



LED One Corporation Standard Limited Warranty – FIVE (5) Year

LED One Corporation (Seller) warrants their products to the Purchaser identified on the original invoice. This limited warranty applies to all LED One® branded fixtures, lamps, poles, optional features, accessories, Energy Star, UL, or ETL listed products.

A Purchaser who is an authorized distributor of Seller may transfer (directly or indirectly through contractor) its rights under this limited warranty to the original end-user purchaser of the product provided that LED One product is resold by such distributor in new condition and in its original packaging. This limited warranty may not be transferred by the original end-user purchaser except in connection with the sale of the installation site in which the product was originally installed. Except as expressed above, LED One limited warranty is non-transferable. THIS WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR ITS INTENDED PURPOSE ACCORDING TO ITS DESIGN, AND/OR NOT INSTALLED OR OPERATED AS SPECIFIED BY THE USER MANUAL.

Seller warrants that the product, when delivered will be in its original packaging.

Five (5) Year Warranty

Seller warrants that all LED drivers in the Product will be free of defects in material and workmanship for a period of FIVE (5) YEARS from the date of original purchase by the Purchaser. Dimmers, switches, 0-10V interface with occupancy sensors, and configuration tools will have a warranty of 5 years. Hardware and mounting accessories will be warranted for five (5) years from the original date of purchase.

LED One shall make determination of whether the product is defective, in its sole discretion. Product's overall performance will be considered and compared to its expected performance per the Spec Sheet. A product shall NOT be considered defective solely as a result of the failure of individual LED components to emit light. If the number of inoperable LED components is 10% or less of the total number of LED components, the product will not be deemed defective. For purposes of determining hours of operation for LED drivers, Seller shall be entitled to make reasonable assumptions of hours of operation based on industry standards and the actual installation application of the Product. This limited warranty does not apply to loss or damage to the Product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to a casualty event or acts of God; vandalism; civil disturbances; power surges; improper power supply; subject to combination with incompatible hardware; electrical current fluctuations; corrosive environment installations; induced vibration; alteration; or accident. THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED OR IF THE PRODUCT IS UNINSTALLED FROM THE ORIGINAL INSTALLATION SITE AND MOVED TO A NEW INSTALLATION SITE. Failure to follow installation, operating, maintenance, or environmental requirements (i.e., indoor or outdoor) set forth in Seller's applicable Spec Sheet, will void this warranty. If LED One determines that the product is defective, LED One will replace the product with a new, reconditioned, refurbished, repaired, or remanufactured product(s) with comparable function and performance at LED One's discretion. All defective items will be subject to repairs/refurbishment first, if possible. Only if repaired or refurbished product is defective, will LED One consider replacing the defective product with new product. LED One reserves the right to issue repaired, refurbished, reconditioned, or remanufactured product for any and all replacement product under warranty. All replacements and/or refurbishments will be warranted for the remainder of the original warranty period.

To make a warranty claim, you must notify the Seller's RMA department in writing after your discovery of the defect. All claims must be submitted with a Return Merchandise Authorization Form, Proof of Purchase, and any other documentations and requests made at LED One's will. Upon claim submission, Seller may require having all product returned promptly. All warranty claims made within 90 days of the original invoice date will be provided pre-paid shipping label(s) by Seller. After 90 days, the Purchaser or End User is responsible for all return shipping or freight expenses. No credit will be issued after 30 days from purchase. All return and RMA items, unless instructed otherwise, need to be shipped to:

LED One Corporation
ATTN: RMA Department
12437 Bellegrave Ave., Eastvale CA 91752

Warranty will only cover LED One products. LED One is not responsible for compensating time, material, installation in relation to LED One original or replacement product, original shipping or freight fees. Original orders that qualified for free shipping, were returned for credit, or had original product exchanged to a different product, may not qualify for free shipping.

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SELLER BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES ARISING FROM THE PURCHASE, RESALE, USE, OR DISPOSAL OF ANY PRODUCT, WHETHER THE CLAIM ARISES UNDER TORT LAW, STRICT LIABILITY, PRINCIPLES OF EQUITY, OR CONTRACT. SELLER'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT SHALL IN ANY EVENT BE LIMITED TO THE PURCHASE PRICE OF THAT DEFECTIVE PRODUCT.

This warranty is effective for purchases of Products before, on, or after the effective date set forth below. Seller reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Seller before, on, or after the effective date of such revised warranty.



RETURN MERCHANDISE AUTHORIZATION FORM

Please read entire RMA Policy & Limited Warranty before submitting RMA form. Incomplete/incorrect forms will delay claim process. Product returned without prior authorization will not be processed. Ship all items to 12437 Bellegrave Ave., Eastvale, CA 91752 unless agreed otherwise in writing.

DATE: _____ REFERENCE # LDRM _____

Requesting Company Name: _____	
Company's Contact Name: _____	
Email: _____	Tel: _____
Account Manager: _____	
RMA Request: _____	Replacement(s) / Refurbishment(s) _____
Credit on Account* <small>*Only for orders placed within last 30 days</small>	

Ship To Information	
Ship To Company Name: _____	
Ship To Contact Name: _____	
Phone #: _____	
Address: _____	
City: _____	State: _____ Zip: _____ Country: _____

1	Invoice No.	_____	Model Number	_____	Item Code _____
	Invoice Date	_____	Qty	_____	Unit Price _____
	Defective		Received Incorrect Item		
	Damaged during shipping		Ordered Incorrect Item		
	Other: _____				
2	Invoice No.	_____	Model Number	_____	Item Code _____
	Invoice Date	_____	Qty	_____	Unit Price _____
	Defective		Received Incorrect Item		
	Damaged during shipping		Ordered Incorrect Item		
	Other: _____				
3	Invoice No.	_____	Model Number	_____	Item Code _____
	Invoice Date	_____	Qty	_____	Unit Price _____
	Defective		Received Incorrect Item		
	Damaged during shipping		Ordered Incorrect Item		
	Other: _____				

By signing and submitting this RMA Form, you are acknowledging and adhering to LED One's RMA Policy, Standards & Procedure.

Signature: _____	Date: _____
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