

## WARRANTY

### ENGINEERED STYLE SELECTIONS BAMBOO FLOORING CARRIES A LIMITED 30 YEAR RESIDENTIAL WARRANTY

STYLE SELECTIONS™ warrants to the original purchaser that the flooring will be free of manufacturing defects, and the surface will not wear through\*, stain or fade for 30 years after the date of purchase of the product when used under normal indoor residential traffic conditions. \*Wear-through is defined as total loss of pattern in a minimum of 2 square inch area, readily visible from a distance of 6 feet. Scratches and loss of gloss are not considered as wear-through.

If the product wears through, stains or fades, Style Selections will at its option replace or refund the portion of the floor in question as covered under this warranty. This warranty does not cover labor, unless professionally installed, nor any other incidental expenses incurred as a result of covered defect.

#### Warranty Exclusions

The owner/installer must inspect the color, finish and quality of the flooring prior to installation. Style Selections is not responsible for labor costs incurred for flooring installed with visible defects. Isolated floor squeaks are not a defect and are not covered under warranty. This warranty does not cover damage caused by improper installation, negligence, water erosion, abrasion, extreme heat or temperature, cleaning care or maintenance contrary to written instructions provided by Style Selections, physical abuse or misuse, accidents causing indentation, scratching, impact, cutting, freight damage, alteration, chemical damage or any wear or damage caused by acts of God. This warranty does not apply if product is installed in areas where condensation repeatedly occurs, or any other areas contrary to the recommendations of Style Selections, including, but not limited to, exterior applications, unstable/improper subfloors, areas exposed to excessive topical and ground moisture. Protective pads should be used under furniture legs, and mats should be used under any chairs with rolling casters. Pet urine must be wiped up and not allowed to dry.

Style Selections excludes and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense, or damages other than to the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the term of this written warranty

Style Selections assumes no liability for incidental or consequential damages. Some states do not allow the exclusion of limitation for incidental or consequential damages. In that case, these exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Style Selections reserves the right to have a representative inspect the floor and remove samples for additional evaluation if needed. No installer, retailer, agent or employee

of Style Selections has the authority to increase or alter the obligations or limitations of this warranty.

For the 30 year warranty, if a claim is made and approved after 1 year of purchase, Style Selections will pay a pro-rated percentage of material cost, determined by the number of years from the date of purchase and the remaining period. For example, if the claim is made 15 years after the original purchase, then Style Selections will pay 50% of the material. If professionally installed, reasonable labor may be paid for claims within 36 months from the date of purchase. No labor will be paid after 36 months.

This warranty is exclusive to the original purchaser and in lieu of all other warranties, expressed or implied, and all other remedies, guarantees or liabilities arising by law or otherwise.

#### For Warranty Service

To make a claim, you may:

1. 1) Contact your Style Selections retailer no later than 30 days after the discovery of the defect. Proof of purchase is required. Your retailer will assist in coordinating a resolution of your claim.
2. 2) OR: Contract a certified independent inspector ([www.NWFA.org](http://www.NWFA.org)). The inspector should submit a copy of the inspection report directly to your Style Selections retailer for consideration. Note that while independent inspections are credible and usually reliable, the final decision rests solely with Style Selections. Only NWFA inspectors or other certified inspectors approved in writing, in advance by Style Selections will be considered.

Should the original floor be discontinued, Style Selections will replace the defective material with a Style Selections floor of equal value.