UNIKOO
GLASS & HARDWARE

CGR RAILING SYSTEM

INSTRUCTION MANUAL

tender terminates all warranty obligations and VOIDS THE WARRANTY. Cost of freight for returning products to Unikoo for repairs or replacement under this limited warranty is the responsibility of the customer. Cost of freight associated with shipping of replacement product(s) or parts covered by this limited warranty is the responsibility of the customer. Any product replaced or repaired during the warranty period will be covered only for the remaining period of the original limited warranty. In no event will Unikoo be liable for costs of repair or replacement of any installation material, including but not limited to tile, marble, etc. **UNIKOO IS NOT RESPONSIBLE FOR INSTALLATION, REMOVAL OR REINSTALLATION COSTS OF ANY PRODUCT REQUIRING WARRANTY SERVICES.**

Any modification or alteration of any Unikoo product will void the warranty. Neither the authorized Unikoo dealer, nor any other person, is permitted to make any affirmation, representation, or warranty other than those contained in this limited warranty. Any affirmation, representation, or warranty other than those contained in this limited warranty shall not be enforceable against Unikoo or any other person.

Unikoo recommends that product installations and repairs be performed by an experienced professional in accordance with the installation manual without modification. Installation or repairs that deviate from the installation manual shall **VOID THE WARRANTY.** This limited warranty shall not apply to breakage or damages caused by normal wear and tear, fault, carelessness, abuse, misuse, misapplication, improper maintenance, alteration or modification of the unit, as well as chemical or natural corrosion, accident, fire, flood, act of God or any other casualty. Improper care and cleaning will **VOID THE WARRANTY**. Use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for hardware finishes, glass or acrylic, as they may damage the metal or glass finish of your product, will **VOID THE WARRANTY**. For additional product maintenance instructions, please refer to the product installation manual. Unikoo is not responsible for any issues arising in connection with errors or omissions in information provided on Unikoo or dealers' websites. This limited warranty does not extend to any non-Unikoo plumbing or components installed by installers, end users or by any party other than Unikoo.

THE FOREGOING LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNIKOO DISCLAIMS ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. UNIKOO IS NOT LIABLE FOR PERSONAL INJURIES OR DEATH TO ANY PERSON OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, INCONVENIENCE, INCIDENTAL EXPENSES, LABOR OR MATERIAL CHARGES, OR ANY OTHER COSTS RESULTING FROM THE USE OF ITS PRODUCTS OR PERTAINING TO THE APPLICATION OF THE PRESENT WARRANTY OR RESULTING FROM THE REMOVAL OR REPLACEMENT OF ANY PRODUCT OR PART COVERED BY THIS WARRANTY.

PRODUCT WARRANTY PERIODS

The laws and regulations that govern the installation and use of shower or tub doors, shower enclosures, and other accessories vary widely by region, state or municipality. Except as otherwise provided above, Unikoo makes no warranties, express or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code. Unikoo is not responsible for verifying building code restrictions on installation or use, and any such compliance is excluded from this warranty. Unikoo reserves the right to modify this limited warranty at any time - such warranty modifications will not alter the warranty applicable at the time of sale of the products in question. The warranty periods for specific products for consumer (non-industrial, non-commercial, non-business use only) are as specified below:

2 Years Limited Warranty – SHOWER DOOR HARDWARE, TUB DOOR HARDWARE, AND SHOWER ENCLOSURE HARDWARE

The Unikoo 3 Years Limited Warranty covers all shower door, tub door, and shower enclosure hardware, with the exception of glass. Unikoo warrants shower door, tub door and shower enclosure hardware (i.e. handles, rollers, hinges, profiles, clips, guides, brackets, towel bars) in chrome and brushed nickel finishes only to be free from defects in workmanship and materials under normal residential use for a period commencing from the initial date of purchase by the owner/ end-user, contractor or builder from an authorized Unikoo dealer for the life of the product as long as the original consumer purchaser resides in the home in which the product is installed. THE WARRANTY PERIOD FOR ANY COATING ON HARDWARE IN SATIN BRASS, SPACE GRAY OR MATTE BLACK FINISH SHALL BE LIMITED TO ONE (1) YEAR. THE WARRANTY PERIOD FOR PLASTIC SEAL STRIPS, SWEEPS OR ANY OTHER VINYL COMPONENTS SHALL BE LIMITED TO ONE (1) YEAR. UNIKOO DOES NOT WARRANT GLASS FOR SCRATCHES, CHIPS, WATER SPOTS, BREAKING OR ANY OTHER DAMAGE DURING OR AFTER INSTALLATION.

One (1) Year Limited Warranty - FAUCETS, ACCESSORIES AND SHOWER HEADS

Unikoo shower accessories are backed by a One (1) Year Limited Warranty. Unikoo warrants shower columns purchased by the owner/end-user, contractor or builder from an authorized Unikoo dealer to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the date of purchase of the product as long as the original consumer purchaser resides in the home in which the product is installed.

One (1) Year Limited Warranty – COMMERCIAL HARDWARE AND RAILING SYSTEMS

The Unikoo One (1) Year Limited Warranty covers all commercial hardware and railing system, with the exception of glass. All warranty claims are subject to inspection by UNIKOO before providing a resolution against the warranty claim. This warranty is void if it is determined after UNIKOO inspection that the Hardware has been improperly installed and/or maintained in a manner not conforming to UNIKOO guidelines and instructions provided at time of purchase. UNIKOO's responsibility to provide a resolution under said warranty will be limited to a refund of purchased price or provide a replacement for the hardware. The refund or replacement will constitute UNIKOO's limited liability and obligation for any and all defective material/workmanship for said warranty claim.

STATE LAWS AND THIS WARRANTY

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state or province to province.

WARRANTY SERVICE

To file a warranty claim, the following information is required:

- Name, address and telephone number
- Product model number, color, finish
- Complete description of problem (please note that additional information such as photos may be required to fully process your warranty claim)
- Date of purchase and from whom the product was purchased
- Proof of purchase (sales receipt, invoice, etc.)
- PO, Invoice or original purchaser name

Submit required information by email or mail:

Email: info@unikoogroup.com

Mailing Address: Unikoo Warranty Service Center

1820 S Santa Fe St, Santa Ana, CA 92705

or contact Technical Support at 888-404-5533 Monday - Friday 7:00 am - 4:00 pm PST