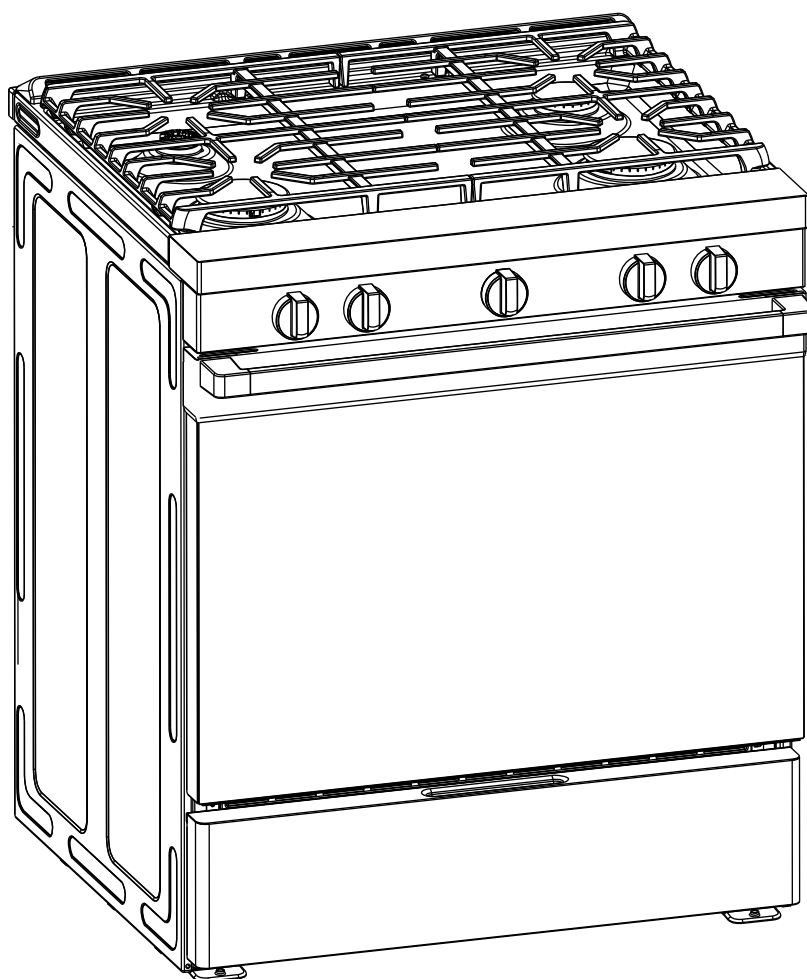


## Gas Ranges



### ESPAÑOL

Para consultar una version en español  
de este manual de instrucciones,  
visite nuestro sitio de internet  
[Haierappliances.com](http://Haierappliances.com).



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## RECORD KEEPING

Thank you for purchasing this Haier product. This user manual will help you get the best performance from your new range.

For future reference, record the model and serial number located on the front behind the range storage drawer, and the date of purchase.

Staple your proof of purchase to this manual to aid in obtaining warranty service if needed.

---

Model number

---

Serial number

---

Date of purchase

## HAIER WEBSITE

Have a question or need assistance with your appliance? Try the Haier Website 24 hours a day, any day of the year! You can also shop for more great Haier products and take advantage of all our on-line support services designed for your convenience. In the US: **Haierappliances.com**

## SAFETY INFORMATION

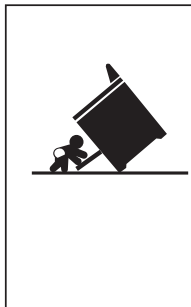
### IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**⚠ WARNING** Read all safety instructions before using the product. Failure to follow these instructions may result in fire, electrical shock, serious injury or death.

**⚠ WARNING** If the information in this manual is not followed exactly, a fire or explosion may result, causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

#### ANTI-TIP DEVICE



#### ⚠ WARNING

##### Tip-Over Hazard

- A child or adult can tip the range and be killed.
- Install the anti-tip bracket to the wall or floor.
- Engage the range to the anti-tip bracket by sliding the range back such that the foot is engaged.
- Re-engage the anti-tip bracket if the range is moved.
- Failure to do so can result in death or serious burns to children or adults.

To reduce the risk of tipping the range, the range must be secured by a properly installed anti-tip bracket. See installation instructions shipped with the bracket for complete details before attempting to install.

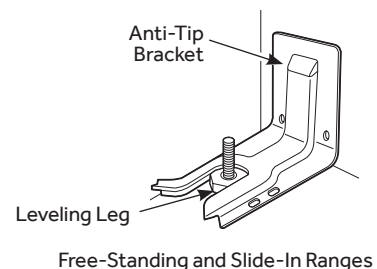
#### For Free-Standing and Slide-In Ranges

To check if the bracket is installed and engaged properly, look underneath the

range to see that the rear leveling leg is engaged in the bracket. On some models, the storage drawer or kick panel can be removed for easy inspection. If visual inspection is not possible, slide the range forward, confirm the anti-tip bracket is securely attached to the floor or wall, and slide the range back so the rear leveling leg is under the anti-tip bracket.

If the range is pulled from the wall for any reason, always repeat this procedure to verify the range is properly secured by the anti-tip bracket.

Never completely remove the leveling legs or the range will not be secured to the anti-tip device properly.



## READ AND SAVE THESE INSTRUCTIONS

# SAFETY INFORMATION

## IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### **⚠ WARNING** GENERAL SAFETY INSTRUCTIONS

**⚠ WARNING** NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating of the oven.

- Use this appliance for its intended purpose as described in this owner's manual.
- Have your range installed and properly grounded by a qualified installer in accordance with the provided installation instructions.
- Any adjustment and service should be performed only by a qualified gas range installer or service technician. Do not attempt to repair or replace any part of your range unless it is specifically recommended in this manual.
- Your range is shipped from the factory set for use with natural gas. It can be converted for use with propane gas. If required, these adjustments must be made by a qualified technician in accordance with the installation instructions and local codes. The agency performing this work assumes responsibility for the conversion.
- Have the installer show you the location of the range gas shut-off valve and how to turn it off if necessary.
- Plug your range into a 120-volt grounded outlet only. Do not remove the round grounding prong from the plug. If in doubt about the grounding of the home electrical system, it is your responsibility and obligation to have an ungrounded outlet replaced with a properly grounded, three prong outlet in accordance with the National Electrical Code. Do not use an extension cord with this appliance.
- Before performing any service, unplug the range or disconnect the power supply at the household distribution panel by removing the fuse or switching off the circuit breaker.
- Be sure all packing materials are removed from the range before operating to prevent ignition of these materials.
- Avoid scratching or impacting glass doors, cooktops, or control panels. Doing so may lead to glass breakage. Do not cook on a product with broken glass. Shock, fire, or cuts may occur.
- Do not leave children alone or unattended in an area where an appliance is in use. They should never be allowed to climb, sit or stand on any part of the appliance.
- **⚠ CAUTION** Do not store items of interest to children in cabinets above an oven - children climbing on the oven to reach items could be seriously injured.
- Never block the vents (air openings) of the range. They provide the air inlets and outlets that are necessary for the range to operate properly with correct combustion. Air openings are located at the rear of the cooktop, at the top and bottom of the oven door, and at the bottom of the range under the warming drawer, lower oven drawer or kick panel.
- Use only dry pot holders—moist or damp pot holders on hot surfaces may result in burns from steam. Do not let pot holders touch surface burners, burner grate, or oven heating element. Do not use a towel or other bulky cloth in place of pot holders.
- Do not touch the heating elements or the interior surface of the oven. These surfaces may be hot enough to burn even though they are dark in color. During and after use, do not touch, or let clothing or other flammable materials contact any interior area of the oven; allow sufficient time for cooling first. Other surfaces of the appliance may become hot enough to cause burns. Potentially hot surfaces include the burners, grates, oven vent opening, surfaces near the opening, and crevices around the oven door.
- Do not heat unopened food containers. Pressure could build up and the container could burst, causing an injury.
- Cook food thoroughly to help protect against foodborne illness. Minimum safe food temperature recommendations can be found at [IsItDoneYet.gov](http://IsItDoneYet.gov) and [fsis.usda.gov](http://fsis.usda.gov). Use a food thermometer to take food temperatures and check several locations.
- Do not allow anyone to climb, stand or hang on the oven door, drawer or cooktop. They could damage the range or tip it over causing severe injury or death.

## READ AND SAVE THESE INSTRUCTIONS

## SAFETY INFORMATION

### IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

#### **⚠ WARNING** KEEP FLAMMABLE MATERIALS AWAY FROM THE RANGE

Failure to do so may result in fire or personal injury.

- Do not store or use flammable materials in an oven or near the cooktop, including paper, plastic, pot holders, linens, wall coverings, curtains, drapes and gasoline or other flammable vapors and liquids.
- Never wear loose-fitting or hanging garments while using the appliance. These garments may ignite if they contact hot surfaces causing severe burns.
- Do not let cooking grease or other flammable materials accumulate in or near the range. Grease in the oven or on the cooktop may ignite.

#### **⚠ WARNING** IN THE EVENT OF A FIRE, TAKE THE FOLLOWING STEPS TO PREVENT INJURY AND FIRE SPREADING

- Do not use water on grease fires. Never pick up a flaming pan. Turn the controls off. Smother a flaming pan on a surface unit by covering the pan completely with a well-fitting lid, cookie sheet or flat tray. Use a multi-purpose dry chemical or foam-type fire extinguisher.
- If there is a fire in the oven during baking, smother the fire by closing the oven door and turning the oven off or by using a multi-purpose dry chemical or foam-type fire extinguisher.
- If there is a fire in the oven during self-clean, turn the oven off and wait for the fire to go out. Do not force the door open. Introduction of fresh air at self-clean temperatures may lead to a burst of flame from the oven. Failure to follow this instruction may result in severe burns.

#### **⚠ WARNING** COOKTOP SAFETY INSTRUCTIONS

##### **⚠ WARNING**

**NEVER Operate the Top Surface Cooking Section of this Appliance Unattended.**

- **Failure to follow this warning statement could result in fire, explosion, or burn hazard that could cause property damage, personal injury, or death.**
- **If a fire should occur, keep away from the appliance and immediately call your fire department.**

**DO NOT ATTEMPT TO EXTINGUISH AN OIL/GREASE FIRE WITH WATER.**

- Never leave the surface burners unattended. Foods, especially oily foods, may ignite resulting in fire that could spread to surrounding cabinets.
- Never leave oil unattended while frying. If allowed to heat beyond its smoking point, oil may ignite resulting in fire that may spread to surrounding cabinets. Use a deep fat thermometer whenever possible to monitor oil temperature.
- To avoid oil spillover and fire, use the minimum amount of oil when using a shallow pan-frying and avoid cooking frozen foods with excessive amounts of ice.
- Use proper pan size and avoid pans that are unstable or easily tipped. Select cookware that is matched to the size of the burner. Burner flames should be adjusted so that they do not extend beyond the bottom of the pan. Excessive flame may be hazardous.
- Always use the LITE position when igniting the top burners and make sure the burners have ignited.
- When using glass/ceramic cookware, make sure it is suitable for cooktop service; others may break because of sudden change in temperature.

## READ AND SAVE THESE INSTRUCTIONS

## SAFETY INFORMATION

### IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

#### **⚠ WARNING** COOKTOP SAFETY INSTRUCTIONS (Cont.)

- To minimize the possibility of burns, ignition of flammable materials and spillage, the handle of a container should be turned toward the center of the range without extending over nearby burners.
- Do not use a wok with a round metal support ring. The ring may trap heat and block air to the burner resulting in a carbon monoxide hazard.
- Do not attempt to lift the cooktop. Doing so may damage the gas tubing to the surface burners resulting in a gas leak and risk of fire.
- Do not use aluminum foil to cover the grates or line any part of the cooktop. Doing so may result in carbon monoxide poisoning, overheating of the cooktop surfaces, or a potential fire hazard.

#### **⚠ WARNING** OVEN SAFETY INSTRUCTIONS

**⚠ WARNING** NEVER cover any slots, holes, or passages in the oven bottom or cover an entire rack with materials such as aluminum foil or oven liners. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Never place foil or oven liners on the oven bottom. They can trap heat causing risk of smoke or fire.

- Stand away from the range when opening the oven door. Hot air or steam which escapes can cause burns to hands, face and/or eyes.
- Never place cooking utensils, pizza or baking stones, or any type of foil or liner on the oven floor. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire.
- Place oven racks in desired location while oven is cool. If rack must be moved while oven is hot, be careful to avoid touching hot surfaces.
- Do not leave items such as paper, cooking utensils, or food in the oven when not in use. Items stored in an oven can ignite.
- Do not leave items on the cooktop near the oven vent. Items may overheat resulting in a risk of fire or burns.
- Never broil with door open. Open-door broiling is not permitted due to overheating of control knobs.

#### PROPER DISPOSAL OF YOUR APPLIANCE

Dispose of or recycle your appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal or recycling of your appliance.

#### How to Remove Protective Shipping Film and Packaging Tape

Carefully grasp a corner of the protective shipping film with your fingers and slowly peel it from the appliance surface. Do not use any sharp items to remove the film. Remove all of the film before using the appliance for the first time.

To assure no damage is done to the finish of the product, the safest way to remove the adhesive from packaging tape on new appliances is an application of a household liquid dishwashing detergent. Apply with a soft cloth and allow to soak.

**NOTE:** The adhesive must be removed from all parts. It cannot be removed if it is baked on.

Consider recycling options for your appliance packaging material.

## READ AND SAVE THESE INSTRUCTIONS

# USING THE RANGE

## CONNECTING YOUR WIFI ENABLED OVEN

Your oven is designed to provide you with two-way communication between your appliance and smart device. By using the SmartHQ mobile app, you will be able to control essential oven operations such as temperature settings and cooking modes using your smartphone or tablet.\*

### What you will need

Your oven uses your existing home WiFi network to communicate between the appliance and your smart device. In order to setup your oven, you will need to gather some information:

1. Each oven has a connected appliance information label that includes an Appliance Network Name and Password. These are the two important details that you will need to connect to the appliance. This information is found on a label typically located inside the door of the oven or drawer or in the WiFi Settings menu on the unit display.

#### Connected Appliance Information

FCC: ZKJ-WCATA001	Network: GE_XXXXXX_XXXX
IC: 10229A-WCATA001	Password: XXXXXXXX
MAC ID: XX - XX - XX - XX - XX - XX	PT. NO. 229C6272G001-0

Sample Label

2. Have your smart phone or tablet ready with the ability to access the internet and download apps.
3. You will need to know the password of your home WiFi router. Have this password ready while you are setting up your oven.

### Connect your oven

1. On your smart phone or tablet visit **GEAppliances.com/connect** to learn more about connected appliance features and to download the SmartHQ mobile app.
2. Follow the app onscreen instructions to connect your oven.
3. Once the process is complete, the connection blue light will stay on and the app will confirm you are connected.
4. If the connection light does not turn on, follow the instructions on the app to reconnect. If issues continue please call at 800.220.6899 and ask for assistance regarding oven wireless connectivity.

To connect additional smart devices, repeat steps 1 and 2.

Note that any changes or modifications to the remote enable device installed on this oven that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

\* Compatible Apple or Android devices and home WiFi network required.

## REMOTE ENABLE EQUIPMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The wireless communication equipment installed on this range has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to:

**(a)** provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**(b)** accept any interference received, including interference that may cause undesired operation of the device.

Note that any changes or modifications to the wireless communication device installed on this oven that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

# USING THE RANGE

## IN CASE OF A POWER FAILURE

In the event of a power failure, the oven is inoperable and no attempt should be made to operate it. However, the surface burners may be lit with a match. Using extreme caution, hold a lit match near the ports beneath the surface burner cap, then slowly turn the knob to the LITE position. Once lit, surface burners will continue to operate normally.

## SURFACE BURNERS

### Lighting a Surface Burner

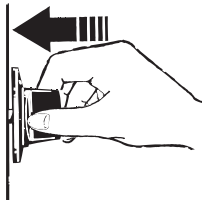
#### ⚠ WARNING

**Burners should be operated only when covered by cookware. Burner flames not covered by cookware present a risk of fire or clothing ignition. Never let flames extend beyond the sides of the cookware. Failure to comply may result in serious injury.**

Make sure all burners are in their correct locations and fully assembled before attempting to operate any burner.

Select a burner and find its control knob. Push the knob in and turn it to the LITE position.

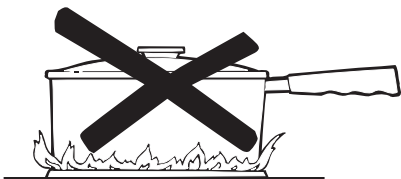
You will hear a clicking noise—the sound of the electric spark igniting the burner. When one burner is turned to LITE, all burners will spark. Sparking will continue as long as the knob remains at LITE. Once gas is ignited, turn the knob to adjust the flame size.



Push the control knob in and turn it to the LITE position.

### Selecting a Flame Size

Watch the flame, not the knob, as you adjust heat. When rapid heating is desired, the flame size should match the size of the cookware you are using. Flames larger than the bottom of the cookware will not heat faster and may be hazardous.



These flames are too large for the pot

## Using the Surface Burners

### NOTES:

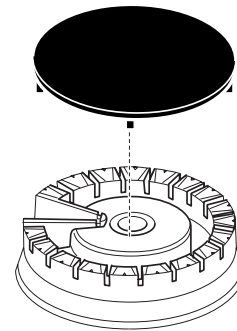
- Do not operate the burner for an extended period of time without cookware on the grate. The finish on the grate may discolor or chip without cookware to absorb the heat.
- Do not attempt to disassemble any burner while another burner is on. Damage to the product may occur.
- Be sure the burners and grates are cool before you place your hand, a pot holder or cleaning materials on them.

Your rangetop has sealed gas burners that offer convenience, cleanability and flexibility for a wide range of cooking applications.

The smallest burner is the simmer burner. A simmer burner turned down to LO provides precise cooking performance for foods such as delicate sauces that require low heat for a long cooking time.

### Surface Burner

The round burner is for general cooking purposes. Size cookware appropriately to the flames.



# USING THE RANGE

## SURFACE BURNERS (Cont.)

### Top-of-Range Cookware

**Aluminum:** Medium-weight cookware is recommended because it heats quickly and evenly. Most foods brown evenly in an aluminum skillet. Use saucepans with tight-fitting lids when cooking with minimum amounts of water.

**Stainless Steel:** This metal alone has poor heating properties and is usually combined with copper, aluminum or other metals for improved heat distribution. Combination metal skillets usually work satisfactorily if they are used with medium heat or as the manufacturer recommends.

**Cast-Iron:** If heated slowly, most skillets will give satisfactory results.

**Enamelware:** Under some conditions, the enamel of some cookware may melt. Follow the cookware manufacturer's recommendations for cooking methods.

**Glass:** There are two types of glass cookware—those for oven use only and those for top-of-range cooking (saucepans, coffee and teapots). Glass conducts heat very slowly.

**Heatproof Glass Ceramic:** Can be used for either surface or oven cooking. It conducts heat very slowly and cools very slowly. Check the cookware manufacturer's directions to be sure it can be used on gas ranges.

### Stove Top Grills

Do not use an after-market stove top grill on your gas surface burners. A stove top grill will cause incomplete combustion resulting in carbon monoxide levels above allowable standards. This could be hazardous to your health.



Do not use stove top grills

### Using a Wok

Use only a flat-bottomed wok with a diameter of 14 inches or less. Make sure the wok bottom sits flat on the grate.

Do not use a wok support ring. Placing the ring over the burner or grate may cause the burner to work improperly, resulting in carbon monoxide levels above allowable standards. This could be hazardous to your health.



Use a flat-bottomed wok

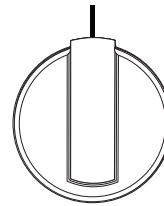


## OVEN CONTROLS

### Oven Mode Selector Knob

Turn the Oven Mode Selector knob to the mode you want. Your oven has the following cooking modes: Warm, Bake and Broil. See Cooking Modes section and Steam Clean for more information. The illuminated oven knob flashes orange during preheat and turns solid orange when the oven is preheated.

The oven temperature calibration is controlled through the SmartHQ app. To adjust the oven temperature, download the app from the app store to access this feature.



Oven Mode Selector Knob

Illuminated Color	Oven Mode
Blue	APP
White	Steam Clean
Red	Fault
Orange	Bake/Broil
Yellow	Warm
Green	Sabbath
No Light	Off

## APP ONLY PRODUCT SETTINGS

The SmartHQ Mobile App allows access to additional functions.

### WiFi Connect and Remote Enable

Your oven is designed to provide you with two-way communication between your appliance and smart device. By using the WiFi Connect features, you will turn the Oven Mode Selector Knob to APP. It is necessary to turn on WiFi before using Remote Enable on your oven.

### Remote starting your oven □

To be able to start the oven remotely once connected to WiFi, turn the Oven Mode Selector Knob to APP. The oven can now be remotely started with a connected device. The Oven Mode Selector Knob must be lit solid blue to start the oven remotely. The blue light is not required to change the oven temperature while it is running or to turn the oven off from the app. After using the oven, remember to verify that the Oven Mode Selector Knob is lit solid blue if you wish to start the oven remotely in the future.

In the SmartHQ app select your appliance and touch the menu icon. From here select Product Settings to choose from the many additional features available through your SmartHQ app.

# USING THE RANGE

## APP ONLY PRODUCT SETTINGS (Cont.)

### Oven Probe

**NOTE:** Only accessible through traditional and convection cooking modes.

Monitors internal food temperature and turns the oven off when the food reaches the programmed temperature. Insert the probe, press the desired cooking mode, and program the probe temperature. See the Cooking Modes Section for more information. The probe can only be used with Bake, Convection Bake, and Convection Roast.

### Auto Conv (Auto Conversion)

When using Convection Bake and Convection Roast cooking, Auto Recipe Conversion will automatically convert the regular baking temperatures entered to convection bake cooking temperatures when turned on. Note that this option does not convert convection bake cooking times, it only converts temperatures. This feature may be turned On or Off. Select **Product Setting** in the SmartHQ app.

### 12-Hour shutoff

This feature shuts the oven down after 12 hours of continuous operation. It may be enabled or disabled. Select **Product Setting** in the SmartHQ app to turn this feature on or off.

### Tone Volume and Timer End Tone

You can adjust the volume and type of alert your appliance uses. Select **Product Setting** in the SmartHQ app for making volume adjustments or for changing between continuous and single alert tones. A continuous setting will continue to sound a tone until a button on the control is pressed. The oven tone volume can be adjusted. The control will sound the oven tone at the new volume level each time the sound level is changed.

### F/C (Fahrenheit or Celsius)

The oven control is set to use Fahrenheit temperatures (F), but you can change it to use Celsius temperatures (C). Select **Product Setting** in the SmartHQ app and **F/C** to alter between temperature scales displayed.

### Adjust the Oven temperature

This feature allows the oven baking and convection baking temperature to be adjusted up to 35°F hotter or down to 35°F cooler. Use this feature if you believe your oven temperature is too hot or too cold and wish to change it. This adjustment affects Bake and Convection Bake modes. Select **Product Setting** in the SmartHQ app.

### Auto Oven Light

When this feature is enabled, the oven light will turn on for every oven cycle. Select **Product Setting** in the SmartHQ app to turn this feature on or off.

### Bake Setting

This feature allows you to set default Bake settings to Traditional Bake or Convection Bake Multi in the SmartHQ app. See Cooking Modes section for more details.

### Broil Setting

This feature allows you to set default settings to Broil High or Broil Low in the SmartHQ app. See Cooking Modes section for more details.

## SABBATH MODE

Certain models comply with Jewish Sabbath requirements for use during the Sabbath and holidays.

### Start Baking

To start baking use your SmartHQ mobile app. (See Connecting your WIFI Enabled Oven to download the app). Enable Sabbath mode in the app and the oven knob backlight will turn solid green. This operation should take place before the Sabbath or Holiday begin. Sabbath mode can only be enabled in the app.

### Adjusting the Temperature

To adjust the oven temperature while in compliance with Sabbath requirements, the user must observe the oven Sabbath mode solid green backlight. To adjust the oven temperature, the user must turn the oven knob to the desired bake temperature.

Sabbath Bake can only be initiated after the Sabbath mode is enabled through the app and by turning the oven knob on the unit to the desired bake temperature.

### Exiting Sabbath Mode

Sabbath mode can be disabled either by the app or pushing the oven knob in for 3 seconds.

### Oven Light Operation

The oven light is OFF for duration of Sabbath. Opening and closing of the door will not turn the oven light to ON.

### Sabbath Mode Power Outage Note

If a power outage occurs during a Sabbath bake, the unit will return to Sabbath bake mode when power is restored and the oven will return to the same temperature as before the outage, without any intervention from the user.

# USING THE RANGE

## COOKWARE GUIDELINES

The material, finish, and size of cookware affect baking performance.

Dark, coated and dull pans absorb heat more readily than light, shiny pans. Pans that absorb heat more readily can result in a browner, crisper and thicker crust. If using dark and coated cookware check food earlier than the minimum cook time. If undesirable results are obtained with this type of cookware consider reducing oven temperature by 25° F next time.

- Shiny pans can produce more evenly cooked baked goods such as cakes and cookies.
- Glass and ceramic pans heat slowly but retain heat well. These types of pans work well for dishes such as pies and custards.
- Air insulated pans heat slowly and can reduce bottom browning.
- Keep cookware clean to promote even heating.
- Stoneware heats slowly and retains heat well. It is recommended to preheat this type of cookware if possible. Additional cook time may be required.

## COOKING MODES

Your new oven has a variety of cooking modes to help you get the best results. These modes are described below. Refer to the Cooking Guide section for recommendations for specific foods. Remember, your new oven may perform differently than the oven it is replacing.

Select **Bake**, **Warm**, or **Broil** from the Oven Mode Selector Knob or set the knob to **APP** and choose from any of the Cooking Modes available through the SmartHQ app. From the SmartHQ app you can easily set the cooking mode Oven Temperature and the Cook Timer.

### Bake

The bake mode is for baking and roasting. When preparing baked goods such as cakes, cookies and pastries, always preheat the oven first. To use this mode turn the Oven Mode Selector knob to the desired temperature.

### Convection Bake Multi Rack (SmartHQ app only)

The Convection Bake mode is intended for baking on multiple racks at the same time. This mode uses air movement from the convection fan to enhance cooking evenness. Your oven is equipped with Auto Recipe Conversion, so it is not necessary to adjust the temperature when using this mode. Always preheat when using this mode. Baking times may be slightly longer for multiple racks than what would be expected for a single rack.

### Convection Roast (SmartHQ app only)

The Convection Roast mode is intended for roasting whole cuts of meat on a single rack. This mode uses air movement from the convection fan to improve browning and reduce cooking time. Check food earlier than the recipe suggested time when using this mode, or use the probe (see the Probe section for more information). It is not necessary to preheat when using this mode.

### Warm

Warm mode is designed to keep hot foods hot. Cover foods that need to remain moist and do not cover foods that should be crisp. Preheating is not required. Do not use Warm to heat cold food. It is recommended that food not be kept warm for more than 2 hours. To use this mode turn the Oven Mode Selector knob to **Warm**.

### Broil

Always broil with the oven door and drawer closed. Monitor food closely while broiling. Use caution when broiling on the upper rack positions as placing food closer to the broil burner increases smoking, splattering, and the possibility of fats igniting. It is not necessary to preheat when using the Broil mode. To use this mode, turn the Oven Mode Selector knob to **Broil**.

### Broil Hi (SmartHQ app only)

The Broil High mode uses intense heat from the upper element or burner to sear foods. Use Broil High for thinner cuts of meat and/or when you would like to have a seared surface and rare interior. To use this mode follow the Instructions in the SmartHQ app.

### Broil Lo (SmartHQ app only)

The Broil Low mode uses less intense heat from the upper element or burner to cook food thoroughly while also browning the surface. Use Broil Low for thicker cuts of meat and/or foods that you would like cooked all the way through. To use this mode follow the Instructions in the SmartHQ app.

### Frozen Snacks (SmartHQ app only)

The Frozen Snacks modes are designed to cook frozen foods such as potato nuggets, French fries, and similar frozen snacks and appetizers. Most foods will cook within package recommended time. Adjust cooking time according to individual preferences. Use this mode when cooking frozen snacks on a single rack. This mode does not require preheating the oven. Food should be placed in the oven before or immediately upon starting this mode. To use this mode follow the Instructions in the SmartHQ app.

### Frozen Pizza (SmartHQ app only)

The Frozen Pizza modes are designed to cook frozen pizzas. Most pizzas will cook within package recommended times. Adjust cooking time according to individual preferences. Use this mode when cooking frozen pizza on a single rack. This mode does not require preheating the oven. Food should be placed in the oven before or immediately upon starting this mode. To use this mode follow the Instructions in the SmartHQ app.

### Baked Goods (SmartHQ app only)

The Baked Goods mode is designed for cooking cakes, breads, cookies, and similar foods on a single rack. This mode is designed to provide lighter top browning and better volume. Some foods may require slightly longer cook times relative to when cooked in the traditional bake mode. To use this mode follow the Instructions in the SmartHQ app.

# USING THE RANGE

## OVEN PROBE (SmartHQ app only)

### ⚠ WARNING

Consuming undercooked food can result in foodborne illness. Use probe according to the following instructions to ensure all portions of the food reach minimum safe cooking temperatures. Recommendations for minimum safe food temperatures can be found at [foodsafety.gov](https://www.foodsafety.gov) or [IsItDoneYet.gov](https://www.IsItDoneYet.gov).

Internal food temperature is frequently used as an indicator of doneness, especially for roasts and poultry. The Probe mode monitors the internal food temperature and turns the oven off when the internal food temperature reaches the programmed temperature.

Always check the temperature at multiple locations in the food with a food thermometer after cooking to ensure that all portions of the food have reached the minimum safe internal temperature for that food.

### Proper Probe Placement

After preparing the meat and placing it on the cooking pan follow these instructions for proper probe placement.

- Insert the probe into the food, so that the tip of the probe will rest in the center of the thickest part of the food. For best performance the probe should be fully inserted into the food. If the probe is not located properly, it may not accurately measure the temperature of the coolest portion of the food. Some foods, particularly small items, are not well suited for cooking with the probe due to their shape or size.
- The probe should not touch bone, fat or gristle.
- For whole poultry insert the probe into the thickest part of the breast.
- For boneless roasts, insert the probe into the center of the roast.
- For bone-in ham or lamb, insert the probe into the center of the lowest large muscle or joint.
- For casseroles or dishes such as meatloaf, insert the probe into the center of the dish.
- For fish, insert the probe from just above the gill into the meatiest area, parallel to the backbone.

### Probe Usage

The temperature probe can only be used with Bake, Convection Bake, and Convection Roast through the SmartHQ app.

#### To use the probe with preheating:

1. Select the desired cook mode (**Bake**, **Convection Bake**, or **Convection Roast**) through the app, and select the desired cooking temperature.

2. Insert the probe into the food (see Proper Probe Placement).
3. Once the oven is preheated, place the food in the oven and connect the probe to the probe outlet, making sure it is fully inserted. Use caution, the oven walls and probe outlet are hot.
4. When the probe is connected, the app will prompt you to enter the desired food temperature. The maximum internal food temperature that you can set is 200° F.

#### To use the probe without preheating:

1. Insert the probe into the food (see Proper Probe Placement).
2. Place the food in the oven and connect the probe into the probe outlet in the oven.
3. Through the app, select the desired cook mode (**Bake**, **Convection Bake**, or **Convection Roast**), cooking temperature, and desired food temperature.

### Probe Care Guidelines

- Use of probes other than the one provided with this product may result in damage to the probe outlet.
- Use the handles of the probe and plug when inserting and removing them from the meat and outlet
- To avoid damaging your probe, do not use tongs to pull on the cable when removing it.
- To avoid breaking the probe, make sure food is completely defrosted before inserting the probe.
- To prevent possible burns, do not unplug the probe from the outlet until the oven has cooled.
- Never leave the probe inside the oven during a self or steam clean cycle.
- Do not store the probe in the oven.

# USING THE RANGE

## OVEN RACKS

### Rack Positions

Recommended rack positions for various types of foods are provided in the Cooking Guide. Adjusting the rack position is one way to impact cooking results. For example, if you would prefer darker tops on cakes, muffins or cookies, try moving food one rack position higher. If you find foods are too brown on top, try moving them down next time.

When baking with multiple pans and on multiple racks, ensure there is sufficient space between pans to allow air to flow. This may improve cooking evenness.

### Removing and Replacing Flat Racks

When placing and removing cookware, pull the rack out to the bump (stop position) on the rack support.

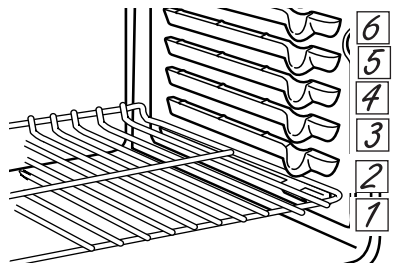
To remove a rack, pull it toward you until it reaches the stop position, tilt up the front of the rack and pull it out.

To replace a rack, place the curved end of the rack onto the rack supports. Tilt up the front of the rack and push the rack in until it stops. Then lay the rack flat and push it in until it is all the way into the oven.

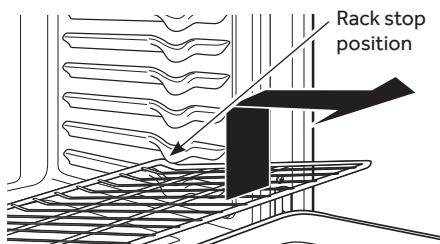
Racks may become difficult to slide.

To improve sliding conditions, use a soft cloth or paper towel to rub vegetable oil on the left and right edges of the racks and/or rack supports.

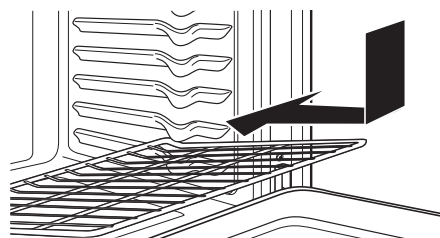
**NOTE:** Remove unused racks when using the oven for faster preheat, improved efficiency, and optimal cooking performance.



Rack positions



Removing racks

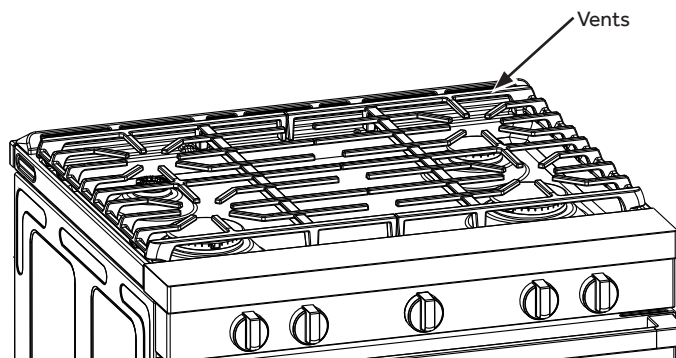


Replacing racks

## OVEN AIR VENTS

Never block the vents (air openings) of the range. They provide the air inlet and outlet that are necessary for the range to keep cool and operate properly with correct combustion.

Air openings are located at the rear of the cooktop, at the top and bottom of the oven door, and at the bottom of the range.



## ALUMINUM FOIL AND OVEN LINERS

### CAUTION

**Do not use any type of foil or oven liner to cover the oven bottom. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire. Damage from improper use of these items is not covered by the product warranty.**

Foil may be used to catch spills by placing a sheet on a lower rack, several inches below the food. Do not use more foil than necessary and never entirely cover an oven rack with aluminum foil. Keep foil at least 1-1/2" from oven walls to prevent poor heat circulation.

# USING THE RANGE

## COOKING GUIDE

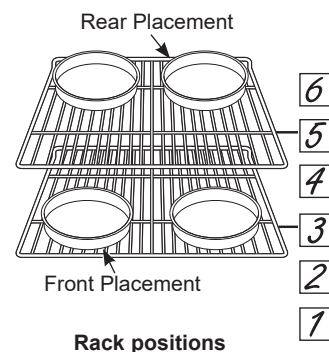
**NOTE:** Some modes may only be available in the SmartHQ app.

FOOD TYPE	RECOMMENDED MODE(S)	RECOMMENDED RACK POSITION(S)	ADDITIONAL SUGGESTIONS
<b>Baked Goods</b>			
Layer cakes, sheet cakes, bundt cakes, muffins, quick breads on a Single Rack	Bake Baked Goods	3	Use shiny cookware.
Layer cakes* on Multiple Racks	Bake Convection Bake	3 and 5	Use shiny cookware. Ensure adequate airflow (see illustration below).
Chiffon cakes (angel food)	Bake Baked Goods	1	Use shiny cookware.
Cookies, biscuits, scones on a Single Rack	Bake Baked Goods	4	Use shiny cookware.
Cookies, biscuits, scones on Multiple Racks	Convection Bake	3 and 5	Use shiny cookware. Ensure adequate airflow.
Yeast Breads	Bake Baked Goods	3 or 4	
<b>Beef &amp; Pork</b>			
Hamburgers	Broil High	6	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heater.
Steaks & Chops	Broil High	6 or 5	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heater.
Roasts	Bake Convection Roast	2 or 3	Use a low sided pan such as a broil pan. Preheating is not necessary.
<b>Poultry</b>			
Whole chicken	Bake Convection Roast	2 or 3	Use a low sided pan such as a broil pan. Preheating is not necessary.
Bone-in chicken breasts, legs, thighs	Broil Low Bake	3	If breaded or coated in sauce avoid Broil High modes. Broil skin side down first. Watch food closely when broiling. For best performance when broiling, center food below the broil heater.
Boneless chicken breasts	Broil Low Bake	3	Move food down for more doneness/less searing and up for greater searing/browning when broiling. For best performance when broiling, center food below the broil element or burner.
Whole turkey	Bake Convection Roast	1	Use a low sided pan such as a broil pan. Preheating is not necessary.
Turkey Breast	Bake Convection Roast	3	Use a low sided pan such as a broil pan. Preheating is not necessary.
<b>Fish</b>	Broil Low	6 (1/2 inch thick or less) 5 (>1/2 inch)	Watch food closely when broiling. For best performance center food below the broil heater.
<b>Casseroles</b>	Bake	3 or 4	
<b>Frozen Convenience Foods</b>			
Pizza on a Single Rack	Frozen Pizza Single	4	Place food in oven prior to starting mode.
Pizza on Multiple Racks	Convection Bake	3 and 5	Stagger pizzas left to right, do not place directly over each other.
Potato products, chicken nuggets, appetizers on a Single Rack	Frozen Snacks Single	4	Place food in oven prior to starting mode. Use dark cookware for more browning/crisping; use shiny cookware for less browning.
Potato products, chicken nuggets, appetizers on Multiple Racks	Convection Bake	3 and 5	Use dark cookware for more browning/crisping; use shiny cookware for less browning.

\*When baking four cake layers at a time use racks 3 and 5. Place the pans as shown so that one pan is not directly above another.

Cook food thoroughly to help protect against food borne illness. Minimum safe food temperature recommendations for food safety can be found at [www.IsItDoneYet.gov](http://www.IsItDoneYet.gov). Make sure to use a food thermometer to take food temperatures.

**NOTE:** Remove unused racks when using the oven for faster preheat, improved efficiency and optimal cooking performance.



# CARE AND CLEANING

## OVEN

Be sure all controls are off and all surfaces are cool before cleaning any part of the oven.

### Oven Interior

The interior of your new oven can be cleaned manually or by using the Steam Clean feature.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up as soon as hot surfaces cool, then clean and rinse.

#### Manual Cleaning

Do not use oven cleaners, strong liquid cleansers, steel wool, or scouring pads on the interior of the oven. For soils on the oven bottom and other enameled surfaces, use a gentle abrasive containing oxalic acid, such as Bar Keepers Friend®, with a non-scratch sponge. Take care not to apply any abrasive cleaners or sponges to the door glass, as it will scratch the reflective coating. The oven interior and door glass may be cleaned using a soft cloth with a mild soap and water, or vinegar and water solution. After cleaning, rinse with clean water and dry with a soft cloth.

#### Steam Clean

The Steam Clean feature is for cleaning light soil from your oven.

To use the Steam Clean feature:

1. Start with the oven at room temperature.
2. Wipe excess grease and soils from the oven.
3. Pour 1 cup of water onto the bottom of the oven.
4. Close the door.
5. Turn the Oven Mode selector knob to Steam Clean.

Do not open the door during the Steam Cleaning cycle. At the end of the Steam Clean cycle, soak up the remaining water, and wipe the moisture-softened soil from the oven walls and door.

### Oven Exterior

Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads or cleaning powders on the interior or exterior of the oven. Clean with a mild soap and water or a 50/50 solution of vinegar and water. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up as soon as hot surfaces cool, then clean and rinse.

## Oven Racks

All oven racks may be cleaned by hand with an abrasive cleaner or steel wool.

After cleaning the racks, use a soft cloth or paper towel to rub a small amount of vegetable oil on the left and right edges of the rack. This will ensure the racks are easy to slide in and out of the oven.

## COOKTOP

### Control Panel and Knobs

Wipe the control panel after each use of the oven with a damp cloth. For cleaning, use mild soap and water or a 50/50 solution of vinegar and water. Rinse with clean water. Polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven cleaners on the control panel—they will damage the finish.

#### Stainless Steel Surfaces (on some models)

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

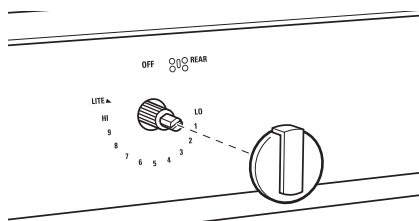
For easier cleaning, the control knobs may be removed by pulling them directly outwards once the knobs are in the OFF position. Do not pull knobs up or down or hang objects on them. This can damage the gas valve shaft. When removing the tri-ring (on some models) and the dual-oval (on some models) burner knobs, remember their location. While all other knobs are interchangeable, these knobs must be placed in the same location after cleaning. See the Surface Burner section for a detailed view of these knobs. The knobs can be washed by hand with soap and water or in a dishwasher.

# CARE AND CLEANING

## COOKTOP (Cont)

### Control Panel and Knobs (Cont)

To replace knobs after cleaning, align the hole on the knob backside with the gas valve shaft and push inward until the knob is securely fastened. All knobs are interchangeable.



Surface burner knob

### Cooktop Surface

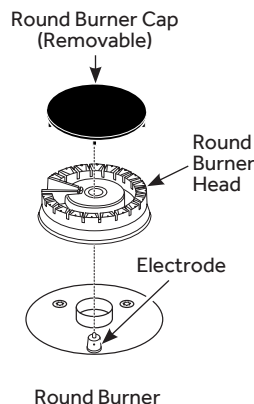
Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads, or cleaning powders on the cooktop surface. Clean with a mild soap and water or a 50/50 solution of vinegar and water. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up as soon as hot surfaces cool, then clean and rinse.

If your model has a stainless steel cooktop surface, refer to the Stainless Steel Surface cleaning instructions featured in the Control Panel and Knobs section.

### Removal of Surface Burners for Cleaning

Turn all controls OFF. Allow cooktop to cool before removing grates and burner parts. When removing the burner caps and heads, remember their size and location. Replace them in the same location after cleaning.



## Cleaning the Surface Burners

### Cleaning the Burner Caps

Wash burner caps in hot, soapy water and rinse with clean water. You may scour with a plastic scouring pad to remove burned-on food particles. The round burner caps may also be cleaned in your dishwasher.

### Cleaning the Burner Heads

Wash the burner heads routinely, especially after bad spillovers which could clog the burner openings. Lift burners off when cool. Wash with hot, soapy water. Rinse with clean water. For more stubborn stains, use a brush with plastic bristles.

**NOTE:** Do not use steel wool or scouring pads to clean the burner parts as these may clog the openings. Never wash burner heads in your dishwasher as dishwasher. Doing so may cause them to discolor.

The ports in the burner heads must be kept clean at all times for an even, unhampered flame.

Clogged or dirty burner ports or electrodes will not allow the burner to operate properly.

### Replacing Surface Burners

Before replacing the burner caps, heads and oval head/cap assembly, shake out excess water and allow them to dry thoroughly.

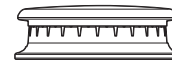
Replace burner heads in the correct locations according to size. Ensure each cap is properly seated on the burner head, as pictured below.



Burner cap is NOT properly seated.



Burner cap is NOT properly seated.

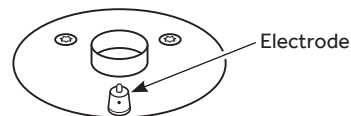


Burner cap is properly seated.

### CAUTION

**Do not operate the cooktop without all burner parts and grates in place.**

Any spill on or around an electrode must be carefully cleaned. Avoid hitting the electrode with anything hard or it could be damaged.



The electrode of the spark igniter is exposed when the burner head is removed. When one burner is turned to LITE, all the burners spark. Do not attempt to disassemble or clean around any burner while another burner is on.

# CARE AND CLEANING

## COOKTOP (Cont)

### Burner Grates

Grates should be washed in hot, soapy water and rinsed with clean water. To soften burned-on food, place grates in a solution containing ¼-cup of household ammonia for several hours. Afterward, scrub grates with a plastic scouring pad soaked in hot, soapy water. Rinse well and dry.

## DOOR AND DRAWER

### Cleaning the Oven Door

#### Cleaning the Door Interior

Do not allow excess water to run into any holes or slots in the door.

Wipe dish soap over any baked-on spatters on the glass. Use a single sided safety razor blade to clean it off. Then wipe over the glass with a soapy cloth to remove any residue and dry off.

The area outside the gasket can be cleaned with a soap-filled plastic scouring pad. Do not rub or clean the door gasket - it has an extremely low resistance to abrasion.

If you notice the gasket becoming worn, frayed or damaged in any way or if it has become displaced on the door, you should have it replaced.

#### Cleaning the Door Exterior

If a stain on the door vent trim is persistent, use a mild abrasive cleaner and a sponge-scrubber for best results. Do not use this method on any other surface.

#### Stainless Steel Surfaces (on some models)

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

### Removable Storage Drawer

The storage drawer is a good place to store cookware and bakeware. Do not store plastics or flammable material in the drawer.

The storage drawer may be removed for cleaning under the range. Clean the storage drawer with a damp cloth or sponge. Never use harsh abrasives or scouring pads.

#### Removing the Storage Drawer:

1. Pull drawer straight out until it stops.
2. Continue to pull the drawer until it is detached from the oven.

#### Replacing the Storage Drawer:

1. Rest the left drawer rail around the inner left rail guide and slide it in slightly.
2. Place the right drawer rail around the inner right rail guide and slide it in slightly.
3. Slide the drawer all the way in.

# CARE AND CLEANING

## OVEN LIGHT

### ⚠ WARNING

**SHOCK OR BURN HAZARD:** Before replacing oven light bulb, disconnect the electrical power to the range at the main fuse or circuit breaker panel. Failure to do so may result in electric shock or burn.

### ⚠ CAUTION

**BURN HAZARD:** The glass cover and bulb should be removed when cool. Touching hot glass with bare hands or a damp cloth can cause burns.

## Oven Light Replacement

**NOTE:** The glass cover should be removed only when cold. Wearing latex gloves may offer a better grip.

Before replacing the bulb, disconnect electrical power to the oven at the main fuse or circuit breaker panel. Let the bulb cool completely before removing it. For your safety do not touch a hot bulb with a damp cloth. If you do the bulb may break.

### To remove:

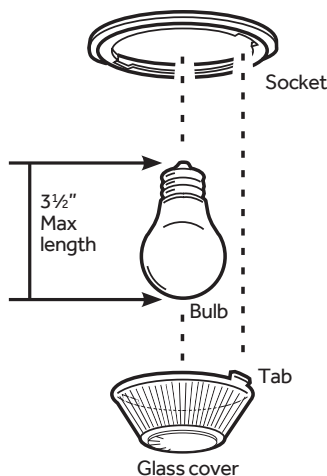
Turn the glass cover counterclockwise 1/4 turn until the tabs of the glass cover clear the grooves of the socket and pull the cover off. Remove the bulb.

### To replace:

Put in a new 40-watt appliance bulb. Place the tabs of the glass cover into the grooves of the socket. Turn the glass cover clockwise 1/4 turn.

### NOTE:

- A 40-watt appliance bulb is smaller than a standard 40-watt household bulb.
- Reconnect electrical power to the oven once the new bulb is installed.
- For improved lighting inside the oven, clean the glass cover frequently using a wet cloth. This should be done when the oven is completely cool.

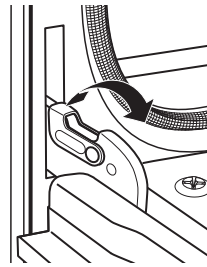


## OVEN DOOR

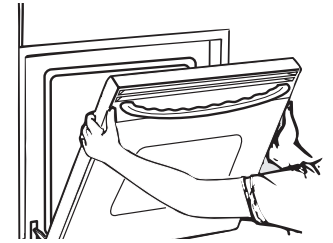
The door is very heavy. Be careful when removing and lifting the door. Do not lift door by the handle.

### To Remove the Door:

1. Fully open the door.
2. Pull the hinge locks up and away from the range frame to the unlocked position.
3. Firmly grasp both sides of the door near the top.
4. Close door until the top of the door is approximately 6" from the range frame.
5. Lift door up and away from the range until both hinge arms are clear of the slots in the range frame.



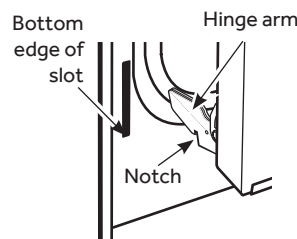
Pull hinge locks up to unlock



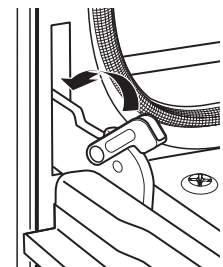
Removal position

### To Replace the Door:

1. Firmly grasp both sides of the door near the top.
2. With the door at the same angle as the removal position, rest the notch on the underside of the left hinge arm on the bottom edge of the left hinge slot. The notch in the hinge arm must be fully seated into the bottom of the slot. Repeat for the right side.
3. Fully open the door. If the door will not fully open, the notches in the bottoms of the hinge arms have not seated correctly in the bottom edge of the slot. Lift the door off the range and repeat previous step.
4. Push the hinge locks toward the range cavity and down to the locked position.
5. Close the oven door.



Rest notch on bottom edge of hinge slot



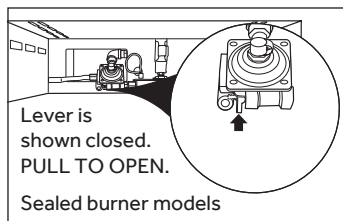
Push hinge locks down to lock

# TROUBLESHOOTING TIPS

Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Cause	What To Do
<b>My new oven doesn't cook like my old one. Is something wrong with the temperature settings?</b>	Your new oven has a different cooking system from your old oven and therefore may cook differently than your old oven.	For the first few uses, follow your recipe times and temperatures carefully and use rack positions recommended in the Cooking Guide. If you still think your new oven is too hot or too cold, you can adjust the temperature yourself to meet your specific cooking preference. See the Oven Controls section.
<b>Food does not bake properly</b>	Oven controls improperly set.	See the Cooking Modes section.
	Rack position is incorrect or rack is not level.	See the Cooking Modes section and Cooking Guide.
	Incorrect cookware or cookware of improper size being used.	See the Cookware section.
	Oven temperature needs adjustment.	See the Oven Controls section.
<b>Food does not broil properly</b>	Oven controls improperly set.	Make sure you select the appropriate broil mode.
	Improper rack position being used.	See Cooking Guide for rack location suggestions.
	Cookware not suited for broiling.	Use a pan specifically designed for broiling.
	Aluminum foil on the broil pan has not been fitted properly or slit to drain grease.	If using aluminum foil on broil pan, wrap tightly and add slits conforming to those in the pan to allow grease to drain.
<b>Oven temperature too hot or too cold</b>	Oven temperature needs adjustment.	See the Oven Controls section.
<b>Oven appears not to work</b>	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
	Oven controls improperly set.	See the Using the Oven section.
	Oven is in Sabbath Mode.	Verify, that the oven is not in Sabbath Mode. See the Sabbath Mode section.
<b>"Crackling" or "popping" sound</b>	This is the sound of the metal heating and cooling during both the cooking and cleaning functions.	This is normal.
<b>Why is my range making a "clicking" noise when using my oven?</b>	Your range has been designed to maintain a tighter control over your oven's temperature. You may hear your oven's heating elements "click" on and off more frequently than in older ovens to achieve better results during baking, broiling, and self-clean cycles.	This is normal.
<b>Sometimes the oven takes longer to preheat to the same temperature</b>	Cookware, food, and/or number of racks in oven.	Cookware, food, and racks in the oven will cause differences in preheat times. Remove excess items to reduce preheat time.
<b>Oven light does not work</b>	Light bulb is loose or defective.	Tighten or replace bulb. See the Oven Light section for instructions on how to replace the bulb.

# TROUBLESHOOTING TIPS

Problem	Possible Cause	What To Do
<b>Burners do not light</b>	Plug on range is not completely inserted in the electrical outlet.	Make sure electrical plug is plugged into a live, properly grounded outlet.
	Gas supply not connected or turned on.	See the Installation Instructions that came with your range.
	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
	Burner parts not replaced correctly.	See the Care and Cleaning of the range section.
	Burner slots near the electrode may be clogged.	Remove the burners and clean them. Check the electrode area for burned-on food or grease. See the Care and Cleaning of the range section.
	Food residue on electrode	Lightly polish flat tip of electrode with nail file or sandpaper until shiny.
<b>Top burners do not burn evenly</b>	Improper burner assembly.	Make sure the burner caps are seated correctly. See the Care and Cleaning of the range section.
	Burner slots on the side of the burner may be clogged.	Remove the burners for cleaning. See the Care and Cleaning of the range section.
<b>Burner flames are very large or yellow</b>	Improper air to gas ratio.	If range is connected to Propane gas, contact the technician who installed your range or made the conversion.
<b>Surface burners light but bake and broil burners do not.</b>	Gas to the oven burners may have been shut off.	<p>The oven gas shut-off is located on the gas regulator near the gas line attachment to your range. Locate it and flip the lever.</p>  <p>Lever is shown closed. PULL TO OPEN.</p> <p>Sealed burner models</p>
<b>My oven door glass appears to be "tinted" or have a "rainbow" color.</b>	The inner oven glass is coated with a heat barrier to reflect the heat back into the oven to prevent heat loss and keep the outer door cool while baking.	This is normal. Under certain light or angles, you may see this tint or rainbow color.
<b>Drawer does not slide smoothly or drags</b>	The drawer is out of alignment.	Fully extend the drawer and push it all the way in. See the Care and Cleaning of the range section.
	Drawer is over-loaded or load is unbalanced.	Reduce weight or redistribute drawer contents.
<b>Excessive smoking during broiling</b>	Food too close to burner element.	Lower the rack position of the food.

# LIMITED WARRANTY

## Haierappliances.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at **Haierappliances.com**, or call Haier at 1-877-337-3639. Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a Haier factory service technician the ability to quickly diagnose any issues with your appliance and helps Haier improve its products by providing Haier with information on your appliance. If you do not want your appliance data to be sent to Haier, please advise your technician not to submit the data to Haier at the time of service.

For the period of	Haier will replace
<b>One year</b> From the date of the original purchase	<b>Any part</b> of the range which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , Haier will provide, <b>free of charge</b> , all labor and in-home service to replace the defective part.

## What Haier will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, modified, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.

## EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Haier is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Haier Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company**

Louisville, KY 40225

**Extended Warranties:** Purchase a Haier extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

**Haierappliances.com**

or call 1-877-337-3639 during normal business hours. Haier Service will still be there after your warranty expires.

# ACCESSORIES

## Looking For Something More?

**Haier offers a variety of accessories to improve your cooking and maintenance experiences!**

Refer to the Consumer Support page for phone numbers and website information.

The following products and more are available:

### Accessories

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Small Broiler Pan (8 ¾" x 1 ¼" x 13 ½")

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### Parts

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Oven racks

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---

Oven burners

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Light bulbs

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### Cleaning Supplies

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CitruShine™ Stainless Steel Wipes

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Stainless Steel Appliance Cleaner

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Non-scratch Cleaning Pads for Ceramic Cooktops

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Ceramic Cooktop Cleaner

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Ceramic Cooktop Scraper

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Kit (Kit includes cream and cooktop scraper)

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Graphite Lubricant

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## **IMPORTANT**

### **Do Not Return This Product To The Store**

If you have a problem with this product, please call 1-877-337-3639 for the name and telephone number of the nearest authorized service center.

**DATED PROOF OF PURCHASE REQUIRED FOR WARRANTY SERVICE**

# Haier