

WARRANTY

LIMITED PRODUCT WARRANTY

Thank you for purchasing product (s) from Quoizel, Inc. Quoizel is always dedicated to providing our customers with a beautiful lighting experience. Our comprehensive product coverage is reflective of our commitment to our customers; ongoing satisfaction.

Quoizel warrants all its products to be free from defects in material and workmanship, subject to certain conditions and exclusions, for the following time periods from the date the product was shipped to the original end use purchaser.

INDOOR LIGHTING FIXTURES	
Electrical Components	1 year
Integrated LED (LED Bulbs excluded)	5 years
Finish	1 year

Indoor fixtures are constructed for indoor use only. If these fixtures are hung outside and exposed to outdoor elements it is likely the finish will change or be altered due to this exposure. Please be aware hanging an indoor fixture outside will void the complete manufacturer's warranty.

OUTDOOR LIGHTING FIXTURES

Electrical wiring & sockets	1 years
Integrated LED (LED Bulbs excluded)	5 years
Coastal Armour Finish	5 years
Finish	2 years

FINISH WARRANTY EXCLUSIONS:

Outdoor Finishes:

Finishes for fixtures installed outdoors are subject to change due to prolonged exposure to sunlight, pollutants and other environmental conditions. Metal finishes on outdoor fixtures will naturally mature over time, changing in appearance and creating a living finish. Painted finishes on outdoor fixtures may naturally fade over time, depending on the fixture's exposure to the outdoor elements. Thus, any claim for fading, discoloration or "patina" of a finish on an outdoor fixture is not applicable to the above warranty. See the "Finish Care & Cleaning" instructions below for proper care and maintenance of your fixture.

Coastal Environments:

The environment within 10 miles of a sea coast can be extremely corrosive. Even with the appropriate maintenance, products installed in this environment will typically deteriorate more than products installed in a less severe environment. Some corrosion and/or deterioration is considered "normal wear" in this environment. Thus, any claim for finish failures or for corrosion of other components due to coastal environment conditions is not applicable to the above warranty.

FINISH CARE & CLEANING:

Initial care for finishes requires only periodic cleaning with a soft cloth, dampened with water. A mild non-abrasive soap may be used along with a soft cloth and water if the fixture is very dirty. Care should be taken to avoid abrasive materials and strong cleaning agents as they will quickly destroy the protective.

PROOF OF PURCHASE:

Please save your store receipt as proof of purchase, as our Limited Warranty only applies to products which were purchased from an authorized Quoizel store or dealer.

WHAT IS COVERED:

Quoizel will, at its election, repair, replace or make appropriate adjustment where quality inspection discloses any such defects that are found occurring from normal use within the warranty time-period as stated above.

WHAT IS NOT COVERED:

The following costs, expenses and damages are not covered by the provisions of this limited warranty:

- Labor costs including, but not limited to, such costs as the removal and reinstallation of Product
- Shipping and freight expenses required to return Product to Quoizel.
- Any or all light bulbs (lamps)
- Issues with natural stone and glass color or textural variations as these are inherent attributes of the materials used in this product.

ORIGINAL USER:

All warranties only apply to the original end use purchaser and original installation of Products. This warranty is not transferable.

THE REQUIREMENTS OF THIS WARRANTY DO NOT APPLY TO PRODUCTS:

- Used in commercial applications
- Used for purposes for which they are not designed or intended
- Which have been subjected to alteration, abuse, misuse, negligence or accident
- Which have been improperly stored, installed, maintained or operated
- Which have been used in violation of written installation guidelines by Quoizel, such as installing in opposite position as outlined in the guidelines.
- Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents, chemicals or abrasive cleaning techniques.

WARRANTY DOES NOT APPLY IF:

- The original bill of sale, delivery date, or product number cannot be verified.
- The parts claimed to be defective are not returned for inspection if so requested by Quoizel.
- The product is not in the possession of the original end use purchaser.

TO OBTAIN WARRANTY SERVICE:

At Quoizel, our goal is to provide you with exceptional products and service. We have worked for over 80 years training employees in your market. If you experience a problem with your Quoizel product, please contact your place of purchase or your local lighting dealer to submit your warranty request.

Although Quoizel does not sell directly to consumers, if your place of purchase is closed or no longer in business, you can submit your warranty request by contacting us:

Website:	https://quoizel.com/contacts/
Email:	cs@quoizel.com
Phone:	843-553-6700
Mail:	Quoizel, Inc. Attn: Customer Service Department 590 Old Willets Path Hauppauge, NY 11788