

Warranty Policy Instruction

Abstract: The warranty date is calculated from the date the user purchases the machine. The product has one-year warranty, non-human damage product problems customer can put forward to us, we will try to provide high-quality after-service.

The specific warranty scope is as follows:

1. If the product has any quality problems within 30 days after receiving the product, the customer needs to inform us in time. We will refund customers in full.

2. This warranty responsibility is limited to the fault repair of the product during the warranty period, and the replacement of faulty parts, and does not bear any other responsibilities.

3. This warranty service is limited to product quality problems that occur under normal use.

However, we will not be responsible for the following product damage. Such as:

A. The customer did not install and use according to the instructions. (such as dry environment level installation).

B. Self-use of parts that do not meet product specifications may cause malfunction or damage.

C. The product is damaged or scrapped due to the customer's own repair or modification.

D. Natural disasters cause product damage (such as natural disasters or life accidents).

E. Improper use and impact, unstable voltage (AC110-120V).

4. Beyond the warranty period, If the customer wants to transport the product to us for repair, the repair freight will be borne by himself.

And the repair of products not covered by the warranty will be charged separately.

Note: Your legal rights are guaranteed within one-year warranty. Please carefully check the accuracy of the content of the warranty card.