

Warranty Guide

Please provide the following when contacting us:

1. Name: _____
2. Shipping Address: _____
3. Phone Number: _____
4. Order Number: _____
5. Model Number: _____

6. Description of product issue and related photos showing the issue.

Please examine the product carefully upon receipt.

Any requests for missing parts or damage replacement must be made within 30 days. This warranty covers defects in materials and workmanship for 30 days from the date of purchase, excluding damage from accidents, misuse, unauthorized modifications, normal wear and tear, and other external factors. We do not recommend modifying the product and are not responsible for any damages resulting from modifications.

If you have any product issues, please email us at choeylongee@outlook.com

For returns, please return the product to the address provided by CHOY LONGE LLC, including the original packaging if available.