



Live life Comfortably.®

WARRANTY

This is a limited residential warranty, does not apply to commercial use, and applies only to the original purchaser. Proof of purchase is required for all claims.

Frame (Cast, Extruded Aluminum) – Five (5) Years

If the furniture frame fails structurally (i.e. broken frame or welds) within five (5) years from the purchase date, we will replace in the original color and style, if available, or in a similar color and style if the original has been discontinued. Damage to frames or welds due to freeze damage and/or improper assembly are not covered.

Frame (Steel, Wrought Iron) – One (1) Year

Wrought Iron and Steel furniture is covered for one (1) year from the original purchase date against defects in manufacturing and/or workmanship. NOTE: Steel and wrought iron are not covered for rust or rust staining.

Wicker Weave (Resin) and/or Straps – One (1) Year

Straps and/or wicker weave shall be covered against separation or breaking for one (1) year from the date of purchase. Discoloration and /or fading due to exposure to elements, chemicals or harsh cleaning products are not covered.

Powder Coat and/or Paint – One (1) Year

Finishes shall be covered against blistering, cracking, or peeling for a period of one (1) year from the original date of purchase. We will replace in the original color and style, if available, or in similar color and style if the original has been discontinued. Scratches, chips, and abrasion due to normal wear and tear are not covered.

Cushion and Pillow Construction – One (1) Year

All cushions and pillows shall be covered against separation at the seams for a period of one (1) year from the original date of purchase by the initial consumer. We will repair or replace any cushion or pillow in the original color and style, if available, or in similar color and style if the original has been discontinued. Fading or discoloration is not covered.

Solution Dyed Acrylic Fabrics – Five (5) Years

Solution Dyed Acrylic Fabric manufacturers, like Sunbrella® and Outdura®, provide a five (5) year limited warranty on their fabrics. When used on our outdoor furniture, these fabrics are warranted to the original purchaser for 5 years, protecting against fabrics becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. This warranty covers the fabric only and is serviced by the fabric manufacturer. This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. We reserve the right to inspect the fabric submitted for claim and will supply new equivalent fabric to replace the fabric that becomes unserviceable.

Sling Fabrics – One (1) Year

All sling fabrics shall be covered against separation at the seams for a period of one (1) year from the original date of purchase. We will repair or replace any fabric in the original color and style, if available, or in similar color and style if the original has been discontinued. Fading or discoloration due to exposure to harsh chemicals is not covered.

Wood – Two (2) Years

If the wood fails structurally (i.e., broken frame) within two (2) years from the date of purchase, we will, at our option, replace, repair or refinish the product in the original color and style, if available, or in a similar color and style if the original has been discontinued. Wood requires user maintenance and changes in the color of wood are normal and should be expected to occur over time as the natural material ages. Small cracks, which may appear in the end grain of wood when exposed to the elements, and any change of appearance (such as fading and/or color changes) due to usual weathering are not covered by this warranty. Components such as chair feet are subject to wear and tear and are not considered part of the frame.

Alternative Stone Tops – One (1) Year

Alternative Stone Tops are covered for one (1) year against defects in manufacturing and/or workmanship.

Hardware and Components – One (1) Year

If a component part (nuts, bolts, brackets, etc.) fails due to manufacturing defects within one (1) year from the date of purchase, we will replace the part.

Umbrellas – One (1) Year

Umbrellas are covered against failure structurally within one (1) year from the date of purchase, due to manufacturer's defects only. Umbrella bases are NOT covered. NOTE: Umbrellas should only be used with a table and umbrella base. Do not use in high wind or storms.

Shipping

If necessary, La-Z-Boy Outdoor will pay for shipping of replacement product for a period of one (1) year from the date of purchase. After one (1) year, it will be the original purchaser's responsibility to pay for freight and any packaging costs. All orders will be assessed a handling fee and large items may require an additional handling fee.

Exclusions

Failure caused by unreasonable or abusive use, fire, freight damage, acts of nature (such as, but not limited to freezing or high winds), suntan oil or other chemicals (such as chlorine or exposure to salt water), normal fading, scratching or chipping of the finish, weathering or staining or discoloration of furniture, accidental damage, repair, or modifications by customer, glass breakage, burning and/or melting caused by magnified or reflected sunlight, normal wear and tear are excluded from the warranty.

Furniture used in commercial, contract or any other non-residential applications, clearance items, display models, and all other "as is" or outlet purchased items are not covered under this warranty. In addition, La-Z-Boy Outdoor will not be responsible for loss of use or time, inconvenience, travel, packaging, or any other consequential/incidental damages. In no event shall La-Z-Boy Outdoor's responsibility exceed the value of the replacement part/product. **Glass breakage is not a covered item.**

CARE AND MAINTENANCE

Be careful to never allow water to build up in frames as this will cause corrosion and freeze damage in cold climates. Wash all frames with a solution of mild soap and water. Rinse with clean water and dry with a soft absorbent cloth towel. Metal frames can be treated with a liquid wax for maximum protection against UV rays and/or salty, damp air. If your set includes cushions, slings, and/or an umbrella, they may be cleaned by hand with a solution of soap and water with a clean water rinse. Never machine wash cushions, slings or umbrella covers as this will result in shrinkage or damage. After cleaning cushions, tip on end and allow to drip dry. Never use a commercial or home dryer to tumble dry fabric goods. Do not use bleach or solvents to clean any product! This will void the warranty. **NOTE: Lack of original receipt will void the warranty!**

CUSTOMER SERVICE

Monday - Friday 8:00 a.m. - 4:30 p.m. CST

customerservice@lazboyoutdoor.com

(877) 592-7514

www.lazboyoutdoor.com

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