# ASSEMBLY, MAINTENANCE, & USER MANUAL



GKYWALKER TRAMPOLINES

Skywalker Holdings LLC P.O. Box 574, Brigham City, UT 84302

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#### STOP EVERYTHING YOU'RE DOING AND REGISTER YOUR PRODUCT

Find our warranty registration online by typing in: www.skywalkertrampolines.com/registration/

You'll need to have the following information handy:

- Name
- Address
- Phone number
- Date of purchase
- Email address
- Model number
- Serial number
- Retailer the product was purchased from

#### **BEFORE YOU BEGIN**

Thanks for choosing Skywalker Trampolines! We're just as excited as you are to help your family live an active (but most importantly *FUN*) lifestyle. This model is one of our favorites, and we're confident you'll love it too. To make things easier for you, we've listed important information that you (and your little outdoor adventurers) need to know. Make sure you brush up on the warnings, instructions, assembly, maintenance, and use of your new product, because there will be a pop quiz at the end! (Okay, not *REALLY*, but if you're still reading this, props to you! You're awesome).



Ladders allow young children to climb onto the trampoline. Trampolines are not for children under 6 years of age. Do not use ladder if children under 6 are nearby. Remove ladder when trampoline is not in use, to prevent unauthorized use.



Trampoline/enclosures and game attachments are susceptible to winds.



Properly secure the trampoline when not in use. Protect it against unauthorized use. If a trampoline ladder is used, the supervisor should remove it from the trampoline when leaving the area to prevent unsupervised access by children under 6 years of age.



CHOKING HAZARD- Small parts not for children under 3 years.

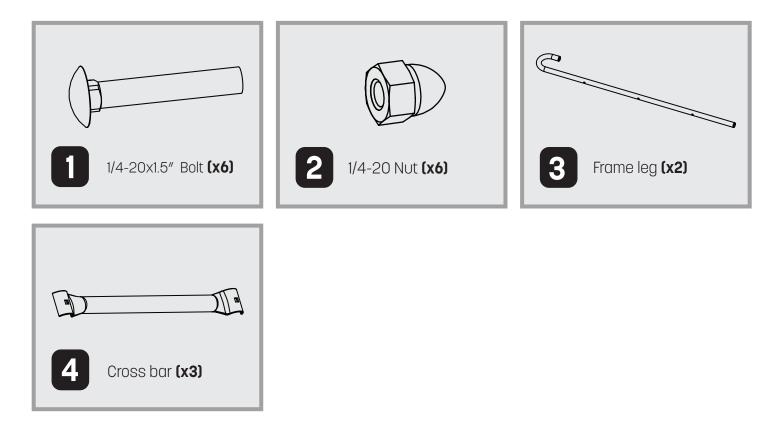


## PART LIST

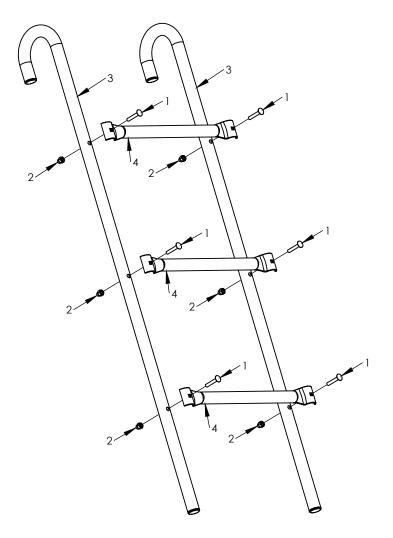
Key No.	Qty.	Description
1	6	1/4-20x1.5" Bolt
2	6	1/4-20 Nut
3	2	Frame Leg
4	3	Cross Bar

## PART IDENTIFICATION

Before you begin, take a look at the drawings below to make sure you have all the parts! The large numbers in the squares (key numbers) will help you identify the parts during assembly.



## **EXPLODED DRAWING**



#### **ORDERING REPLACEMENT PARTS**

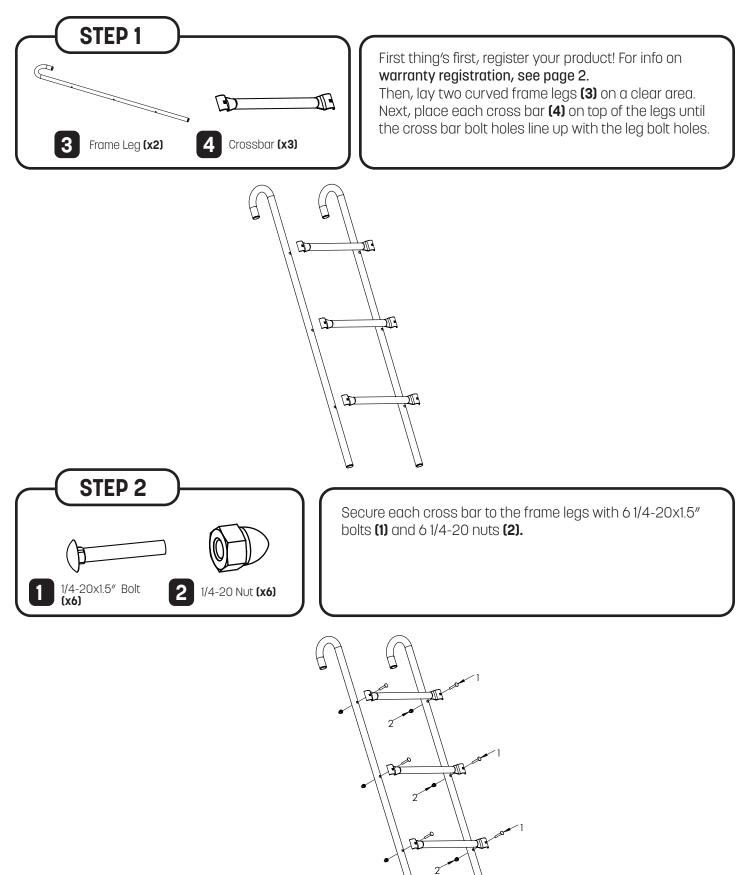
We get it, sometimes things happen. But the fun shouldn't stop just because you need a new bolt or screw! To order replacement parts, check out our website at: **www.skywalkertrampolines.com** or call our toll-free Customer Care Hot-line at **1-866-603-Jump (5867)**, Monday - Thursday, 8 a.m. until 5 p.m and Friday, 8 a.m. until 3 p.m. Mountain Time (excluding holidays).

Our customer service team will ask you a few questions in order to get the replacement part sent out as soon as possible. We're not trying to complicate your life, we promise.

When calling, make sure to have the following information ready:

- The model # of the product (see the front cover of this manual)
- The key # and description of the part (see the part list above)
- The quantity needed (only you know the answer to that one!)



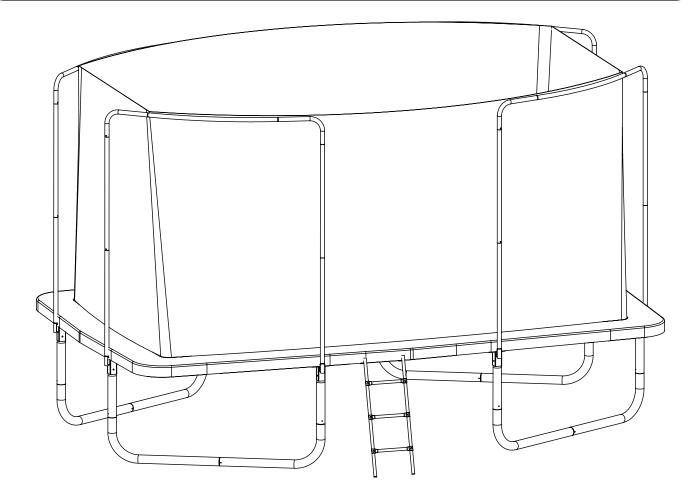


## ASSEMBLY

## STEP 3

Assure that all the bolts and factory installed end caps are tight and secure. To place the ladder on the trampoline, simply lift the spring pad and hook the top of the ladder to the trampoline frame.

The assembly of your trampoline accessory ladder is now complete. Enjoy!



### STEP 4

Congratulations on completing your new ladder! So here comes the real question, **are you satisfied with this completed product?** If you are, go ahead and **write a review** on the retailer's site you bought it from. We'd really appreciate it, and if we could, we'd give you a gold star. Are you completely frustrated and have some choice words for us? Contact us directly! We're not trying to ruin your life, we promise. And we'll do everything we can to make it right again. See contact info on page 4.

# LIMITED WARRANTY

Skywalker Holdings, LLC warrants its products to be free from defects in material and workmanship under normal use and service conditions. The steel frame is warranted for three (3) years after the date of purchase. All other parts are warranted for one (1) year after the date of purchase. Warranty coverage extends only to the original retail purchaser from the date of original purchase. This warranty is only valid concerning products used for residential use. Products used for commercial use, such as schools and daycares, will not be covered.

#### WHAT IS NOT COVERED?



**Weather Damage:** The warranty does not cover damage due to the effects or acts of nature, such as earthquakes, wind, hurricanes, tornadoes, lightning, rain, fire, snow, excessive heat and cold conditions and/or sun damage. During the winter months the trampoline soft materials will need to be removed and stored in a dry place out of the snow. If left unprotected in the winter months, some components such as springs, jump mat, spring pad and enclosure, may become damaged, voiding this warranty.



**Fading and Rust:** Our products are fully galvanized. Skywalker does not warranty against rust or corrosion. Some areas may have higher air salt content, higher humidity, heavier rain and heavier snow. Skywalker does not warranty against fading. We suggest customers use a UV protectant on the frame pad to extend the life of the product.



Loss or damage to Product: Loss or damage caused during shipping or caused by abuse, misuse, improper or abnormal usage or unauthorized repair are not covered by this warranty and may also void the warranty.



**Unauthorized Replacement Parts:** The warranty will become void if any defects or damages are associated with the use of unauthorized replacement parts. All replacement parts must be obtained from an authorized agent.

Assembly Service: The warranty does not cover acts or omissions provided by a third-party assembly service. It is the customer's responsibility to check all boxes and confirm all components are included and in their proper condition before installation occurs.

#### **INSPECTION AND REPLACEMENT PARTS:**

- 1. Your product SHOULD BE INSPECTED UPON UNPACKING AND SET UP AND THEREAFTER ON A REGULAR BASIS. WORN, DAMAGED OR BROKEN PARTS SHOULD BE REPLACED IMMEDIATELY AND BEFORE USE.
- 2. Call the Skywalker Trampoline Customer Service Department at 1-866-603-5867 to file a warranty claim. Be prepared to provide the following information: name, shipping address, a copy of your original sales receipt, a brief description of the problem and cause, trampoline model number and serial number. We may also ask for photos of the damaged/defective parts.
- **3.** After reviewing your information and examining your photos, Skywalker Trampolines will make the determination if this part is covered by this warranty. If so, a replacement part will be sent to you.

#### NOTE: All requested information must be provided in order to review your warranty claim.

To order replacement parts for your product please visit www.skywalkertrampolines.com

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THIS WARRANTY IS VALID ONLY IN THE COUNTRY THE PRODUCT WAS PURCHASED.