Shark®

# Steam Mop

**S1500BRN**

## OWNER'S GUIDE



# THANK YOU
**for purchasing the Shark® Steam Mop.**

**TIP:** The QR Code can be found on the back panel of the Steam Mop.

**TIP:** You can locate the date code on one of the prongs of the power cord plug.

### REGISTER YOUR PURCHASE

registeryourshark.com

1-800-798-7398

Scan QR code using mobile device

### RECORD THIS INFORMATION

Model Number: _____

Date Code: _____

Date of Purchase (Keep receipt): _____

Store of Purchase: _____

### TECHNICAL SPECIFICATIONS

| | |
|---|---|
| Voltage: | 120V., 60Hz |
| Watts: | 1050W |
| Water Capacity: | 375 ml (12.6 fl. oz.) |

### PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This instruction manual is designed to help you get a complete understanding of your new Shark Steam Mop.

If you have any questions, please call the Customer Service line at 1-800-798-7398.



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# IMPORTANT SAFETY INSTRUCTIONS

**FOR HOUSEHOLD USE ONLY**

## ⚠ WARNING

**To reduce the risk of injury, fire, electric shock, and property damage resulting from improper use of the appliance, carefully observe the following instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.**

**DANGER OF SCALDING: THE STEAM EMITTED FROM THE STEAM MOP IS VERY HOT AND MAY CAUSE SCALDING. PLEASE USE CAUTION WHEN USING THE STEAM MOP.**

1. Keep Steam Mop away from children.
2. When in use, **NEVER** turn the Steam Mop over on its side or direct steam toward people, pets, or plants.
3. Use the system **ONLY** for its intended purpose.
4. **DO NOT** use for space-heating.
5. **DO NOT** use outdoors.
6. **DO NOT** leave the Steam Mop unattended when plugged in. **ALWAYS** unplug the power cord from the electrical outlet when not in use and before servicing.
7. **DO NOT** allow the Steam Mop to be used by children. Close attention is necessary when used near children, pets, or plants.
8. Use **ONLY** as described in this instruction manual.
9. Use **ONLY** manufacturer's recommended accessories.
10. **DO NOT** use with damaged cord or plug. If the Steam Mop is not working as it should or has been dropped, damaged, left outdoors, or immersed in water, return it to SharkNinja Operating LLC for examination and repair. Incorrect reassembly or repair can cause a risk of electrical shock or injury when the Steam Mop is used.
11. To protect against a risk of electric shock, **DO NOT** immerse the Steam Mop in water or any other liquid.
12. **DO NOT** handle the plug or Steam Mop with wet hands or operate it without wearing shoes.
13. **DO NOT** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. **DO NOT** run Steam Mop over cord. Keep cord away from heated surfaces.
14. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug, not the power cord. **DO NOT** use extension cords or outlets with inadequate current-carrying capacity.



# SAVE THESE INSTRUCTIONS

**PLEASE READ CAREFULLY BEFORE USE**

15. **DO NOT** put any objects into the steam nozzle openings. Discontinue use if the steam nozzle is blocked.
16. **DO NOT** put hands or feet under the Steam Mop. It gets very hot.
17. Use **ONLY** on flat, horizontal surfaces. **DO NOT** use on walls, counters, or windows.
18. **DO NOT** use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
19. **DO NOT** add cleaning solutions, vinegar, scented perfumes, oils, or any other chemicals to the water used in the Steam Mop as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your Steam Mop.
20. **NEVER** store or leave Steam Mop in one spot with Dirt Grip® pad attached, as this may damage surfaces.
21. Before removing Dirt Grip pad, unplug the Steam Mop and allow it to cool.
22. Unplug the Steam Mop before cleaning. Use a dry or damp cloth to clean the exterior. **DO NOT** pour water on Steam Mop, or use alcohol, benzene, or paint thinner to clean.
23. Extreme caution should be exercised when using the Steam Mop to clean stairs.
24. **NEVER** use Steam Mop without the Dirt Grip pad attached.
25. Keep your work area well lit.
26. Store Steam Mop indoors in a cool, dry place.
27. To avoid circuit overload, **DO NOT** operate another appliance on the same socket (circuit) as the Steam Mop.
28. To avoid scalding injuries, **ALWAYS** unplug the Steam Mop and allow it to cool before removing or changing mop heads, accessories, or Dirt Grip pads.
29. Your Steam Mop is designed to clean hard floor surfaces that will withstand high heat. **DO NOT** use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some no-wax floors, the sheen may be removed by the heat and steam action. We recommend testing an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

### POLARIZED PLUG

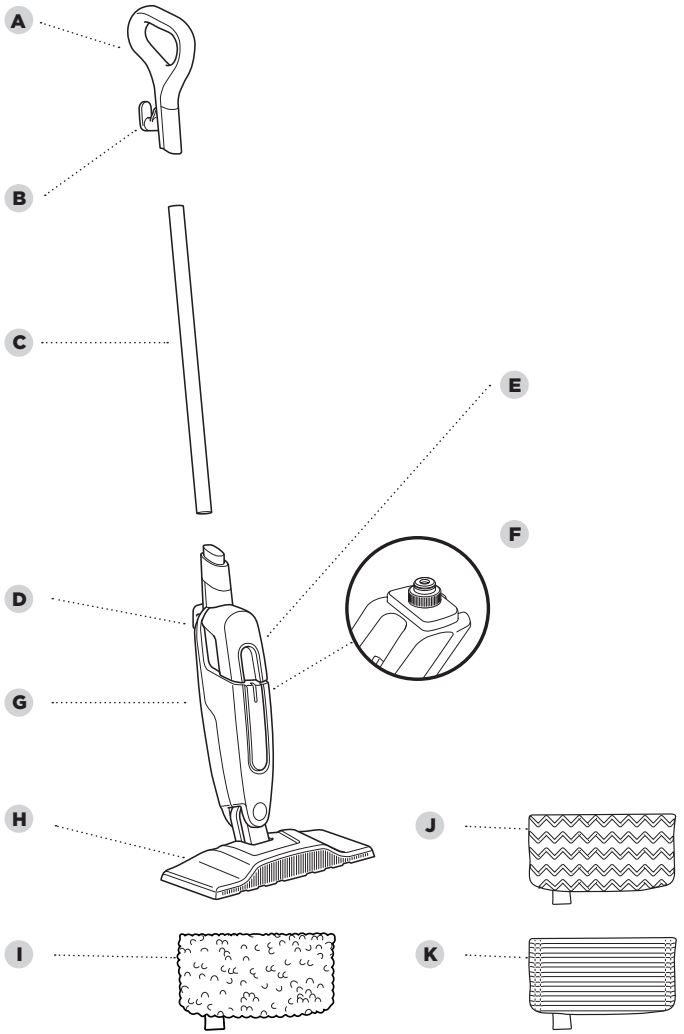
To reduce the risk of electric shock, this Steam Mop has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet **ONLY** one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

# GETTING TO KNOW YOUR SHARK® STEAM MOP

## WELCOME!

Congratulations on your purchase. Use this instruction manual to learn about your new Steam Mop's great features. From assembly to use to maintenance, you will find it all in here.

**NOTE:** When assembling your Steam Mop there may be a little water in or around the water tank. This is because we thoroughly test all of our Steam Mops before you buy them, so you get a quality Shark* Steam Mop.



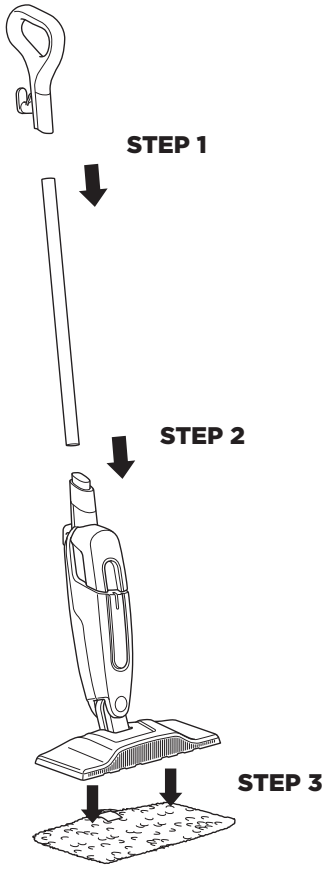

### MAIN UNIT

**A** Steam Mop Handle
**B** Upper Cord Wrap
**C** Pole
**D** Lower Cord Wrap
**E** Removable Water Tank
**F** Water Tank Cap
**G** Steam Mop Body
**H** Mop Head
**I** Polishing Pad
**J** Dirt Grip® Pad
**K** Scrub Pad



# ASSEMBLING YOUR STEAM MOP

⚠ **WARNING: ALWAYS make sure the Steam Mop is UNPLUGGED when not in use. NEVER fill the Steam Mop when it is plugged into an electrical outlet. Unplug from the electrical outlet and allow the unit to cool before you fill the water tank, or attach or remove the mop head. Make sure you add only water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the Steam Mop and could be unsafe for you and your family.**




**1** Align the mop handle and mop pole so the arrow symbols inside them face forward. Insert either end of the pole into the handle until it clicks securely into place.

**2** Align the assembled steam mop pole and the steam mop body so their arrow symbols both face forward. Insert the pole into the top of the mop body, sliding it in until it clicks into place.

**3** Place the Dirt Grip® cleaning pad on the floor with the quick fastener strips facing up. Align the mop head directly over the pad, then press the mop head down onto the pad. The quick fastener strips will secure the pad to the mop head.

# USING YOUR STEAM MOP

⚠ **CAUTION: DO NOT scrub any one area for an extended period.**

★ **IMPORTANT:** Before you fill up the water tank, make sure your Steam Mop is unplugged from the electrical outlet.

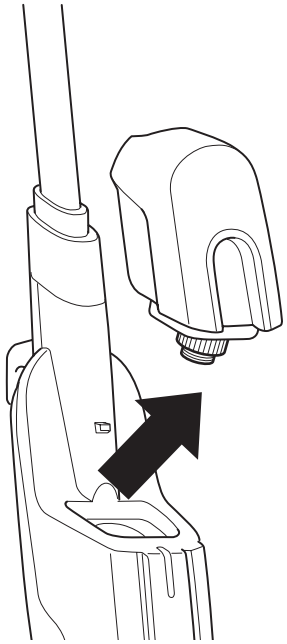
★ **IMPORTANT:** Make sure you **DO NOT** use the Shark® Steam Mop without first attaching a Dirt Grip® pad and filling the tank with water.

**NOTE:** To prolong the life of your Steam Mop, we recommend using distilled water.

**NOTE:** Sweep or vacuum your floors prior to cleaning with your Steam Mop.

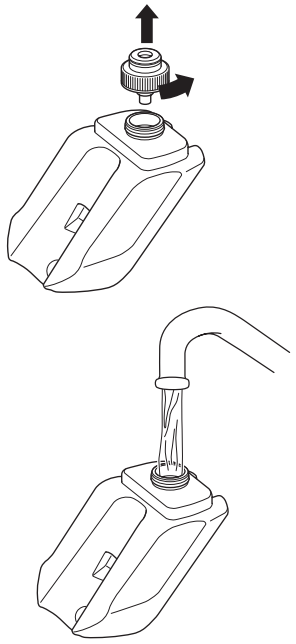
**NOTE:** Please wait 2 to 3 minutes for the Steam Mop to cool off before removing the Dirt Grip pad. **NEVER** leave the Steam Mop with a damp or wet Dirt Grip pad on any floor for an extended period.

**STEP 1**



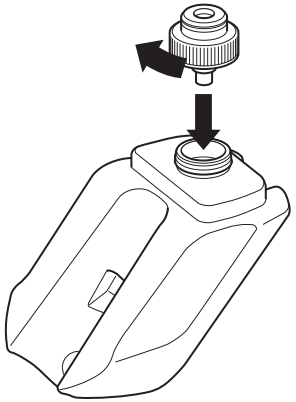
**1** To remove the tank, lift it up and away from the Steam Mop body. Make sure to unplug the Steam Mop before removing the water tank.

**STEP 2**



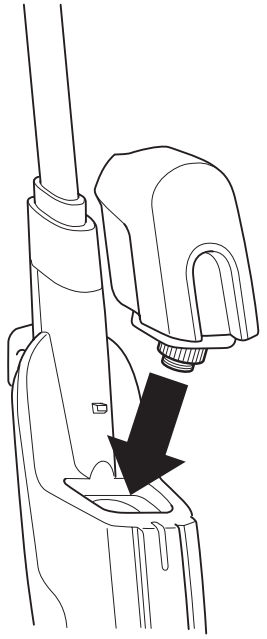
**2** To remove the water tank cap, twist counterclockwise. Fill tank completely with distilled water or tap water.

**STEP 3**

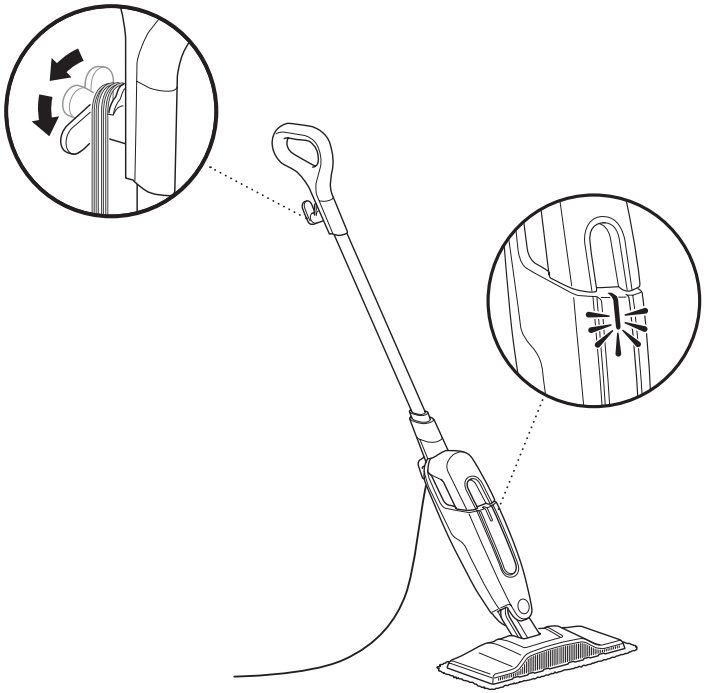


**3** Replace cap on water tank and turn cap clockwise to seal.

**STEP 4**



**4** To replace the water tank, align it so the cap faces down. Place the cap into the hole in the Steam Mop body and slide tank down until it clicks securely into place.



**1** Pull and twist the quick release cord holder to unwrap the power cord completely. When Steam Mop is plugged into an electrical outlet, the power light will illuminate. It takes approximately 30 seconds for the mop to heat up and the steam to be ready.

**2** Pump the handle a few times in a downward motion. This pumping action will release steam as you mop and allows you to customize the amount of steam you want. Begin mopping with a forward and backward motion. The natural motion of mopping will produce steam.

**3** When the water tank is empty, the Steam Mop will stop producing steam. Make sure to unplug the Steam Mop before refilling the water tank. Follow the water tank refilling instructions on pages 7-8.



**TO SANITIZE FLOORS:***

**1** Start with a clean pad.

**2** Pump the handle a few times in a downward motion.

**3** Wait at least 30 seconds for the unit to begin producing steam.

**4** To ready the unit for sanitization, start mopping with a forward and backward motion on an appropriate sealed hard floor surface.

After three minutes, your unit will be ready to sanitize.

**5** Move the mop head slowly and evenly over the area to be sanitized while applying continuous downward pressure. Slowly repeat, making sure to cover the entire area to be sanitized with at least 15 strokes.

*Sanitization studies were conducted under controlled test conditions. Be certain to follow all directions for use carefully to fully sanitize.

Successful sanitization results have been demonstrated in laboratory studies performed using the following species of bacteria: Pseudomonas aeruginosa, Staphylococcus aureus, Escherichia coli, Salmonella enterica (typhi), and Enterobacter aerogenes.

# ACCESSORIES

The Quick Start Guide shows the select accessories that are included with your model.

**To purchase additional accessories, visit sharkaccessories.com**

### PAD CARE INSTRUCTIONS

Machine-wash the Dirt Grip pads separately with warm water using liquid detergent.

**NEVER USE BLEACH, POWDERED DETERGENT, OR FABRIC SOFTENERS** as they may damage or leave a coating on the Dirt Grip pads that will reduce their cleaning performance and absorbency. Dirt Grip pads should be line-dried or tumble-dried on a low setting, as this will extend the life of the microfiber fabric.

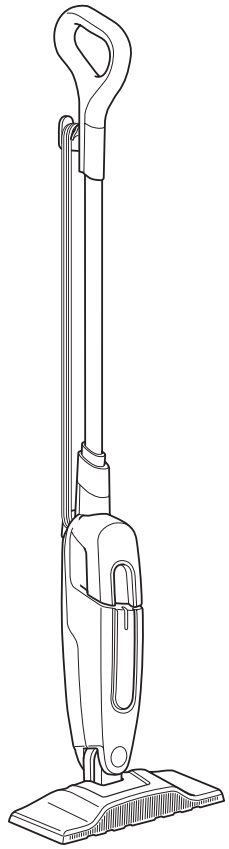
Loose fibers can indicate wearing of the microfiber fabric. **DO NOT** pull the loose fibers, as this can cause the weave to come undone. Simply trim the loose fibers with scissors.

For best cleaning results, we recommend replacing your Dirt Grip pads every 3 to 4 months following normal use. As with any fabric, dirt particles, grease, friction, and repeated washing can cause the fibers to break down, and you may notice an increase in the effort needed to push or pull the mop.



# MAINTAINING YOUR STEAM MOP

⚠ **WARNING: To reduce the risk of shock and unintended operation, unplug unit before servicing.**



### AFTER USE AND STORAGE

1. Unplug the cord from the wall outlet, and wrap the cord around the cord hooks. Lock the Steam Mop in an upright standing position by raising the handle until the pole is standing straight up, perpendicular to the ground.
2. After cleaning, wait 2 to 3 minutes to let the Dirt Grip® pad cool before touching it. When cool, remove pad from mop head to avoid damage to your floors. Remove the pad by stepping on the tab and lifting off the mop head, or by carefully pulling the pad off the mop head.
3. With the unit locked in the upright standing position, store it in a closet or the corner of a room.

# TROUBLESHOOTING GUIDE

**⚠ WARNING: To reduce the risk of shock and unintended operation, turn off power and unplug unit before servicing.**

**The Steam Mop will not turn on.**
- Your Steam Mop should be securely plugged into an electrical outlet.
- Check the fuse or circuit-breaker.
- If your unit still doesn't work, give us a call at: 1-800-798-7398.

**The Steam Mop will not make steam.**
- Make sure there is water in the tank. To add water, follow the instructions on pages 7 and 8.
- If the water tank is full, prime the mop by pumping the handle in a downward motion a few times to release steam.

**The Steam Mop leaves water on the floor.**
- **DO NOT** leave the Steam Mop on the floor with a damp or wet cleaning pad attached.
- If you are using tap water, we recommend switching to distilled water.
- Make sure that the cap is securely placed on the water tank.

**The Steam Mop leaves white spots on the floor.**
- **DO NOT** leave the Steam Mop on the floor with a damp or wet cleaning pad attached.
- If you are using tap water, we recommend switching to distilled water.

**Floors are cloudy, streaky, or spotty after steaming.**
- The Dirt Grip® pad might be dirty. Change to a new pad.
- If you washed the pad with powder detergent then the pad might have residual detergent left on it. Wash it again with liquid detergent.
- If you are cleaning in a kitchen area where there might be a buildup of grease, then use a degreasing agent such as an all-purpose cleaner or dish soap and paper towels to clean the area first.
- You might have left the mop in the same spot for too long.
- Do you have hard water? If you do, you might want to switch to distilled water.
- This might be residue on the floor from previous cleanings. Clean with the Steam Mop a few more times to remove any residue.

**The Steam Mop is hard to push.**
- Make sure the Dirt Grip pad is properly attached.



Shark | NINJA

## ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC.** Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

**What is covered by this warranty?**
1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

**What is not covered by this warranty?**
1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkaccessories.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

**California Residents Only:**
The One (1) Year Limited Warranty period begins on the original date of delivery or pickup.

**How to get service**

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **sharkninja.com/support** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-798-7398** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourshark.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of $24.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

**How to initiate a warranty claim**
You must call **1-800-798-7398** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at **registeryourshark.com** and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

**How state law applies**
This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

**PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.**
This Owner's Guide is designed to help you keep your Steam Mop running at peak performance.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7

1-800-798-7398
sharkninja.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit sharkninja.com/patents

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