

Outdoor Furníture Warranty

All outdoor patio furniture has a one year limited manufacturer warranty. All patio furniture manufactured or sold by Home Styles Furniture is warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser, and must be purchased from an authorized Home Styles Furniture dealer. If an outdoor product manufactured by Home Styles fails structurally due to a defect in materials or workmanship during the one year term of the limited warranty, Home Styles will replace the item or part without charge. If a product is discontinued or not available, Home Styles reserve the right to substitute similar products of an equal or greater value. Home Styles reserves the right to resolve any warranty issue with monetary compensation in lieu of product replacement.

Warranty includes mosaic tile table tops, paint finish, fabric, aluminum frames, cushions, and synthetic resin wicker. Warranty does not include nor cover non-residential use, normal fading, and discoloration, rust on general steel frames, normal wear and tear, scratches, chips, misuse, abuse, neglect, improper cleaning products, use of sun-tan oils or chemicals, vandalism, damages due to improper assembly, acts of nature, and other circumstances beyond defects in material and workmanship. Warranty does not include pickup, delivery, or home inspection.

Note: Mosaic Tables are constructed of top quality natural slates, marbles, travertine, and glass. Each piece is hand crafted which will result in slight variations in color and tile placement.

To submit a warranty claim, photos of the damaged furniture must be submitted via email or USPS mail. Customer must also provide the original purchase receipt for the purchase.

Our Hours of operation are: Monday thru Friday 8:00AM to 5:00PM EST

Please Send Mail To: Home Styles Furniture 9780 Ormsby Station Ste 2000 Louisville, KY 40223 Call Us At: Toll Free in the USA: (888)680-7460 FAX: (800)755-2878 Email To: servicedesk@homestyles-furniture.com