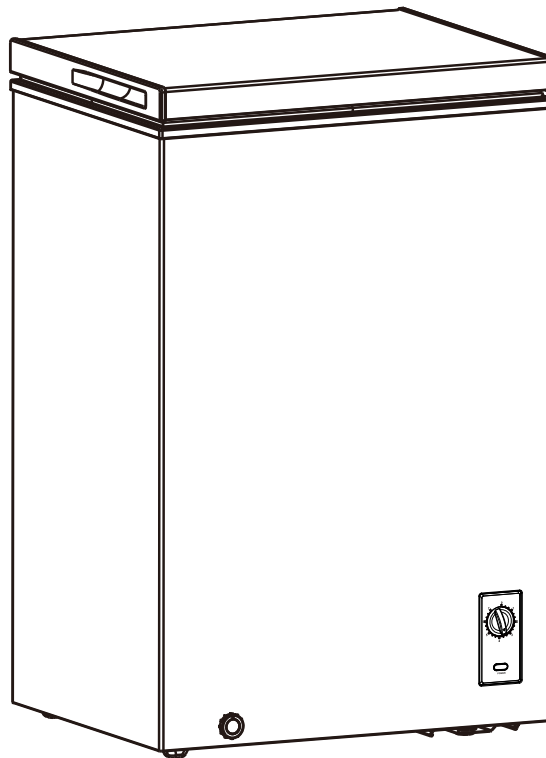


# IMPORTANT INSTRUCTIONS AND OPERATING MANUAL

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## HOUSEHOLD FREEZER



**HE-100 / HE-150 / HE-200**



Thank you for purchasing this product! If you have questions about the product such as missing parts, damaged products, product assembling and operation etc., please contact us Via Amazon Message or customer service phone: 213- 4467172 or 661-4358826

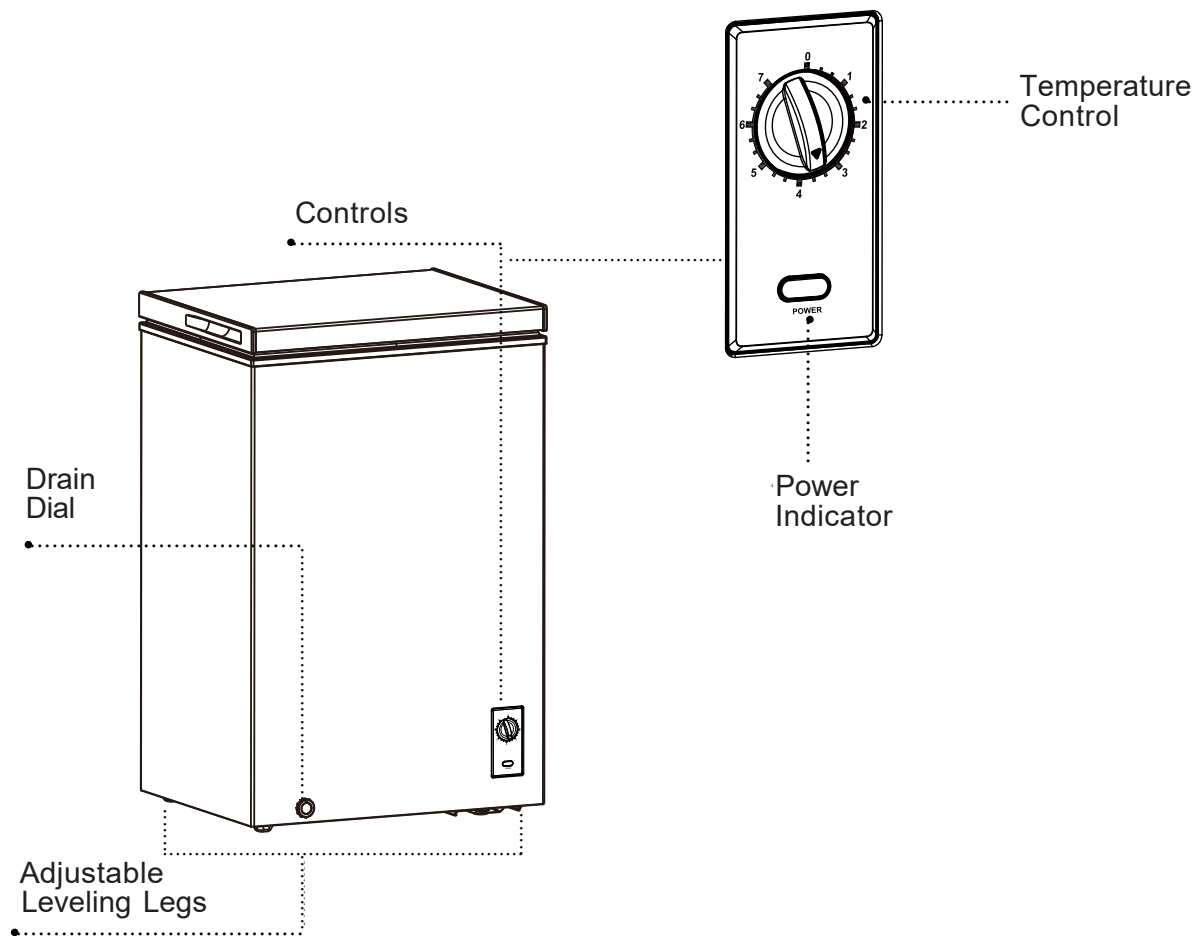
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# NAMES OF THE PARTS

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The figure above is an example only. Modifications are possible.

**⚡ WARNING ⚡** : Never touch the interior of the freezer chamber or frozen foods in the compartment with wet hands as this could result in frostbite.

# IMPORTANT SAFETY INSTRUCTIONS

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To reduce the risk of fire, electric shock, or injury when using your freezer, follow these basic precautions:

Read all instructions before using the freezer.

**DANGER or WARNING:** Risk of child entrapment.

To avoid the possibility of child entrapment, please take the following precautions:

Remove the freezer top and **DO NOT** remove the internal basket.

Before you throw away your old freezer: Take off the top. Leave the basket in place so that children may not easily climb inside.

Never allow children to operate, play with, or crawl inside the freezer.

Refrigerants: All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal of product. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.

Never clean freezer parts with flammable fluids. The fumes can create a fire hazard or explosion.

Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other freezer. The fumes can create a fire hazard or an explosion.

-Save these instructions-

## INSTALLATION INSTRUCTIONS

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### Before Using Your Freezer

- Remove the exterior and interior packing.
- Check to be sure you have all of the following parts:
  - 1 Storage Basket (depending on model)
  - 1 Ice Shovel
  - 1 Instruction Manual
- Before connecting the freezer to the power source, let it stand upright for approximately 4 hours. This will reduce the possibility of a malfunction in the cooling system from improper handling during transportation.
- Clean the interior surface with lukewarm water using a soft cloth. (Cleaning instruction on page 7)

### Installing Your Freezer

- This appliance is designed to be free-standing only. It is not recessed or built-in.
- Place your freezer on a floor that is strong enough to support the freezer when it is fully loaded.
- Allow 5 inches of space between the back and sides of the freezer, which allows the proper air ventilation. Adjust the feet to keep the freezer at a level position.
- Your freezer should be conveniently located in a dry and well-ventilated room away from direct sunlight and sources of heat (stove, heater, radiator etc.). Direct sunlight may affect acrylic coating and heat sources may increase electrical consumption. Do not install the freezer where the temperature will go below 32°F or above 100°F. Temperatures beyond this range may affect the performance and longevity of the unit.
- Avoid locating the freezer in moist areas.

Plug the freezer into a dedicated and properly-installed grounded wall outlet. Do not, under any circumstances, cut or remove the third (grounding) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized service center. This unit is not designed to be installed in an RV or used with an inverter.

After plugging the appliance into a wall outlet, turn the unit on and allow the unit to cool for 2-3 hours before placing food in the freezer compartment.

#### Electrical Connection

### **⚡WARNING⚡**

Improper use of the grounded plug can result in the risk of electric shock. If the power cord is damaged, have it replaced by an authorized service center.

This freezer should be properly grounded for your safety. The power cord for this freezer is equipped with a three-prong plug which mates with standard three-prong wall outlets to minimize the possibility of electric shock.

Do not, under any circumstances, cut or remove the third grounding prong from the power cord supplied. This freezer requires a standard 115/120 Volt A.C. ~/60Hz electrical grounding outlet with three prongs. This freezer is not designed to be used with an inverter.

The cord should be secured behind the freezer and not left exposed or dangling to prevent accidental injury.

Never unplug the freezer by pulling the power cord. Always grip the plug firmly and pull it straight out from the receptacle.

Do not use an extension cord with this appliance. If the power cord is too short, have a qualified electrician or service technician install an outlet near the appliance. Use of an extension cord can negatively affect the performance of the unit.

Do not attempt to repair or replace any part of your refrigerator unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician to minimize the risk of possible ignition due to incorrect parts or improper service.



**DANGER** – Risk Of Fire Or Explosion. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing

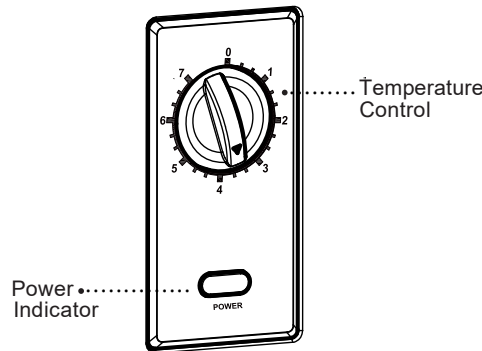
**CAUTION** – Risk Of Fire Or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must be Followed

**CAUTION** – Risk Of Fire Or Explosion. Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used

**CAUTION** – Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used

# OPERATING YOUR FREEZER

## Temperature Control



The figure above is an example only. Modifications are possible.

- Once your freezer is in its proper place, plug the power cord into an electric socket to turn on the unit.
- Your freezer will automatically maintain the temperature level you select. The temperature control dial has 7 temperature settings and a "0" setting (OFF). "1" is the cold and "7" is the coldest.
- Turning the temperature control to the "0" setting position stops the cooling cycle but doesn't shut off the power of the freezer.
- If turning on the freezer for the first time, set the dial to "4" and allow 24 hours to pass before adjusting the temperature to your needs. This will ensure that the cabinet is thoroughly chilled before food is put in.
- **NOTE:**
  - If the unit is unplugged or loses power, you must wait 3 to 5 minutes before restarting the unit. If you attempt to restart it before this time delay, the freezer will not start.
  - Large amounts of food will lower the cooling efficiency of the appliance.
  - If you choose to change the thermostat setting, adjust thermostat control by one numerical increment at a time. Allow several hours for temperature to stabilize between adjustments.

## Defrosting Your Freezer

- When? For the most efficient operation and minimum energy consumption, defrost the freezer when the frost on the freezer walls is excessive or  $\frac{1}{4}$  to  $\frac{1}{2}$  inch thick (approximately every 3 months).
- Choose a time when the stock of frozen food is not much.

## CAUTION

**Do not use boiling water because it may damage the plastic parts. In addition, never use a sharp or metallic instrument to remove frost as it may damage the cooling coils and will void the warranty.**

- Remove the frozen food from the freezer and place it in a cooler to protect the food.
- Unplug the unit.
- During defrosting, the ice melts into the cabinet.
- Unscrew and remove the drain cap on the exterior front of the freezer (lower left).
- Place a shallow pan outside the drain outlet. The defrost water will drain out.
- Check the pan occasionally in case the water overflows.
- Clean the interior of the freezer.
- Screw the drain cap on the exterior front of the freezer (lower left).
- Plug the unit in.
- Wait for the freezer's working for more than two hours to ensure the cabinet is thoroughly chilled before putting back the food.

HELPFUL HINT:

Defrosting usually takes a few hours. Leaving the door open will help to speed up the process. Besides, pouring warm water (not boiling) on the ice/frost will shorten the melting time.

**⚡WARNING⚡**

Scraping ice from the freezer compartment can damage the unit.

The Freezer Compartment

This compartment is designed for the long-term storage of frozen food. The storage period is up to three months.

The storage life of frozen foods varies and the recommended storage time should not be exceeded. The instructions regarding the care of frozen foods should be followed when defrosting the freezer.

- Pre-packed commercial frozen food should be stored in accordance with the frozen foods manufacturers' instructions.
- Place frozen food into the freezer as quickly as possible after purchase. If there are instructions on the packet, carefully follow these instructions regarding storage time.
- The lid of the refrigerator is easy to crack because of excessive ice accumulation. Be sure to defrost when the ice reaches  $\frac{1}{4}$  to  $\frac{1}{2}$  inch thick.
- A storage basket is provided for the organization of odd-shaped items. To reach other packages in the freezer, just slide the basket to one side or lift it out.

# CARE AND MAINTENANCE

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## Cleaning Your Freezer

- Upon installation of your new appliance, it is recommended that it should be cleaned thoroughly.
- Unplug the freezer; remove the food and storage basket.
- Wash the inside with a damp warm cloth soaked in lukewarm water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a quart of water.
- Wash the storage basket with a mild detergent solution.
- Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.
- The outside of the freezer should be cleaned with mild detergent and warm water.
- Dry the inner parts of the cabinet and the exterior with a soft cloth.
- It is recommended that the unit could be cleaned each time when it is defrosted in order to keep the unit odor-free and running efficiently.

## Vacation Time

- Short vacations: Leave the freezer operating during vacations of less than three weeks.
- Long vacations: If the appliance will not be used for several months, remove all food and unplug the power cord. Clean and dry the interior thoroughly. To prevent odor and mold growth, leave the door open slightly. Keep it open if necessary or have the door removed.

## Moving Your Freezer

- Unplug the freezer.
- Remove all the food.
- Securely tape down all loose items inside your freezer.
- Tape the doors shut.
- Be sure the freezer stays in the upright position during transportation.

## Energy Saving Tips

- The freezer should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing them in the freezer. Overloading the freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the freezer. This will decrease the frost accumulation inside the freezer.
- Freezer storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners will interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce door openings and extending searches. Remove as many items as needed at one time, and close the door as soon as possible.



# TROUBLESHOOTING GUIDE

You can solve many common problems on freezers easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling for service.

PROBLEM	POSSIBLE CAUSE
The freezer does not work.	The freezer is not plugged in. The circuit breaker tripped or a fuse blew.
The compressor turns on and off frequently.	The room temperature is hotter than normal. A large amount of food has been added to the freezer. The door is opened too often. The door is not closed completely. The temperature control is not set correctly. The door gasket does not seal properly. There is no correct clearance left around the freezer. The freezer has recently been disconnected for a period of time. 4 hours are required for the freezer to cool down completely
The temperature inside the freezer is too warm.	The temperature control is set too warm. Turn the control to a cooler setting and allow several hours for the temperature to stabilize. The door is kept open too long or is opened too frequently. Warm air enters the freezer every time the door is opened. Open the door less often. The door is not closed completely. The door gasket does not seal properly. A large amount of warm or hot food might have been stored recently. Wait until the freezer reaches its selected temperature. The freezer has recently been disconnected for a period of time. 4 hours are required for the freezer to cool down completely
The temperature inside the freezer is too cold.	The temperature control is set too cold. Turn the control to a warmer setting and allow several hours for the temperature to stabilize.
The temperature of the external freezer surface is warm.	The exterior freezer walls can be as much as 30°F warmer than room temperature. This is normal when the compressor works to transfer heat from the inside cabinet.
Popping or cracking sound when compressor starts.	Metal parts undergo expansion in response to the changes in temperature. This is normal. Sound will level off or disappear as the freezer continues to run.
Bubbling or gurgling sound, like water boiling.	The refrigerant (used to cool freezer) is circulating throughout the system. This is normal.
Vibrations .	Check to ensure that the freezer is on a level surface. The floor is uneven or weak so that the freezer rocks on the floor when it is moved slightly. Be sure the floor can adequately support the freezer. Level the freezer by putting woods or metal shims under parts of the freezer. The freezer is touching the wall. Re-level the freezer and move it from the wall.

	See "Installation Instructions".
Moisture forms on the inside of the freezer walls.	<p>Weather is hot and humid, which increases the rate of frost build-up. This is normal.</p> <p>The door is slightly open.</p> <p>The door is kept open too long, or it opens too frequently. Open the door less often.</p> <p>The door is not sealed properly.</p>
Moisture forms on the outside of the freezer.	The door is not closed, causing the cold air from the inside freezer to meet the warm moist air from outside.
The door can not close properly.	<p>The freezer is not on a level surface.</p> <p>The gasket is dirty.</p> <p>The storage basket is out of position.</p>

Thank you for purchasing this product! If you have questions about the product such as missing parts, damaged products, product assembling and operation etc., please contact us via **Amazon Message** or customer service phone: **213-4467172 or 661-4358826**

### **IMPORTANT**

Do not return this product to the store.

Simply call our customer service department for any questions or concerns:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

DATED PROOF OF PURCHASE REQUIRED FOR WARRANTY SERVICE.

### **AVIS**

Ne pas retourner ce produit au magasin.

Veuillez appeler le service à la clientèle pour toutes questions au:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

PREUVE D'ACHAT ORIGINALE REQUISE POUR SERVICE DE GARANTIE.

### **IMPORTANTE**

No devuelva este producto a la tienda.

Sólo hay que llamar nuestro departamento de servicio

al cliente en caso de tener preguntas o inquietudes:

**213-4467172**

**661-4358826**

(8:30am - 5:30pm P.S.T.)

SE REQUIERE PRUEBA DE COMPRA CON FECHA PARA SERVICIO BAJO GARANTÍA.

Address: ROWAN ELECTRIC APPLIANCE LLC 28407 Ascent Way, Santa Clarita, CA 91350  
Phone: 213-4467172 or 661-4358826