

TUFTEX® MultiWall™ panels are warrantied for 10 years starting from the purchase date, on the following conditions:

A) WEATHERABILITY

The change of yellowing index established in accordance with ASTM D 1925 standard should be less than 10 delta after 10 years, in relation to the original value.

- Light transmission established by the EN 410 ed. 04/98 standard, will not be inferior to 6% after 10 years in comparison to the original value.

B) BREAKAGE

The 10 year warranty refers to the following properties:

- No breakage from the direct effects of weather conditions and/or hail impact.

- In this warranty the term "impact" refers to a hail simulation test that shall be done on a sample of damaged product, during which no breakages occur with the impact of 20 mm diameter polyamide spheres with a velocity of 21 m/s.

The warranty does not include any other causes of impact failures.

C) WARRANTY TERMS AND CONDITIONS

c.1 The warranty is available only for TUFTEX MultiWall panels handled, stored, installed and preserved according to Onduline North America, Inc., recommendations, and they should not have been in contact with chemical or corrosive substances.

c.2 The warranty is available for the TUFTEX MultiWall panels installed with the U.V. protected side correctly exposed to the sun light. On the panels and the panel's surfaces there must be no scratches or abrasions.

c.3 The warranty is applicable to the TUFTEX MultiWall panels with a minimum thickness of 6 mm. This warranty is available for clear panels, installed vertically or in a sloping way. Color panels may be subject to deviation.

c.4 Every request of application of the following warranty must be submitted directly from the Customer, within 10 days from the defect appearance, to Onduline North America, Inc., including the following documents: sale invoice, complete product code, defective quantity, copy of the registration certificate submitted to Onduline North America, Inc. within 365 days of purchase, declaration that the conditions set forth in the warranty have been fulfilled.

c.5 The mentioned warranty is applicable to the products sold by Onduline North America, Inc., only.

D) WARRANTY EXCEPTIONS

In addition to proper installation, warranty exception(s) include not following one or more of the following recommendations and/or instructions:

- The TUFTEX MultiWall panels should be installed per our instructions and with the UV protected side exposed externally.

- The TUFTEX MultiWall panels have to be stored and are protected by U.V. radiation and rain before use.

- The TUFTEX MultiWall panels have to be protected from chemical and corrosive substances.

- The TUFTEX MultiWall panels can not be scratched or dented and care has to be exercised when handling.

- The TUFTEX MultiWall panels can not be thermoformed, curved by heating or modified by tools or techniques which could compromise their characteristics or cause flaws.

- The TUFTEX MultiWall panels can not be sealed or cleaned with unsuitable substances.

- The TUFTEX MultiWall panels must not use gaskets and/or clamps unsuitable for the product.

- The TUFTEX MultiWall panels have to be curved per the technical instructions of Onduline North America, Inc.

- The warranty is not applicable in case of damages caused by accidental events or vandalism.

- The warranty is not applicable if the customer does not submit all the documents mentioned in point c.4 or if the customer does not allow inspection at the installation site or does not send a significant sample to Onduline North America, Inc., in order to allow for respective analysis.

- The costs of installation, removal, transportation or damages to third parties are excluded.

E) LIMITED RESPONSIBILITY

If the request of warranty application is exhibited in the warranted period, and the damage is reliable, Onduline North America, Inc., will provide free of charge materials for substitution in accordance with the following table:

Elapsed time from the purchase date	Material in substitution
Until 5th year	100%
6th year	75%
7th year	60%
8th year	45%
9th year	30%
10th year	15%

In the case that Onduline North America, Inc., can not provide the claimed panels in reasonable time, may, only on its unquestionable judgment, refund the original purchase cost in accordance with the above mentioned table.

F) COMPETENT COURT

Legitimate claims are to be heard in a competent court in Virginia.

ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT OR INDIRECT, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY.

REGISTRATION CERTIFICATE				
Owner: _____		Phone: _____		
Address: _____				
City: _____		State: _____	Zip Code: _____	
Assembly (circle one):		New Structure	Replacement	
Building Use: _____		Units Installed: _____		
Building Address: _____				
City: _____		State: _____	Zip Code: _____	
How did you hear about this product? (circle one)				
Website		Ad	Internet Search	Retail Store
Other: _____		Friend		