Solatube® Product Ownership
Care and Warranty

Congratulations on your Solatube product purchase.

Product Cleaning and Care

Solatube® Daylighting Systems

Domes and Skylights
The dome on the Solatube Daylighting System as well as our Solatube Skylights are designed to be self-cleaning; however if installed in areas with a high level of debris build-up, these products may need to be cleaned from time to time. To ensure that irreparable damage to the dome or skylight does not occur, the product surfaces can be cleaned using a soft cloth with water and a non-abrasive mild soap or detergent followed by a thorough water rinse.

Tubing
To clean the tubing, simply wipe with a soft cloth. Do not use any cleaning solution.

Solar Electric NightLight
For battery replacement in the Solar Electric NightLight:
1. Remove Solatube Decorative Fixture and Effect Lens.
2. Remove the Solar Electric NightLight housing assembly by gently lifting the assembly up and off the mounting bracket. Remove the NightLight assemly from the tube.
3. Remove batteries from the battery pack.
4. Insert (2) rechargeable batteries (NiMH AA 1500 mAh 1.2v) to the (+) and (-) marks inside te battery pack. **WARNING: Replace with only (x2) NiMH (Nickel-Metal-Hydride) rechargeable batteries (NiMH AA 1500 mAh 1.2v)**.

Diffusers or Decorative Fixtures

SkyVault® Series Open Ceiling Diffuser (Solatube M74 DS Daylighting System)
Please contact your Solatube distributor or dealer for proper care and instructions.

SolaMaster® Series Closed Ceiling Diffuser (Solatube 750 DS and 330 DS Daylighting Systems)
Remove the diffuser by releasing the tabs on the diffuser frame from the transition box. To clean, wipe the diffuser with a tissue or soft cloth. To reattach the diffuser, position the diffuser panel into the transition box and secure the tabs into the notches.

SolaMaster® Series Open Ceiling Diffuser (Solatube 750 DS and 330 DS Daylighting Systems)
Please contact your Solatube distributor or dealer for proper care instructions.

Brighten Up® Series Diffuser or Decorative Fixtures (Solatube 290 DS and 160 DS Daylighting Systems)
Remove the diffuser or decorative fixture by carefully twisting counterclockwise to separate it from the ceiling ring. To clean and avoid scratches, wipe the diffuser or decorative fixture with a soft cloth or microfiber only. Do not use cleaners or chemicals to clean. Use only water. To reattach the diffuser or decorative fixture, simply align the tabs on the diffuser or decorative fixture to the ones on the ceiling ring and twist clockwise to secure.

Accessories

Ventilation Add-On Kit
Clean the vent with a damp cloth.

Light Add-On Kit
To replace the lamp in a Solatube light fixture, follow the above instructions to remove the diffuser and replace the lamp.

Whole House and Garage Fans
The fan blades can be cleaned with a soft cloth and cleaning solution. The Intake Grille can be removed and washed in a sink or dishwasher.

Solar Powered Attic Fans
The solar panel can be cleaned with a soft cloth and glass cleaning solution.

Product Instructions and Warnings

Installation Instructions for your new Solatube product can be found at our corporate website at: https://solatube.com/technical-resources/installation-instructions. Please read the entire instructions, including all warnings before attempting to install this product. Failure to do so could result in serious personal injury and property damage.

What Will Solatube International Do?
Should any products be determined by Solatube International to be defective, at the option of Solatube International, such products will be repaired or replaced and returned within a reasonable time to Buyer free from defect. If Solatube International provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period.

What Are the Limitations On a Buyer's Remedies?
In no event will Solatube International be liable for loss of profits, indirect, special, incidental, consequential or other similar damages. If Solatube International did not install the products(s), in no event will Solatube International be liable for any breach of warranty for improper installation. To the fullest extent allowed by law, Solatube International's liability to all buyers for all claims with respect to the products will be limited to the lesser of (A) the cost of replacing the products; (B) the cost of obtaining equivalent products; or (C) the cost of having products repaired. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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Care and Warranty

How Does a Buyer Get Service?
Within thirty (30) days of discovery of a defect, Buyer should contact (i) Buyer's Solatube Distributor or (ii) Solatube International, Inc.- Customer Service at (888) SOLATUBE (888-765-2882), from overseas 001 760-597-4400.

Eligibility Requirements:

i. Buyer must provide proof of purchase to initiate warranty claims.
ii. Buyer must be the original purchaser. This limited warranty is not transferrable and is provided only to the original purchaser of the Solatube or Solar Star product(s).
iii. Buyer understands that Solatube International has the right to request any and all proofs of purchase or installation and/or closing date of residence.

How Does State Law Apply?
This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

What is Not Covered By This Warranty?
Solatube International, Inc. is not responsible for, nor does this warranty apply to:

- Labor or installation of the products.
- Product or performance defects as a result of installation not in accordance with Solatube International's installation instructions.
- Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
- Defects or damages arising out of improper handling or cleaning, accidents, acts of God, intentional acts, misuse or abuse, or any other circumstances beyond the control of Solatube International.
- Condensation and any water damage resulting from condensation.
- Products subjected to stress resulting from (i) localized application of heat, (ii) movement of building and /or building components, or (iii) expansion or contraction of framing members.
- Accessories, flashing or other installation materials manufactured or sold by persons other than Solatube International.

What Warranties Are Solatube International Disclaiming?
Except as expressly set forth herein, the products are provided "As Is," without any warranty, express or implied, including, but not limited to, all warranties of merchantability and fitness for a particular purpose; and any such warranties are hereby expressly disclaimed.

Limited Warranty

What Does This Warranty Cover?
For all products purchased or delivered hereunder, Solatube® International, Inc. warrants they are free from defects of workmanship and/or material for a period of time from the date of purchase.

How Long Does The Coverage Last?

Item	Warranty Period (Years)
Solatube® Daylighting System	
Domes, roof flashing bases, diffusers, diffuser ceiling mountings, reflective tubing, plastic, rubber or metal seals and gaskets, tapes and fasteners	10
Light Add-On Kit, Ventilation Add-On Kit, Daylight Dimmer and all related components	5
Solatube Solar Electric NightLight, Solar Panel, LEDs	5
Solar Powered Attic Fans	
Solar panel and motor	10*
Metal housing, roof flashing bases, fan blade, plastic, rubber or metal seals, gaskets & fasteners	10
ClimaSense Solar Attic Fan Controller	5
Whole House and Garage Fans**	
Motor, electrical components	5
Damper box, ducting, fan housing	10
EPS Focus Whole House Fan	10
Skylights	
All metal frame components, all PVC components, hinges	10
Insulated glass warranted against condensation inside the glass	20
All components of the solar motor assembly (solar panel, rain sensor, solar motor, remote control)	5

*10-year warranty on solar panel and motor applies to Solar Star products purchased on or after January 1, 2014
**Excludes remote for Whole House Fan except for the EPS Focus Whole House Fan, whose remote is covered by a 10 year warranty. Please see remote manufacturer's warranty.
**Warranty will be void if the Whole House Fan is not installed per manufacturer's installation instructions and/or if the fan component is suspended in any way from the roof structure of the house, including, without limitation, the roof rafters and trusses.

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