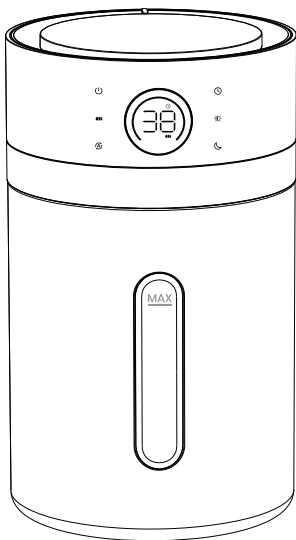


Jack & Rose

Stainless Steel Humidifier

Model: MHF0110A-S



READ AND SAVE THESE INSTRUCTIONS

For service assistance and product information, please contact
support@jackandrose.net

JC-D75

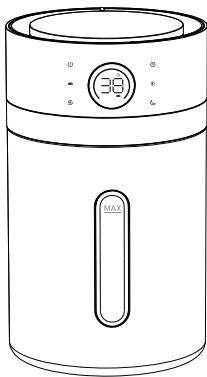
Safety Instructions:

01. Thank you for purchase the Jack&Rose humidifier. Please read this manual carefully before use.
Before use, ensure the water tank is filled with sufficient water, and use an adapter of the corresponding power rating.
02. When using the product, place it on a flat surface and keep it away from other electrical devices to avoid damage to other equipment.
03. During use, impurities in the water may remain at the bottom of the water tank. Completely change the water every 2 days, and disassemble and clean the product once a week.
04. After removing the upper cover, be sure to place it upright on a flat surface. Do not lay it horizontally or upside down to prevent residual water from flowing back and damaging the mainboard.
05. If the product will not be used for an extended period, please clean it thoroughly according to the operating instructions, air-dry any water stains, and then reassemble it to prevent dirty water from corroding the machine.
06. The water level must be below the MAX water level line-exceeding this line may cause severe damage to the product.
07. Adding Water- Unplug the power cord, remove the stainless steel water tank and fill it with water. Alternatively, you may remove the upper cover and add water through the mist outlet, but pour slowly to avoid overflow.
08. Do not block the product's air inlet or mist outlet, as this may damage the product.
09. After the product has been operating for a certain period, a warm sensation near the power button on the top is normal.
10. Use a clean, soft cloth to wipe the product and keep it clean; do not use cleaning agents or other corrosive substances. A 1:20 citric acid solution can be used for cleaning.

FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Packaging List



Humidifier



Power Cord



User Manual

Technical Specifications

Rated Voltage:	24V $\equiv$ 1.5A
Mist Output:	150mL – 400mL per hour
Noise Level:	$\leq$ 30dB (decibels)
Water Tank Capacity:	3.8L
Adapter Cable Length:	6.0 feet

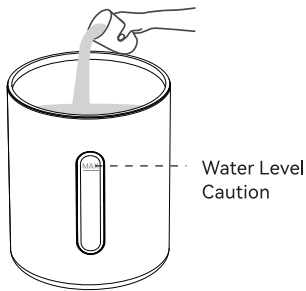
Water Filling Instructions

1. Adding Water – Unplug the power cord, lift the stainless steel water tank to the filling port, and pour water into it. Alternatively, you may remove the upper cover and add water through the mist outlet, but ensure the filling speed is controlled.

2. Water Level Caution – Avoid overfilling beyond the MAX water level line. Exceeding this line may reduce mist output or even stop misting entirely. If overfilled, drain the water above the MAX line.

3. Installation & Power-On – Install the main unit and connect to power.

Note: For aromatherapy, open the side aroma box and add essential oil as desired.



Button Operations

6 Touch-Sensitive Buttons: Power, Mode, Timer, Humidstat, Sleep, Night Light



Power Button

Press once to turn on: The device enters standby mode, with the display screen showing a marquee " 88 . "

Press again: The device emits a sound, the white LED strip remains on as a decorative light bar, and the device defaults to 3rd gear (high mode, indicated by " 33 " on the display).



Mode Button

Default: 3rd gear (high mode, display "  " with icon lit).

Press once: Switch to 2nd gear (medium mode, display "  " with icon lit).

Press again: Switch to 1st gear (low mode, display "  " with icon lit).



Humidistat Button

The humidity sensor is disabled by default. Press once to enable auto-sensing mode (default target humidity: 50%RH).

When enabled: The icon lights up. The device stops misting when humidity reaches 60%RH and resumes when humidity drops below 45%.



Sleep Button

Press once to activate sleep mode: Button sounds are disabled; the full-screen display turns off after 10 seconds of inactivity (the night light and sleep mode icon also turn off).

Press again (or use the Mode button) to exit sleep mode.

The screen reactivates briefly when setting a timer, then turns off 10 seconds after timer completion.

Lights can be turned on separately in sleep mode.



Timer Button

Press to cycle through timer options: 1H-2H-3H...8H-Turn Off Timer.

When the timer expires: Misting stops, and the night light turns off simultaneously.



Night Light Button

1st press: Color-changing effect.

2nd press: Fixed warm white light at full brightness.

3rd press: Warm white light dimmed.

4th press: Lights off (night light can be reactivated separately in sleep mode). Water Shortage Detection



When the atomizing head detects low water levels, the display screen will show a water shortage indicator symbol.

Maintenance

Simple Daily Maintenance Guide

Taking Apart for Cleaning

Remove the Mist Guide Rod: Twist the mist guide rod *counterclockwise* (to the left) to detach it from the main unit. Place the main unit on a dry, flat surface.

Washing & Descaling

Stainless Steel Tank: Safe for dishwasher use—just place it on the top rack and run a normal cycle.

Removing Hard Water Stains: If the mist guide rod, atomizing plate, or water bucket has white mineral deposits (scale):

Mix 1 part *food-grade citric acid powder* with 20 parts warm water (e.g., 2 tbspc citric acid + 400ml warm water).

Soak the parts for 20–30 minutes to loosen scale.

Gently scrub with a *soft toothbrush* (avoid metal or rough brushes—they can scratch surfaces). Rinse thoroughly with clean water afterward.

Putting It Back Correctly

After cleaning, reassemble carefully:

Align the atomizing head with the bottom end of the mist guide rod. Twist clockwise (right turn) until it clicks into place.

Check alignment: Make sure the atomizing head fits securely (no gaps or wobbling) at the rod's base.



Maintenance:

Use purified/distilled water (reduces minerals).

Clean the tank every 2–3 weeks.

For long-term storage: Empty the tank and air-dry to prevent moisture/scale buildup.

Troubleshooting

Problem	Cause	Solution
No Mist	Water level exceeds the MAX Line.	Drain the water above the MAX line.
	Due to the atomizing head's wiring being stuck, the machine detected a water shortage.	Simply reinstalling the atomizing head properly will resolve the issue.
	The atomizing plate is clogged with scale or dirt.	Clean the plate with a cotton swab dipped in citric acid solution.
	Machine malfunction.	Contact after-sales support.
Reduced Mist Output(Smaller Than Usual)	Water level exceeds the MAX Line.	Drain the water above the MAX line.
	The atomizing plate is clogged with scale or dirt.	Clean the plate with a cotton swab dipped in citric acid solution.
Indicator Light Not On After Powering On	Power not connected	Check the power cord connection and reconnect
	Mainboard damage	Contact after-sales support
Unresponsive Buttons	Mainboard malfunction (e.g., poor soldering, cold solder joints, or board damage).	Contact after-sales support.
	Wet hands or moisture on the button surface.	Dry your hands and ensure the button panel is completely dry before operating.
Lights Not Turning On	Mainboard damage	Contact after-sales support
	Water ingress into the main unit, damaging the LED lights	Contact after-sales support

WARRANTY

WE ARE READY TO HELP

Thank you for choosing Jack & Rose.

We offer a 2-year warranty on all our products. If you have any issues with your Jack & Rose product, please feel free to contact us for support. Our dedicated Customer Support Team will promptly review your claim and provide further instructions within 24 hours. Your satisfaction is our utmost priority, and we're committed to resolving any concerns you may have.

To initiate a warranty claim, please include the following information in your message for a quicker process:

- Proof of purchase
- Model number of the product
- Relevant photos or videos showcasing the issue

By providing these details, you'll help expedite the handling of your warranty claim.

Please note that our warranty only applies to new products purchased from authorized sellers. Used products or purchases from unauthorized sellers are not covered under the warranty.

✉ support@jackandrose.net

☎ +1 (866) 695-7865 (US) Mon-Fri 8am-5pm(PST)

🌐 www.jackandrose.net



Product video



@jackandrose_official

