



Rods & Closet Illumination Use & Care Guide

Aluminum Components, with Integrated LED Lighting on Select Models

Before You Begin

VIA hanging rods and closet illumination are all constructed from aluminum, with select models featuring integrated LED lighting. This guide covers aluminum care that applies to all of these products, plus additional cleaning, handling, and safety information for models with integrated lighting.

Aluminum Care

The following applies to all rods and illumination components.

- Wipe with a soft, dry, or slightly damp cloth.
- Avoid abrasive pads, scouring powders, steel wool, solvents, bleach, ammonia, acetone, or harsh chemical cleaners — these can dull or damage chrome, satin, and matte black finishes.
- On matte black finishes, avoid polishing compounds or abrasive pads, which can create shiny spots.
- Dry thoroughly after cleaning to prevent water spots or streaking.
- Avoid prolonged exposure to moisture or standing water.

Integrated LED Lighting – Care & Safety

The following applies only to models with integrated lighting (closet illumination and LED rods).

- Wipe LED strips, diffusers, and light bars with a soft, dry cloth only — never spray cleaner directly onto lights, wiring, sensors, or controllers.
- Keep light diffusers and lenses free of dust to maintain even brightness and light distribution.
- Keep PIR motion sensors free of dust for reliable detection.



- Periodically confirm that connections between LED strips, rods, and controllers remain firmly seated.
- Check that dimmer and color-temperature controls respond correctly across all zones.
- Replace remote control batteries as needed if responsiveness drops.
- If an LED strip begins to lift or loosen, do not attempt to re-adhere it — contact customer service.

Important Safety Information

- LEDs are extremely bright. Never look directly into the light source — this can cause dazzling and potential eye damage.
- For indoor use only. Use only approved power supplies, controllers, wiring, and accessories, and stay within the specified voltage, load, and length limits for the product.
- Disconnect the system from power before installation, maintenance, or repairs.
- Follow the included installation instructions, and connect components as directed — incorrect connections can damage the unit.
- Test that lights and strips work correctly before permanently affixing them.
- Do not operate LED strips while still rolled up, and do not attempt to reattach a strip once it has been removed.
- Avoid damp or dusty environments unless the product is rated for such use.
- Keep lighting components dry. Never pinch, crush, pull, cut, splice, modify, or repair electrical wiring.
- Do not cover lights, sensors, or controllers.
- If lights flicker, overheat, smell unusual, become damaged, or stop working, discontinue use and contact customer service.

Need Help?

Contact customer service before continuing to use any damaged, loose, unstable, or malfunctioning component.

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