

# **WARRANTY**

**This warranty is restricted to normal consumer use within the United States.**

**For a period of one-year from the date of purchase**

This window covering product is warranted for materials and workmanship. If this window covering product is found to be defective, we will replace with one of equal value. There are no returns on any window covering product.

We hereby warrants and guarantees that, when installed, operated and maintained in accordance with the stated procedures, this window covering product shall be free from defects in materials and workmanship during the one-year period of warranty.

This warranty does not cover damage of defects caused by or resulting from improper maintenance, negligent or improper use, abuse, misuse, neglect, accidents, act of God, alteration, commercial use, installation, removal or reinstallation.

The beauty of the natural material often includes grain patterns which appear randomly throughout the natural material window covering products. The variations have no effect on the durability and structural integrity of the product. This is normal with natural material, therefore considered acceptable, and an indication of genuine quality. One-year warranty on fading is given from the date of installation.

We will not be liable for incidental or consequential damages, some STATES do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from STATE to STATE.



## **Questions, Problems or Missing parts ?**

Please feel free to call our customer service department at  
1-855-880-1862, 9 am – 5 pm, EST, MON-FRI