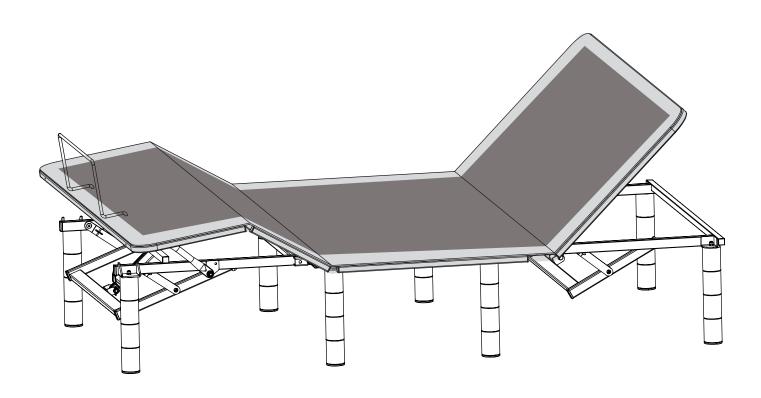
# OWNER'S MANUAL

Original instruction manual

SE2002



## Safety Precautions and Usage Statements

### ATTENTION: IMPORTANT SAFETY DISCLAIMERS

Read all instructions before using your bed. Save these instuctions.

### 1. TO REDUCE THE RISK OF SHOCK, BURNS, FIRE OR INJURY:

1.1 Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaing. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source.

1.2 Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair and the like. Do not drop or insert any object into any opening.

1.3 Discontinue use of the bed base and contact a qualified service center if: it has a damaged cord or plug, is not working properly, or has been dropped into water.

1.4 Only use this bed base for its intended use as described in this manual.Do not use accessories/attachments that are not recommended by the manufacturer.

1.5 Close supervision is required when the bed base is used by or near children, convalescents or disabled persons.

#### 2. IN-HOME USE AND HOSPITAL DISCLAIMER:

2.1 The bed base is designed solely for in-home use. This base was notdesigned as a hospital bed and is not designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.

### 3. OUTLET SAFETY:

### FOR OPTIMAL SAFETY AND OPERATION, PLUG BED BASE INTO A SURGE PROTECTOR (NOT INCLUDED).

3.1 The bed base should only be plugged directly into a wall outlet or surge protector (recommended). Improper connection of the equipment can result in the risk of electrical shock, electrical fire or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified electrician to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

#### 4. SAFETY FEATURES:

4.1 Manual operation – If something gets caught in the platform when flattened, you can manually raise the platform up by lifting at both the head and foot to relieve pressure and allow for release.

### 5. WARRANTY WARNING:

5.1 Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

### 6. CHILDREN AND PETS:

6.1 Children and pets can be crushed or killed if they become entrapped in moving parts of the bed. Before you reposition the base, check to be sure children and small pets are not near or under the base.Do not teach children to operate the remote.

6.2 Immediately dispose of all packaging materials as they may pose a smothering risk to small children and pets.

### 7. POWER RATINGS:

INPUT:AC 100-240V 50/60 Hz 2.0A OUTPUT: DC 29V 1.8A WATTS: 52W

### 8. PRODUCT RATINGS:

8.1 The lift motors are not designed to operate continuously for more than one[1]minute in anninel9]minute time period. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product andmay void the warranty.

## Safety Precautions and Usage Statements

### 9. WEIGHT LIMITS:

9.1 The recommended weight limits on the bed are: Twin / Twin Long / Full / Queen / King / Cal King / Split : 750 pounds (Including mattress) .

9.2 Maximum weight the bed can support per person is 250 pounds with theweight evenly distributed across the head and foot sections. This product is not designed to support or lift this amount of weight in the head or foot sections alone. NOTE: Exceeding the recommended weight restrictions could damage your bed and void your warranty. For best performance, you should enter and exit the bed while it is in the flat or fully lowered position.
9.3 Bed fits easily inside bed frames, furniture beds and platform beds that are certified to hold a minimum of 850 pounds. If using this adjustable base without the legs and placing directly on a bed frame or platform bed, cross-bed supports (slats) are strongly recommended to ensure the base maintains stability during operation.

### EXCEEDING THIS WEIGHT RESTRICTION COULD DAMAGE THE BED AND/OR CAUSE INJURY AND WILL VOID THE WARRANTY.

#### 10. ACOUSTICS:

10.1 In normal base operation the wheels, which allow the bed to maintain its distance from the wall, will make contact with the steel platform supports of thebase creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact. This is normal.

#### 11. FABRIC CARE:

11.1 To prolong the life of your fabric, protect from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources.

11.2 For deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water. Do not wet excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing. Wipe with a clean cloth dampened with warm water to remove residues after brushing. Dry in shade away from direct heat.

11.3 If persistent marks remain visible after cleaning, seek professional advice.

#### SAVE THESE INSTRUCTIONS.

### **FCC COMPLIANCE:**

NOTE: This equipment has been tested and found to complywith the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

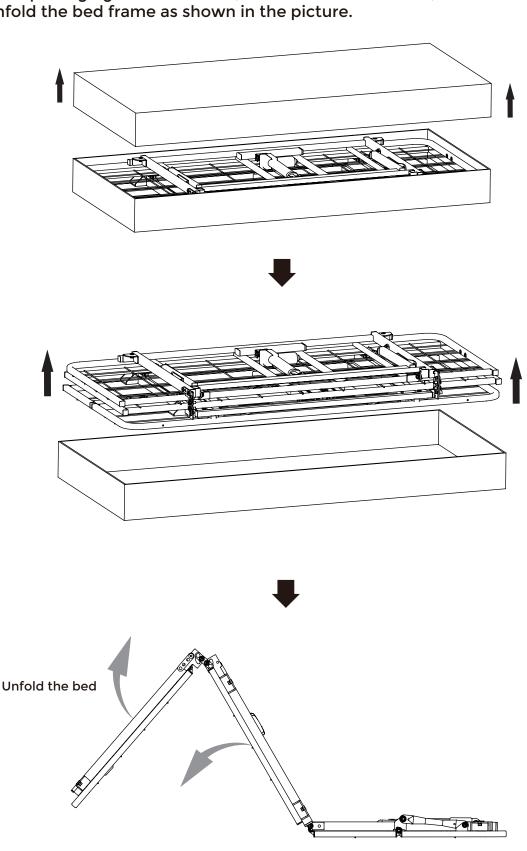
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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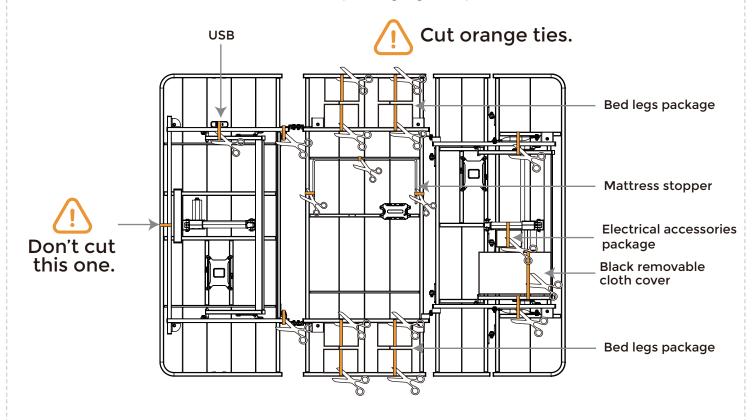
## Disassembly Instructions

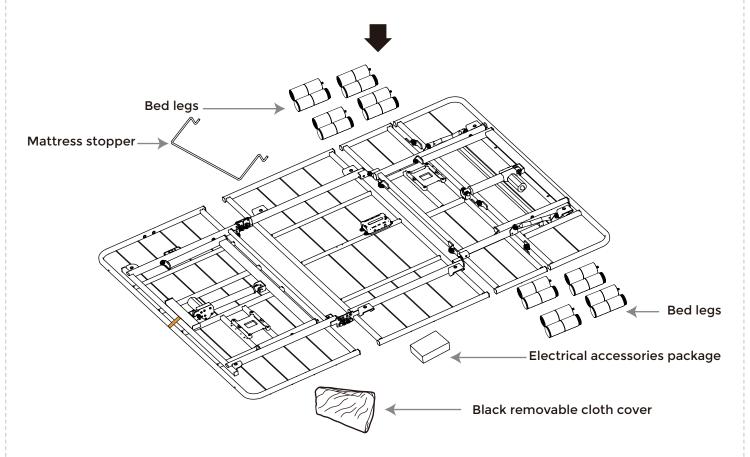
Open the packaging cardboard box, take out the bed frame, and unfold the bed frame as shown in the picture.



## Disassembly Instructions

**2** Take out all the accessories from the packaging and put them aside.

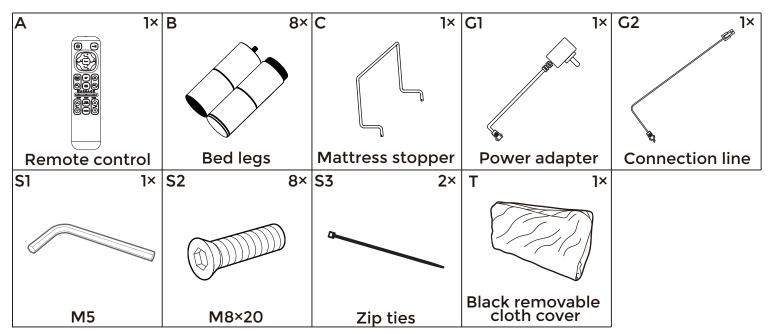




### Parts list

### BEFORE DISCARDING THE PACKING MATERIALS, ENSURE ALL THE PARTS ARE ACCOUNTED FOR.

ALL ELECTRONICS AND COMPONENTS THAT NEED TO BE INSTALLED ARE LOCATED IN BOXES UNDER THE BASE OR ATTACHED TO THE FRAME.

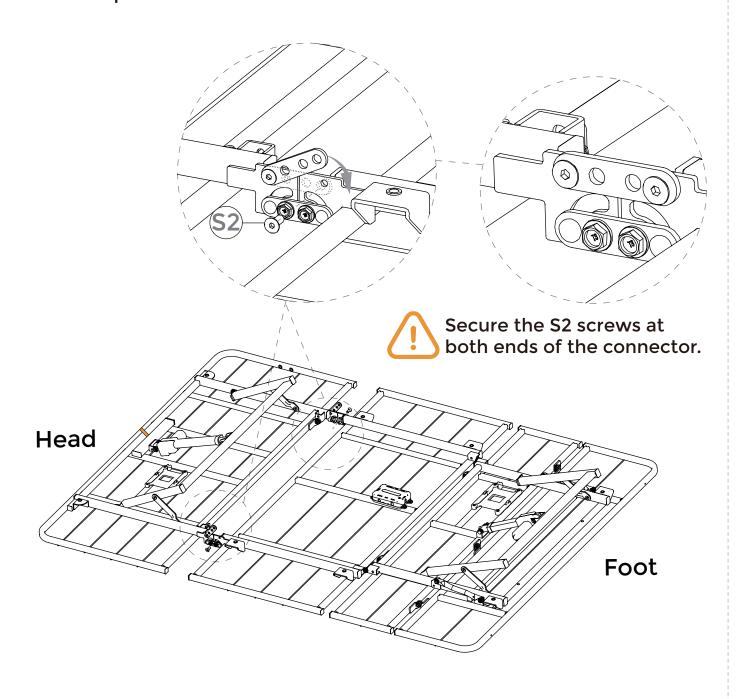


THESE ITEMS ARE ATTACHED TO THE BASE FOR SHIPPING PURPOSES, CAREFULLY REMOVE THEM FROM THE BASE AND SET THEM ASIDE.

Always use two people when setting up the base.

Before your installation, please make sure that you have all the parts listed on the manual. Pull up the motor bracket cross tube and motor bracket connecting piece, and connect the motor bracket and motor bracket connecting piece with S2, and lock the screws connecting the motor bracket connecting piece to the lower frame. Connecting piece Connecting piece Secure the S2 screws at both ends of the connector. Head Motor bracket cross tube **Foot** Connecting piece Secure the S2 screws at both ends of the connector. Connecting piece

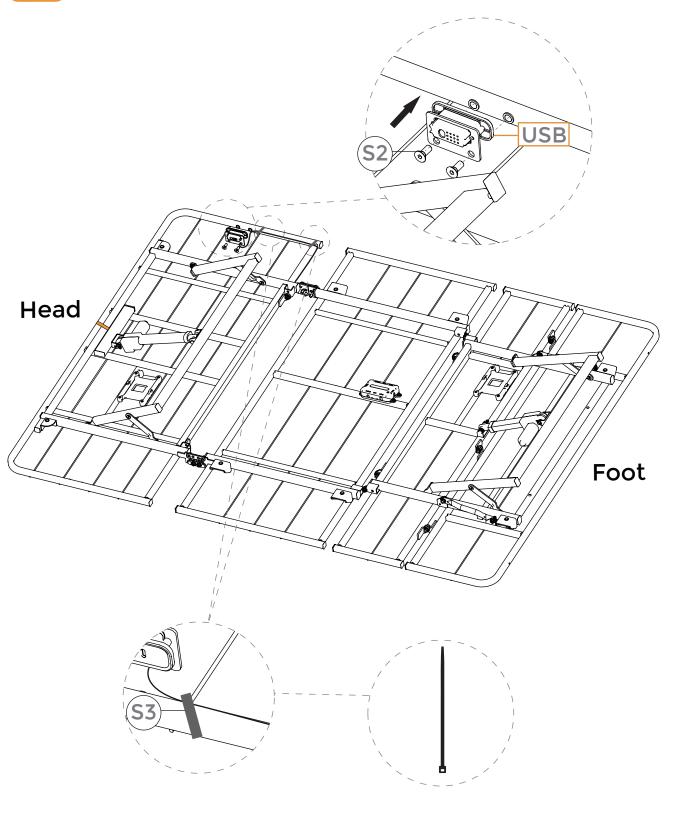
2 Rotate the frame attachment tabs and connect the front frame to the hip frame with S2 screws and lock the two screws.

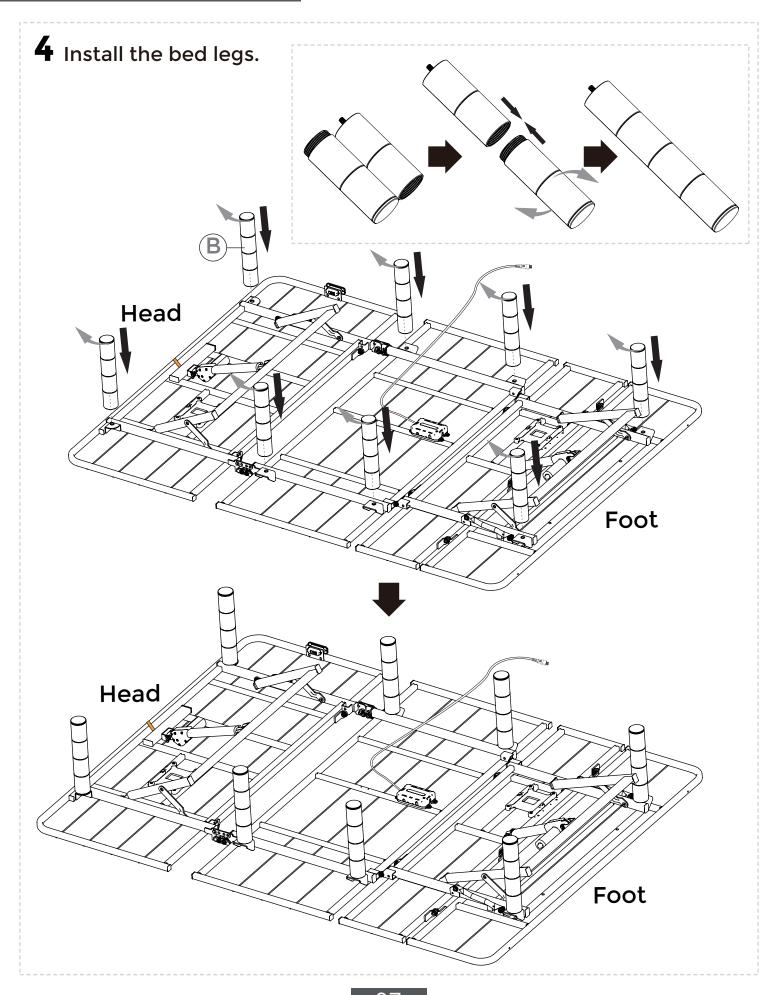


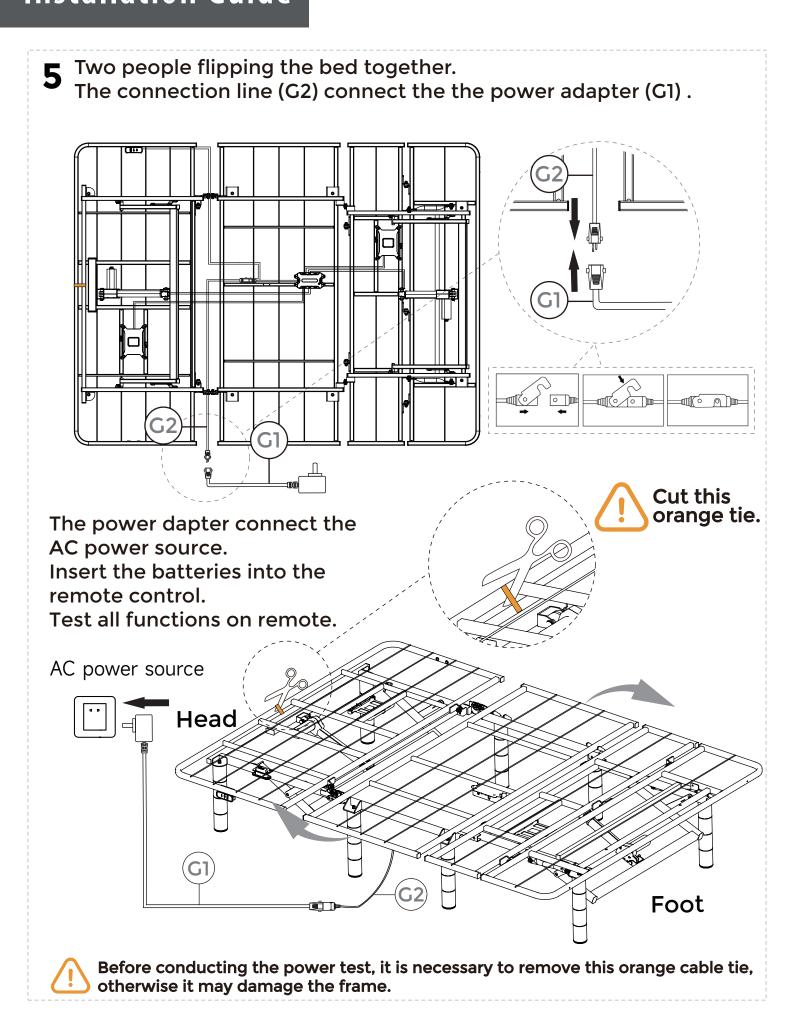




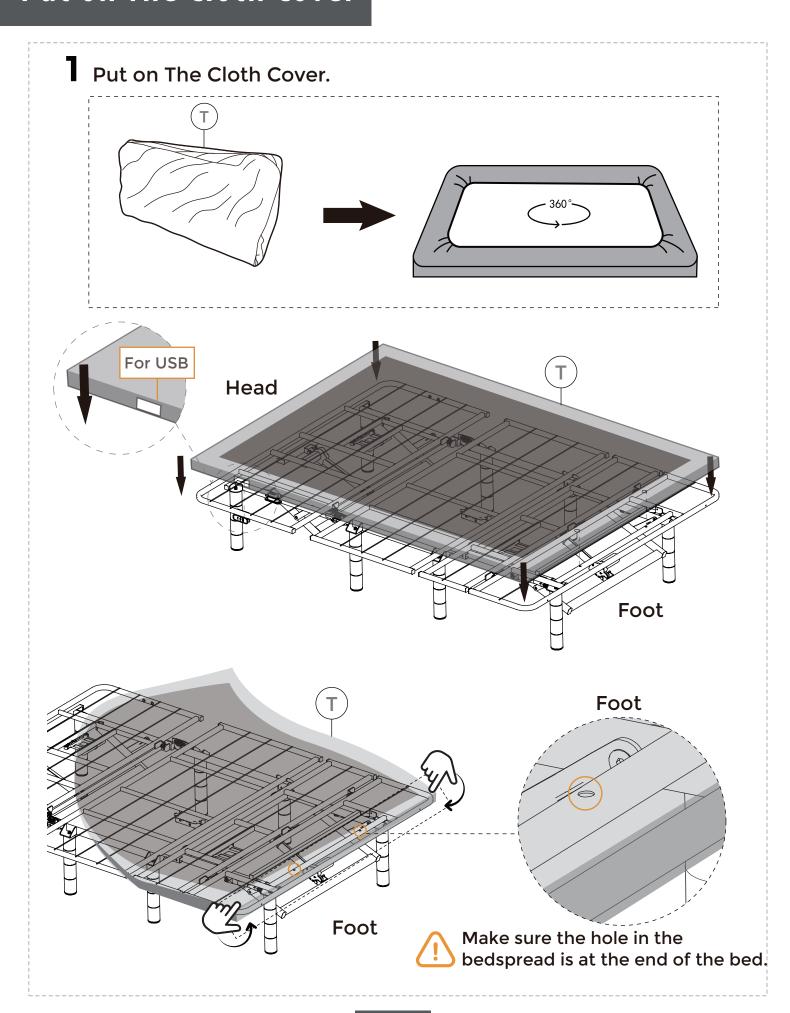
Note: For USB, secure to the frame with S2 screws as shown.





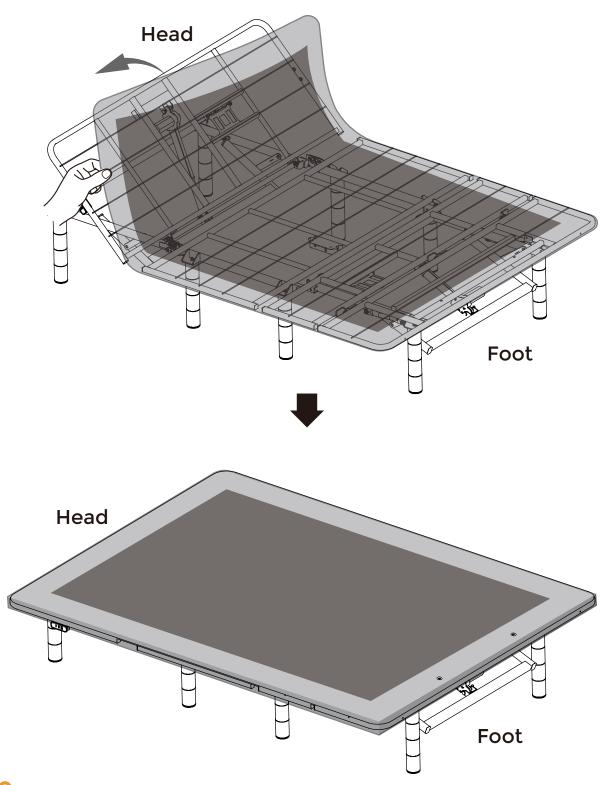


## Put on The Cloth Cover



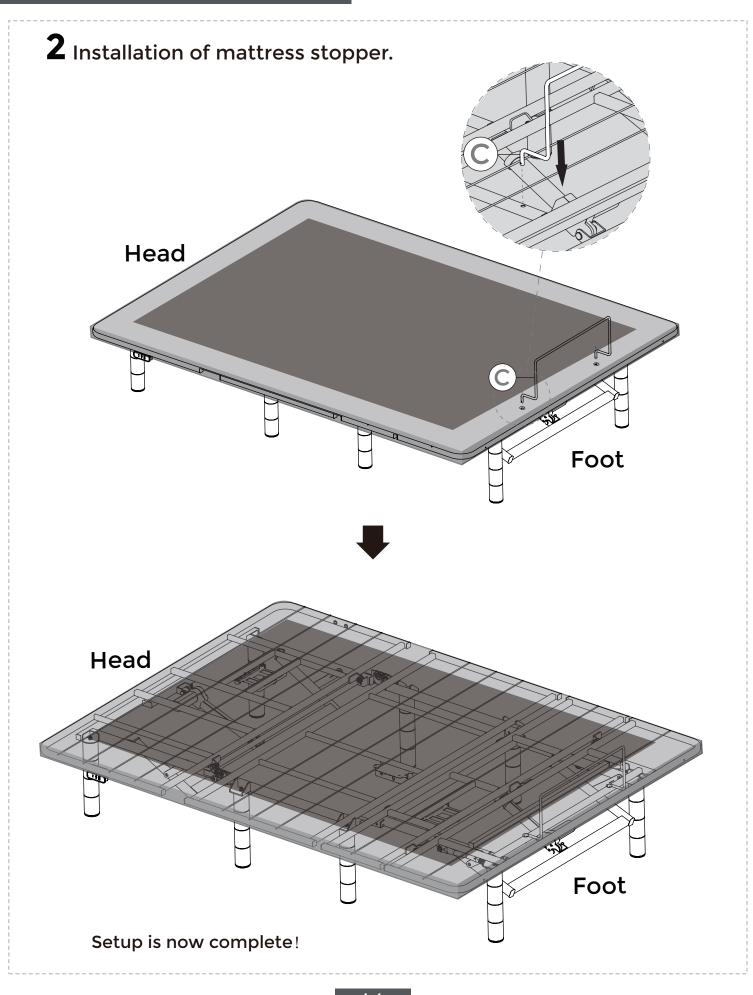
## Put on The Cloth Cover

Lifting the head board slightly will make it easier to install the cloth cover.

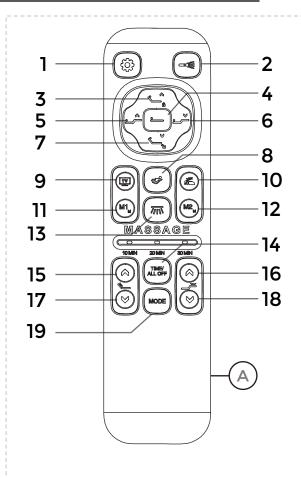


Lay the adjustable bed flat and arrange the side covers.

## Put on The Cloth Cover

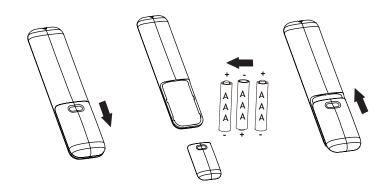


## **Remote Control**



1: Set up	8: Zero-G	15: Head massage up	
2: Flashlight	9: TV Position	16: Foot massage up	
3: Head up	10: Anti-snore	17: Head massage down	
4: Flat	11: Memory 01	18: Foot massage down	
5: Foot up	12: Memory 02	19: Massage mode	
6: Foot down	13: Underbed light		

7: Head down 14: Massage timer





Please install the battery as shown, pay attention to the battery polarity.

### **Functional Description**

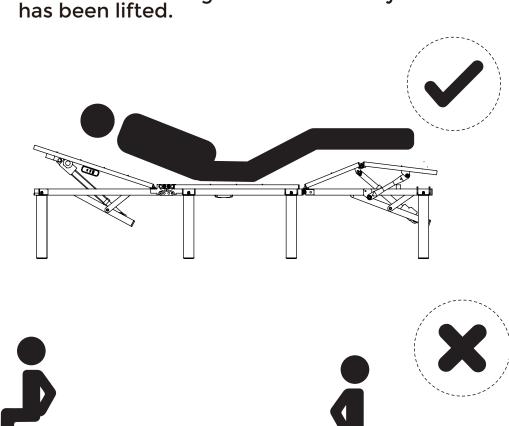
Button	functionality	Clarification
Button 01:	Set up	Button 01, work with the key with the small icon in the lower right corner and the memory.
⊂ા Button 02:	Flashlight	Press and hold button 02, the flashlight on the top of the remote control lights up. Release the button and the flashlight goes out.
டீ் Button 03:	Head up	Press and hold button 03, the head of the bed rises, release to stop.
ے Button 04:	Flat	Press button 04,bed flat, and pressing any button during the operation will stop the operation.
🗳 Button 05:	Foot up	Press and hold button 05, the foot of the bed rises, release to stop.
ఱౣఀ Button 06:	Foot down	Press and hold button 06, the foot of the bed descends, release to stop.
e Button 07:	Head down	Press and hold button 07, the head of the bed descends, release to stop.
	Zero-G	Press button 08, the bed runs to the zero gravity position.

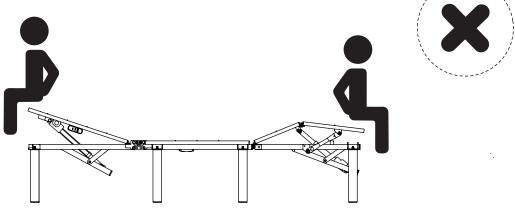
Button	functionality	Clarification
Button 09:	TV Position	Press button 09, the bed runs to the TV position.
Button 10:	Anti-snore	Press button 10, the bed runs to the Anti-snore position.
M1 <sub>M</sub> Button 11:	Memory 01	Press button 11, the bed runs to the factory default position.
<sup>M2</sup> <sub>M</sub> Button 12:	Memory 02	Press button 12, the bed runs to the factory default position.
Button 13:	Underbed light	Press button 13, the underbed light is on for about 5 minutes and then goes out automatically or the light goes out by clicking the button again.
TIME/ ALL OFF Button 14:	Massage timer	Button 14,massage duration selection button in 4 levels: 10 minutes/20 minutes/30 minutes/off.
Button 15:	Head massage up	Press button 15/16, head/foot massage function start, the intensity of the weakest gear, click again to continue to enhance the intensity of massage. The intensity of a total of 3 gears, when it reaches the strongest gear, click again to
Button 16:	Foot massage up	keep the massage function in the strongest gear while the buzzer sounds to indicate that it has reached the strongest gear. No function in the intermittent and wave mode.
Button 17:	Head massage down	Press button 17/18, head/foot massage function start, the intensity weakened, click again to continue to weaken the intensity of massage. The intensity of a total of 3 gears.
Button 18:	Foot massage down	when it reaches the weakest gear, click again to keep the massage function in the weakest gear while the buzzer sounds to indicate that it has reached the weakest gear. No function in the intermittent and wave mode.
MODE Button 19:	Massage mode	Press button 19, massage mode switching, a total of 5 massage modes: 1: continuous work; 2: intermittent work 0.3 seconds to stop 0.3 seconds, and so on cycle; 3: intermittent work 1.2 seconds to stop 1.2 seconds, and so on cycle; 4: wave type work 5 seconds / cycle; 5: wave type work 10 seconds/ cycle.
్డ్ + క్డ్ Button 03+07:	Head up+Head down	1.unplug the power cord, power on after 10 seconds, the bed will automatically level and the bed base light flashes, the bed will enter the pairing mode; 2.quickly and long press the 03 + 07 buttons, hear the beep and the bed base light off, it means that the pairing is successful.
€Õ} + M1,	*The bed has been completed pairing in the factory, you can use the remote control directly to control the bed after the power is turned on.  *If not paired or timeout is not completed pairing, please repeat the above steps until complete pairing.	
Button 01+11:	Set up+Memory 01	Press button 11/12, the bed runs to the factory default position. If you need to adjust the bed to your desired position, long
⟨◌̣̣̣̣̣̣̣̣̣̀⟩ + M2 <sub>μ</sub> Button 01+12:	Set up+Memory 02	press 01+11/01+12 buttons, after you hear the beeping sound, the remote control will set the current position as the new memory position.
€ + € Button 01+03:	Set up+Head up	Press button 01+03, hold for 3 seconds, he buzzer beeps briefly 1 time, the child lock locks up, the massage, flashlight and underbed light functions can be used normally when locking up.
Button 01+07:	Set up+Head down	Press button 01+07, hold for 3 seconds, the buzzer beeps briefly once and the child lock unlocks.

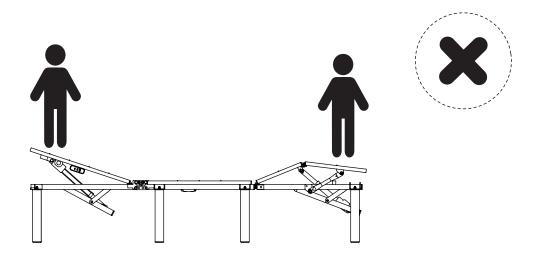
## Warning



Notice: Please don't focus the weight on head or foot of bed.
Please avoid sitting on either end of your bed after it has been lifted.







# Troubleshooting

	Electric beds can't be controlled	The electric bed is not connected to the power supply	Correct connection of the power supply.
		The power is damage/ loose or defective contact(elec.)	Visual inspection of the power adapter or the connection line or the USB charger appearance whether there is damage, if there is damage, please replace the corresponding parts; if there is no damage, please confirm that the USB charger backlight or the master box indicator blue light is on, if not, the 1, there may be poor contact, according to the instructions to re-plug the connection
		Connection line is damage/loose or defectivecontact(elec.)	
		The USB charger is damage/loose or defectivecontact(elec.)	2. Possibly the power adapter or the connection line or the USB charger is damaged. Need to replace the power adapter or the connection line or the USB charger.
		Damaged motor.	First determine which of the head and foot motors are uncontrollable and replace the uncontrollable motors.
		Remote control batteries are dead or the remote control is damaged.	Dead batteries: replace batteries; damaged remote control: replace remote control.
		Damaged control box.	If the USB charger backlight is on and the blue indicator light of the main control box does not light up, please replace the main control box.
		Malfunction of the remote control.	First check the battery has no power, and then try to control other appliances such as motors, if you can control, you can rule out the remote control failure problem!
		Bad vibrator wiring.	Re-plug the vibrator cable.
The bed is	Vibrator not working	Damaged vibrator.	Replacement of vibrators.
unable to operate		Damaged control box.	Replacement of control box.
operate <sub>v</sub>		Power problems.	First check whether the electric bed can be controlled normally, and then determine whether it is a power problem.  If it is a power problem, you can refer to the "electric bed can not be controlled" solution.
		Misplaced vibrator cable.	Recheck that the connection cable is not plugged in incorrectly.
		Batteries in the remote control are dead.	Battery replacement.
		Damaged remote control	Replacement of the remote control.
T r c c c c t a	Malfunction of the remote control	There's no code.	Disconnect the power supply, reconnect the power supply after an interval of 5S, and perform code pairing.
		The electric bed is not energized.	Check whether the power supply is working properly can refer to the "electric bed can not be controlled" solution.
		Damage to the controlbox.	Replacement of the control box
	The same remote control can't control two beds at the same time	Electric beds cannot be controlled.	Check whether the power supply is working properly, can refer to the "electric bed can not be controlled" solution
		Malfunction of the remote control.	Refer to "Remote Control Malfunction" to solve the problem.
		Remote control not properly connected to 2beds.	Refer to "Controlling two beds with the same remote control" for the solution.