

# Remote Control Tips & Tricks

## Toggle Fan ON/OFF

- Press to turn the fan ON or OFF
- **Secret Command:** After a Power Cycle, hold this button for 3 seconds to pair a new remote with a fan. (\*See New Remote Pairing Instructions on reverse side)

## Fan Speed (1 to 6)

- Press + or – to increase or decrease the fan speed. The remote LED lights will indicate the fan speed selected.
- **Secret Command:** If you hold down the Fan Speed “–” button for three seconds it will send a discrete Fan OFF command.

## Natural Breeze Mode

- Press to enable a variable fan speed that simulates a natural breeze.
- To turn off, press the Fan Speed “+” or “–” or the Fan ON/OFF button.

## Fan Timer Mode

- Set the fan to turn off automatically after 2, 4, or 8 hours by pressing the desired timer button.
- To disable, press the Fan Speed “+” or “–” or the Fan ON/OFF button.

## ALL ON/OFF

- When Fan or Light is ON, press to turn both the fan and light to OFF.
- If the fan and light are OFF, pressing this button will turn both ON.

## Toggle Light ON/OFF

- Press to turn the light ON or OFF

## Light Brightness

- Tap the button without holding to adjust brightness in steps.
- **Secret Command:** Hold the Brightness “+” or “–” button to gradually adjust brightness.

## Light Color Change

- Tap to cycle through color temperatures
- **Secret Command:** Hold for a step-less gradual shift.

## Summer/Winter Mode

- HOLD the Summer or Winter button for 3 seconds to switch between downward (summer) and upward (winter) airflow.



Note: The handheld remote comes pre-paired with your fan. If the remote does not operate the fan, please follow the New Remote Pairing Process.

See back page for Handheld Remote Pairing, Unpairing, and other commands.

# Handheld Remote

## Pairing, Unpairing & Other Commands

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### Pairing a New Remote to Your Fan

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Pair the Remote:** After the power cycle, hold the Fan ON/OFF (🌀) button on the remote for 3 seconds.
  - **Confirmation:** The remote's LEDs will flash, and the fan will beep and flash, indicating successful pairing.

**Note:** You can pair up to four (4) remotes to a single fan.

### Unpairing the Remote

1. Press and hold the **2H button** for 3 seconds until the remote's LEDs flash 3 times.
2. Press and hold the **8H button** for 3 seconds until the remote's LEDs flash 3 times.
3. Press and hold the **2H button again** for 3 seconds until the remote's LEDs flash 10 times, confirming unpairing.

### Reset the Fan's Smart Network/Wifi Settings

To reset the fan's smart network/Wi-Fi settings and reconnect to a new Wi-Fi or smart home ecosystem:

1. Press and hold the **2H button** on the remote for **3 seconds** until the remote LEDs flash **3 times**.
2. Repeat this process with the **4H button**, then the **8H button**, ensuring the LEDs flash **3 times** after each hold.
3. Once all three buttons have been held in sequence (**2H → 4H → 8H**), the remote LEDs will flash **10 times** and the fan will beep, confirming the network/Wi-Fi reset is complete.
4. **If needed, power cycle the fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.

### Troubleshooting & Tips

If the fan does not spin or light up, please check that it is receiving power.

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Test the Fan:** Press the Light or Fan ON/OFF buttons on the remote to see if the fan responds.
3. **Re-pair the Remote (if needed):** If the fan still does not respond, try re-pairing the remote to the fan.

If issues persist, contact the Altitude support team for assistance.

# ALTITUDE

