

# Section SIX: LIMITED WARRANTY

## LIMITED WARRANTY

The “Pit Boss” wood pellet barbecue line, manufactured by Dansons Inc., carries a one (1) year limited warranty for from the date of sale to the original owner only, against defects and workmanship on all steel parts, (excluding the burn pot), and one (1) year on electrical components. There is no specific warranty on the paint, burn pot, flame deflector, grill cover and all gaskets or against damage caused from corrosion.



### Conditions of Limited Warranty

During the term of the limited warranty, Dansons' obligation shall be limited to furnishing a replacement for covered, failed components, F.O.B. point of shipment. As long as it is within the warranty period, Dansons' will not charge for repair or replacement for parts returned, freight prepaid, if the part(s) are found by Dansons' to be defective upon examination. Dansons' shall not be liable for transportation charges, labour costs, or export duties. Except as provided in this CONDITIONS OF WARRANTY paragraph, repair or replacement of parts in the manner and for the period of time stipulated here under shall constitute the fulfillment of all direct and derivate liabilities and obligations from Dansons to you.

**The warranty coverage begins on the original date of purchase and proof of date of purchase, or copy of original bill of sale, is required to validate the warranty.**

Repair or replacement of the “Pit Boss” part does not extend the limited warranty beyond the one (1) year from date of purchase.

The pouring of liquids on your grill flame will void this warranty.

Dansons takes every precaution to utilize materials that retard rust by using high-temperature paint where advisable. Even with these safeguards, the protective coatings can be compromised by various substances and conditions beyond Dansons control. High temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides and salt are some of the substances that can affect paint and metal coatings. For these reasons, the limited warranties DO NOT COVER RUST OR OXIDIZATION, unless there is loss of structural integrity on the grill component. Should any of the above occur, kindly refer to you Instruction Manual's maintenance section for paint finish protection. Dansons' recommends that you purchase a Pit Boss full length protective cover, and cover your grill when not in use.

The warranties are based on normal domestic use and service of the grill and neither limited warranty coverage's apply for a grill which is used in commercial applications.

## Exceptions to the Limited Warranty

**There is no written or implied performance warranty on “Pit Boss” appliances, as the manufacturer has no control over the installation, operations, cleaning, maintenance or the type of fuel burned.**

This limited warranty will not apply nor will Dansons assume responsibility if your appliance has not been installed, operated, cleaned and maintained in strict accordance with the manufacturer's instructions.

Burning other than quality wood pellets may void the warranty. The warranty does not cover damage or breakage due to misuse, improper handling or modifications.

**NEITHER THE MANUFACTURER, NOR THE SUPPLIERS TO THE PURCHASER, ACCEPTS RESPONSIBILITY, LEGAL OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO THE PROPERTY OR PERSONS RESULTING FROM THE USE OF THIS PRODUCT. ANY WARRANTY IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANT-ABILITY OR FITNESS, SHALL BE LIMITED TO ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE. WHETHER A CLAIM IS MADE AGAINST THE MANUFACTURER BASED ON THE BREACH OF THIS WARRANTY OR ANY OTHER TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW, MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY MANUFACTURER ARE SET FORTH HEREIN AND NO CLAIM SHALL BE MADE AGAINST MANUFACTURER ON ANY ORAL WARRANTY OR REPRESENTATION.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state

The limited warranties for 1 (one) year are in lieu of all other warranties expressed or implied, at law or otherwise, and Dansons does not authorize any person or representative to assume for Dansons any obligation or liability in connection with the sale of the wood pellet grill. This means that no warranties, either expressed or implied, are extended to persons who purchase the product from any one other than Dansons or an authorized Dansons Dealer.

## Procedures for Warranty Service

Call your nearest “Pit Boss” dealer for repair or replacement of your “in-warranty” parts.

### **Be prepared to furnish the following information:**

Copy of the bill of sale.

Purchaser's name, model and serial number of grill and date of purchase.

An accurate description of the problem.

**THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE**

## SERIAL NUMBER AND MODEL NUMBER

YOUR SERIAL NUMBER AND THE MODEL NUMBER OF YOUR “PIT BOSS” CAN BE FOUND ON THE INSIDE OF YOUR HOPPER LID. BE SURE TO RECORD THESE IN THE SPACE PROVIDED BELOW TO AID YOU IF THEY GET DAMAGED OR LOST.

STAPLE YOUR ORIGINAL BILL OF SALE TO THIS PAGE AS WELL TO ENSURE YOU DO NOT LOSE IT!

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MODEL

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SERIAL NUMBER

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DATE OF PURCHASE

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AUTHORIZED DEALER