United States and Canada Decking, Porch Flooring and Composite Railing Limited Warranty

Deckorators, Inc. ("Deckorators") is pleased to extend this Limited Warranty (the "Warranty") for all Deckorators Decking, Porch Flooring, and Composite Railing (the "Product(s)") installed in standard single family residential dwellings within the United States or Canada. This Warranty is solely extended to, and only valid for: (a) the owner of the residence at the time the Product is installed; or (b) the first owner acquiring the residence from the builder/contractor who originally installed the Products (collectively, the "Original End-User"). This Warranty is non-assignable to subsequent owners.

Subject to the terms, conditions, and limitations set forth herein, Deckorators warrants to the Original End-User that, from the date of the original purchase through the warranty period outlined in the Warranty Coverage Matrix below (the "Warranty Period"), the Product will be free from:

- **STRUCTURAL DEFECTS** – The Product will not split, splinter, corrode, or become structurally unfit due to rot, fungal decay, warp, cupping, checks, or damage caused by termites.

- **PERMANENT STAINING** – The Product will not exhibit permanent staining when exposed to food and beverage spills, including wine, tea, coffee, punch, sodas, ketchup, mustard, mayonnaise, salad dressing and salad oils, barbeque sauce, and other food- or beverage- related items that would typically be present on a residential deck or porch, provided that an attempt is made by the Original End-User to remove any such spill from the Products with water and mild household cleaners within forty-eight (48) hours of exposure.

- **EXCESSIVE COLOR FADE** – The Product will not exhibit "Excessive Color Fade" from light and weathering exposure. Excessive Color Fade is defined as a change in color greater than five (5) Delta E (CIE) when calculated according to ASTM D2244 for all non-variegated color surfaces. Excessive Color Fade for variegated color surfaces is defined as an unreasonable amount of color change in excess of "Normal Weathering," as set forth in the limitations below.

If at any time during the Warranty Period Deckorators determines that the Product has failed to meet the terms set forth in this Warranty, Deckorators will, in Deckorators' sole discretion: (a) repair the Product; (b) furnish a sufficient replacement product for the failed Product; or (c) refund the appropriate prorated portion of the original purchase price as set forth in the "Proration Schedule" below.

Additionally, if Deckorators determines, in its sole discretion, that Voyage or Picture Frame Products only have failed to meet the terms set forth in this Warranty, then in addition to the foregoing remedies, Deckorators warrants to the Original End-User that from the date of the original purchase through the Warranty Period outlined in the Warranty Coverage Matrix, it will pay a prorated portion of the reasonable and customary costs associated with installing replacement Products as set forth in the "Proration Schedule" ("Replacement Costs"). Replacement Costs shall not include the cost of permits required or obtained in connection with installing replacement Products.

If a claim is made under this Warranty on a Product that is no longer available and Deckorators chooses to furnish a sufficient replacement product for the failed Product, then Deckorators reserves the right to substitute a similar product of equivalent or greater value. Any replacement product provided in response to a valid warranty claim shall be warranted only for the balance of the Warranty Period under this Warranty.

THIS WARRANTY SETS FORTH DECKORATORS' ENTIRE RESPONSIBILITY AND SOLE AND EXCLUSIVE LIABILITY IF THE PRODUCT FAILS TO MEET THE TERMS SET FORTH IN THIS WARRANTY. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH HEREIN, DECKORATORS HEREBY DISCLAIMS ANY OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, UNDER STATUTE OR ARISING OTHERWISE IN LAW FROM A COURSE OF DEALING OR USAGE OF TRADE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE.

WARRANTY PERIOD

The term of the applicable Warranty commences on the date of the original purchase and shall end according to the following Matrix:

DECKORATORS WARRANTY COVERAGE MATRIX				
Composite Material	**Deck or Rail Product**	**Structural Performance**	**Stain & Fade**	**Removal & Replacement**
Mineral-Based Composite with Surestone® Technology	Voyage	50-Year	25-Year	25-Year
	Picture Frame Board	50-Year	25-Year	25-Year
	Porch Flooring	50-Year	25-Year	Does Not Apply
	Vault	50-Year	25-Year	Does Not Apply
	Pioneer	50-Year	25-Year	Does Not Apply
	Dock & Deck	50-Year	25-Year	Does Not Apply
	Summit	25-Year	25-Year	Does Not Apply
Wood-Plastic Composite	Meridian	50-Year	25-Year	Does Not Apply
	Vantage	50-Year	Does Not Apply	Does Not Apply
	Elevate	25-Year	25-Year	Does Not Apply
	Altitude	25-Year	25-Year	Does Not Apply
	Venture	25-Year	25-Year	Does Not Apply
	Vista	25-Year	25-Year	Does Not Apply
	Trailhead	25-Year	25-Year	Does Not Apply
	Distressed	25-Year	25-Year	Does Not Apply
	Tropics	25-Year	25-Year	Does Not Apply
	Tradewinds	25-Year	25-Year	Does Not Apply
Composite	Classic Rail	25-Year	25-Year	Does Not Apply
	Contemporary Rail	25-Year	25-Year	Does Not Apply

* Warranty commences on the date of purchase.

PRORATION SCHEDULE

If Deckorators elects to refund the purchase price of the failed Product and/or pay the reasonable and customary costs associated with installing replacement Products, the following proration schedule shall apply:

25-YEAR PRORATED REFUND SCHEDULE

Years since purchase	Percent purchase price covered
Years 1 - 6	100%
Years 7 - 10	80%
Years 11 – 14	60%
Years 15 – 18	40%
Years 19 – 21	20%
Years 22 - 25	10%

50-YEAR PRORATED REFUND SCHEDULE

Years since purchase	Percent purchase price covered
Years 1 - 5	100%
Years 6 - 10	80%
Years 11 – 15	60%
Years 16 – 20	40%
Years 21 – 25	20%
Years 26 - 30	15%
Years 31 - 40	10%
Years 41 - 50	5%

LIMITATIONS ON WARRANTY

Structural Limitations: Only the following Mineral-Based Composite may be installed in contact with the ground or submersed in water: Voyage, Dock & Deck, Vault, T&G Porch, Pioneer, and Summit.

Stain Limitations: The Products are not stain-proof and care must be taken to remove all food, beverage and other spilled items with water and a mild household cleaner within forty-eight (48) hours of exposure.

Fade Limitations: The Product is designed to resist fading and will not fade by more than 5 Delta E (CIE) units. However, no decking or porch flooring material is fade-proof when subjected to years of sunlight and other atmospheric conditions.

In addition to the forgoing, this Warranty does not cover, and Deckorators is not responsible for, any Product failure, damage, or defects arising from or in any way attributable to:

- Failure to strictly comply with any and all directives, recommendations, or guidelines set forth in Deckorators' Installation Instructions, Product Literature, or Care and Maintenance Guide;
- Failure to strictly comply with any and all laws, rules, regulations, codes, ordinances, standards, and/or generally accepted construction practices;
- Scratches, surface marks, or any other accidental damage beyond Deckorators' control;

- Staining caused by foreign substances, abrasive compounds of acidic or basic pH, strong solvents, paints or stains, metallic rust or other abnormal deck use items, and non-food and non-beverage substances including, without limitation, grease, oil, biocides, fungicides, plant foods, or other bactericides;
- Color variation that was known or reasonably should have been discovered prior to installation, or due to overlay of a rug, mat, or other item precluding the decking from uniform exposure to sunlight or other environmental conditions;
- Abnormally high heat sources including, without limitation, grills, fire pits, low-e glass windows, or low-e glass doors;
- Normal Weathering or any other ordinary wear and tear over the life of the Products including, without limitation, gradual fade, chalk, or accumulation of dirt;
- Environmental conditions such as mold or mildew that is not properly cleaned within one week of first appearance;
- Settlement, shifting, or movement of the ground, foundation, or supporting structure on which the Product is installed;
- Mistreatment, misuse, physical abuse, vandalism or any other accidental damage beyond Deckorators' control;
- Improper storage, handling, repair, alteration or modification of the Product; or
- Acts of God or other extreme weather conditions including, without limitation, flooding, hurricane, earthquake, lightning, tornado, hail, fire, or other severe weather.

IN ADDITION TO THE FORGOING EXCLUSIONS, AND WITH THE EXCEPTION OF VOYAGE AND PICTURE FRAME PRODUCTS, THIS WARRANTY SHALL NOT COVER, AND DECKORATORS EXPRESSLY DISCLAIMS, ANY COSTS AND EXPENSES ASSOCIATED WITH THE REMOVAL AND DISPOSAL OF DEFECTIVE PRODUCT, OR INSTALLATION OF REPLACEMENT PRODUCT INCLUDING, WITHOUT LIMITATION, LABOR OR ANY OTHER ADDITIONAL COSTS WHICH MIGHT BE INCURRED. DECKORATORS' EXCLUSIVE OBLIGATION UNDER THE TERMS OF THIS WARRANTY IS LIMITED TO, IN ITS SOLE DISCRETION: (A) REPAIRING THE PRODUCT; (B) FURNISHING SUFFICIENT REPLACEMENT PRODUCT FOR THE FAILED PRODUCT; OR (C) REFUNDING THE APPROPRIATE PRORATED PORTION OF THE ORIGINAL PURCHASE PRICE AS SET FORTH IN THE "PRORATION SCHEDULE."

IN NO EVENT SHALL DECKORATORS BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, SPECIAL, OR INDIRECT DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECTIVE PRODUCT. THIS WARRANTY SUPERSEDES ALL PRIOR AGREEMENTS, REPRESENTATIONS AND/OR UNDERSTANDINGS REGARDING THE SUBJECT MATTER HEREOF, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES SET FORTH IN PRODUCT LITERATURE, LABELS OR PRODUCT CONTAINERS. PURCHASE OF THE PRODUCT IS ACCEPTANCE OF THE TERMS OF THIS WARRANTY.

WARRANTY REGISTRATION

To activate this Warranty, the Original End-User must register their Product for warranty coverage at the following link: http://www.deckorators.com/register-warranty. Warranty claims cannot be processed without registration of your Product.

FILING A WARRANTY CLAIM

All claims must be submitted by the Original End-User within thirty (30) days of actual or constructive discovery of a possible defect or failure covered by the Product-Specific Warranty. To make a claim under this Warranty, the Original End-User must send Deckorators, within the Warranty Period, a written description of the claimed defect, photographs, and proof of purchase of the Product as shown on the original invoice or receipt. This can be completed online at https://www.deckorators.com/warranty-claim or by mail to the following address:

UFP Warranty Corporation
Attn: Warranty Claim
2801 East Beltline Ave NE
Grand Rapids, MI 49525

Deckorators must be given the opportunity to investigate any claim, including, without limitation, inspecting the Product in its allegedly defective condition and taking any samples or photographs required to verify the defect. Repair, replacement, disassembly, or disposal of the allegedly defective Product prior to inspection by Deckorators shall nullify this Warranty coverage.

Acceptance of any refund or material replacement pursuant to this Warranty shall fully, finally, and completely settle, release, and forever discharge Deckorators, its subsidiaries, parents, affiliates, and their respective officers, directors, and employees, of and from any and all claims the Original End-User may have, in any way arising from, relating to, or connected with the failed Product.

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