



IMPORTANT:

Please keep your invoice, as this must be presented if making a claim under the terms of the Everdure by Heston Blumenthal warranty.

All Service and Assembly Enquires:

www.everdurebyheston.com/support

OUR WARRANTY

Everdure by Heston Blumenthal grills come with the following 10 Year Limited Warranty (5 years for certain components), subject to the Terms and Conditions for Limited Warranty that can be found at **www.everdurebyheston.com/support** and on the back of this card.

WHAT IS COVERED?

GAS GRILLS (FORCE™ & FURNACE™)

10 years: Outer body, burners, hood and cart against all rust/burn through.

5 years: Exterior paint/finish against rust through, excluding fading discoloration or consumer damage.

CHARCOAL GRILLS (4K, HUB™, HUB II, FUSION™ & CUBE™)

10 years: Firebox, outer body and cooking grids against all rust/burn through.

5 years: Exterior paint/finish against rust through, excluding fading, discoloration, oxidation or consumer damage. Electrical componentry including heating elements, PCB's, switches, motors, cords and associated housings.

WHAT IS NOT COVERED BY OUR WARRANTY?

Refer to the detailed terms and conditions for exclusions.

IMPORTANT:

The Everdure by Heston Blumenthal (EHB) grills Limited Warranty ("Warranty") is valid only for the original purchaser ("Warranty Holder") at the original site of delivery with proof of purchase and photo documentation supporting the Warranty claim. The Warranty is void upon transfer of ownership and does not apply to products installed or used in any commercial, equipment rental, or non-residential application. THE WARRANTY COVERS REPLACEMENT PARTS ONLY. During the term of the Warranty, EHB's obligations will be limited to furnishing a replacement for defective and/or failed part(s) covered by this Warranty. As long as it is within the Warranty period, EHB will not charge for repair or replacement for parts returned to EHB, freight prepaid, if the part(s) are found by EHB to be defective upon examination and not subject to exclusion from coverage for any of the reasons set forth herein. EHB shall not be liable for transportation charges, labor costs, or export duties. Except as provided in these Limited Warranty Terms and Conditions, repair or replacement of parts in the manner and for the period of time mentioned herein shall constitute the fulfillment of all direct and derivative liabilities and obligations from EHB to the Warranty Holder.

WHAT IS NOT COVERED BY OUR WARRANTY?

The Warranty does not cover fading, discoloration, corrosion, or oxidation. Coverage for rust or burn through will apply only if the product surface is perforated by the rust or burn through. The Warranty will not apply for damage resulting from improper installation, any product modifications, abuse, extreme environments, grease fires, or misuse. Failure to regularly and properly maintain the product will void the Warranty. The Warranty will not apply to any failure resulting from the product not being used in accordance with the operating instructions supplied with the product. There is no written or implied performance warranty on EHB grills, as the manufacturer has no control over the installation, operation, cleaning, maintenance or the type of fuel burned. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under the Warranty.

NEITHER EHB, NOR ANY AUTHORIZED DEALER, ACCEPTS RESPONSIBILITY, LEGAL OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSONS RESULTING FROM THE USE OF AN EHB PRODUCT. WHETHER A CLAIM IS MADE AGAINST EHB BASED ON THE BREACH OF THIS WARRANTY OR ANY OTHER TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW, THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY MANUFACTURER ARE SET FORTH HEREIN AND NO CLAIM SHALL BE MADE AGAINST MANUFACTURER ON ANY WARRANTY OR REPRESENTATION. THESE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND THOSE ARISING FROM COURSE OF DEALING AND USAGE OF TRADE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to a person living in such state. This limited warranty gives the Warranty Holder specific legal rights and the Warranty Holder may have other rights, which vary from state to state.

Please be advised – all display models are sold "AS IS" and there is NO WARRANTY on such products.

CONTACT US

To obtain service or repairs under this warranty, call Toll Free +1 877 794 2622 or email, sales@shrirousa.com For prompt service, please ensure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number
3. Purchase Date (as per invoice or proof of purchase)
4. Purchased from You must retain your proof of purchase for service or repairs under this warranty.

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