

25 Year Warranty

Stone and Brick

warranty@genstone.com

genstone.com/warranty/registration

GenStone Enterprises, LLC ("GenStone") Faux Stone, Rock, and Brick Products (the "Products") are manufactured in accordance with high standards and tight quality controls. GenStone Products will not rust or corrode because the panels are made of polyurethane.

What Does This Warranty Cover?

GenStone warrants to you, the owner of the property at the time the Products were purchased, that the Products are free from defects in material and workmanship in the course of manufacturing if installed according to GenStone's Installation Guide and maintained according to GenStone's Use and Care document. A manufacturing defect shall only constitute the following: flakes, peels, or deterioration or Product contraction greater than 0.07% of the original size of the Product.

How Long Does The Coverage Last?

This Limited Warranty lasts for 25 years from the original purchase date, prorated as outlined in the Warranty Coverage Schedule below. This Limited Warranty is limited to the original GenStone purchaser and is nontransferable to any subsequent property owner.

What Will We Do?

You must notify us in accordance with the notice requirements specified below, and GenStone will investigate and determine, in its sole discretion, whether you have a valid claim. If GenStone, in its sole discretion, determines that you have a valid warranty claim, GenStone will undertake the following if applicable to your claim:

If GenStone determines that there was a manufacturing defect, in its discretion, GenStone will either:

- (1) Provide paint, caulking, and sealant as it may determine will be adequate to repair the portion of the Product related to the Defect or
- (2) replace the portion related to the Defect or
- (3) refund the purchase price for the portion related to the Defect, prorated as outlined in the Warranty Coverage Schedule below.

Our obligations under this Warranty will in no event exceed the purchase price of the portion of the Products found to be defective. Any additional costs and expenses beyond these amounts are your responsibility. Labor costs are not covered.



EMAIL
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CALL
1-800-425-0788

ONLINE
www.genstone.com