



## Warranty - 5 Year Limited

### Products Subject to this Limited Warranty

This Warranty applies only to Food Waste Disposer models KGD230 and KGD250 manufactured and sold by Karran USA (the "Company") (the "Products").

### Who is Entitled to this Warranty

The Company grants this Warranty solely in favor of the original purchaser of the Products (the "Original Purchaser"), but to no other person or entity whatsoever. No person or entity, other than the Original Purchaser, shall have any right to assert any claim under this Warranty, or otherwise, in connection with the Products. This Warranty is personal to the Original Purchaser and may not be transferred by the Original Purchaser to any other person or entity, by contract, operation of law, transfer of the property into which the Products are installed, or otherwise.

### Commercial Warranty

The Company warrants its Products for a period of (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

### Length of this Warranty

This Warranty shall begin on the date the Products are purchased from an authorized Company dealer. The design and manufacture of the product are warranted to be free from defects in material and workmanship under normal usage for a period of **five (5) years** from the date of purchase (such period of time, the "Warranty Period"), after which this Limited Warranty shall expire and be of no further force or effect. Proof of purchase is required for all warranty claims. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY.

**Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.**

### What is Warranted

Subject to the conditions and limitations set forth in this Warranty, the Company warrants to the Original Purchaser that during the Warranty Period the Products will be free from manufacturing and design defects when used under normal conditions and maintained properly.

### What the Company Will Do

In the event that any Product fails to comply with this Warranty, the Company will, free of any cost to you:

1. Provide a replacement part, or component that proves to be defective, or
  - A. If the product cannot be economically repaired, replace the product with the same or a comparable product, or
  - B. If the same or a comparable model product is not available, make a reasonable monetary adjustment, taking into account the age of the defective product; provided that
  - C. In no event will our liability exceed the price you paid for the product (including tax and shipping).
2. We will pay all shipping costs of returning a product to us for inspection (if we make that request) and of sending replacement parts, components, or products to you.

THE FOREGOING DESCRIBES THE COMPANY'S SOLE LIABILITY, AND THE ORIGINAL PURCHASER'S SOLE REMEDY, FOR ANY BREACH OF WARRANTY IN RESPECT OF THE PRODUCTS. THE COMPANY SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

### How to Make a Claim

To make a claim under this Warranty, the Original Purchaser must notify the Company in writing or by phone of any claimed defect in a Product. Such notice must be given promptly following discovery of the claimed defect and in any event prior to the expiration of the applicable Warranty Period. The Original Purchaser must submit with such notice proof of purchase and proof of the date of purchase of the Product claimed to be defective. Notification shall be provided to:

|                            |                     |
|----------------------------|---------------------|
| Email: warranty@karran.com | USPS                |
| Phone: 866-452-7726        | Karran USA          |
|                            | Attention: CLAIMS   |
|                            | PO Box 667          |
|                            | Vincennes, IN 47591 |

The Company shall then promptly inspect, by means of digital photography or video supplied by the customer, the claimed defect and if such examination does disclose a defect covered by this warranty, shall, within thirty (30) days after inspection replace or repair the defective Product (as it shall elect in its sole and absolute discretion), subject to the terms set forth above.

### Limitations

1. The Company shall not be liable under this Warranty for any of the following:
  - A. Accidents; abuse; misuse; negligence; lack of or improper cleaning or maintenance; damage from incorrect installation or mounting (other than by an authorized service professional) such as electrical connections due to improper installation, leaks at the sink flange, dishwasher inlet or discharge elbow, or damage from excessive torquing of manufacturer's screws; any operation inconsistent with Karran's recommendations and instructions that are generally available in Karran's Product Owner's Guide.. NOTE: to reduce the risk of damage to the Products and personal injury, do not put into the Product items such as large whole bones, clams or oyster shells, whole corn husks, glass, china, plastic, metal such as bottle caps, tin, aluminum foil, utensils, hot grease, or other hot liquids. READ INSTALLATION AND USE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND USE. AND NOTE further: DO NOT attempt to lubricate your Product and NEVER put lye or caustic chemical drain cleaners into the Product, as they are considered improper maintenance and may cause corrosion of metal parts which damage will be detectable and not covered by this warranty.
  - D.Excessive wear beyond normal wear and tear from private household use; damage from fire, flood, or other acts of God.
  - E. Outdoor installations or use with yard or planting debris or soil.
  - F.Repair or replacement service performed by other than by an authorized service professional.
  - G.Removal of any other materials (such as sinks, counters, tiles, flooring or other plumbing fixtures), reinstallation, refinishing, or additional labor if and to the extent required or provided by an authorized service professional in order to repair or replace the Product or part under warranty.
  - H.Installations in commercial, industrial, or investment property, or in multi-resident facilities except to purchasers who qualify as Residential Consumers or Commercial Holders, as defined above.
  - I. Damage to the Products caused by alteration after completion of their installation by anyone who is not authorized by the Company in writing, whether such alteration be by structural additions, changes, replacements or by equipment installation.
  - J. This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.
2. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGE TO THE PROPERTY IN WHICH A PRODUCT IS INSTALLED, ITS CONTENTS OR ANY PERSON THEREIN. NO FIELD REPRESENTATIVE, DISTRIBUTOR OR DEALER OF THE COMPANY IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS LIMITED WARRANTY. SOME STATES/PROVINCES (INCLUDING QUEBEC) MAY NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

The invalidity, illegality or unenforceability of any one or more provisions of this Limited Warranty shall in no way affect or impair the validity, legality or enforceability of the remaining provisions, which shall remain in full force and effect.

### Legal Remedies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

01-29-2025



## Warranty - 10 Year Limited

### Products Subject to this Limited Warranty

This Warranty applies only to Food Waste Disposer models KGD270 and KGD290 manufactured and sold by Karran USA (the "Company") (the "Products").

### Who is Entitled to this Warranty

The Company grants this Warranty solely in favor of the original purchaser of the Products (the "Original Purchaser"), but to no other person or entity whatsoever. No person or entity, other than the Original Purchaser, shall have any right to assert any claim under this Warranty, or otherwise, in connection with the Products. This Warranty is personal to the Original Purchaser and may not be transferred by the Original Purchaser to any other person or entity, by contract, operation of law, transfer of the property into which the Products are installed, or otherwise.

### Commercial Warranty

The Company warrants its Products for a period of (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

### Length of this Warranty

This Warranty shall begin on the date the Products are purchased from an authorized Company dealer. The design and manufacture of the product are warranted to be free from defects in material and workmanship under normal usage for a period of **ten (10) years** from the date of purchase (such period of time, the "Warranty Period"), after which this Limited Warranty shall expire and be of no further force or effect. Proof of purchase is required for all warranty claims. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY.

**Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.**

### What is Warranted

Subject to the conditions and limitations set forth in this Warranty, the Company warrants to the Original Purchaser that during the Warranty Period the Products will be free from manufacturing and design defects when used under normal conditions and maintained properly.

### What the Company Will Do

In the event that any Product fails to comply with this Warranty, the Company will, free of any cost to you:

1. Provide a replacement part, or component that proves to be defective, or
  - A. If the product cannot be economically repaired, replace the product with the same or a comparable product, or
  - B. If the same or a comparable model product is not available, make a reasonable monetary adjustment, taking into account the age of the defective product; provided that
  - C. In no event will our liability exceed the price you paid for the product (including tax and shipping).
2. We will pay all shipping costs of returning a product to us for inspection (if we make that request) and of sending replacement parts, components, or products to you.

THE FOREGOING DESCRIBES THE COMPANY'S SOLE LIABILITY, AND THE ORIGINAL PURCHASER'S SOLE REMEDY, FOR ANY BREACH OF WARRANTY IN RESPECT OF THE PRODUCTS. THE COMPANY SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

### How to Make a Claim

To make a claim under this Warranty, the Original Purchaser must notify the Company in writing or by phone of any claimed defect in a Product. Such notice must be given promptly following discovery of the claimed defect and in any event prior to the expiration of the applicable Warranty Period. The Original Purchaser must submit with such notice proof of purchase and proof of the date of purchase of the Product claimed to be defective. Notification shall be provided to:

|                            |                     |
|----------------------------|---------------------|
| Email: warranty@karran.com | USPS                |
| Phone: 866-452-7726        | Karran USA          |
|                            | Attention: CLAIMS   |
|                            | PO Box 667          |
|                            | Vincennes, IN 47591 |

The Company shall then promptly inspect, by means of digital photography or video supplied by the customer, the claimed defect and if such examination does disclose a defect covered by this warranty, shall, within thirty (30) days after inspection replace or repair the defective Product (as it shall elect in its sole and absolute discretion), subject to the terms set forth above.

### Limitations

1. The Company shall not be liable under this Warranty for any of the following:
  - A. Accidents; abuse; misuse; negligence; lack of or improper cleaning or maintenance; damage from incorrect installation or mounting (other than by an authorized service professional) such as electrical connections due to improper installation, leaks at the sink flange, dishwasher inlet or discharge elbow, or damage from excessive torquing of manufacturer's screws; any operation inconsistent with Karran's recommendations and instructions that are generally available in Karran's Product Owner's Guide. NOTE: to reduce the risk of damage to the Products and personal injury, do not put into the Product items such as large whole bones, clams or oyster shells, whole corn husks, glass, china, plastic, metal such as bottle caps, tin, aluminum foil, utensils, hot grease, or other hot liquids. READ INSTALLATION AND USE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND USE. AND NOTE further: DO NOT attempt to lubricate your Product and NEVER put lye or caustic chemical drain cleaners into the Product, as they are considered improper maintenance and may cause corrosion of metal parts which damage will be detectable and not covered by this warranty.
  - B. Excessive wear beyond normal wear and tear from private household use; damage from fire, flood, or other acts of God.
  - C. Outdoor installations or use with yard or planting debris or soil.
  - D. Repair or replacement service performed by other than by an authorized service professional.
  - E. Removal of any other materials (such as sinks, counters, tiles, flooring or other plumbing fixtures), reinstallation, refinishing, or additional labor if and to the extent required or provided by an authorized service professional in order to repair or replace the Product or part under warranty.
  - F. Installations in commercial, industrial, or investment property, or in multi-resident facilities except to purchasers who qualify as Residential Consumers or Commercial Holders, as defined above.
  - G. Damage to the Products caused by alteration after completion of their installation by anyone who is not authorized by the Company in writing, whether such alteration be by structural additions, changes, replacements or by equipment installation.
  - H. This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.
2. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGE TO THE PROPERTY IN WHICH A PRODUCT IS INSTALLED, ITS CONTENTS OR ANY PERSON THEREIN. NO FIELD REPRESENTATIVE, DISTRIBUTOR OR DEALER OF THE COMPANY IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS LIMITED WARRANTY. SOME STATES/PROVINCES (INCLUDING QUEBEC) MAY NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

The invalidity, illegality or unenforceability of any one or more provisions of this Limited Warranty shall in no way affect or impair the validity, legality or enforceability of the remaining provisions, which shall remain in full force and effect.

### Legal Remedies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

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