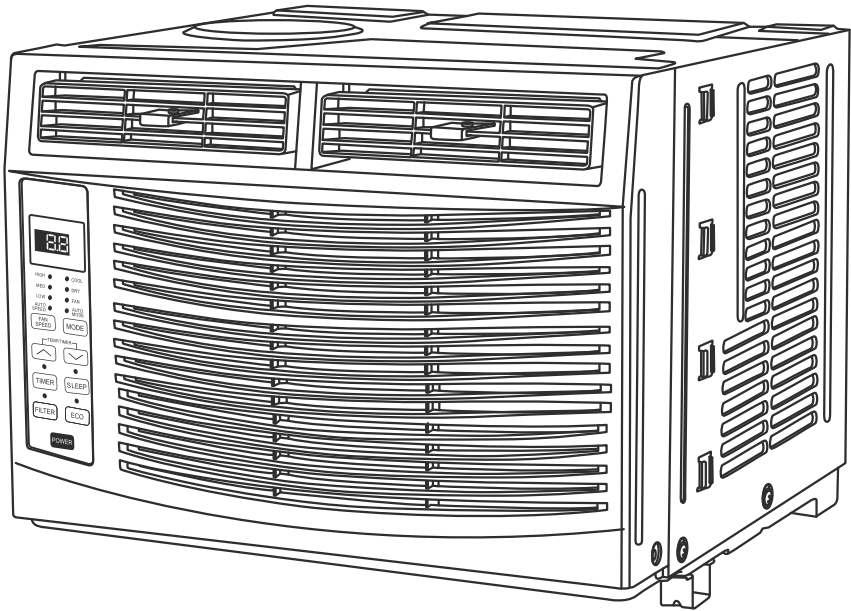


BHI

Window Air Conditioner

USER MANUAL

5000Btu, 6000Btu



Customer & Technical Support Information
(Please contact us BEFORE returning product)
Website:www.bhi-air.comContact
Phone#:1-626-427-3298
(Mon-Fri,9am-5pm/PST)
Email:support@bhi-air.com; help@bhi-air.com

Thank you for purchasing this Window Air Conditioner. Before operating this unit, please read these instructions completely and keep the manual ready for further reference.

CONTENTS

1.Important Safety Instructions	1
2.Packing List	6
3.Introduction	8
4.Operating Instructions	9
5.Installation Instructions	12
5.1. Installation Process Warnings	12
5.2. Setting Wall Requirements	15
5.3. Installation Method	16
6.Care And Cleaning	21
7.Troubleshooting	22

1. Important Safety Instructions

Before installing and using your air conditioner, please read this owner's manual carefully. Store this manual in a safe place for future reference. Your safety and the safety of others is very important to us. Please pay attention to all safety messages outlined in this user manual.

Warning

To reduce the risk of fire, electrical shock or injury when using your air conditioner, follow the basic precautions below:

- Plug into a grounded 3 prong outlet.
- Do not remove the ground prong.
- Do not use a plug adapter.
- Do not use an extension cord.
- Unplug the air conditioner before servicing.
- Use two or more people to move and install the air conditioner.



This is a safety alert symbol. This symbol alerts you to potential hazards that can harm you or others or even cause death. All safety messages will directly follow the safety alert symbol and/or the words "DANGER" or "WARNING".

Danger

Failure to immediately follow these instructions may cause serious injury or even death.

Warning

All Safety messages alert you of potential hazards, how to reduce the chance of injury, and what can happen if instructions are not followed correctly.

Introduction to Refrigerants R32

The refrigerants used for air conditioners are environmentally friendly hydrocarbons R32. This kind of refrigerant is combustible and odorless. Moreover, it can burn and explode under certain conditions. However, there will be no risk of burning and explosion if you comply with the following table to install your air conditioner in a room with an appropriate area and use it correctly.

Compared with ordinary refrigerants, Refrigerant R32 is environmentally friendly and does not destroy the ozone layer and that its value of greenhouse effect is also very low.

Warning

- Please read the manual before installation, using, maintenance
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer;
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn.
 - Be aware that refrigerants may not contain an odour.
 - information for handling, installation, cleaning, servicing and disposal of refrigerant.
 - a warning to keep any required ventilation openings clear of obstruction.
 - a notice that servicing shall be performed only as recommended by the manufacturer.
 - Information for qualification of workers
 - Information on servicing
 - Repairs to sealed components
 - Repairs to Intrinsically safe components
 - Cabling
 - Detection of flammable refrigerants
 - Removal and evacuation
 - Charging procedures
 - Decommissioning, labelling and recovery
- Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation Manual provided by the corresponding manufacturer and any non-professional is prohibited to maintain the air conditioner.
- The handling, installation, storage, servicing and disposal must comply with the provisions of gas-related national laws and regulations, and also national wiring regulation.
- It is necessary to clear away the refrigerant in the system when maintaining or scrapping an air conditioner. Be aware that refrigerants may not contain an odour.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Unit operation limits: Outdoor side 61~110, 80%RH, indoor side 61~90, 80%RH.

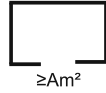


Caution: Risk of fire

A2L



Caution: Risk of fire



$\geq Am^2$

A2L



Read operator's manual



Operating instructions



Read technical manual

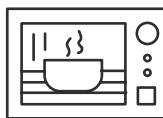
Introduction to Refrigerants R32

- Before installing the appliance, you must read the manual carefully to get the safety information and notes.
- When filling the combustible refrigerant, any rough operation may cause serious harm to people or objects.
- A leak test must be done after the installation is completed. It is a must to do the safety inspection before maintaining or repairing an air conditioner using combustible refrigerant in order to ensure that the fire risk is reduced to minimum.
- It is necessary to operate the machine under a controlled procedure in order to ensure that any risk arising from the combustible gas or vapor during the operation is reduced to minimum.
- Requirements for the total weight of filled refrigerant and the area of a room to be equipped with an air conditioner.

1. Site Safety



Open Flames Prohibited



Open Flames Prohibited



Ventilation Necessary

2. Operation Safety



Mind Static Electricity



Must Wear Protective Clothing
and anti-static gloves



Don't use mobile phone

3. Installation Safety



- 1) Refrigerant Leak Detector
- 2) Appropriate Installation Location
- 3) The left picture is the schematic diagram of a refrigerant leak detector

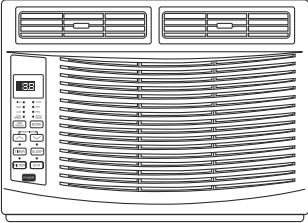

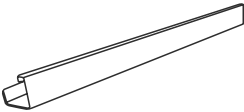
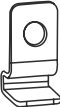
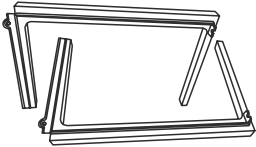

Please note that:

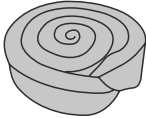
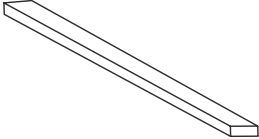



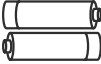
- The installation site should be in a well-ventilated condition.
- The sites for installing and maintaining an air conditioner using Refrigerant R32 should be free from open fire or welding, smoking, drying oven or any other heat source higher than 548°C which easily produces open fire.
- When installing an air conditioner, it is necessary to take appropriate anti-static measures such as wear anti-static clothing and/or gloves.
- It is necessary to choose the site convenient for installation or maintenance wherein the air inlets and outlets of the indoor and outdoor units should be not surrounded by obstacles or close to any heat source or combustible and/or explosive environment.
- If the indoor unit suffers refrigerant leak during the installation, all the personnel should go out till the refrigerant leaks completely for 15 minutes. If the product is damaged, it is a must to carry such damaged product back to the maintenance station and it is prohibited to weld the refrigerant pipe or conduct other operations on the user's site.
- It is necessary to choose the place where the inlet and outlet air of the indoor unit is even.
- It is necessary to avoid the places where there are other electrical products, power switch plugs and sockets, kitchen cabinet, bed, sofa and other valuables right under the lines on two sides of the indoor unit, and also prevent mechanical damage from occurring.

Instructions For Servicing(R32)

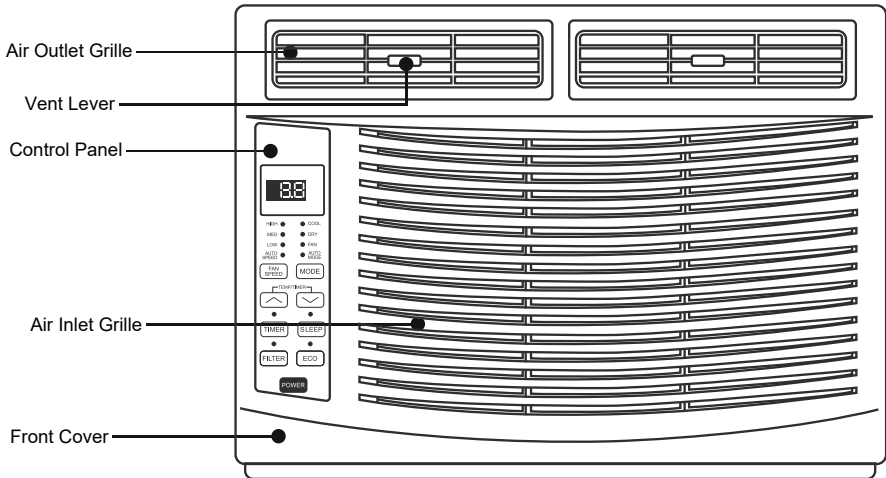
1. Minimum installation height, minimum room area(operating or storage) refer to installation manual.
- 1.La taille minimale d'installation, la surface minimale de pièce (opération ou stockage) se réfèrent au manuel d'installation.
2. Risk Of Fire-Auxiliary devices which may be ignition sources shall not be installed in the ductwork, other than auxiliary devices listed for use with the specific appliance. See instructions.
- 2.Risque d'incendie - l'équipement auxiliaire qui peut être une source d'inflammation ne doit pas être installé dans le système de tuyauterie, à l'exception de l'équipement auxiliaire utilisé avec un équipement spécifique. Voir les instructions.
3. Risk of electric shock. Can cause injury or death. Disconnect all remote electric power supplies before servicing.
- 3.Risque de choc électrique. Causer des blessures ou la mort. Avant la réparation, débranchez toute alimentation à distance.
4. Risk Of Fire. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.
- 5.Risque d'incendie. Utilisation de réfrigérants inflammables. L'entretien ne peut être effectué que par un personnel de maintenance formé. Ne pas percer la ligne de réfrigérant.
5. Risk Of Fire. Dispose Of Properly In Accordance With Federal Or Local Regulations.Flammable Refrigerant Used.
- 6.Risque d'incendie. Disposer correctement conformément à la réglementation fédérale ou locale. Utilisation de réfrigérants inflammables.
6. Risk Of Fire. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product.All Safety Precautions Must Be Followed.
- 7.Risque d'incendie. Utilisation de réfrigérants inflammables. Veuillez consulter le manuel de réparation/guide de l'utilisateur avant d'essayer de réparer ce produit. Toutes les précautions de sécurité doivent être respectées.
7. Risk Of Fire. Due to Flammable Refrigerant Used.Follow Handling Instructions Carefully in Compliance with National Regulations.
- 8.Risque d'incendie causé par l'utilisation de réfrigérants inflammables. Suivez attentivement les instructions de manutention conformément aux réglementations nationales.

2. Packing List

	Part Name	Quantity
	Window Air Conditioner	1
	Remote Control	1
	Top Rail (With sponge)	1
	Lock Frame	2
	Filler Panels (With "Left" & "Right" remark on the front face)	2
	Sash Lock (Two holes)	1

	Part Name	Quantity
	Window Sash Seal (Sponge)	1
	Foam Top Window Gasket (Thin sponge for back-up using)	1
	3/8"Screws	4
	1/2"Screws	3
	3/4"Screws	4
	Remote Control Battery	2

3. Introduction



Note:

The figures in this manual are based on the external view of a standard model.

Consequently, the shape may differ from that of the air conditioner you have selected.

In quiet operation or stopping the operation, the following phenomena may occasionally occur, but this is normal for operation.

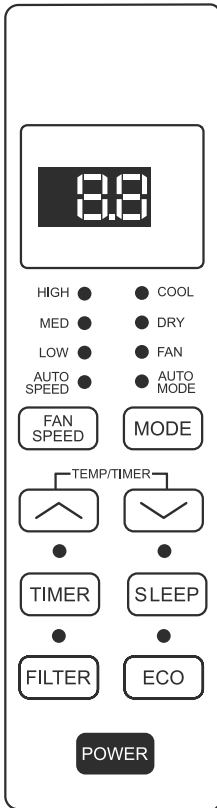
- 1) Slight flowing noise of refrigerant in the refrigerating cycle
- 2) Slight rubbing noise from fan casing which is cooled and then gradually warmed as operation stops.

4. Operating Instructions

Normal Operating Sounds

- You may hear a pinging noise caused by water hitting the condenser, on rainy days, or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during rain or days of high humidity. The water may overflow and drip from the outside part of the unit.
- The fan may run even when the compressor is not on.

Manual Control Panel



1. Digital Display:

When the timer is not in use, the operation mode and the set temperature will be displayed. Time will be displayed under the timer setting.

2. Mode Button:

Press the mode button to cycle through the various modes: Cool, Dry, Fan and Auto.

Cool Mode:The cooling function allows the air conditioner to cool the room and at the same time reduces humidity. Press the MODE button to activate the cooling function.To optimize this function adjust the temperature by pressing the up and down arrows and the speed by pressing the Fan Speed button.

Dry Mode:This function reduces the humidity of the air to make the room more comfortable. Press the MODE button to set the DRY mode.An automatic function of alternating cooling cycles and air fan is activated.

Fan Mode:This function only works when the air conditioner is vented. Press the MODE button to set the FAN mode.With pressing the FAN SPEED button, the speed changes in the following sequence: Hi, Med and Lo in FAN mode.

Auto Mode:In AUTO mode the unit automatically chooses the mode of operation(COOL, DRY, or FAN). In this mode the temperature is set automatically according to the room temperature(Room temperature is determined by the temperature sensor located in the indoor unit).

3. and Button:

Use these buttons on the control panel and remote to increase or decrease the Set Temperature or Timer.

Temperature range: 61°F~88°F or 16 °C~31°C.

4. Sleep Button:

Press the SLEEP button, all of the display lights will turn after a while, but the Sleep light is always on. In SLEEP mode, the air conditioner will automatically adjust the temperature and fan speed to make the room more comfortable during the night. The set temperature will automatically raise or decrease based on the room temperature and the duration of sleep.

5. Eco Button:

When the unit is in ECO mode, the light will turn on. In ECO mode, the unit will turn off once the room is cooled to the user-set temperature.

The unit will turn back on when the room temperature rises above the user-set temperature. Before the compressor starts, the fan motor will run for a while, then it will stop for a while, and will repeat to provide a much more comfortable feeling and save energy.

6. Power Button:



Turn the air conditioner on and off.





7. Filter Button:

When the Filter Check light is off, it is not necessary to press the Filter Check button. When the Filter Check light is on, you can turn off the light by pressing the Filter Check button. After the fan motor works for 500 total hours, the Filter Check light will turn on to remind the user to clean the filter.

8. Timer Button:

Use these buttons on the control panel and remote to set the Timer.

Timer Off: The timed stop is programmed by pressing TIMER button. Set the rest time by pressing the button "" or "" until the rest time displayed is to your demand then press TIMER button again.

Timer On: When the unit is off, press TIMER button at the first time, set the temperature with pressing the button "" or "". Press TIMER button at the second time, set the rest time with pressing the button "" or "". Press TIMER button at the third time, confirm the setting, then it will show on the display.

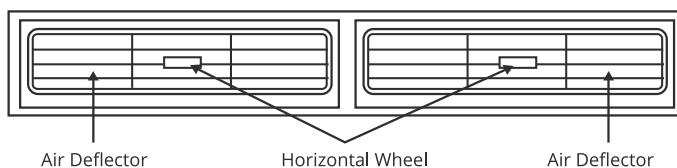
Note: It can be set to automatically turn off or on in 0.5-24 hours. Each press of the " ^ " " v " buttons will increase or decrease the timer. The Timer can be set in 0.5 hours increment below 10 hours and 1 hour increment for 10 hours or above. The SET light will turn on while setting. To cancel the set function, press the TIMER button again.

9. Fan Speed Button:

Press the FAN SPEED button to select the fan speed. In COOL MODE you can choose the following settings: HI, MED, LO, or AUTO. In FAN MODE you can choose from HI, MED, and LOW.

10. Directional Louvers:

Use the horizontal wheels to control horizontal airflow and the air deflectors to control vertical airflow.



5. Installation Instructions

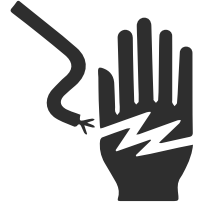
5.1. Installation Process Warnings

Electrical Requirements

Warning


Electrical Shock

- Hazard Plug into a grounded 3 prong outlet.
- Do not remove the ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.



The electrical ratings for your air conditioner are listed on the model and serial number label located on the front left side of the unit (when facing the front).

Specific electrical requirements are listed in the chart below. Follow the requirements below for the type of plug on the power supply cord.

Wiring Requirements	Power Supply Cord
<ul style="list-style-type: none">• 115 volt (103min. —127max)• 0-8 amps• 10-amp time-delay fuse or circuit breaker• Use on single outlet circuit only	

Recommended Ground Method

For your personal safety, this air conditioner must be grounded. This air conditioner is equipped with a 3 prong power supply cord with a grounded plug. To minimize the possibility of electrical shock, the cord must be plugged into a 3 prong outlet and grounded in accordance with all local codes and ordinances. If a 3 prong outlet is not available, it is the customer's responsibility to have a properly grounded 3 prong outlet installed by a qualified electrician.

It is the customer's responsibility:

- To contact a qualified electrician.
- To assure that the electrical installation is adequate and in conformance with the National Electrical Code, ANSI/NFPA 70-latest edition, and all local codes and ordinances.

LCDI Power Cord and Plug

This air conditioner is equipped with an LCDI (Leakage Current Detection and Interruption) power cord and plug as required by US National Electric Code 440.65. This cord consists of a length of shielded flexible cord with no termination on the load side and a LCDI attachment plug on the line side.

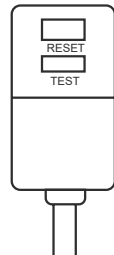
The LCDI power cord and plug will remove the supply source via electrical disconnect (circuit trip) if the nominal current leakage between the cord shield and either load conductor exceeds a predetermined value. The cord will remain deenergized until the device has been manually reset. This is intended to reduce the risk of a fire in the power cord or combustible materials nearby. The cord shields are not grounded and they must be considered a shock hazards if exposed. The cord shield must not be connected to ground or to any exposed metal.

The test and reset buttons on the LCDI Plug are used to check if the plug is functioning properly.

To test the plug:

- Plug power cord into a wall outlet.
- Press the TEST Button, the circuit should trip and cut all power to the air conditioner (on some units a green light may turn off).
- Press the RESET button for use (on some units a green light will turn on).

If a test is performed and the indicator light remains ON, the current leakage has been detected. Do not use the air conditioner or attempt to reset the LCDI Plug. Contact Customer Service for troubleshooting recommendations.



Pre-Installation Precautions

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

The following leak detection methods are deemed acceptable for all refrigerant systems.

- Electronic leak detectors may be used to detect refrigerant leaks but, in the case of FLAMMABLE REFRIGERANTS, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.
- Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed.
- Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

NOTE Examples of leak detection fluids are

- bubble method,
- fluorescent method agents.

If a leak is suspected, all naked flames shall be removed/extinguished. If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak.

5.2. Setting Wall Requirements

Some assembly is required for your new air conditioner. Please read and follow these instructions carefully.

- This air conditioner is designed to be installed in a standard double-hung window with a window width between 23" and 34" (584mm-863 mm).
- The air conditioner can be installed without the accordion panels to fit in a narrow window opening. See the window dimensions.
- The Lower Sash (the lower part of the window that moves up and down) must allow for 14.5" of vertical clearance when open. (See Fig.1).
- All supporting parts must be secured to firm wood, masonry, or metal.
- The electrical outlet must be within reach of the power cord.
- The air conditioner should be tilted about 3° for better drainage of condensate and rainwater.

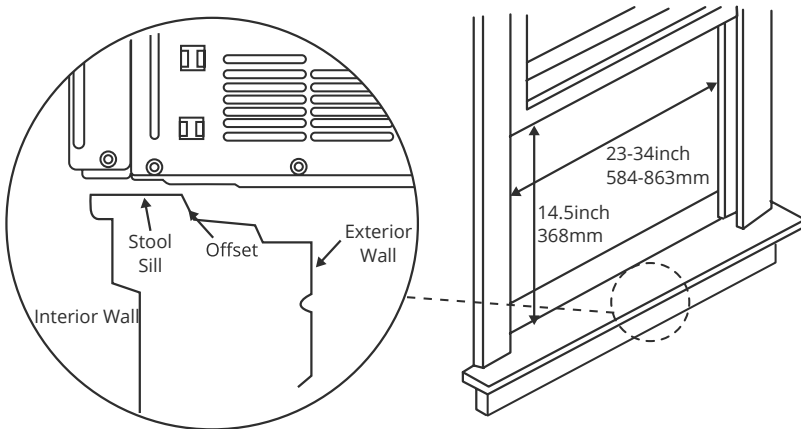


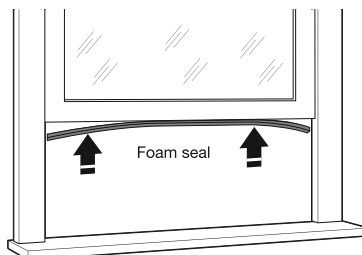
Fig.1

NOTE:

- Save the product packaging and installation instructions for future reference.
- Store the air conditioner in the product box when not in use for an extended period of time.

Attach upper foam seal

Attach the foam seal with adhesive strip to the bottom of the window sash.



5.3. Installation Method

Top Rail Assembly

The top rail must be assembled prior to installing the air conditioner in the window.

Tools Needed: Phillips Head Screw Driver

Attaching the Top Rail to the Air Conditioner

- Remove the air conditioner from the box and place on a hard and flat surface.
- Remove top rail from the top of the packaging material as shown in Fig.A.
- Align the hole in the top rail with those in the top of the unit as shown in Fig.B.
- Secure the top rail to the unit with the 3/8" screws as shown in Fig.C.

Caution

When handling the unit, be careful to avoid cuts from the sharp metal edges and aluminum fins on the front and rear coils.

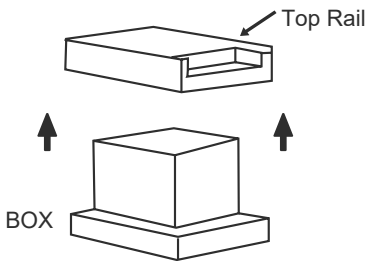


Fig.A

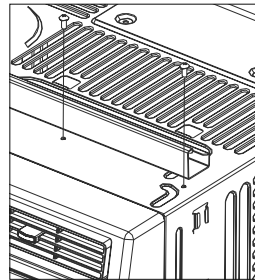
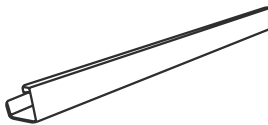


Fig.B



Top Rail (With sponge) *1



3/8" Screws *4

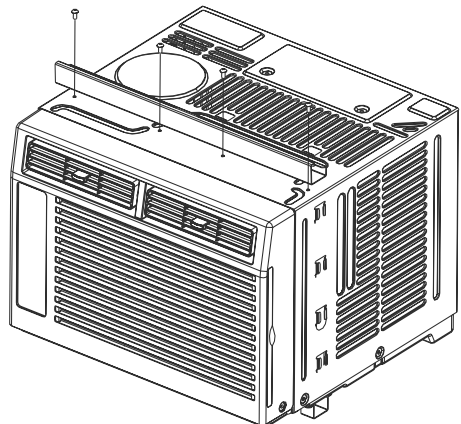


Fig.C

NOTE: For safety reasons, all 4 screws must be used to attach the top rail.

Accordion Panel Installation

Now that you have installed the top rail, you can now install the accordion panels on each side.

- Place the air conditioner on a hard flat surface.
- Locate the accordion panels in the box.
- Gently pull the free end of the accordion panel (See Fig.2). Do this for both panels.
- Slide the free end of the accordion panel into the side panel of the air conditioner (See Fig.3). Do this for each side.

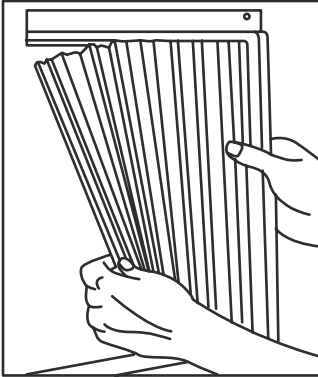


Fig.2

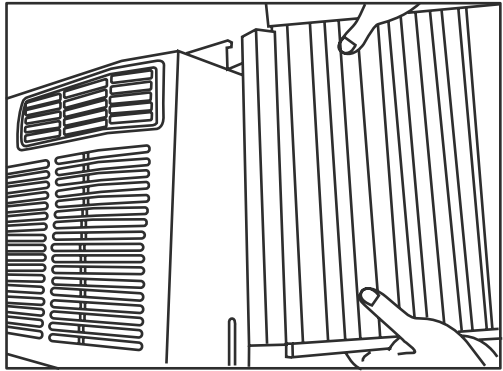


Fig.3

- Once the accordion panels are slid into place adjust the top and bottom rails of the accordion panels into the top and bottom rails of the air conditioner (See Fig.4).

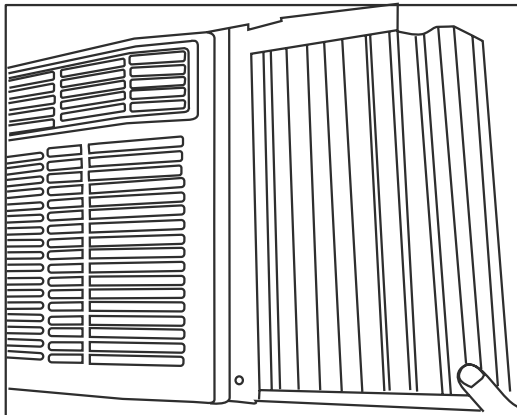


Fig.4

Storm Window Requirements

A storm window frame will not allow the air conditioner to tilt properly which in turn will keep it from draining properly.

To adjust for this, attach a board or piece of wood to the sill. The board or wood piece should have a depth of at least 1-1/2". Make sure the board or piece of wood is approximately 1/2" higher than the storm window frame. This will allow the air conditioner to tilt enough for proper drainage. (See Fig.5).

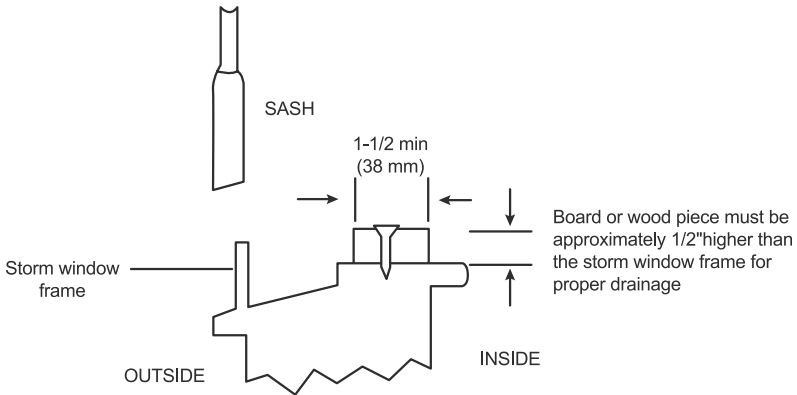


Fig.5

Placing the Unit Inside a Window

- Place the air conditioner on the sill with the bottom mounting rail against its back edge. Center the air conditioner and close the window securely behind the top mounting rail. The air conditioner should be 3° slightly tilted to the outside area. Use a level, about a 1/3 bubble will be the correct case slant to the outside. (See FIG.6 & FIG.7) (It is suggested to keep a downward angle to let accumulated rain water drain out from the back side of the unit bottom.)

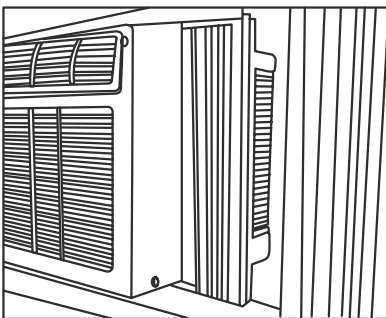


Fig.6

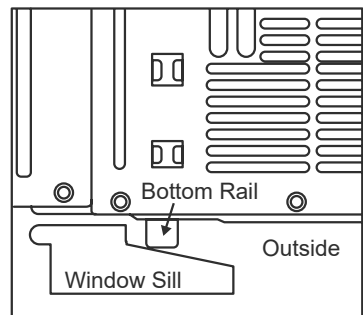


Fig.7

- Once the air conditioner is placed, extend both the left and right accordion panels to the width of the window.

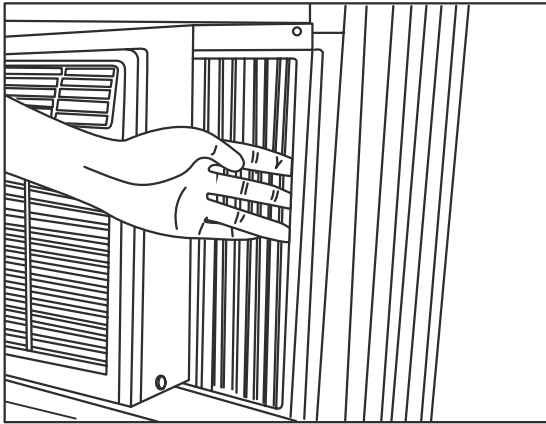


Fig.8

Frame Lock, Sash Lock, and Foam Seal Installation

Mounting Hardware

Tools Needed:

Phillips Head Screw Driver

Drill (if pilot holes are needed)

- Place the frame lock between the extended accordion panels and the window sill as shown in Fig.9. Screw a 3/4" (19mm) locking screw through the frame lock and into the window sill. (Fig.10)

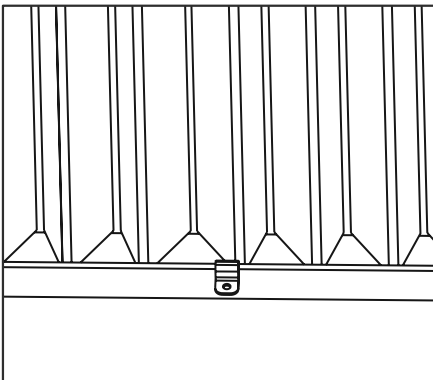


Fig.9

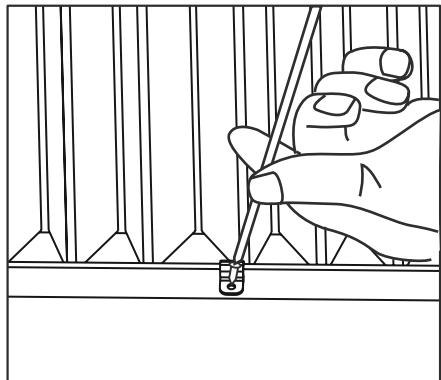


Fig.10

- Drive 1/2" screws into the top of the accordion panel frame and the top rail to securely attach the window air conditioner to the lower sash. (See Fig.11 Fig.12)

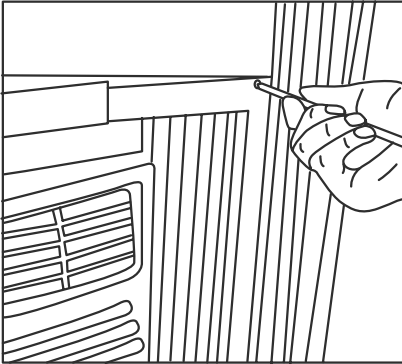


Fig.11

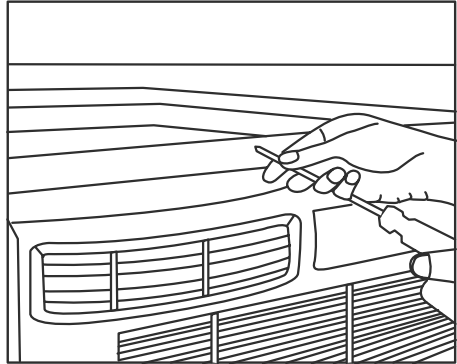


Fig.12

- To secure the lower sash into place, use the sash lock and a 3/4" screw as shown below. (See Fig.13).
- For added insulation, cut the supplied insulation foam to the width of the window. Insert the foam between the window sashes to prevent air and objects from getting into the room. (See Fig.14)

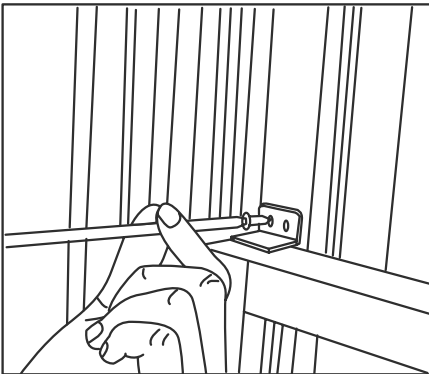


Fig.13

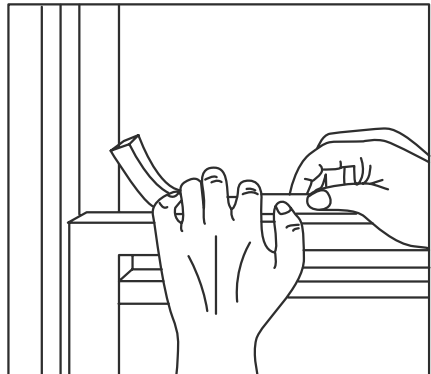


Fig.14

Removing the Air Conditioner from the Window

- Turn the air conditioner off and unplug the power cord.
- Remove the sash seal from between windows, and unscrew sash lock.
- Remove the screws installed through the frame and frame lock.
- Close (slide) the side panels into frame.
- Keeping a firm grip on air conditioner, raise the sash and carefully "rock" air conditioner backward to drain any condensate water in base of unit. Be careful not to spill any remaining water while lifting unit from window.
- Store parts with the air conditioner in the box.

6. Care And Cleaning

Air Filter Cleaning

The air filter should be checked at least once every month to see if it needs cleaning. Trapped particles and dust can build up in the filter and may decrease airflow as well as cause the cooling coils to accumulate frost.

To clean the air filter:

- Take off the power plug, then remove the filter by sliding it out from the front right side of the air conditioner. (See Fig .15)
- Wash the filter using liquid dish soap and warm water. Rinse the filter thoroughly. Gently shake the filter to remove excess water.
- Let the filter dry completely before placing it into the air conditioner.
- If you do not wish to wash the filter, you may vacuum the filter to remove the dust and other particles.

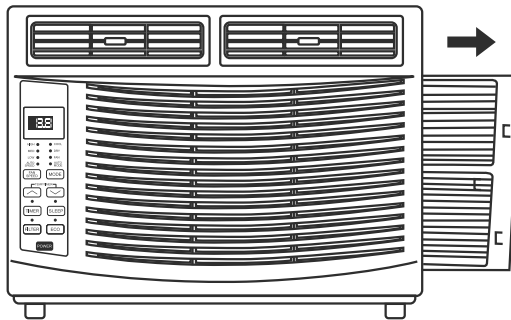


Fig.15

Cabinet Cleaning

To clean the air conditioner cabinet:

- Unplug the air conditioner to prevent shock or a fire hazard. The cabinet and front panel of the air conditioner may be dusted with an oilfree cloth or washed with a cloth dampened in a solution of warm water and mild liquid soap. Rinse thoroughly with a damp cloth and wipe dry.
- Never use harsh cleaners, wax or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.

Winter Storage

To store the air conditioner when it is not in use for an extended period of time, remove it carefully from the window according to the installation instructions and cover it with plastic or place it in the original box.

7. Troubleshooting

Problem	Possible Causes	Solutions
The Air Conditioner will not start	The air conditioner is unplugged	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure	<ul style="list-style-type: none"> The unit will automatically re-start when power is restored. There is a protective time delay (approx. 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interrupter device is tripped	<ul style="list-style-type: none"> Press the RESET button located on the power cord plug. If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
The Air Conditioner does not cool as it should	Airflow is restricted	Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.
	The temperature control may not be set correctly	Lower the set thermostat temperature.
	The air filter is dirty	Clean the filter. See the Cleaning and Care Section of the manual.
	The room may be too warm	Please allow time for the room to cool down after turning on the air conditioner.
	Cold air is escaping	Check for open furnace registers and cold air returns.
	The cooling coils are frozen	See "Air Conditioner Freezing Up" below.
The Air Conditioner is freezing up	Ice blocks the air flow and stops the air conditioner from cooling the room	Set the MODE dial to HIGH FAN or HIGH COOL and set the thermostat to a higher temperature.
The Remote Control is not working	<ul style="list-style-type: none"> The batteries are inserted incorrectly The batteries may be dead 	<ul style="list-style-type: none"> Check the position of the batteries. Replace the batteries.
Water is dripping outside	Hot and humid weather	This is normal.
Water is dripping inside the room	The air conditioner is not correctly tilted outside	For proper water drainage, make sure the air conditioner is slightly tilted downward from the front of the unit to the rear.
Water collects in the base pan	Moisture removed from the air is draining into the base pan	This is normal for a short period in areas with low humidity and normal for a longer period in areas with high humidity.

BEST HOUSEWARE INC - Limited Warranty Statement

The following limited warranty shall apply to only the Original Purchaser, at Original Installation Site, of the Best Houseware Inc products used without interruption by the Original Purchaser.

BEST HOUSEWARE INC PRODUCT LIMITED WARRANTY

Subject to the terms and conditions set forth below, Best Houseware Inc (the 'company') warrants the products purchased from BEST HOUSEWARE INC or from a BEST HOUSEWARE INC authorized reseller/retailer to be free from defects in materials or workmanship under normal consumer use during the respective Warranty Period set forth below. The Limited Warranty begins on the date of original installation (the date stated on the registration form. If products are not registered, the warranty period begins from the delivery time.)

In the event that the product is found to be defective in materials or workmanship during the applicable warranty period, BEST HOUSEWARE INC will provide part replacement, at its option, for the defective part. BEST HOUSEWARE INC will provide the following benefits, subject to the conditions stated below:

- **Parts and Accessories** - For a period of ONE (1) YEAR beginning on the date of this limited warranty applied. Best Houseware Inc will supply, at its option, either new, like kind or rebuilt replacement parts. Items are not otherwise covered or excluded under this warranty.
- **Labor Cost is Not covered with this Limited Warranty**
- **Compressor** - For a period of FIVE (5) YEARS beginning on the date of this limited warranty applied. Best Houseware Inc will supply, at its option, either new, like kind or rebuilt replacement compressor(s).
- **Proper Installation** - This Limited Warranty applies only to Air Conditioners that are installed in accordance with all applicable things, BEST HOUSEWARE INC's installation and operation instructions and good trade practices
- Warranty applies only to products remaining at their original installation address.
- This warranty is non-transferable and assigned to the Owner named in the Product Registration.

Any replacement parts will be new or refurbished and the serviced unit will be warranted for the remainder of the original Warranty Period, or thirty (30) days from the date of shipment of the Product back to you, whichever is longer.

REGISTRATION

Registration of products within 30 days of purchasing provides exact starting date of this limited warranty and streamlined warranty service. Registration form can be downloaded from www.bhiir.com >>Information>> BEST HOUSEWARE INC Registration form. Please fill it out and email to registration@bhiir.com.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHAT SO EVER.

THIS WARRANTY DOES NOT COVER:

- Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units;
- Normal maintenance as outlined in the Installation and/or Owner's Manuals, including, but not limited to filter cleaning and/or replacement, and lubrication.
- Damage and/or repairs required as a consequence of faulty installation or application;
- Products sold and/or installed outside the continental United States, or products designed for markets other than the United States;
- Cosmetic blemishes or imperfections that do not affect functionality of the product;
- Product is not sold by Best Houseware Inc or its authorized retailers;
- Product that has a serial number or any part(s) thereof altered, defaced or removed in any way;
- Damage and/or failure caused by power surge, interruptions of electrical power, faulty power supply, unauthorized alteration, improper wiring or installation or fluctuations in electrical power; Damage as a result of freight transportation;
- Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant;
- Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
- Consumable components, such as air filters, are not covered under parts warranty;
- Product installation or set up, or removal of product from the location where it was originally installed;
- Parts not supplied or designated by Best Houseware Inc, or damages resulting from their use;
- Damage and/or failure caused by fire, water, wind, floods, corrosive environments, impact damage from projectiles, earthquake, theft, riot, vandalism, forced majeure, acts of war, or any and all acts of God;

Best Houseware Inc reserves the right to refuse and return, freight collect, Products (i) that are not covered by Best Houseware Inc Warranty; or (ii) for which there is no trouble found. Product delivered to Best Houseware Inc or a Best Houseware Inc Authorized Service Provider without proper authorization may be refused and returned, without prior notice, to the Customer freight collect.

Under no circumstances shall Best Houseware Inc be liable for any indirect, incidental, special, punitive or consequential damages or other economic loss, whether based on breach of warranty, breach of contract, tort or otherwise, even if Best Houseware Inc has been advised of the possibility of such damage. In no event shall Best Houseware Inc liability exceed the purchase price of the product.

NO OTHER WARRANTIES:

The express warranty stated above is exclusive and in lieu of all other expressed or implied warranties and conditions (if any) including any created by any other statements, documentation, or packaging. No other warranties or conditions are made with respect to the product or warranty services by any person, including but not limited to Best Houseware Inc and its suppliers.

MODIFICATION:

No term or condition of this Limited Warranty may be amended or modified except by an instrument in writing executed by the authority of Best Houseware Inc. BEST HOUSEWARE INC holds the right to amend the terms and conditions of this Limited Warranty from time to time without notice.

Contact

To receive instructions for obtaining repair or replacement warranty services as well as general troubleshooting, you may call 909-979-9892. Our office hours are Monday – Friday, 9AM to 5PM Pacific Time. You may also send the request by email to support@bhiar.com.