

Mohawk® Laminated Wood flooring comes with and is subject to the terms of this Limited Lifetime Residential Warranty. This Limited Lifetime Warranty covers defects in material and/or workmanship that relate to joint integrity, staining, fading, and wear resistance during normal residential use when written installation and maintenance instructions are followed. In addition, the Mohawk Laminated Wood flooring system (*flooring with sealant*) is backed with a Limited Lifetime Waterproof Flooring System Warranty.

Limited Warranties

Joint Integrity

The Uniclic® system will not fail on Mohawk Laminated Wood flooring.

Stain Resistance

Mohawk Laminated Wood flooring will resist staining.

Fade Resistance

Mohawk Laminated Wood flooring will resist fading from exposure to sunlight or artificial light.

Wear Resistance Warranty

The Mohawk Laminated Wood flooring wear layer will not wear through the design layer.

Waterproof Flooring System

The Mohawk Laminated Wood flooring system will not be damaged by wet mopping or everyday household spills.

To qualify for any repair or replacement, you will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.

For your records, will in the following information and keep in a safe place with your original documentation.

Lowe's Store Number _____

Lowe's Store Address _____

Purchase Date _____

Product Name _____

General Terms and Exclusions

Mohawk Laminated Wood flooring and accessories carry the specific warranties listed above which are subject to the following general terms and conditions.

1. This warranty applies only to the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Mohawk brand product purchases made after the edition date of this warranty when the product is installed in an indoor, climate controlled private residence and according to Mohawk's written installation instructions. The instructions may be viewed at mohawkflooring.com. Product must be maintained in accordance with Mohawk's written instructions.
2. This warranty only applies to defects inherent to the material supplied. It includes the delamination or reduced resistance of the wear layer, but does not include, in beveled-edge products, wear along the edges of the planks less than 3/16" (5mm) from the edge. The lifetime locking warranty on the Uniclic joint only applies to open joints greater than 0.01" (0.2mm). Mohawk will repair or replace the area of defective product at its option. When replacement of the flooring is made, only new planks from the current product range at the time the complaint is upheld will be supplied. There will be no other form of compensation. Responsibility under this warranty only applies to defects that were not visible before or during the installation of the product. If the product was originally professionally installed, Mohawk will cover reasonable labor costs for any defective product.
3. This warranty does not cover damage to the product caused by installation errors. Flooring planks or accessories must be checked carefully for material defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The distributor or retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further complaints will be accepted. Color and gloss differences resulting from material added to an existing installation at a later date and from non-warranty repairs are excluded from coverage.
4. To qualify for any repair or replacement, buyer will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.
5. This warranty does not apply to product that has been put to abnormal use or conditions or abused in any way, which includes but is not limited to moisture damage from plumbing, storm, or flood; damage from smoke, fire, or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of a laminated wood floor in a residential environment; damage of mechanical nature, severe impact or scratches (*caused by dragging objects or furniture*) or cutting; damage caused by water or moisture trapped beneath the floor due to improper subflooring or underlayment, including but not limited to damage from hydrostatic pressure (*water or moisture under the floor that is transmitted to the surface through exerted pressure*) or other conditions that result in water or moisture beneath



the floor; or damage caused by moisture left on the floor around the wall base, transitions, and trims. The Limited Lifetime Warranty does not apply to damage caused by events beyond everyday household spills, including but not limited to flooding, standing water, leaking pipes, mechanical, failures or appliance leaks. The damage to the product must be evident, measuring per product unit (*plank, accessory, etc.*) at least 1.40 square centimeters or 0.5 square inch.*

6. A suitable mat or sufficiently large transition area at the entrance door(s) must be used to prevent sand and/or dust from damaging the flooring. Scratching during and after installation is not covered. Gloss reduction is not surface wear. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels, or an adequate protective mat or protective castor cups must be put under this furniture.
7. This warranty does not apply to damage from exposure to extreme heat, dryness, or stains as a result of chemical or industrial products (*other than recommended cleaning products*). The flooring may not be installed in damp and/or humid areas, in extremely dry areas, or areas where there are extremely high temperatures (*such as saunas or swimming pool areas*).
8. Proration of Warranty Period: The Limited Lifetime Residential warranty and period are prorated for flooring and accessories. The prorated warranty is one that provides for a refund or credit that decreases according to a set formula as follows:

Limited Lifetime Warranty Proration

Material Proration



1st year 100%	6th year 100%	11th year 80%	16th year 30%
2nd year 100%	7th year 90%	12th year 70%	17th year 25%
3rd year 100%	8th year 90%	13th year 60%	18th year 20%
4th year 100%	9th year 90%	14th year 50%	19th year 15%
5th year 100%	10th year 90%	15th year 40%	20th year 10%

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED. Implied warranties refers to ones that the law presumes to have been given by the seller even though they are not set out in writing. **MOHAWK SHALL NOT BE LIABLE FOR AND WILL NOT PAY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND WHATSOEVER UNDER THIS WARRANTY.**

PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. Except for these rights, the remedies provided under these warranties state the entire limit of Mohawk's responsibilities.

For service under this warranty, please contact your local Lowe's retailer. Describe the problem, and in many cases the retailer can provide you with a solution.

For installation, maintenance, and technical questions, please call 888-387-9881.

Manufactured and distributed by:
 Unilin North America LLC
 550 Cloniger Drive
 Thomasville, NC 27360

Mohawk is so confident in the design and durability of our flooring products, that we back them with a 5-year Limited Light Commercial Warranty. This Warranty covers defects in material and/or workmanship which relate to joint integrity, staining, fading, and wear through during normal use.

Joint Integrity

The Uniclic® system will not fail.

Stain Resistance

Mohawk Laminated Wood flooring will resist staining.

Fade Resistance

Mohawk Laminated Wood flooring will resist fading from exposure to sunlight or artificial light.

Wear Resistance

Mohawk Laminated Wood flooring wear layer will not wear through the design layer.

To qualify for any repair or replacement, you will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.

For your records, fill in the following information and keep in a safe place with your original documentation.

Lowe's Store Number _____

Lowe's Store Address _____

Purchase Date _____

Product Name _____

The above mentioned warranties do not apply to:

- all food areas, such as, but not limited to, restaurants, cafeterias, bars, kitchens
- all institutional applications, such as, but not limited to, hospitals and government buildings
- heavy commercial areas, such as, but not limited to, airports, lobbies, mall corridors, schools
- beauty salons, barber shops, dance halls/studios, gymnasiums
- other areas that have heavy traffic or immediate access to street traffic

THIS EXPRESS WARRANTY IS THE SOLE WARRANTY EXTENDED AND ANY IMPLIED WARRANTIES ARE EXPRESSLY EXCLUDED TO THE MAXIMUM EXTENT ALLOWABLE BY LAW. MOHAWK IS NOT RESPONSIBLE FOR CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES.

Some states do not allow for disclaimer of implied warranties or limitation of damages, so this disclaimer may not apply to you.

General Terms and Conditions for Commercial Warranty

Mohawk Laminated Wood flooring carries the specific warranties listed above. In addition to the requirements specified for each of those particular warranties, the following general terms and conditions also apply. If you have questions regarding the warranty information, please contact the manufacturer, distributor, retailer or our website www.mohawkflooring.com

1. This warranty applies only to the first owner and the first installation of the product and may not be transferred. The "first owner" is the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Mohawk brand product purchases made after the edition date of these warranty conditions for the designated time period when the product is installed according to the manufacturer's recommended installation instructions.
2. This product warranty only applies to defects inherent to the material supplied. This means any material or production defects, acknowledged by the manufacturer. It includes the delamination or reduced resistance of the wear layer. Mohawk will repair or replace the material only, at its option. When replacement of the flooring is made, only new panels from the current product range at the time the complaint is upheld will be supplied by the distributor or retailer. There will be no other form of compensation. Mohawk is not responsible for labor charges, installation charges, or similar costs. Responsibility under this warranty only applies to hidden defects. These are defects that were not visible before or during the installation of the Mohawk Laminated Wood floor. Visibly defective panels should never be installed. Mohawk can never be held liable and is not responsible for any secondary damage or consequential damages.
3. The joint integrity warranty on the Uniclic® joint only applies to permanent open joints greater than 0.01 inches (0.2mm).



4. This warranty applies only to Mohawk brand product installed according to the manufacturer's recommended installation instructions in indoor climate controlled spaces. We recommend using the approved Performance Accessories® underlayments as they have been specifically designed and tested for use with our patented Uniclic® locking system. The use of other underlayments might cause damage to the Mohawk floor. In such cases, the warranty provided by Mohawk will be void. Proof of compliance with the installation and maintenance instructions recommended by the manufacturer must be provided if a claim is filed. These instructions are located inside 1 out of every 3 flooring cartons. If the instructions are not there, they should be requested from the manufacturer, distributor or retailer. The instructions may also be viewed at www.mohawkflooring.com. If installation is not performed by the end user, at least one copy of the installation and maintenance instructions must be provided to the end user by the installer. This warranty does not apply to Performance Accessories™ trims. Metal, vinyl or other appropriate transitions must be used for commercial applications.
5. This warranty does not cover damage to the product caused by installation errors or installer workmanship.
6. Gloss or sheen reduction is not surface wear, and scratching during and after installation is not covered. For commercial applications, superficial surface scratches as a result of daily use have to be accepted.
7. This warranty does not apply to Mohawk Laminated Wood flooring that has been put to abnormal use or conditions or abused in any way. "Abnormal use or conditions" includes, but is not limited to, water damage from plumbing, storm or flood; damage from smoke, fire or other casualty events; damage caused by negligence; improper alterations of the original manufactured product. "Abuse" is any use of the flooring that is unreasonable considering the normal and expected uses of a Mohawk Laminated Wood floor in a light/medium commercial environment. The damage to the product must be evident, measuring, per product unit (*panel, accessory, etc.*) at least 1.40 square centimeter or 0.5 square inch, and must not be the result of abusive, abnormal conditions or accidents, such as but not limited to, damage of mechanical nature, severe impact or scratches (*caused by dragging objects or furniture*) or cutting. The feet of furniture must always be covered with appropriate protective (*felt or rubber*) material. Chairs, sofas or furniture with casters must be fitted with soft rubber (*not plastic or metal*) wheels (*suitable for hardwood flooring*), or an adequate protective mat or protective caster cups must be put under this furniture.
8. A suitable mat or a sufficiently large transition area at the entrance door(s) must be used to prevent sand and/or dust from damaging the flooring. Gloss or sheen reduction is not surface wear and is not covered by these limited warranties.
9. This warranty does not apply to damage from exposure to extreme heat, dryness, water saturation or stains as a result of chemical or industrial products (*other than recommended cleaning products*). The floor may not be installed in damp and/or humid areas, in extremely dry areas or areas where there are extremely high temperatures (*such as saunas or swimming pool areas*).
10. This warranty excludes damage caused by water or moisture trapped beneath the floor due to improper sub-flooring or underlayment including but not limited to damage from hydrostatic pressure (*water or moisture under the floor that is transmitted to the surface through exerted pressure*) or other conditions that result in water or moisture being below the floor.
11. This warranty excludes damage caused by moisture left on the floor, overly wet cleaning and/or the use of inappropriate cleaning products. Prolonged water exposure could damage your Mohawk Laminated Wood flooring.
12. Flooring panels or accessories must be checked carefully for material defects before and during installation and under optimal lighting conditions. Products with visible defects must not be installed under any circumstances. The distributor or retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further complaints will be accepted. Color and gloss differences resulting from material added to an existing installation at a later date and from non-warranty repairs are excluded from coverage.
13. Under no circumstances will Mohawk be responsible for any loss of time, inconvenience, expenses, costs or other consequential damages caused by or resulting directly or indirectly from a problem about which a claim was made.
14. Proration of Warranty Period. The 5 Year Light Commercial warranty is pro rata over 5 years. A pro rata warranty is one that provides for a refund or credit that decreases according to a set formula as the warranty period progresses. The Mohawk original warranty value is reduced by the amount of time that you own it. When a claim is made, the value of the warranty becomes a percentage of ownership per year based upon the 5 years for the general warranty for flooring and on the integrity of the Uniclic joint. Any services provided as part of this warranty do not extend the original warranty period. If the product for which a claim is made is no longer available, the customer will be able to choose a Mohawk product of equal value from the current product range. Warranty coverage is limited to a one time floor replacement.

For service under this warranty please contact your local Lowe's retailer. Describe the problem and in many cases, the retailer can provide you with a solution.

For installation, maintenance and technical questions please call 888-387-9881.

North America: Unilin North America LLC • 550 Cloniger Drive • Thomasville, NC 27360