

I HAVE HELD DOWN THE CONTROL KNOB FOR MINUTES BUT THE PILOT FLAME STILL WILL NOT LIGHT?

You might need to clean out the pilot tube using a cotton q-tip and rubbing alcohol. Start by pulling half the cotton off each end of the q-tip. Soak the q-tip in the alcohol. Push the q-tip into the pilot tube and be sure to go the full two inches to the bottom. Let it soak for 30 seconds, and then twist as you are removing the cotton swab. You may have to repeat this process a few times before it comes out clean.

MY PILOT FLAME WILL NOT LIGHT:

Be sure you have fuel in your 1-lb. propane tank or check to see that your propane supply tank is turned on. When starting the heater after installing a new propane supply, you will need to hold the control valve down for 30 to 60 seconds in the pilot position to allow the gas supply to reach the pilot tube.

WHY IS MY HEATER NOT SPARKING?

Open right side door exposing battery compartment. Push down on compartment tab to open. Install AAA battery (included) and close the compartment.

IS THE BUDDY FLEX CERTIFIED TO RUN OFF OF ANY TANK SIZE LARGER THAN THE 1-LB. CYLINDER?

It is required to only use a 20-lb. tank or smaller with this heater so it remains a portable heater.

