

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
There is a leak from under the handle.	The cartridge is damaged.	Remove the handle and replace the cartridge.
There is an inconsistent water-flow pattern.	The showerhead is dirty or has accumulated debris.	Remove the showerhead and check for any debris clogged at the shower connection. Check the showerhead's spray nozzle for any build up or debris.
The spout/showerhead has a leak.	The cartridge is damaged.	Remove the handle and replace the cartridge.

WARRANTY

This faucet has been manufactured under the highest standard of workmanship. All parts of this faucet are warranted to be free from leaks or drips during domestic use for as long as the original purchaser owns this product. **THIS EXCLUDES INDUSTRIAL, COMMERCIAL, OR BUSINESS USE.** The manufacturer will replace **FREE OF CHARGE**, under the warranty conditions the entire unit or any part (at our option) which proves defective in material and/or workmanship under normal installation, use, and service. This warranty is limited to defective parts as stated. All costs of removal and installation of the faucet, including the replacement of warranty parts are the responsibility of the purchaser. The manufacturer shall not be liable for incidental, consequential, or special damages arising at or in connection with product use or performance except as may otherwise be accorded by law. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Any damage to this faucet as a result of misuse, abuse, neglect, accident, improper installation, or any use violating instructions furnished by us, **WILL VOID THIS WARRANTY.** When requesting warranty service, you will need to present a copy of your sales receipt as proof of purchase. To obtain warranty service, call our customer service department at 1-866-389-8827.