



Whole House Systems Warranties

Covers the following systems: [FUTURA](#), [GREEN-CARBON](#), [IRON-HYDRO](#), [SOFTENER](#), [WTS-MAX](#), [WTS-SED](#), [WTS-FLUORIDE](#), & [WTS-CALCITE](#) whole house series.

10 YEAR Limited Warranty

APEC Water warrants to the customer that its tanks, valves, in/out non-electric heads, bypasses and fittings will be free from defects in material and workmanship under normal use and service for a period of 10 years.

5 YEAR Limited Warranty

APEC Water warrants to the customer that its solid-state electronic heads (if applicable) will be free from defects in material and workmanship under normal use and service for a period of 5 years.

General Conditions

APEC's obligation to the customer under these warranties shall be limited, at its option, to replacement or repair of items covered by these warranties. Prior to return or repair of covered Items, the customer must obtain a return goods authorization number from APEC and at APEC's option, return the item freight prepaid at the customer's expense. Any covered item repaired or replaced under these warranties will be returned prepaid standard freight to the original point of shipment. Customers residing in Hawaii, Alaska, Puerto Rico, and internationally are responsible for shipping costs and possible custom fees, duties, and any other destination charges, etc.

Damage to any part of this system because of misuse, misapplication, negligence, alteration, accident, installation, or operation contrary to our instructions, incompatibility with accessories not installed by APEC, or damage caused by freezing, flood, fire, or Acts of God are not covered by this warranty. In all such cases, regular charges will apply. This limited warranty does not include service to diagnose a claimed malfunction in this unit. This warranty is void if the claimer is not the original purchaser of the unit or if the unit is not operated under normal municipal water or well water conditions.

We assume no warranty liability in connection with this system other than that specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. APEC's liability hereunder shall not exceed the cost of the product. Under no circumstances will APEC be liable for any incidental or consequential damages or for any other loss, damage or expense of any kind, including loss of use, arising in connection with the installation or use or inability to use the covered items. These warranties are governed by the laws of the state of California and may change at any time without notice.