

## Limited Lifetime Warranty

**Who is covered:** The limited lifetime warranty covers residential applications only. This limited warranty extends only to the original purchaser.

**What is covered:** Freedom Outdoor Living warrants that its decorative screen panels, pergola, lattice, accent screens, and utility screens ("Product") will be free from defects in material and workmanship for the warranty period. This limited warranty is valid beginning on the date of Product purchase.

Freedom Outdoor Living warrants the Product against peeling, rotting, cracking, blistering, pitting, warping, corroding, or abnormal discoloration/fading\* under normal atmosphere and weather conditions.

\*After prolonged exposure to outdoor environments, all products will experience some gradual fading over time and is considered normal (up to a standard variation determined by Delta E color measurement, not to exceed Delta 5). Degrees of fading vary depending on geographical location, air pollution, exposure and other factors.

**What this warranty does not cover:** This limited warranty will not cover a change in color due to a buildup or accumulation of stains, dirt, mold, mildew or any other deficiency caused by lack of any maintenance by the owner.

This limited warranty does not cover damage resulting from misuse, abuse, improper storage or handling, improper installation including, but not limited to, installation in a horizontal application; impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the lattice is installed; damage from air pollution or exposure to harmful chemicals; lattice that has been painted\*\*, varnished, or coated over manufacturer's finish. This limited warranty does not cover costs of removal or disposal of product, or reinstallation of replacement product.

\*\* Painting Freedom<sup>®</sup> Decorative Screens does not void the warranty as it is manufactured with the intent of being painted.

**What Freedom Outdoor Living does to remedy the problem:** Should your Freedom Outdoor Living Product prove defective under warranty, visit the website or call the phone number listed below. Freedom Outdoor Living requires written notice or phone call within thirty (30) days of discovering the defect and you must show original proof of purchase receipt. You will be required to provide to Freedom Outdoor Living pictures and/or samples of the defective Product. If it is determined by Freedom Outdoor Living, in its sole discretion, the Product has a manufacturer defect in material or workmanship, Freedom Outdoor Living will replace with new or equivalent products; labor is not included in warranty. If the Product is discontinued, Freedom Outdoor Living will repair or replace the Product with a product in comparable quality or price range.

Freedom Outdoor Living reserves the right to discontinue or modify any of its products, including the color of its products without notice to the purchaser. Freedom Outdoor Living does not warrant that any replacement material will match or be identical to the original Product as replacement products may vary in color or gloss in comparison to the original Product as a result of normal weathering.

**Registration:** To activate this warranty, fill out the product registration form on the website listed below, or mail a completed registration card to Freedom Outdoor Living. Registration of Product must be within thirty (30) days from date of Product purchase for warranty to be valid.

Except as expressly set forth in this warranty, Freedom Outdoor Living HEREBY EXPRESSLY DISCLAIMS ANY REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE OF ANY KIND, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, RELATING TO THE PRODUCT. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT YOU MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NO DISTRIBUTOR, DEALER OR OTHER PERSON IS AUTHORIZED BY Freedom Outdoor Living TO CHANGE THIS WARRANTY OR TO MAKE ANY ADDITIONAL REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE ON BEHALF OF FREEDOM OUTDOOR LIVING RELATING TO THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY STATE TO STATE.

LIMITATION OF LIABILITY: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND FREEDOM OUTDOOR LIVING'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. FREEDOM OUTDOOR LIVING'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL FREEDOM OUTDOOR LIVING BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS VALID ONLY IN THE UNITED STATES AND CANADA.

This warranty is effective for products purchased after January 1, 2017.

This warranty can also be found online at [www.FreedomProduct.com/warranty](http://www.FreedomProduct.com/warranty)

To register your product, visit [www.FreedomProduct.com](http://www.FreedomProduct.com)

In case of a warranty claim call 1-888-418-4400