

Full Limited Lifetime Warranty

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state. If you need additional instructions regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

LIMITED LIFETIME WARRANTY

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for the life any defective or malfunctioning part.

See information below on "If your BISSELL product should require service."

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, bags, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair or any other use not in accordance with the User's Guide is not covered.

IF YOUR BISSELL PRODUCT SHOULD REQUIRE SERVICE:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Visit the BISSELL Homecare, Inc. website: <u>www.bissell.com</u> Select the "support" tab

BY PHONE:

1-800-237-7691 Monday – Friday 8:00 a.m. – 10:00 p.m. EST Saturday 9:00 a.m. – 8:00 p.m. EST Sunday 10:00 a.m. – 7:00 p.m EST

BY MAIL:

BISSELL Homecare, Inc. P.O. Box 3606 Grand Rapids, MI 49501 ATTN: Consumer Care

BISSELL Homecare, Inc. is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE LIFE DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.