



PRODUCT WARRANTY

This warranty provided by Quick Passage, LLC applies to the product in this carton and supersedes the original factory warranty from Asmoke found in this carton. Please refer to this warranty for any and all warranty needs and product support issues.

2024

Warranty

3+2 Extended Warranty

We stand proudly by our products and take pride in our customer service. We warrant that our products will be free from defects in all materials and workmanship (excluding paint and finish) for the Warranty Coverage Period described below. This warranty is extended only to the original consumer purchaser. During the Warranty Coverage Period, we will (at our sole option) replace any defective part or product covered by this warranty when provided with proof of purchase.

Note: The purchase of all ASMOKE Grills under this warranty will receive full warranty support from QUICK PASSAGE, LLC referred to herein as QUICK PASSAGE.

Coverage Details

QUICK PASSAGE warrants this barbecue grill against defects in material and workmanship under normal use and maintenance for a period of three(3) years from the date of original purchase.

QUICK PASSAGE will provide a replacement part for any part found to be defective. Original part(s) approved for return by QUICK PASSAGE's Parts Department must be returned prepaid.

During the warranty period, QUICK PASSAGE will at its option repair or replace defective parts or units. This limited warranty does not apply to paint, firepot, grill cover or damage caused from corrosion. QUICK PASSAGE shall not be liable for transportation charges, labor costs or export duties.

QUICK PASSAGE shall not be liable under this or any implied warranty for incidental or consequential damages. This warranty gives the retail customer specific legal rights, and the customer may have other rights which vary from state to state.

For these reasons, the limited warranties do not cover rust or oxidization, unless there is loss of structural integrity on the grill components. QUICK PASSAGE shall not be liable if you install, operate, clean or maintain your grill without following the owners' manual instructions. Misuse, abuse, alteration and natural disasters are not included in this warranty.

To process a warranty claim, QUICK PASSAGE may require proof of your date of purchase. You should retain your sales slip or invoice along with this certificate with your valuable documents.

ANY WARRANTIES IMPLIED BY LAW SHALL IN NO EVENT EXTEND BEYOND DURATION OF THIS EXPRESS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. REPAIR OR REPLACEMENT AS PROVIDED HEREIN IS YOUR EXCLUSIVE REMEDY FOR ANY DEFECTIVE PRODUCT. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THE PURCHASE OR USE OF THIS PRODUCT, WHETHER BASED UPON CONTRACT, TORT, STATUTE OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Please keep all original sales receipts from the authorized dealer. Proof of purchase is required to obtain warranty services. Any parts or products returned without written authorization will be discarded without notice. To obtain warranty services, submit a warranty request by emailing to support@quickpassage.com. We will reply to you within 48 hours; or call our support number for warranty or product support issues: **(316) 730-8287**.

This warranty applies to purchases made in the United States from United States retailers.

Coverage Chart

Part #	Description	Warranty / Year	Guarantee /Year
1-A	Temp Probe Clip	5	3
2-A	Lid	5	3
3-A	Lid Hinge	5	3
4-A	Hasp	5	3
5-A	Bezel	5	3
6-A	Lid Handle	5	3
7-A	Hopper Lid Hinge	5	3
8-A	Hopper Lid	5	3
9-A	Hopper Box Housing	5	3
10-A	Upper Cooking Rack	5	3
11-A	Cooking Grid	5	3
12-A	Flame Broiler slider	5	3
13-A	Flame Broiler	5	3
14-A	Probe Bracket/Shield	5	3
15-A	Probe	5	8 months
16-A	Body Hinge	5	3
17-A	Firebox/Body	5	3
18-A	Graese Tray Assembly	5	3
19-A	Service Door	5	3
20-A	Control Board	5	8 months
21-A	Logo Plate	5	3
22-A	Auger Motor	5	1
23-A	Combustion Fan	5	1
24-A	Nylon Bushing	5	3
25-A	Auger Fighting Assembly	5	3
26-A	Igniter	5	8 months
27-A	Fire Pot	5	3
28-A	Power Cord	5	3
29-A	Power Cord Socket	5	3
30-A	Auger Box Housing	5	3
31-A	Foot Assembly	5	3
32-A	Foot Gasket	5	3
33-A	Hosp	5	3
34-A	Lid Limit Block	5	3
35-A	Water Pan	5	3
36-A	Ashes Box	5	3
37-A	Ash Box Bracket	5	3
Warranty: Up to 5 years of the purchase date, Asmoke promises parts will be repaired or replaced, excluding transportation charges, labor costs or import duties.			
Guarantee: Up to 8 months or 3 years of the purchase date, a client could get the replacement for free, excluding human damages.			

Required Maintenance:

Clean your product after each use to maintain its finish and prolong its lifespan. Wipe away all grease and ashes. Keep metal products free of moisture, salts, acids and harsh fluctuations in temperature. Product paint and other finishes are not covered by this warranty. The exterior finish of the product will wear down over time.

Exceptions

There is no written or implied performance warranty on QUICK PASSAGE grills, as the manufacturer has no control over the installation, operation, cleaning, maintenance, or the type of fuel burned. This warranty will not apply, nor will QUICK PASSAGE assume responsibility if your appliance has not been installed, operated, cleaned, and maintained in strict accordance with the owner's manual. Any use of gas or fuel not outlined in this manual may void the warranty. This warranty does not cover damage or breakage due to misuse, improper handling or modifications.

Neither QUICK PASSAGE, or authorized QUICK PASSAGE dealer, accepts responsibility, legal or otherwise, for the incidental or consequential damage to the property or persons resulting from the use of this product. Whether a claim is made against QUICK PASSAGE based on the breach of this warranty or any other type of warranty expressed or implied by law, the manufacturer shall in no event be liable for any special, indirect, consequential, or other damages of any nature whatsoever in excess of the original purchase of this product. All warranties by QUICK PASSAGE are set forth herein and no claim shall be made against QUICK PASSAGE on any warranty or representation.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state. For more information regarding specific terms of warranty coverage, email: support@QUICKPASSAGE.com.